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› US Mobile Prepaid SIM Card Instruction Manual

US MOBILE DarkStar+Warp

US Mobile Prepaid SIM Card Instruction Manual

Model: DarkStar+Warp

INTRODUCTION

This manual provides comprehensive instructions for the setup, activation, and use of your US Mobile Prepaid SIM Card Starter Kit. The kit includes two SIM cards, one for the Warp Network and one for the Dark Star Network, offering flexible and affordable wireless service. Please read this manual carefully to ensure a smooth experience.



Image: The US Mobile Starter Kit, showing the outer packaging, two distinct SIM cards (one blue, one red/black), and a small SIM ejector tool.

WHAT'S INCLUDED

Your US Mobile Prepaid SIM Card Starter Kit contains the following:

- One US Mobile Warp Network SIM Card
- One US Mobile Dark Star Network SIM Card
- SIM Ejector Tool (may be included with packaging)
- Instructional materials

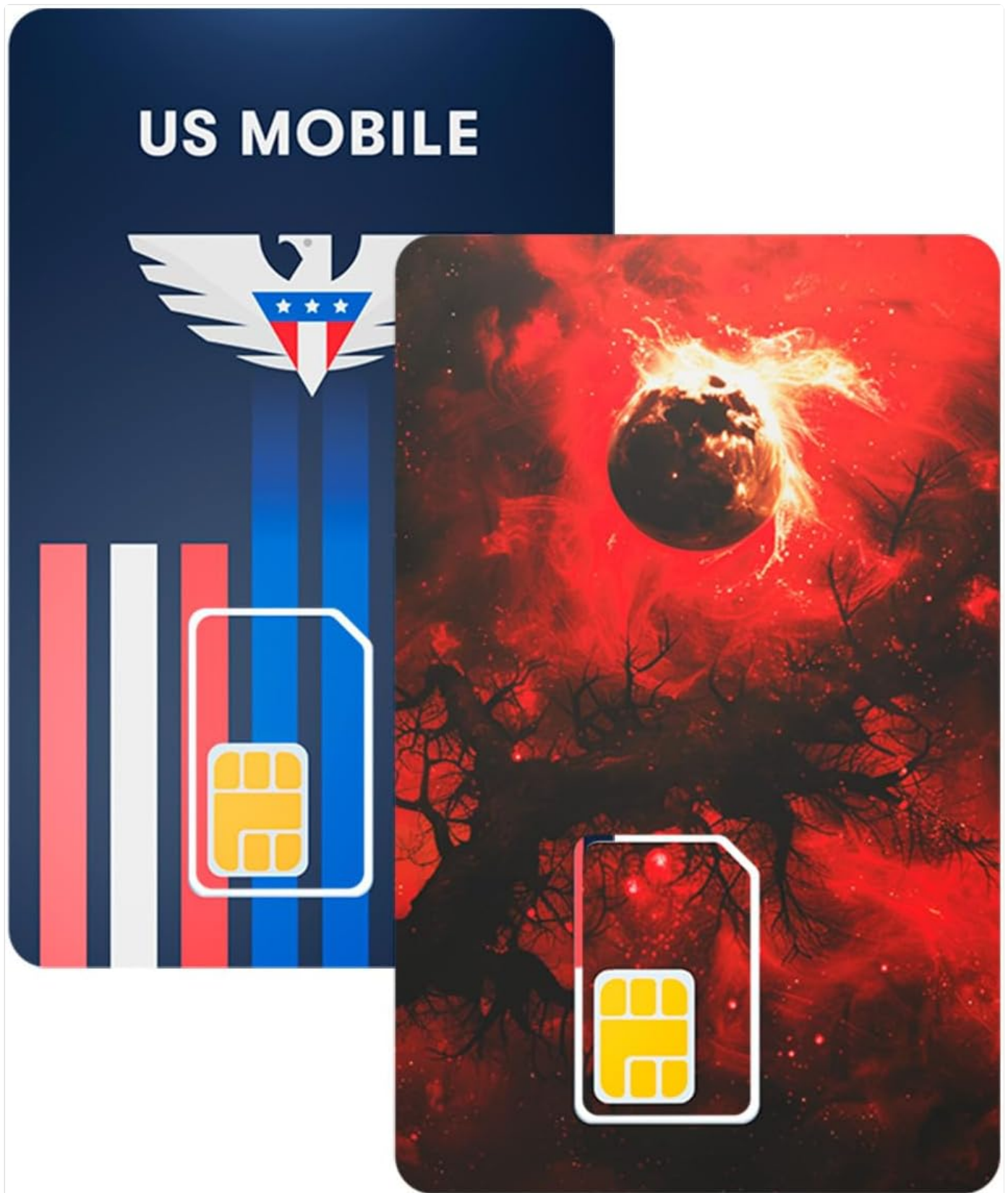


Image: A close-up of the two distinct US Mobile SIM cards included in the kit. One is predominantly blue with white and red stripes, labeled "US MOBILE", representing the Warp network. The other is red and black with a fiery, cosmic design, also labeled "US MOBILE", representing the Dark Star network. Both show the standard SIM chip.

