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› Modern Ember Uptown 33 Inch Smart Electric Fireplace Insert User Manual

Modern Ember EF-TL-33

Modern Ember Uptown 33 Inch Smart Electric Fireplace Insert

Model: EF-TL-33

INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Modern Ember Uptown 33 Inch Smart Electric Fireplace Insert. Please read all instructions carefully before installation and use, and retain this manual for future reference.

The Modern Ember Smart Electric Insert combines aesthetic appeal with practical functionality. It features sleek pane glass for an unobstructed view of the flames and a realistic brick background. Control is available via the Tuya app, Wi-Fi, digital touch panel, remote control, or voice commands through Amazon Alexa. The thermostatic supplemental heater allows temperature adjustment between 64° and 82°F in 2° increments. Enjoy customizable ambiance with five flame colors, ten flame speeds, and ten brightness settings, complemented by a realistic resin log set. This insert heats spaces up to 400 square feet and can be operated year-round with or without heat. Installation options include plugging into a standard wall outlet or direct wiring.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace.
- Do not operate any fireplace with a damaged cord or plug, or if the heater malfunctions or has been dropped or damaged in any manner.
- Do not use outdoors.
- Avoid placing the power cord under carpeting or covering it with throw rugs, runners, or similar coverings.
- To disconnect the fireplace, turn controls to off, then remove the plug from the outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Close supervision is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.

PACKAGE CONTENTS

Verify that all components are present and undamaged:

- Modern Ember Uptown 33 Inch Smart Electric Fireplace Insert
- Multi-Function Remote Control

SPECIFICATIONS

Feature	Detail
Brand	Modern Ember
Model Name	EF-TL-33
Product Dimensions (D x W x H)	9.39"D x 34.33"W x 26.44"H
Material	Metal
Power Source	AC
Power Consumption	1500 Watts
Heat Output	5118 British Thermal Units
Heating Coverage	Up to 400 Sq Ft (Supplemental heat for areas up to 1,000 Sq Ft)
Special Features	Custom LED flame effects, Easy DIY Installation, Flame-only mode, Infrared heater, Smart Wi-Fi control (Alexa/Google)
Installation Type	Insert
Item Weight	56.1 Pounds

SETUP AND INSTALLATION

The Modern Ember Uptown 33 Inch Electric Fireplace Insert is designed for easy installation into existing fireplace openings or new build-outs. Ensure you have the correct dimensions for your space before proceeding.

Dimensions and Clearances

Full Framing Dimensions: 32.7 in. W x 27.2 in. H x 9.7 in. D



Due to the custom built-in nature of our unit, please measure carefully. Improper sizing is the most common reason for returns.

Uptown 33" Electric Fireplace Insert



Figure 1: Full Framing Dimensions for the 33 Inch Insert.

The unit measures 9.39"D x 34.33"W x 26.44"H. For custom built-in installations, carefully measure your opening. Improper sizing is the most common reason for returns.

Installation for New Build-Outs

Installation for New Build-Out

**Magnetic Trim
Kit Required**

Wall and surrounding *does not* need to be load-bearing



Magnetic Trim Kit Required for New Build-Outs

For new build-outs, a trim kit is essential - it ensures proper ventilation and airflow around the unit while creating a seamless, gap-free finish.

Available in 3-sided & 4-sided configurations.
Sold Separately.

Figure 2: Installation for a New Build-Out.

For new build-outs, a magnetic trim kit (sold separately) is essential. This kit ensures proper ventilation and airflow around the unit, creating a seamless, gap-free finish. The wall and surrounding structure do not need to be load-bearing. Trim kits are available in 3-sided and 4-sided configurations.

Installation for Existing Fireplace Openings

Installation for

Existing Fireplace Opening



Wall and surrounding *does not* need to be load-bearing



Want a polished, built-in look?

The Uptown **Magnetic Trim Kit** by Modern Ember covers any gaps for a seamless finish - available in **3-sided & 4-sided configurations**.

Trim Kit Sold Separately.

Figure 3: Installation into an Existing Fireplace Opening.

