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MSI PRO MP271A E2

MSI PRO MP271A E2 27-inch IPS FHD Monitor User Manual

Model: PRO MP271A E2 | Brand: MSI

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your MSI PRO MP271A E2 27-inch IPS FHD Monitor. Designed for both productivity and casual use, this monitor features a 1920 x 1080 Full HD resolution, a 120Hz refresh rate, and an IPS panel for wide viewing angles. It also incorporates eye-care technologies such as Less Blue Light PRO and TÜV certification to enhance user comfort during extended use.
For optimal performance and longevity, please read these instructions carefully before using the monitor.

2. Safety Information

- Ensure the monitor is placed on a stable, level surface to prevent accidental falls.
- Do not block ventilation openings. Maintain adequate space around the monitor for proper airflow.
- Use only the power adapter and cables provided by MSI.
- Avoid exposing the monitor to moisture, rain, or extreme temperatures.
- Disconnect the power cable from the outlet before cleaning or if the monitor will be unused for an extended period.
- Do not attempt to repair the monitor yourself. Refer all servicing to qualified personnel.

3. Package Contents

Verify that all items listed below are present in your package:

- MSI PRO MP271A E2 Monitor Display Panel
- Monitor Stand (Base and Neck)
- Power Adapter and Power Cord
- HDMI Cable
- User Manual and Quick Start Guide



Figure 3.1: The MSI PRO MP271A E2 monitor, showcasing its slim bezels and stable stand.

4. Setup Guide

4.1. Assembling the Stand

1. Carefully remove the monitor panel from its packaging and place it face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor panel by aligning the mounting points and pushing until it clicks into place. Ensure it is securely fastened.
3. Connect the stand base to the stand neck. Tighten any screws if necessary to secure the base.
4. Gently lift the assembled monitor and place it upright on your desired stable surface.



Figure 4.1: Side view of the MSI PRO MP271A E2 monitor, illustrating its adjustable tilt range.

4.2. Connecting Cables

The MSI PRO MP271A E2 monitor supports multiple input options. Choose the appropriate cable for your device:

- **HDMI Connection:** Connect one end of the HDMI cable to the HDMI port on your computer and the other end to the HDMI (1.4b) port on the monitor.
- **DisplayPort Connection:** Connect one end of the DisplayPort cable to the DisplayPort (1.2a) on your computer and the other end to the DisplayPort on the monitor.
- **VGA Connection:** Connect one end of the VGA (D-Sub) cable to the VGA port on your computer and the other end to the VGA port on the monitor.
- **Audio Output:** For external speakers or headphones, connect an audio cable from your device to the Headphone-out port on the monitor.
- **Power Connection:** Connect the power adapter to the monitor's AC-in port, then plug the power cord into a wall outlet.



Figure 4.2: The back panel of the MSI PRO MP271A E2 monitor, displaying various input ports and VESA mounting points.

5. Operating Instructions

5.1. Power On/Off

Press the power button located on the monitor's rear panel to turn the monitor on or off. The power indicator light will illuminate when the monitor is active.

5.2. On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Navigate the menu using the joystick or buttons located on the rear of the monitor.

- **Navigation:** Move the joystick up/down/left/right to browse menu options.
- **Selection:** Press the joystick inward to select an option or confirm a setting.
- **Exit:** Move the joystick left or press a dedicated 'Exit' button (if available) to go back or exit the OSD menu.

5.3. Display Settings

Key settings you can adjust via the OSD menu include:

- **Brightness/Contrast:** Adjust the overall luminance and contrast levels of the display.
- **Color Temperature:** Select from preset color temperatures (e.g., Warm, Cool, User) or fine-tune RGB values.
- **Picture Mode:** Choose from various display modes optimized for different content (e.g., Standard, Movie, Game, Text).
- **Refresh Rate:** Ensure your device is configured to output at 120Hz for the smoothest experience. The monitor supports up to 120Hz.
- **Free-Sync:** Enable or disable Free-Sync for tear-free gaming with compatible graphics cards.
- **Less Blue Light PRO:** Activate this feature to reduce blue light emission, minimizing eye strain without compromising color accuracy.

6. Maintenance

- **Cleaning the Screen:** Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner. Do not spray cleaner directly onto the screen.
- **Cleaning the Casing:** Wipe the monitor casing with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Ventilation:** Regularly check that the ventilation openings are clear of dust and debris to prevent overheating.
- **Storage:** If storing the monitor for an extended period, disconnect it from power, cover it to protect from dust, and store in a cool, dry place.

7. Troubleshooting

Problem	Possible Solution
No image on screen	Ensure the power cable is securely connected and the monitor is powered on. Check that the video cable (HDMI, DisplayPort, or VGA) is firmly connected to both the monitor and your computer. Verify the correct input source is selected in the OSD menu.
Image is blurry or distorted	Adjust the resolution settings on your computer to match the monitor's native resolution (1920 x 1080). Check the video cable for damage or loose connections.
No sound from speakers	Increase the volume level on the monitor and your computer. Ensure the audio output is correctly configured on your computer. If using HDMI/DisplayPort, verify audio is being sent through the cable.
Screen flickering	Check the refresh rate setting on your computer; ensure it is set to 120Hz or a compatible frequency. Ensure the video cable is properly connected and not damaged. Disable Free-Sync temporarily to see if it resolves the issue.

8. Specifications

Feature	Detail

Feature	Detail
Screen Size	27 Inches
Panel Type	IPS
Resolution	1920 x 1080 (FHD)
Refresh Rate	120Hz
Response Time	1ms (MPRT) / 4ms (GTG)
Aspect Ratio	16:9
Contrast Ratio	1500:1
Viewing Angle	178° (H) / 178° (V)
Video Ports	1x HDMI (1.4b), 1x DisplayPort (1.2a), 1x VGA (D-Sub)
Audio Ports	1x Headphone-out
Speakers	Built-in
VESA Mounting	Yes
Tilt Adjustment	-5° ~ 20°
Dimensions (LxWxH)	8.15 x 24.09 x 17.01 inches
Weight	13.42 pounds

9. Warranty and Support

For detailed warranty information, technical support, or service inquiries, please visit the official MSI website or contact MSI customer service. Keep your purchase receipt for warranty validation.

MSI Official Website: www.msi.com

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