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D1002 Tam-D

Generic D1002 Tam-D Cordless Phone System User Manual

Your guide to setup, operation, and maintenance.

Introduction

Welcome to the user manual for your new Generic D1002 Tam-D Cordless Phone System. This manual provides essential information to help you set up, operate, and maintain your phone system, ensuring optimal performance and longevity. Please read through these instructions carefully before using your device.

Important Safety Information

When using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury:

1. **Read and Understand:** Always read, understand, and follow all warnings and instructions provided.
2. **Cleaning:** Disconnect the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Clean with a soft, damp cloth.
3. **Placement:** Do not place this product on unstable surfaces. The product may fall, causing serious damage to the product.
4. **Power:** Do not overload wall outlets or extend cords, as this can result in fire or electric shock. Use only the supplied power adapter. Using any other power adapter may cause this equipment to malfunction.
5. **Foreign Objects:** Never insert objects of any kind into the product through chassis slots, as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.
6. **Storms:** Avoid moving or disconnecting this device during electrical storms, as lightning can cause a remote electric shock hazard.

Setup Guide

1. Initial Battery Charging

Before first use, charge the handset battery for at least**12 hours**. When the phone is correctly placed on the charging base, you will hear a beep indicating it is charging. For optimal battery life, leave the phone on the charging base whenever it is not in use (e.g., overnight or when you are away).



Image Description: A black and silver cordless phone handset is shown resting securely in its matching charging base. The phone's LCD screen displays 'CALL LOG'. This image illustrates the proper placement for charging.

2. Setting Date and Time

Upon powering on the unit, the DATE and TIME will appear. Configure the date and time according to the instructions provided in the full manual for the 'DATE and TIME' setting method.

Operating Instructions

1. Handset Features and Display

The cordless phone handset features a 3-line LCD display for clear visibility of call information, menus, and settings.



Image Description: A close-up of the cordless phone handset showing its 3-line LCD screen, which is illuminated and displays 'CALL LOG'. The image highlights the display feature.

2. Multi-Handset Connection

The system supports connecting multiple handsets. Each handset can be connected to up to 5 mobile phones, and each mobile phone can be connected to up to 4 handsets, offering flexibility for various household or office setups.



Image Description: A diagram illustrating a central phone base unit wirelessly connected to five separate cordless phone handsets, each on its own charging dock, demonstrating the multi-handset connection capability.

3. Call Management Features

- **Pre-dialing and Editing:** Enter numbers before dialing and edit them as needed.
- **Flash and Redial:** Use the flash function for call waiting or transferring, and redial the last number called.
- **Pause:** Insert pauses during dialing for automated systems.
- **Automatic/Manual Answer:** Configure how calls are answered.
- **Keypad Lock and Mute:** Secure the keypad and mute your microphone during calls.
- **Caller ID:** Displays the incoming caller's number.



Image Description: A cordless phone handset on its base, with text overlays pointing out 'Caller ID', '30 incoming number memory', '10 outgoing number memory', and highlighting the 'RD/P' button for redial and pause functions.

4. Phonebook and Call Logs

- **Phonebook:** Store up to 50 entries in the phonebook, with a maximum of 12 characters for names and 20 digits for numbers.
- **Incoming Call Memory:** Stores up to 30 incoming numbers.
- **Outgoing Call Memory:** Stores up to 10 outgoing numbers.



Image Description: A cordless phone on its base, with a graphic overlay indicating '50 phonebook memories with a maximum of 12 characters and 20 digits', next to a woman using a phone.

5. Ringtone and Flash Time

- **Ringtones:** Choose from 10 ringtone melodies. The volume is adjustable.
- **Distinct Ringtones:** Different melodies can be set for different types of calls.
- **Flash Time:** Select flash times of 100/300/600/1000ms to suit various phone lines or automatic exchanges.

6. Answering Machine (Base Unit)

The base unit features a 2-line LCD display and includes an answering machine with the following capabilities:

- **Message Recording:** Records up to 60 minutes of messages.
- **Outgoing Message (OGM):** Users can record 2 groups of OGM, with a maximum of 120 seconds of recording notes.
- **Playback:** Play and record messages directly from the base unit.

7. Conference Call Function

The system supports three-party conference calls, allowing an external call to be connected with two internal handsets.



Image Description: A visual representation of a three-party conference call, showing an external caller connected to two internal phone users, with the cordless phone system in the foreground.

8. Language Options

The handset interface offers 16 optional languages:

- Spanish
- English
- French
- German
- Italian
- Portuguese

- Dutch
- Hungarian
- Greek
- Polish
- Danish
- Norwegian
- Swedish
- Turkish
- Russian
- Ukrainian



Image Description: A cordless phone handset on its base, with a list of 16 interface languages displayed next to it, including Portuguese, Spanish, English, French, German, Italian, Dutch, Hungarian, Greek, Polish, Danish, Norwegian, Swedish, Turkish, Russian, and Ukrainian.

Maintenance

Cleaning Your Phone

To clean your phone, disconnect it from the wall outlet. Use a soft, damp cloth to wipe the surfaces. Do not use liquid cleaners, aerosol cleaners, or harsh chemicals, as these can damage the product.

General Care

Avoid placing the phone on unstable surfaces to prevent falls and potential damage. Ensure the power adapter used is the one supplied with the product to prevent malfunctions.

Troubleshooting

Common Issues and Solutions

- **Phone not charging:** Ensure the handset is correctly placed on the charging base. You should hear a beep. Verify the power adapter is securely connected to both the base and the wall outlet.
- **No display/power:** Check if the power adapter is properly connected and if the wall outlet is functional. Ensure batteries are charged.
- **Interference during calls:** Keep the phone away from other electronic devices that may cause interference. Avoid using the phone during electrical storms.
- **Keypad unresponsive:** Check if the keypad lock function is activated. Refer to the full manual for instructions on disabling keypad lock.
- **Answering machine not recording:** Ensure there is sufficient recording time available. Check if the answering machine is turned on and configured correctly.

Specifications

Feature	Description
Product Dimensions	23.6 x 15.6 x 10.4 cm
Handset Display	1.6-inch, 3-line LCD
Base Unit Display	2-line LCD
Multi-Handset Support	Up to 5 handsets per mobile phone, up to 4 mobile phones per handset
Phonebook Capacity	50 entries (max. 12 chars, 20 digits)
Incoming Call Memory	30 numbers
Outgoing Call Memory	10 numbers
Ringtone Melodies	10 (adjustable volume)

Flash Time Options	100/300/600/1000ms
Answering Machine Recording	Up to 60 minutes
Outgoing Message (OGM)	2 groups, max. 120 seconds
Interface Languages	16 options (Spanish, English, French, German, Italian, Portuguese, Dutch, Hungarian, Greek, Polish, Danish, Norwegian, Swedish, Turkish, Russian, Ukrainian)

Warranty and Support

Information regarding product warranty and customer support is not available in this document. Please refer to your product packaging or the retailer's website for details on warranty coverage and how to contact customer support for your Generic D1002 Tam-D Cordless Phone System.

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