eufy X10 Pro Omni (T2351)

eufy X10 Pro Omni Robot Vacuum and Mop Combo User Manual

Model: X10 Pro Omni (T2351) | Brand: eufy

1. Introduction and Overview

The eufy X10 Pro Omni is an advanced robot vacuum and mop combo designed to provide comprehensive floor cleaning. It features powerful 8,000 Pa suction for deep cleaning, dual mops with auto-lift and carpet detection, and AI obstacle avoidance for efficient navigation. The all-in-one station simplifies maintenance with auto mop washing, drying, and self-emptying capabilities.

This manual provides detailed instructions for setting up, operating, and maintaining your eufy X10 Pro Omni to ensure optimal performance and longevity.



Image: The eufy X10 Pro Omni robot vacuum docked with its all-in-one Omni Station.

2. What's in the Box

Carefully unpack all components and ensure you have the following items:

- Omni Station (Includes a Dust Bag)
- Robot (Includes a Roller Brush, Dust Bin, and 2x Mop Pads)
- Detachable Base
- Power Cord
- Documents (User Manual, Quick Start Guide)

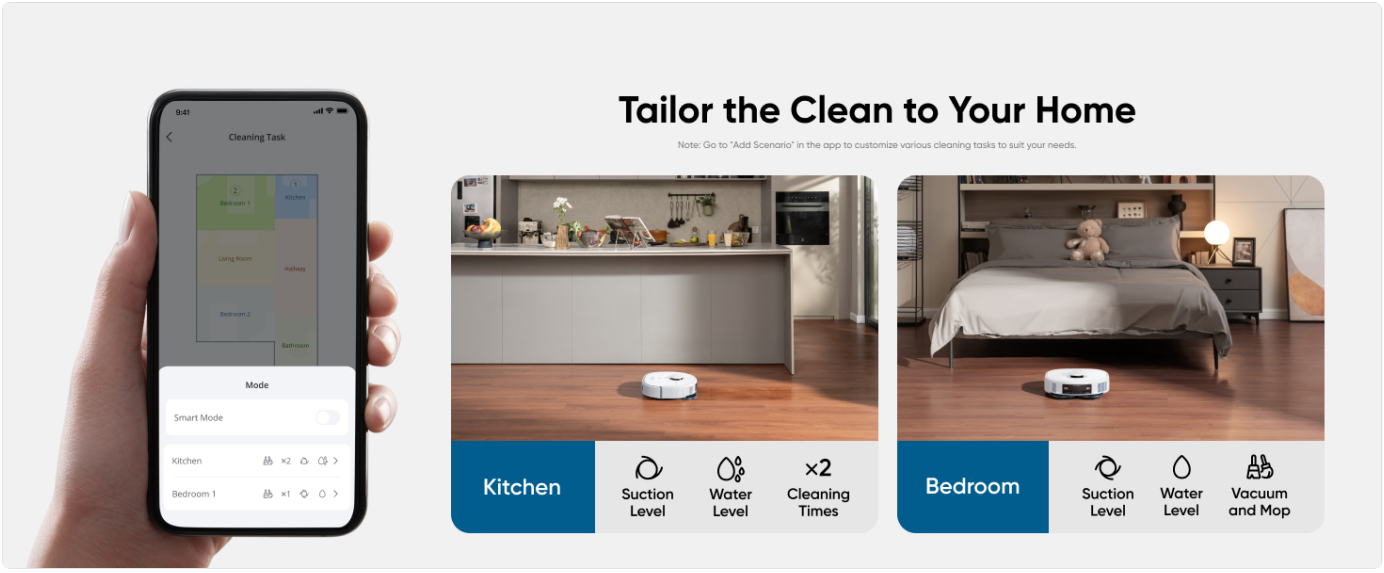


Image: A visual representation of the eufy X10 Pro Omni and its included accessories.

3. Setup

1. **Unpack and Place the Omni Station:** Choose a location with good Wi-Fi signal, a power outlet, and clear space around the station (at least 0.5m on sides, 1.5m in front).
2. **Install Side Brushes:** Snap the rotating side brushes into their designated slots on the robot's underside.
3. **Fill Water Tanks:** Fill the clean water tank with clean water. Ensure the dirty water tank is empty.
4. **Power On:** Connect the power cord to the Omni Station and plug it into a wall outlet.
5. **Download the eufy Clean App:** Search for "eufy Clean" in your mobile app store and download it.
6. **Connect to Wi-Fi:** Follow the in-app instructions to connect your X10 Pro Omni to your 2.4GHz Wi-Fi network. (Note: 5GHz Wi-Fi is not supported.)
7. **Initial Mapping:** Allow the robot to complete its initial mapping run of your home. This creates a detailed map for efficient cleaning.

