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› Motorola Moto G04s XT2421-7 User Manual

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Motorola Moto G04s XT2421-7 User Manual

Model: XT2421-7

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Motorola Moto G04s XT2421-7 smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

1. SETUP

1.1 Unboxing

Your Motorola Moto G04s package includes:

- Motorola Moto G04s XT2421-7 Smartphone
- Power Adapter
- USB Cable
- SIM Tray Ejector

1.2 Inserting SIM Cards

The Moto G04s supports Dual SIM functionality. To insert your SIM card(s):

1. Locate the SIM tray on the side of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the SIM tray into the phone.

Note: This device is GSM Unlocked and is not compatible with CDMA carriers such as Verizon, Boost, Sprint, Cricket, Xfinity, or US Cellular.

1.3 Initial Power On

Press and hold the Power button until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

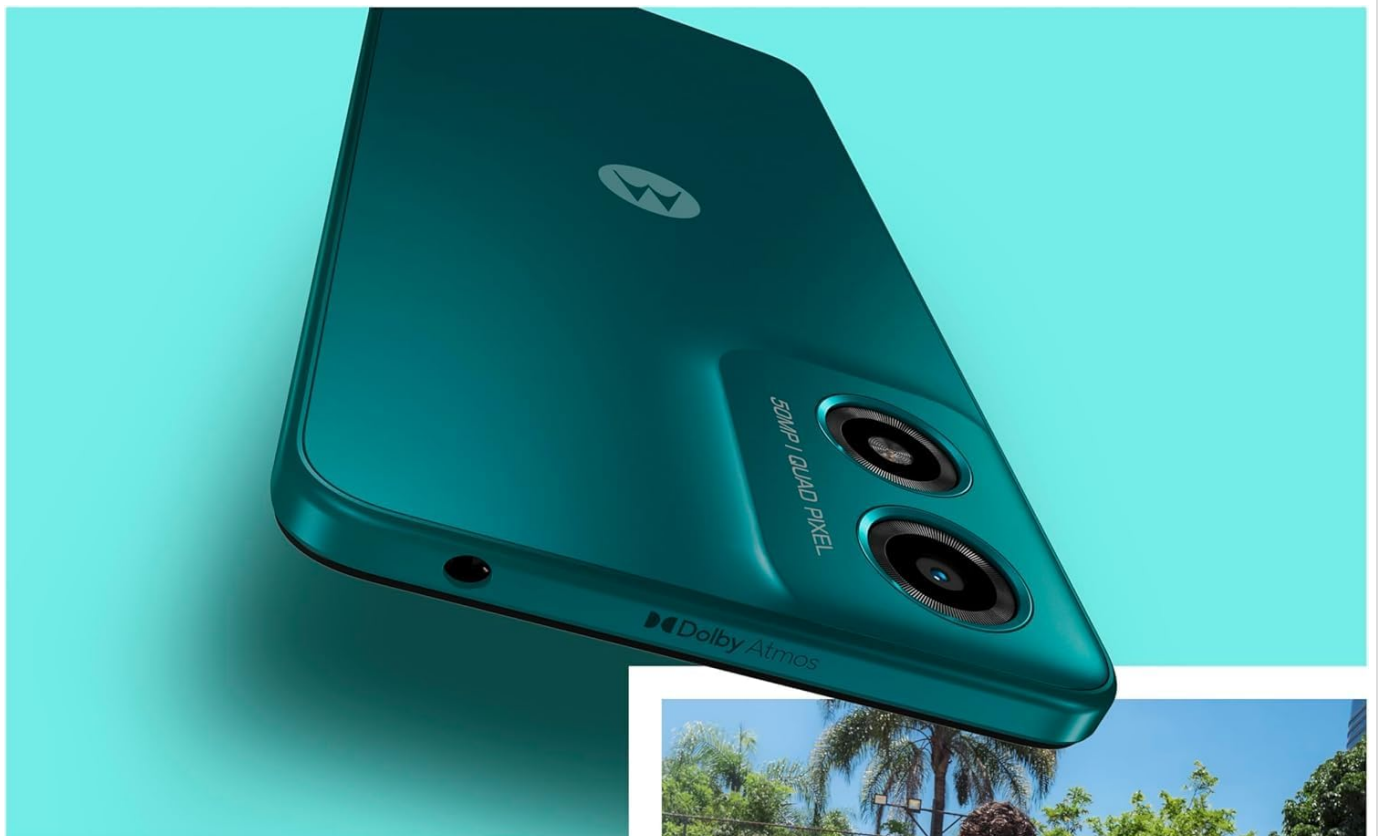
2. OPERATING YOUR DEVICE

2.1 Display and Navigation

The Moto G04s features a 6.56-inch IPS LCD display with a 90Hz refresh rate for smooth visuals. Navigation is primarily gesture-based or via the traditional three-button navigation bar, configurable in settings. The device runs on Android 14.

2.2 Camera Functions

The device is equipped with both front and rear cameras. The main rear camera is 50MP. Open the Camera application to access various modes, including photo, video, portrait, and more. Tap on the screen to focus and use the shutter button to capture images or start/stop video recording.



BRING BEAUTY INTO FOCUS

50MP AI-Powered
Camera with Night Vision.



Image: The rear of the Motorola Moto G04s, highlighting the 50MP camera module. An accompanying lifestyle image shows individuals engaged in a basketball game, suggesting the phone's capability for capturing dynamic moments.

2.3 Audio and Connectivity

The Moto G04s includes a 3.5mm audio jack for wired headphones. Wireless connectivity options include Bluetooth, Wi-Fi, and 4G cellular

networks. USB connectivity is available for charging and data transfer.

2.4 Storage and Memory

The device comes with 128GB of internal storage and 4GB of RAM, providing ample space for applications and media, and supporting smooth multitasking.

3. MAINTENANCE

3.1 Battery Care

The Moto G04s is equipped with a 5000 Milliamp Hours (mAh) battery. To maximize battery life:

- Avoid extreme temperatures.
