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› Motorola Moto G04s XT2421-7 User Manual

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Motorola Moto G04s XT2421-7 User Manual

Model: XT2421-7

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Motorola Moto G04s XT2421-7 smartphone. Please read this guide thoroughly before operating your device to ensure optimal performance and longevity. Keep this manual for future reference.

2. WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- Motorola Moto G04s XT2421-7 Smartphone
- Power Adapter
- USB Cable
- SIM Tray Ejector

3. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Motorola Moto G04s XT2421-7.



This image displays the back of the Motorola Moto G04s XT2421-7 smartphone. The device is orange, featuring a prominent dual camera system in the upper left corner and the Motorola 'M' logo centered on the back panel.

Key features include the 6.56-inch display on the front, volume buttons and power button on the side, and the camera module on the rear.

4. SETUP

4.1. SIM Card Installation

1. Locate the SIM tray on the side of your device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray. This device supports Dual SIM functionality.
4. Carefully reinsert the tray into the device until it clicks into place.

4.2. Initial Power On

Press and hold the Power button until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

4.3. Network Compatibility

This device is GSM Unlocked and supports 4G/LTE networks. It is not compatible with CDMA carriers such as Verizon, Boost, Sprint, Cricket, Xfinity, or US Cellular.

5. OPERATING YOUR DEVICE

5.1. Display and Navigation

The Moto G04s features a 6.56-inch IPS LCD display with a 90Hz refresh rate and 720 x 1612 pixel resolution. Navigate the device using touch gestures: tap, swipe, pinch-to-zoom, and long-press.

5.2. Camera Functions

Utilize the rear and front cameras for photography and video recording. Open the Camera application from the home screen or app drawer. Tap to focus, pinch to zoom, and press the shutter button to capture images.

5.3. Connectivity

- **Wi-Fi:** Connect to wireless networks via Settings > Network & internet > Wi-Fi.
- **Bluetooth:** Pair with Bluetooth devices via Settings > Connected devices > Connection preferences > Bluetooth.
- **USB:** Connect to a computer using the provided USB cable for data transfer or charging.
- **GPS:** The device includes GPS functionality for location services.

5.4. Audio

The device features a 3.5 mm audio jack for connecting headphones or external audio devices.

6. MAINTENANCE

6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

6.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features and security enhancements. Go to Settings > System > System updates.

6.3. Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. Use only the provided power adapter and USB cable for charging.

7. TROUBLESHOOTING

7.1. Common Issues

- **Device not powering on:** Ensure the battery is charged. Connect the device to the power adapter and try again.
- **Network connectivity issues:** Check SIM card insertion. Verify that mobile data is enabled in

settings. Restart the device.

- **Applications freezing:** Close and reopen the application. If the issue persists, restart the device.

7.2. Factory Reset

If your device experiences persistent issues, a factory reset may resolve them. This will erase all data on your phone. Back up important data before proceeding. Go to Settings > System > Reset options > Erase all data (factory reset).

8. SPECIFICATIONS

Feature	Specification
Model Name	Moto G04s
Item Model Number	XT2421-7
Operating System	Android 14
Screen Size	6.56 Inches
Resolution	720 x 1612
Refresh Rate	90 Hz
Memory Storage Capacity	128 GB
RAM Memory Installed Size	4 GB
Battery Capacity	5000 Milliamp Hours
Cellular Technology	4G
Wireless Carrier	Unlocked (GSM)
Special Features	Dual SIM, Internationally Sourced
Audio Jack	3.5 mm
Item Weight	10.9 ounces

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your device or visit the official Motorola support website. Keep your proof of purchase for warranty claims.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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