UGREEN 55536

UGREEN 30W 3-Port GaN II USB-C Charger User Manual

Model: 55536

Introduction

Thank you for choosing the UGREEN 30W 3-Port GaN II USB-C Charger. This compact and powerful charger is designed to provide efficient and safe charging for a wide range of devices, including smartphones, tablets, and other USB-powered gadgets. Featuring advanced GaN II technology, it offers high power output in a smaller form factor, making it ideal for both home and travel use. This manual provides essential information on setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

Product Overview



Figure 1: Front view of the UGREEN 30W 3-Port GaN II USB-C Charger, showcasing its compact design and three charging ports (two USB-C and one USB-A).

The UGREEN 30W 3-Port GaN II USB-C Charger is equipped with two USB-C ports and one USB-A port, allowing for simultaneous charging of up to three devices. Its GaN II technology ensures a compact size and efficient power delivery. The charger supports various fast charging protocols and includes multiple safety features to protect your devices.

Setup

Setting up your UGREEN 30W 3-Port GaN II USB-C Charger is straightforward. Follow these steps to begin charging your devices:

1. **Unpack the Charger:** Carefully remove the charger from its packaging.
2. **Connect to Power Outlet:** Plug the charger directly into a standard wall power outlet. Ensure the outlet provides the correct input voltage (240 Volts).
3. **Prepare Charging Cables:** Use appropriate USB-C to USB-C, USB-C to Lightning, or USB-A to device-specific cables for your devices. For optimal fast charging, use high-quality cables that support the required power delivery.
4. **Connect Devices:** Plug the charging cables into the available USB-C or USB-A ports on the charger, and then connect the other end to your devices.



Figure 2: The charger connected to a wall outlet, simultaneously charging a tablet, a smartphone, and a pair of wireless earbuds, demonstrating its 3-in-1 capability.

Operating Instructions

The UGREEN 30W 3-Port GaN II USB-C Charger is designed for simple operation. Once connected to a power source and your devices, it will automatically begin charging.

Fast Charging Capability

This charger supports fast charging for compatible devices. When using a single USB-C port, it can deliver up to 30W of power, capable of charging an iPhone 16 from 0% to 60% in approximately 30 minutes. The charger intelligently adjusts power output based on the connected device's needs.



Figure 3: The charger positioned next to a smartphone, illustrating its 30W maximum fast charging capability when a single USB-C port is utilized.

Multi-Device Charging

With two USB-C ports and one USB-A port, you can charge up to three devices simultaneously. The charger's Power

Dispenser System intelligently distributes the 30W total output across the connected devices. While individual port output may vary when multiple devices are connected, it ensures efficient charging for all.

- **USB-C Ports:** Ideal for modern smartphones, tablets, and small laptops.
- **USB-A Port:** Suitable for older devices or accessories that still use the traditional USB-A connector.



Figure 4: Visual representation of the charger's versatility, showing it being used in various settings: at home for daily charging, during travel for portability, and in a work environment for multiple devices.

Compatibility

The charger is compatible with a wide range of devices, including but not limited to:

- **iPhones:** iPhone 16, 16 Pro Max, 16 Plus, 16 Pro, 15, 15 Pro Max, 15 Plus, 15 Pro, 14 Pro Max, 14 Plus, 14 Pro, 13, 13 Mini, 13 Pro, 13 Pro Max, 12, 12 Pro, 11 Pro Max, SE 2022, XS, XS Max, XR, X, 8, 8 Plus.
- **iPads:** iPad Pro, iPad Air, iPad Mini.
- **Samsung Galaxy:** S25 Ultra, S25, S24 Ultra, S24+, S24, S23 Ultra, S23+, S23, S22 Ultra, S21 FE, S21 Ultra, S20, S20FE, S10, S9, S8+, S8; Tab A8, S8, S7+; Z Flip; Note 10, Note 9, A72, A71, A53, A52s, A51, A40, A21, A20; M43, Galaxy Fold 2.
- **Google Pixel:** Pixel 9, 9 Pro, 8, 8 Pro, 7, 7 Pro, 6 Pro, Pixel 5, 4, 4A, Pixel 3, Pixel 3XL, Pixel 3, Pixel XL, Pixel 2, Pixel 2XL.
- **Other Devices:** Apple Watch (Series 9, 8, 7, SE), AirPods (Pro, 3, 2), HomePod, MagSafe, MacBook Air M1, M2, Steam Deck, Switch, ROG Ally, Redmi Note series, Xiaomi Poco series, Xiaomi Mi series.