- Use the provided power adapter and USB cable for charging.
- Optimize screen brightness and disable unnecessary background apps.

3.2 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid abrasive materials or harsh chemicals. Do not submerge the device in water.

3.3 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Navigate to *Settings > System > System updates* to check for available updates.

4. TROUBLESHOOTING

4.1 Common Issues

- **Device not powering on:** Ensure the battery is charged. Connect the phone to its charger for at least 15 minutes before attempting to power on.
- **Network connectivity issues:** Verify SIM card insertion, check network settings, or contact your service provider. Remember, this device is GSM Unlocked and not compatible with CDMA networks.
- **Applications freezing or crashing:** Close and restart the application. If the issue persists, clear the app's cache (*Settings > Apps > [App Name] > Storage & cache > Clear cache*).
- **Slow performance:** Close unused applications, clear cache, or restart the device.

4.2 Factory Reset

If persistent issues occur, a factory reset may resolve them. **Warning:** A factory reset will erase all data from your phone. Back up important data before proceeding. To perform a factory reset, navigate to *Settings > System > Reset options > Erase all data (factory reset)*.

5. SPECIFICATIONS

Feature	Detail
Model Name	Moto G04s

Item Model Number	XT2421-7
Operating System	Android 14
Display Size	6.56 Inches
Display Resolution	720 x 1612
Refresh Rate	90 Hz
RAM Memory	4 GB
Storage Capacity	128 GB
Battery Capacity	5000 Milliamp Hours
Cellular Technology	4G
Wireless Carrier	Unlocked (GSM)
Connectivity	Bluetooth, USB, Wi-Fi
Audio Jack	3.5 mm
Special Features	Dual SIM, Internationally Sourced
Item Weight	11.2 ounces
Dimensions	7 x 4 x 2 inches (Package)



Image: The Motorola Moto G04s smartphone in its green color variant, showcasing its sleek design and the front display with the Motorola logo, alongside the rear camera setup.

6. WARRANTY AND SUPPORT

For information regarding your device's warranty, please refer to the warranty card included in your product packaging or visit the official Motorola support website. For technical assistance, software updates, or further inquiries, please contact Motorola customer support. You can find more information and support resources on the official [Motorola website](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question