SETUP AND ACTIVATION

Follow these steps to activate your US Mobile SIM card and begin service:

How it works

1



Order a Starter Kit

You're in the right place — the kit has everything you need to get started.

2



Universal SIM

Our 3-in-1 SIM card fits any phone with a SIM slot. Newer phones use eSIM, which we support too.

3



Activate your SIM

Download the US Mobile app or visit usmobile.com/activate to activate your line.

4



Insert the SIM to get started

And that's it. If you've got questions, we're around 24/7/365.



US Mobile

universal 3-in-1 SIM card. Step 3 shows the US Mobile app icon for activation. Step 4 illustrates inserting the SIM into a smartphone.

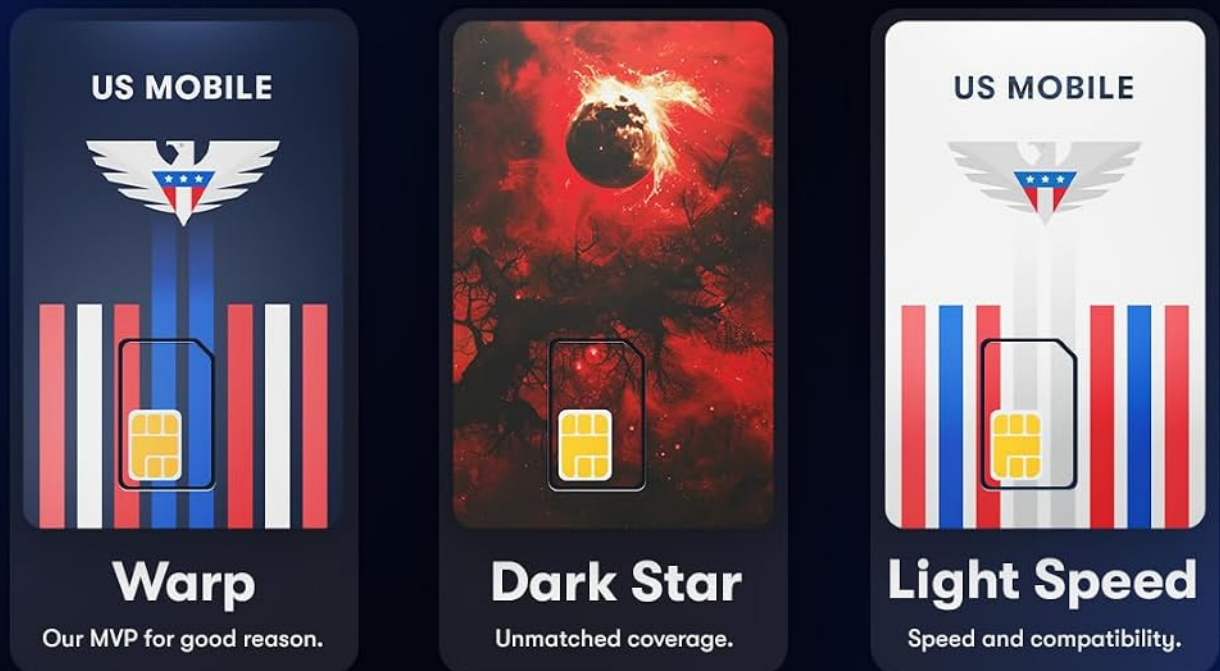
1. **Order a Starter Kit:** You have already completed this step by acquiring the kit.
2. **Universal SIM:** The included SIM cards are 3-in-1, meaning they can be adapted to fit standard, micro, or nano SIM slots. Carefully punch out the correct size for your device. Newer phones may support eSIM, which US Mobile also supports.
3. **Activate your SIM:** Download the US Mobile app from your device's app store or visit usmobile.com/activate to activate your line. You will be guided through the process of selecting a plan and setting up your account.
4. **Insert the SIM:** Power off your phone. Locate the SIM card tray, usually on the side of the device. Use the provided SIM ejector tool (or a small paperclip) to open the tray. Place the correctly sized SIM card into the tray, ensuring it is oriented correctly. Reinsert the tray and power on your phone.

Once inserted, your phone should detect the new SIM card and connect to the network. You may need to restart your device after insertion.

