

Bissell 3952

BISSELL TurboClean Upright Carpet Cleaner User Manual

Model: 3952

INTRODUCTION

The BISSELL® TurboClean™ upright carpet & upholstery cleaner is designed to provide effective cleaning for high-traffic areas, pet messes, and everyday ground-in dirt and stains in various spaces. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your carpet cleaner.

The cleaner utilizes powerful suction combined with a 4-Row DeepReach PowerBrush® to remove embedded dirt and stains. Its compact and lightweight design facilitates easy maneuverability and storage. The removable nozzle ensures quick and simple maintenance.

IMPORTANT SAFETY INSTRUCTIONS

Before using your BISSELL TurboClean, read all instructions. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before cleaning or servicing.
- Do not immerse. Use only on surfaces moistened by the cleaning process.
- Use only BISSELL cleaning formulas intended for use with this appliance.
- Do not leave appliance when plugged in.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.

- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use in an enclosed space where vapors are given off by oil base paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not place heavy objects on the appliance.
- Do not use for any purpose other than described in this user guide.
- Use only manufacturer's recommended attachments.
- Store appliance indoors.

WHAT'S IN THE BOX

Verify that all components are present before assembly and operation.

- BISSELL TurboClean Upright Carpet Cleaner Unit
- 8oz PRO MAX Clean + Protect Formula
- 8oz Pet Pro OXY Urine Eliminator Formula





Image: The BISSELL TurboClean upright carpet cleaner shown with the two included 8oz cleaning formulas, PRO MAX Clean + Protect and Pet Pro OXY Urine Eliminator.

SETUP

1. **Handle Assembly:** Insert the upper handle into the main body of the cleaner until it clicks securely into place.
2. **Fill Clean Water Tank:** Remove the clean water tank from the back of the unit. Unscrew the cap and fill the tank with warm tap water to the "Water" fill line.
3. **Add Cleaning Formula:** Add the appropriate BISSELL cleaning formula (PRO MAX Clean + Protect or Pet Pro OXY Urine Eliminator) to the clean water tank up to the "Formula" fill line. Replace the cap and securely reattach the tank to the unit.
4. **Prepare Area:** Before deep cleaning, vacuum the area thoroughly to remove loose dirt and debris.

OPERATING INSTRUCTIONS

Deep Cleaning Carpets and Area Rugs

1. **Plug In:** Plug the cleaner into a grounded electrical outlet.
2. **Power On:** Press the power button located on the back of the unit to turn on the cleaner.
3. **Cleaning Passes:**
 - For a wet pass, press the spray trigger while making a slow forward and backward pass over the carpet.
 - For a dry pass, release the spray trigger and make a slow forward and backward pass over the same area to suction up the dirty water. Repeat dry passes until no more water is being suctioned.

4. **Monitor Dirty Water Tank:** The dirty water tank will collect the extracted solution. When the tank reaches the "FULL" line, or when suction decreases, empty the tank.



Outcleans the Competitive Lightweight Carpet Cleaner*

Image: The BISSELL TurboClean in operation, demonstrating the extraction of dirty water from a carpet, highlighting its cleaning effectiveness.



4-Row DeepReach PowerBrush®

Removes ground-in dirt & stains with powerful suction.

Image: A close-up view of the 4-Row DeepReach PowerBrush® on the BISSELL TurboClean, illustrating its design for deep cleaning and stain removal.



Compact & Lightweight Design

Less than 13lbs

Image: A person carrying the BISSELL TurboClean up a set of stairs, emphasizing its compact and lightweight design for easy portability and use in various areas of the home.

MAINTENANCE

After Each Use

1. **Empty and Rinse Dirty Water Tank:** Remove the dirty water tank, open it, and pour out the contents. Rinse the tank thoroughly with clean water.
2. **Rinse Nozzle:** The nozzle is removable for easy cleaning. Detach the nozzle and rinse it under running water to remove any debris or hair. Ensure it is clear before reattaching.



Removable Nozzle

Provides quick & easy maintenance.

Image: A hand demonstrating the removal of the nozzle from the BISSELL TurboClean, highlighting its easy-to-clean design for convenient maintenance.

3. **Clean Brush Roll:** Inspect the brush roll for any tangled hair or debris. Remove any obstructions carefully.
4. **Wipe Down Unit:** Wipe the exterior of the cleaner with a soft, damp cloth.
5. **Store:** Store the cleaner in a dry, protected area.

Formula Storage



Triple Action Formula

PRO MAX Clean + Protect with StainProtect® Technology

Image: A bottle of BISSELL PRO MAX Clean + Protect formula, designed for powerful cleaning and stain protection. Store BISSELL cleaning formulas in a cool, dry place. Always refer to the formula bottle for specific storage instructions and expiration dates.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cleaner not turning on	Not plugged in; Blown fuse/tripped breaker	Ensure plug is firmly in outlet; Check/replace fuse or reset breaker.
No spray	Clean water tank empty; Tank not seated properly; Spray nozzle clogged	Refill clean water tank; Remove and re-seat tank; Clean spray nozzle.

Problem	Possible Cause	Solution
Reduced suction	Dirty water tank full; Dirty water tank not seated properly; Nozzle clogged; Brush roll tangled	Empty dirty water tank; Remove and re-seat tank; Clean nozzle; Remove debris from brush roll.
Brush not rotating	Brush roll tangled with debris	Unplug unit and remove any hair or debris from the brush roll.

SPECIFICATIONS

- **Brand:** Bissell
- **Model Name:** TurboClean
- **Model Number:** 3952
- **Color:** Black
- **Item Weight:** 16.46 pounds (7.48 Kilograms)
- **Capacity:** 1 Gallon
- **Power Source:** Corded Electric
- **Manufacturer:** BISSELL
- **UPC:** 011120276053
- **Package Dimensions:** 19.75 x 15.75 x 10.75 inches

WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please visit the official BISSELL website or contact BISSELL customer service.

Online Support: www.bissell.com

Customer Service: Refer to your product packaging or the BISSELL website for the most current contact information.



Every Purchase Saves Pets™

BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets.

Image: A woman gently petting a cat, accompanied by text indicating that every purchase supports BISSELL Pet Foundation's mission to help homeless pets.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question