4. Operating Your eufy X10 Pro Omni

4.1 Powerful Suction for Deep Cleaning

The X10 Pro Omni features an impressive 8,000 Pa suction power, designed to effectively remove hidden debris, pet hair, and dirt from various floor types, including carpets. This ensures a thorough clean in a single pass.



Image: The robot vacuum actively cleaning a carpet, highlighting its powerful suction for pet hair.

4.2 MopMaster 2.0 for Spotless Floors

Equipped with dual mop pads, the MopMaster 2.0 system delivers 180 rotations per minute and applies 1 kg of downward pressure to effectively scrub and remove stains. The mops automatically lift by 12 mm when a carpet is detected, preventing carpets from getting wet during mopping cycles.



Image: The eufy X10 Pro Omni actively mopping, illustrating its MopMaster 2.0 features.

4.3 AI.See Smart Cleaning and Obstacle Avoidance

The X10 Pro Omni utilizes AI.See technology for advanced obstacle avoidance. It can identify over 100 different objects, such as wires, shoes, and toys, even in low-light conditions, ensuring smooth navigation and preventing entanglement or collisions.



Image: The robot vacuum demonstrating its AI.See obstacle avoidance capabilities by navigating around common household items.

4.4 iPath Laser Navigation and Customizable AI.Map 3.0

eufy's proprietary iPath Laser Navigation creates efficient cleaning routes throughout your home. With Customizable AI.Map 3.0, you can set up No-Go Zones, virtual boundaries, and tailor cleaning scenarios via the app to suit your specific needs and preferences.



Image: The eufy Clean app displaying a detailed map of a home, illustrating the customizable mapping features.

4.5 All-in-One Station for Hands-Free Maintenance

The Omni Station provides comprehensive automated maintenance for your robot. It includes features for:

- **Auto Mop Washing:** Mop pads are washed with clean water.
- **Auto Drying:** Mop pads are dried with 45°C (113°F) heated air to prevent odors.
- **Self-Emptying:** The robot's dust bin is automatically emptied into the station's 2.5L dust bag, requiring replacement

approximately every 2 months.

- **Self-Refilling:** The 3L clean water tank provides sufficient water to mop large areas (1,500-2,000 sq ft) multiple times.



Image: The eufy X10 Pro Omni and its Omni Station, showcasing the automated maintenance features.

4.6 Auto-Detangling Roller Brush

The roller brush is designed with a Pro-Detangle Comb that automatically loosens and removes hair wrapped around it by

rotating in reverse. This feature significantly reduces manual maintenance for hair removal.



Image: A detailed view of the auto-detangling roller brush, designed to prevent hair entanglement.

4.7 Official Product Videos

Take a Look at the White Eufy X10 Pro Omni

Video: An official overview of the eufy X10 Pro Omni, showcasing its design and key features.

How to Use the Mop Settings in the X10 Pro Omni

Video: A guide on adjusting and utilizing the mop settings for optimal cleaning performance.

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your eufy X10 Pro Omni.

- **Dust Bag Replacement:** The 2.5L dust bag in the Omni Station typically needs replacement every 2 months, depending on usage and household debris.
- **Clean Water Tank Refill:** Refill the 3L clean water tank as needed.
- **Dirty Water Tank Emptying:** Empty the dirty water tank regularly to prevent odors and maintain hygiene.
- **Mop Pad Cleaning:** The Omni Station automatically washes and dries the mop pads. Ensure the station's cleaning tray is kept clean.
- **Roller Brush Cleaning:** Periodically check and clean the roller brush. The Pro-Detangle Comb reduces hair entanglement, but manual removal of stubborn hair may still be necessary.
- **Filter Cleaning:** Clean the high-efficiency filter in the robot's dust bin regularly (e.g., weekly for homes with pets). Tap the filter to remove dust. If it gets damp, let it dry for 24 hours before reinserting. Replace the filter every 3-6 months.
- **Sensors and Charging Contacts:** Wipe the sensors and charging contacts on both the robot and the station with a dry cloth to ensure proper function.