NETWORK INFORMATION

Your US Mobile Starter Kit includes SIM cards for two distinct networks: Warp and Dark Star. Choose the network that offers the best coverage and performance in your area.

Compare our networks



Instant activation with eSIM

Instant activation with eSIM

Instant activation with eSIM

Up to 3 Gbps download speeds

Up to 2 Gbps download speeds

Up to 1.5 Gbps download speeds

WiFi Calling Enabled

WiFi Calling Enabled

WiFi Calling Enabled

Priority Data on 5G Devices

High Speed Data
(Prioritized Data
Add-on available)

High Speed Data

Hotspot Data included

Hotspot Data included

Hotspot Data included

Native Roaming in CAN, MEX, PR

Native Roaming in 94 Countries

Native Roaming in 180+ Countries



Image: A detailed comparison chart outlining the features of US Mobile's Warp, Dark Star, and Light Speed networks. It highlights aspects such as instant activation with eSIM, download speeds (up to 3 Gbps for Warp, 2 Gbps for Dark Star, 1.5 Gbps for Light Speed), WiFi Calling, Priority Data, Hotspot inclusion, and Native Roaming capabilities across different countries.

Warp Network

- Known for strong coverage and reliability.
- Supports 5G connectivity.
- Features WiFi Calling.
- Includes Hotspot Data.
- Native Roaming in Canada, Mexico, and Puerto Rico.

Dark Star Network

- Offers unmatched coverage in certain areas.
- Supports 5G connectivity.
- Features WiFi Calling.
- Includes Hotspot Data.
- Native Roaming in 94 countries.

For optimal performance, it is recommended to check the coverage maps on the US Mobile website for both networks in your specific location before activating.

OPERATING YOUR SERVICE

Once your SIM card is activated and inserted, your phone will connect to the US Mobile network. You can manage your account, change plans, and monitor usage through the US Mobile app or their website.

- **Plan Management:** Easily upgrade, downgrade, or customize your plan directly from your account dashboard.
- **Usage Monitoring:** Track your data, talk, and text usage in real-time.
- **International Data:** Unlimited Premium plans may include up to 10 GB of international data. Refer to your specific plan details for more information.
- **Customer Support:** Access 24/7–365 world-class customer support for any inquiries or assistance.

MAINTENANCE

US Mobile SIM cards require minimal maintenance. To ensure longevity and proper function:

- Keep the SIM card clean and free from dust or debris.
- Avoid bending or scratching the gold contact points on the SIM card.
- Store unused SIM cards in a dry, cool place, preferably in their original packaging.
- Do not expose the SIM card to extreme temperatures or direct sunlight.

TROUBLESHOOTING

If you encounter issues with your US Mobile service, consider the following troubleshooting steps:

- **No Signal/Service:**
 - Ensure the SIM card is correctly inserted into your device.
 - Restart your phone.
 - Check your device's network settings to ensure it is set to automatically select a network or that the correct US Mobile network is chosen.
 - Verify that your device is unlocked and compatible with the chosen US Mobile network (Warp or Dark Star).
 - Check US Mobile's network status page for any known outages in your area.
- **Data Not Working:**

- Ensure mobile data is enabled in your phone's settings.
- Verify your APN (Access Point Name) settings are correct for US Mobile. These can usually be found on the US Mobile support website.
- Check your data allowance through the US Mobile app or website to ensure you have not exceeded your plan's limit.

• **Activation Issues:**

- Double-check that you have entered all activation details correctly on the US Mobile app or website.
- Ensure your payment method is valid and processed successfully.
- If porting a number, ensure all porting information (account number, PIN, billing address) matches your previous carrier's records.

If these steps do not resolve your issue, please contact US Mobile Customer Support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	US MOBILE
Model Number	DarkStar+Warp
Product Dimensions	8 x 6 x 0.1 inches (Packaging)
Item Weight	1.44 ounces
Cellular Technology	5G
Service Provider	US Mobile
UPC	850045183370

CUSTOMER SUPPORT

For any questions, technical assistance, or account inquiries, US Mobile offers dedicated customer support:

- **Online Chat:** Available 24/7–365 on the US Mobile website or through the US Mobile app.
- **Phone Support:** Contact details can be found on the US Mobile website.
- **Support Articles:** A comprehensive knowledge base is available online for common questions and guides.

Visit the official US Mobile website for the most up-to-date contact information and support resources:www.usmobile.com

WARRANTY INFORMATION

US Mobile SIM cards are generally covered by the terms of service agreed upon during activation. For specific warranty details regarding the SIM card itself or the wireless service, please refer to the official US Mobile Terms and Conditions available on their website. In most cases, SIM cards are considered consumable items, and service quality is subject to network availability and device compatibility.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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