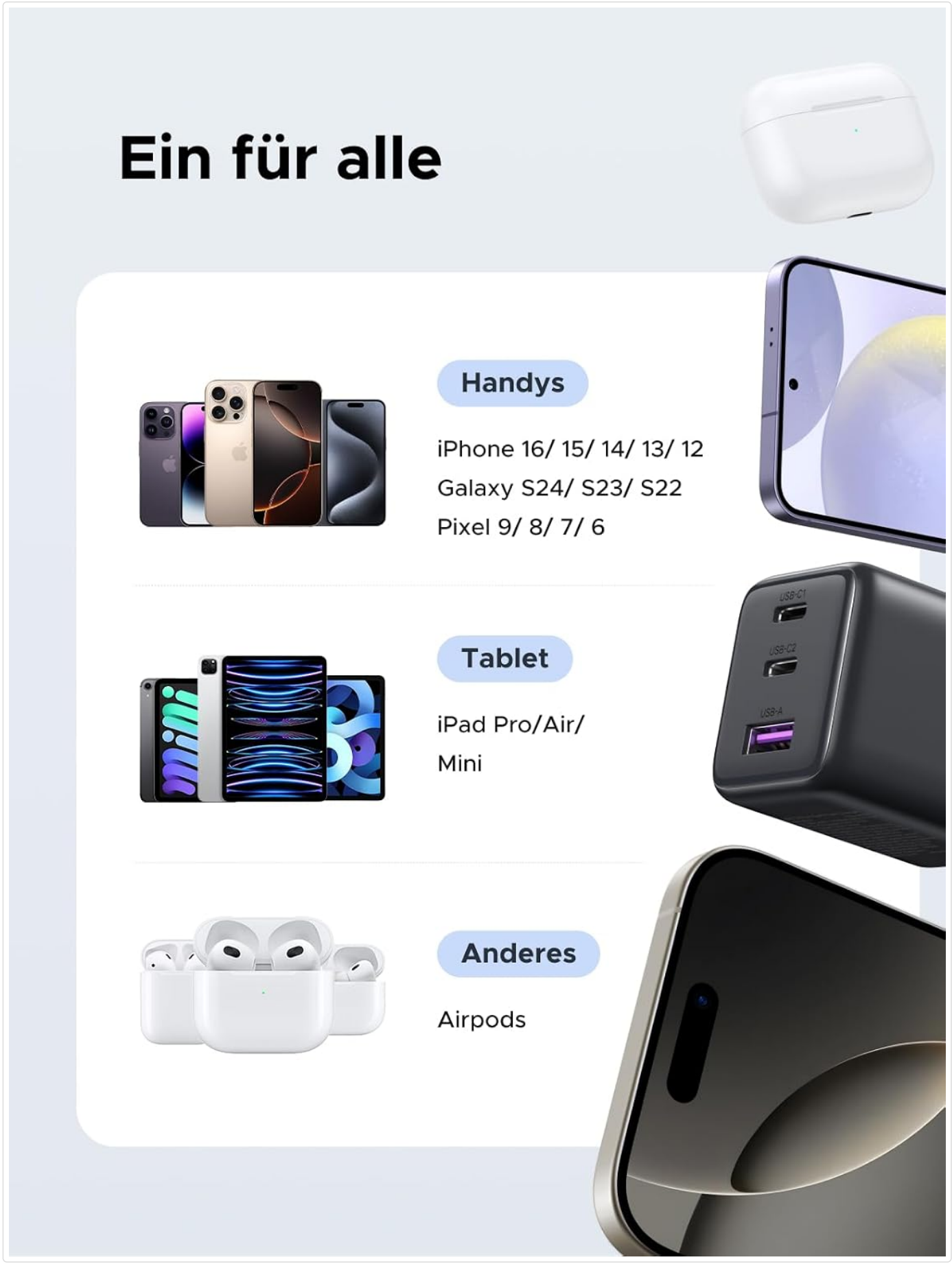


Figure 5: An illustration detailing the broad compatibility of the charger with various electronic devices, categorized by type (Handys, Tablet, Anderes).

Maintenance

Proper maintenance ensures the longevity and safe operation of your UGREEN charger. Follow these guidelines:

- **Cleaning:** Disconnect the charger from the power outlet and all devices before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the charger or subjecting it to strong impacts. Do not attempt to disassemble or modify the charger, as this will void the warranty and may cause damage or injury.
- **Cable Care:** Always pull from the plug, not the cable, when disconnecting. Avoid bending or crimping cables excessively.

TROUBLESHOOTING

If you encounter issues with your UGREEN charger, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device not charging.	Loose connection, faulty cable, incompatible device, power outlet issue.	Ensure charger is firmly plugged into the wall. Check cable connections at both ends. Try a different charging cable. Verify device compatibility. Test the power outlet with another device.
Slow charging.	Cable not supporting fast charging, multiple devices connected, device not supporting fast charging.	Use a high-quality cable that supports fast charging (e.g., PD compatible). If charging multiple devices, the total power is shared; try charging one device at a time for maximum speed. Ensure your device supports fast charging protocols.
Charger feels warm.	Normal operation, heavy load.	It is normal for the charger to become warm during operation, especially under heavy load or fast charging. If it becomes excessively hot or emits smoke/smell, immediately unplug it and contact customer support.
Intermittent charging.	Loose cable, damaged port, software issue on device.	Check cable and port connections. Try a different port on the charger. Restart your device. Inspect charging ports for debris.

If the problem persists after trying these solutions, please contact UGREEN customer support for further assistance.