For existing fireplace openings, simply place the insert into the opening and plug it into any standard 120V outlet. For a polished, built-in look, the Uptown Magnetic Trim Kit (sold separately) can cover any gaps, available in 3-sided and 4-sided configurations. The wall and surrounding structure do not need to be load-bearing.

Wiring Options

The fireplace can be plugged into a standard wall outlet or direct-wired according to local electrical codes for a more integrated appearance. Consult a qualified electrician for direct wiring installations.

OPERATING INSTRUCTIONS

Your Modern Ember Uptown Electric Fireplace offers multiple control options for convenience.

Control Options Overview



Figure 4: Multiple Convenient Control Options.

The fireplace can be controlled via the included remote, the digital touch panel on the unit, or through a Wi-Fi enabled app compatible with Amazon Alexa and Google Assistant.

Digital Touch Panel

The digital touch panel allows direct control over all functions. The display is bright and easy to read.

Remote Control

The included multi-function remote control allows you to adjust heat settings, flame color, power on/off the device, and more from a distance.

Smart App and Voice Control

Connect the fireplace to Wi-Fi and use the Tuya app on your mobile device for convenient operation. The app also enables voice commands through Amazon Alexa and Google Assistant for hands-free control.

Flame Effects and Ambiance

Customizable Flame Effects



Figure 5: Customizable Flame Effects.

Customize your fireplace ambiance with:

- **Flame Colors:** Choose from 4 flame color options (Yellow, Red, Mixed, Orange).
- **Brightness Levels:** Select from 5 brightness settings.
- **Flame Speeds:** Adjust between 3 flame speeds (Mild, Moderate, Roaring).

The realistic resin log set and ember bed enhance the authentic fireplace experience.

Heating Function

The thermostatic supplemental heater can be set to your desired room temperature between 64° and 82°F. The flames can operate independently of the heat function, allowing for year-round use to enjoy the visual ambiance without additional warmth.

Timer Function

A convenient 1-9 hour timer ensures the fireplace turns off automatically after a set duration.

Product in Use



Figure 6: Modern Ember Electric Fireplace in a Living Room.

This image demonstrates the fireplace insert seamlessly integrated into a living room, providing both warmth and visual appeal.

Product Features Video

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Video 1: Modern Ember Uptown Electric Fireplace Insert Features. This video highlights key features such as flame customization, heating capabilities, and control options, demonstrating the product in various settings.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Always unplug the fireplace before cleaning. Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Intake/Outlet:** Keep the air intake and outlet areas clear of dust and debris to ensure proper airflow and heating efficiency.

- **Storage:** If storing the fireplace for an extended period, ensure it is clean and dry. Store in a cool, dry location.

TROUBLESHOOTING

If you experience issues with your fireplace, refer to the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker.
- **No Heat:** Verify that the heat function is turned on and the thermostat is set to a temperature higher than the current room temperature. Ensure the air intake/outlet are not blocked.
- **Flames Not Working:** Check if the flame effect is turned on via the control panel, remote, or app.
- **Remote Not Working:** Replace the remote control batteries. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Wi-Fi Connectivity Issues:** Ensure your Wi-Fi network is active and the fireplace is within range. Follow the app's instructions for re-pairing if necessary.

If problems persist, contact customer support.

WARRANTY AND SUPPORT

Manufacturer's Warranty

Modern Ember warrants to the original purchaser that its electric fireplaces are free from defects in materials and workmanship under normal use for two (2) years from the date of purchase. Modern Ember will provide replacement parts or reimburse verified repair costs based on industry labor rates. Replacement parts are covered for the remainder of the original warranty or 90 days, whichever is longer. This warranty applies only to products from authorized dealers and installed per provided guidelines. It excludes damage from misuse, improper installation, cosmetic wear, shipping, environmental exposure, or unauthorized parts. The warranty is non-transferable and requires proof of purchase.

Customer Support

For warranty claims or technical assistance, please contact Modern Ember customer support via Amazon with your order details. You can also visit the [Modern Ember Store on Amazon](#) for more information.