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Jabra Engage 45 SE

Jabra Engage 45 SE Wireless Convertible Headphone User Manual

1. INTRODUCTION

This manual provides detailed instructions for the Jabra Engage 45 SE Wireless Convertible Headphone. It covers essential information regarding product setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. The Engage 45 SE is designed for clear, hands-free deskphone communication, offering comfort and advanced features for busy work environments.

Key features include an optimized microphone for clear calls, an impressive wireless range of up to 150 meters, and a lightweight design for extended comfort. It also incorporates DECT Security certification with FIPS 256-bit encryption for secure communication and offers up to 9 hours of talk time.



Figure 1: Jabra Engage 45 SE Headset and Base Unit.

2. WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- Headset
- Phone adapter cable
- Charging Station (Base)

- Power Supply
- User Manual (this document)



Figure 2: Included components of the Jabra Engage 45 SE.

3. SETUP

3.1 Connecting the Base Unit

1. Connect the power supply to the base unit and plug it into a power outlet.
2. Connect the phone adaptor cable from the base unit to your desk phone's headset port. Refer to your desk phone's manual for specific port locations.

3.2 Charging the Headset

Place the headset into the charging cradle on the base unit. The headset will begin charging automatically. A full charge takes approximately 90 minutes.

3.3 Wearing the Headset

The Jabra Engage 45 SE is a convertible headset, offering multiple wearing styles for personalized comfort. It can be worn with an ear hook or a headband.

- **Ear Hook:** Attach the ear hook to the headset and position it comfortably over your ear.
- **Headband:** Attach the headband to the headset and adjust it to fit securely over your head.



Figure 3: Example of wearing the Jabra Engage 45 SE headset.

4. OPERATING THE HEADSET

4.1 Basic Call Functions

- **Answer/End Call:** Press the Call button on the headset.
- **Adjust Volume:** Use the Volume Up (+) or Volume Down (-) buttons on the headset.
- **Mute Microphone:** Press the Mute button on the headset.

Hands-free, crystal clear deskphone calls



Lightweight comfort

ENGAGE
x1
ENGAGE SOLD EVERY MINUTE
Source: Jabra Sales Data 2023



Busylight



28mm speakers



2-microphone technology



DECT security

Figure 4: Key features and controls of the Jabra Engage 45 SE headset.

4.2 Wireless Range and Mobility

The Engage 45 SE offers a wireless range of up to 150 meters (330 feet) from the base unit, allowing you to move freely during calls without losing connection.

**Walk and talk on your calls with
up to 100m/330ft wireless range**



Figure 5: Enjoying mobility with the Jabra Engage 45 SE's wireless range.

4.3 Battery Life

The headset provides up to 9 hours of talk time on a single charge, ensuring long-lasting performance throughout your workday.

Lightweight comfort for long-lasting calls with up to 9 hours battery



Figure 6: Extended call time with the Jabra Engage 45 SE.

4.4 Call Security

The Jabra Engage 45 SE ensures private and secure communications with DECT Security certification and FIPS military-grade 256-bit encryption.

Keep calls private. Exceeds DECT Security Step C classification.



Figure 7: Secure communication with DECT Security.

5. MAINTENANCE

5.1 Cleaning the Headset and Base

- Wipe the headset and base unit with a soft, dry cloth.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- Ensure no moisture enters the openings of the headset or base.

5.2 Battery Care

- Store the headset in a cool, dry place when not in use.
- Avoid exposing the battery to extreme temperatures.
- For optimal battery longevity, avoid fully discharging the battery frequently.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio in headset	Headset not powered on or not connected to base. Volume too low.	Ensure headset is charged and docked correctly. Increase headset volume. Check base unit connection to phone.
Cannot make/receive calls	Base unit not properly connected to desk phone.	Verify all cables are securely connected between the base and the desk phone. Consult desk phone manual for headset compatibility.
Poor sound quality	Out of range. Interference. Microphone not positioned correctly.	Move closer to the base unit. Ensure no large metal objects are between headset and base. Adjust microphone boom to be close to your mouth.
Short battery life	Headset not fully charged. Battery degradation over time.	Ensure headset is fully charged before use. If battery life significantly decreases, contact support for potential replacement options.

7. SPECIFICATIONS

Feature	Detail
Model Name	Engage 45 SE
Connectivity Technology	DECT Wireless
Wireless Range	Up to 150 meters (330 feet)
Battery Life (Talk Time)	Up to 9 hours
Charging Time	Approximately 90 minutes
Microphone	Noise-Canceling
Security	DECT Security certified, FIPS 256-bit encryption
Wearing Style	Convertible (Ear Hook, Headband)
Item Weight	252 Grams (8.9 ounces)
Product Dimensions	4.13 x 1.26 x 1.97 inches
Compatible Devices	Universal (Desk Phones)
Material	Polycarbonate (PC), Silicone
UPC	706487026051
Item Model Number	9655-523-125

8. WARRANTY AND SUPPORT

Jabra products are covered by a limited warranty. For specific warranty terms and conditions, please refer to the warranty information provided with your purchase or visit the official Jabra website.

For technical assistance, product support, or to access additional resources, please visit the Jabra support page:

www.jabra.com/support

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