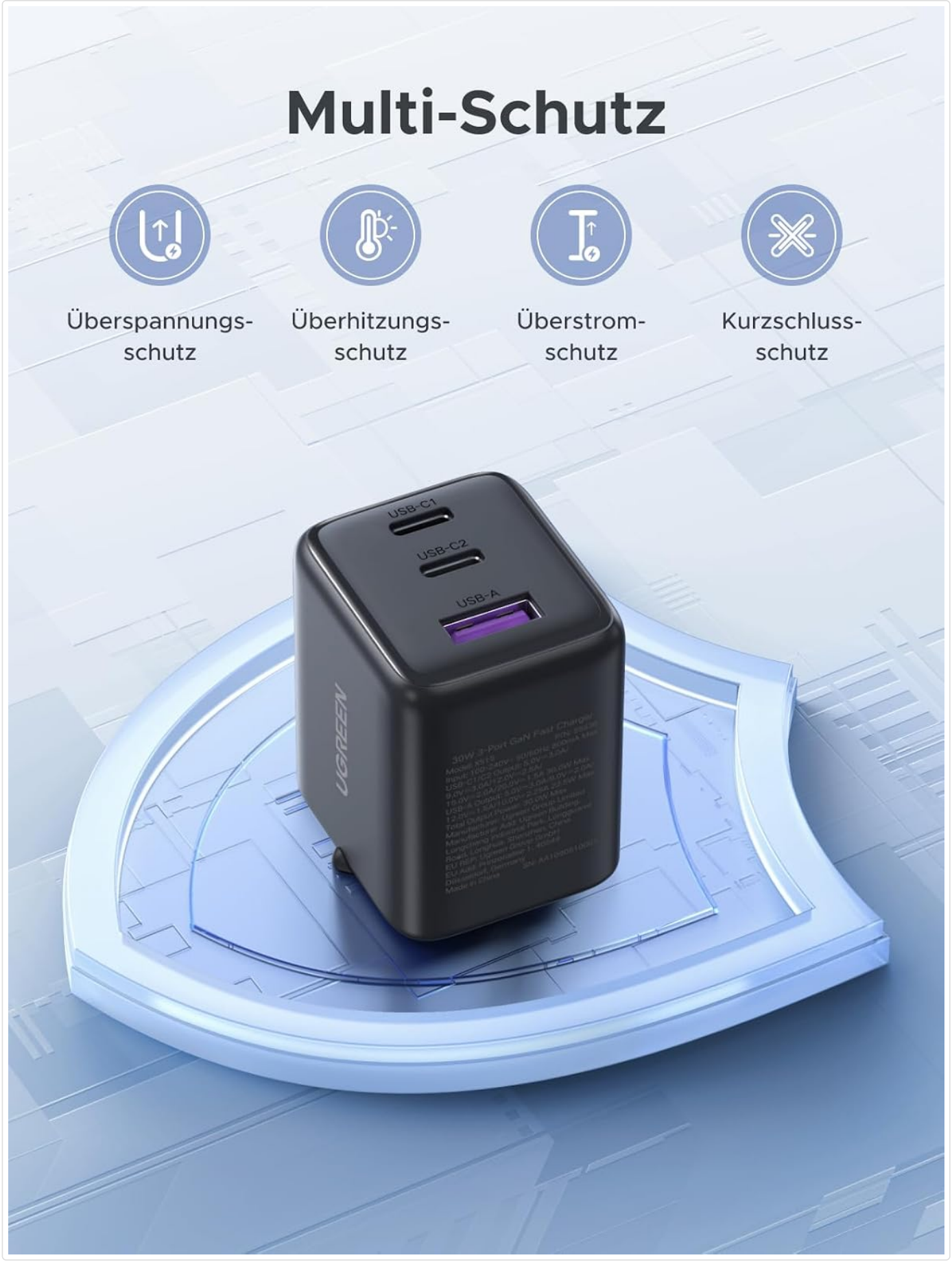


Figure 6: An illustration highlighting the comprehensive safety features of the charger, including protection against overvoltage, overheating, overcurrent, and short circuits, ensuring safe charging for your devices.

SPECIFICATIONS

Feature	Detail
Brand	UGREEN
Model Number	55536
Connectivity Technology	USB
Connector Type	USB Type A, USB Type C
Input Voltage	240 Volts
Special Features	Lightweight, Short Circuit Protection, Multi-Device Charging, Travel-friendly, Fast Charging
Color	Black
Included Components	30W 1A2C Charger
Dimensions (L x W x H)	10.3 x 10.2 x 4.2 cm
Weight	100 Grams
Country of Origin	China



Figure 7: An internal view highlighting the GaN II chip technology, which contributes to the charger's compact size, higher energy efficiency, and reduced heat generation during operation.

Warranty and Support

UGREEN products are manufactured to high quality standards and are backed by a manufacturer's warranty. For specific warranty details, including duration and coverage, please refer to the warranty card included with your product or visit the official UGREEN website.

For technical support, troubleshooting assistance, or any inquiries regarding your UGREEN 30W 3-Port GaN II USB-C Charger, please contact UGREEN customer service through their official channels. Contact information can typically be found on the product packaging or the UGREEN official website.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question