6. Troubleshooting

This section addresses common issues you might encounter with your eufy X10 Pro Omni.

Q: How can I optimize AI recognition and obstacle avoidance?

A: The X10 Pro Omni recognizes over 100 object types. To ensure optimal cleaning performance and prevent the robot from getting stuck or entangled, follow these steps:

- **Tidy Up Before Cleaning:** Pick up small items and clear loose objects from the floor before starting a cleaning cycle.
- **Organize Cables and Wires:** Secure or elevate loose cables or wires to aid the robot's navigation and prevent damage.
- **Remove Low-Profile Obstacles:** Straighten or temporarily remove flat items on the floor, such as rugs with tassels or floor mats with fringes.

Q: How do I enhance X10 Pro Omni's mopping performance?

A: For larger homes that haven't been deep cleaned recently, the first time you use X10 Pro Omni may result in visible mopping streaks. To optimize cleaning effectiveness:

- Use the vacuum-only mode before mopping to clear away dust and hair.
- Run X10 Pro Omni multiple times to achieve a cleaner home.
- Increase the water level setting in the eufy Clean app for more effective mopping.
- Replace the mop cloths every 3 months to maintain optimal results.

Q: How can I reduce hair entanglement in the main brush?

A: To maximize the X10 Pro Omni's performance and minimize hair buildup, follow these steps:

- Adjust Suction Power and Dust Collection Frequency: Use Turbo/Max suction mode and increase the dust collection frequency (daily or every other cleaning cycle) to capture hair before it tangles.
- Clean the Main Brush Weekly (or After Heavy Use): Remove the main brush and clear hair from both ends to prevent tangling. Use the included cleaning tool or scissors to cut and remove tightly wound hair.
- Clean the Filter Regularly: Clean the filter every two weeks (weekly for homes with pets or long-haired residents). A clogged filter reduces suction power.

Q: How do I prevent X10 Pro Omni from getting stuck under furniture?

A: Ensure there's a minimum clearance of 12 cm under furniture. If the furniture is lower than this, set up a No-Go Zone in the app so that X10 Pro Omni avoids it. Keep the robot's firmware and app updated to the latest version for the best navigation results.

7. Specifications

Feature	Detail

Brand	eufy
Model Name	X10 Pro Omni
Item Model Number	T2351
Special Features	Auto Mop Washing, Self Emptying, Obstacle Avoidance
Color	White
Product Dimensions	14.41"L x 18.9"W x 18.11"H
Item Weight	26.4 pounds
Filter Type	Washable
Battery Life	173 minutes
Power Source	Battery Powered
Compatible Devices	Smartphones, Amazon Echo, Tablets, Google Home
Form Factor	Round
UPC	194644215019
Voltage	110V (Note: Voltages vary by region; purchase version specific to your location)

8. Warranty and Support

Your eufy X10 Pro Omni comes with comprehensive coverage and support options:

- **12-Month Comprehensive Protection Plan:** Full coverage for manufacturing defects under stated terms.
- **Lifetime Technical Support:** Assistance via email, chat, or phone.

What should I do if I encounter issues with my device?

Contact the official eufy after-sales service promptly. To assist you efficiently, provide:

- Order Number or Proof of Purchase to confirm service coverage.
- The device serial number (found at the bottom of your X10 Pro Omni).
- Description of the issue, including any error messages and steps taken.
- Photos or Screenshots (if applicable) to help diagnose the problem.

What self-help resources are available?

eufy provides 24/7 support tools, including:

- Video Tutorials
- Knowledge Base (FAQs, troubleshooting articles, and user manuals)
- Quick Start Guide (Included in the packaging)

For additional support, you can refer to the official User Guide PDF:Download User Guide (PDF)

9. Safety Information

Please read all safety instructions before using your eufy X10 Pro Omni. Keep this manual for future reference.

- Do not allow children to operate the robot vacuum. Supervise children and pets when the device is in operation.
- Ensure the power cord is not damaged and is properly connected to avoid electrical hazards.
- Do not use the device to pick up large objects, sharp objects, liquids, or burning/smoking materials.
- Regularly clean the brushes and filters to prevent blockages and maintain performance.
- Only use accessories and replacement parts specified by eufy.
- Do not expose the robot or station to water or moisture.
- For indoor use only.

© 2025 eufy. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question