

Motorola Moto G04s XT2421-7

Motorola Moto G04s XT2421-7 Smartphone User Manual

Model: **Moto G04s XT2421-7** | Brand: **Motorola**

INTRODUCTION

Welcome to the user manual for your new Motorola Moto G04s XT2421-7 smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. The Moto G04s is designed for seamless connectivity, featuring a 6.56-inch 90Hz display, 128GB of storage, 4GB of RAM, and dual SIM capability, making it a versatile device for communication and entertainment. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.

WHAT'S IN THE BOX

Upon unboxing your Motorola Moto G04s, please verify that all the following items are included:

- Motorola Moto G04s XT2421-7 Smartphone
- Power Adapter
- USB Cable (Type-C)
- SIM Tray Ejector Tool
- Quick Start Guide (may be separate or integrated)

DEVICE OVERVIEW

Familiarize yourself with the physical components of your Motorola Moto G04s.



Image: Front and rear view of the Motorola Moto G04s XT2421-7 smartphone. The front displays the Motorola logo and "moto g^{04s}" text, while the rear shows the dual camera setup with "50MP | QUAD PIXEL" inscription.

Key Components:

- **Front Camera:** Located at the top center of the display, used for selfies and video calls.
- **Display:** 6.56-inch IPS LCD touchscreen for all interactions.
- **Volume Buttons:** On the side, to adjust media volume, call volume, and ringtone volume.
- **Power Button:** On the side, to turn the device on/off, lock/unlock the screen.
- **USB-C Port:** At the bottom, for charging and data transfer.
- **3.5mm Audio Jack:** For connecting wired headphones.

- **SIM/microSD Card Tray:** On the side, for inserting SIM cards and an optional microSD card.
- **Rear Camera Module:** Located on the back, featuring a 50MP Quad Pixel main camera.
- **Speaker:** For audio output.

SETUP

1. Inserting SIM Card(s) and microSD Card

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Carefully pull out the tray.
4. Place your Nano-SIM card(s) into the designated slots with the gold contacts facing down. If using a microSD card for expanded storage, place it in its slot.
5. Gently push the tray back into the phone until it clicks into place.

2. Initial Power On and Setup

1. Press and hold the Power button until the Motorola logo appears on the screen.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, sign in with your Google account, and set up security features like a PIN, pattern, or fingerprint.
3. Your phone will guide you through transferring data from an old device if desired.

3. Charging the Device

Before first use, it is recommended to fully charge your phone.

- Connect the USB cable to the USB-C port on your phone.
- Connect the other end of the USB cable to the power adapter.
- Plug the power adapter into a wall outlet.
- The battery icon on the screen will indicate charging status.

OPERATING YOUR DEVICE

Basic Navigation

- **Tap:** Touch an icon or option to open or select it.
- **Swipe:** Drag your finger across the screen to scroll through lists or switch between home screens.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Long Press:** Press and hold an item to access additional options or move it.

Connectivity

- **Wi-Fi:** Go to *Settings > Network & internet > Internet* to connect to available Wi-Fi networks.
- **Bluetooth:** Go to *Settings > Connected devices > Connection preferences > Bluetooth* to pair with Bluetooth devices like headphones or speakers.
- **Mobile Data:** Ensure mobile data is enabled in *Settings > Network & internet > Mobile network* for internet access via your SIM card.

Calls and Messaging

- **Making Calls:** Open the Phone app, enter the number, and tap the call icon.
- **Sending Messages:** Open the Messages app, tap "Start chat," enter the recipient, and type your message.

Camera

Open the Camera app to capture photos and videos. Tap the shutter button to take a picture or the record button to start/stop video recording. Explore different modes like Portrait, Night Vision, and Pro mode for enhanced photography.

Dual SIM Functionality

Your Moto G04s supports two SIM cards simultaneously. You can manage which SIM card is used for calls, messages, and mobile data in *Settings > Network & internet > SIMs*. This is particularly useful for separating work and personal lines or for international travel.

MAINTENANCE

Battery Care

- Avoid extreme temperatures (hot or cold) as they can degrade battery life.
- Use only the original or certified compatible chargers and cables.
- For optimal battery health, try to keep the charge level between 20% and 80%.

Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings > System > System updates*

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid harsh chemicals or abrasive materials.

Storage Management

To free up storage space, regularly clear app caches, delete unnecessary files, and uninstall unused applications. You can also offload media to cloud storage or an external microSD card.

TROUBLESHOOTING

Here are solutions to some common issues you might encounter:

Issue	Solution
Phone not turning on	Ensure the battery is charged. Press and hold the Power button for at least 10-15 seconds to force a restart.
Apps crashing or freezing	Clear the app's cache (<i>Settings > Apps > [App Name] > Storage & cache > Clear cache</i>). If the issue persists, restart the phone.
Poor Wi-Fi connection	Restart your Wi-Fi router. Forget the network on your phone and reconnect (<i>Settings > Network & internet > Internet</i>).
SIM card not detected	Ensure the SIM card is correctly inserted and the tray is fully closed. Restart the phone. Verify the SIM card is active with your carrier.

Issue	Solution
Battery draining quickly	Reduce screen brightness, disable unnecessary background apps, turn off Wi-Fi/Bluetooth when not in use. Check battery usage in <i>Settings > Battery</i> to identify power-hungry apps.

SPECIFICATIONS

Detailed technical specifications for the Motorola Moto G04s XT2421-7:

Feature	Detail
Model Name	Moto G04s
Model Number	XT2421-7
Operating System	Android 14
Display Size	6.56 Inches
Display Resolution	720 x 1612 pixels
Refresh Rate	90 Hz
RAM Memory	4 GB
Internal Storage	128 GB
Battery Capacity	5000 Milliamp Hours (Nonstandard Battery, included)
Rear Camera	50MP Quad Pixel (Primary)
Front Camera	Yes (details not specified, but listed as "Front" in other camera features)
Connectivity	4G/LTE, Wi-Fi, Bluetooth, USB-C
SIM Type	Dual SIM (Nano-SIM)
Audio Jack	3.5 mm
Special Features	Dual SIM, Internationally Sourced, GSM Unlocked
Dimensions (Package)	7 x 4 x 2 inches
Item Weight	11.2 ounces
Color	Blue

SAFETY AND REGULATORY INFORMATION

Please observe the following safety guidelines to ensure safe and proper use of your device:

- Do not use the phone while driving or operating heavy machinery.

- Avoid exposing the device to extreme temperatures, direct sunlight, or excessive moisture.
- Use only approved batteries, chargers, and accessories.
- Do not attempt to disassemble, repair, or modify the device yourself. Refer to qualified service personnel.
- Dispose of the device and its battery responsibly according to local regulations.
- Keep the device away from medical devices, as it may interfere with their operation.

For detailed regulatory compliance information, please refer to the official Motorola website or the pre-installed regulatory app on your device.

WARRANTY AND SUPPORT

Your Motorola Moto G04s XT2421-7 is covered by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Motorola support website.

For technical support, frequently asked questions, or to download updated drivers and software, please visit the official Motorola support portal. You can typically find contact information for customer service on their website.

Motorola Official Support: www.motorola.com/support

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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