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› OPPO Reno12 F 5G Smartphone User Manual

OPPO CPH2637

OPPO Reno12 F 5G User Manual

Model: CPH2637 / 8032325370751

INTRODUCTION

Welcome to the user manual for your new OPPO Reno12 F 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The OPPO Reno12 F 5G is a dual-SIM unlocked Android 14 smartphone featuring a 6.67-inch display, 256GB storage, and 8GB RAM, designed for reliable performance and connectivity.



Figure 1: Front and back view of the OPPO Reno12 F 5G smartphone in green. The front displays the screen, while the back shows the camera module and OPPO branding.

SETUP

1. Inserting SIM Cards and microSD Card

1. Locate the SIM card tray on the side of your device.

2. Insert the SIM ejector tool (usually included in the box) into the small hole on the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards (up to two) and/or a microSD card into the designated slots on the tray, ensuring the gold contacts face downwards.
4. Carefully push the tray back into the device until it is flush with the side.

2. Initial Power On and Setup

- Press and hold the Power button (located on the right side) until the OPPO logo appears.
- Follow the on-screen instructions to select your language, connect to a Wi-Fi network, sign in with your Google account, and set up security features (fingerprint, face unlock, PIN/pattern).

3. Charging the Device

- Connect the USB Type-C cable to the charging port at the bottom of the phone.
- Connect the other end of the cable to the power adapter and plug it into a wall outlet.
- For optimal battery life, use the original OPPO charger and cable.

OPERATING YOUR DEVICE

Basic Navigation

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens, menus, or web pages.
- **Pinch-to-zoom:** Zoom in or out on photos and web pages.
- **Long press:** Access contextual menus or move app icons.

Calls and Messaging

- To make a call, open the Phone app and dial the number or select a contact.
- To send a message, open the Messages app, tap "Start chat," and enter the recipient and your message.

Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi, turn on Wi-Fi, and select a network to connect.
- **Bluetooth:** Go to Settings > Bluetooth, turn on Bluetooth, and pair with nearby devices.
- **Mobile Data:** Go to Settings > Mobile network to manage your data usage and settings. The device supports 2G, 3G, 4G, and 5G networks.
- **NFC:** For contactless payments and quick pairing, enable NFC in Settings.

Camera Usage

- Open the Camera app from your home screen or lock screen.
- Switch between photo, video, and other modes (e.g., Portrait, Night).
- Tap the shutter button to capture a photo or start/stop recording a video.

Gaming Performance

The OPPO Reno12 F 5G is designed to deliver smooth gaming experiences with minimal lag, making it suitable for various mobile games. Its powerful processor and ample RAM contribute to responsive gameplay.

MAINTENANCE

Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and back of the phone.
- Avoid using harsh chemicals or abrasive materials.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner.

Software Updates

- Regularly check for system updates to ensure your device has the latest features and security patches. Go to Settings > About device > Up to date.

Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not let the battery completely drain frequently.
- Unplug the charger once the battery is full to prevent overcharging.

Storage Management

- Regularly clear cache from apps (Settings > Apps > App management > [App Name] > Storage usage > Clear cache).
- Delete unnecessary photos, videos, and files to free up space.
- Utilize cloud storage services for backups.

TROUBLESHOOTING

Common Issues and Solutions

- **Device not turning on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
- **Network connectivity issues:** Check if Airplane Mode is off. Restart the device. Verify SIM card insertion. Contact your carrier if issues persist.
- **Apps crashing or freezing:** Close and reopen the app. Clear the app's cache. Update the app from the Google Play Store.
- **Slow performance:** Close background apps. Clear storage space. Restart the device.

Factory Reset (Last Resort)

If your device experiences persistent issues, a factory reset can resolve them.**Warning: This will erase all data on your phone. Back up important data before proceeding.**

- Go to Settings > System settings > Back up and reset > Reset phone > Erase all data.
- Confirm your decision and follow the prompts.

SPECIFICATIONS

Feature	Detail
Model Number	8032325370751 (CPH2637)

Operating System	ColorOS 14.0 (based on Android 14)
Display Size	6.67 inches (Note: Product specifications list 75 inches, which is likely an error. Standard smartphone displays are typically 6-7 inches.)
Resolution	1080 x 2400 pixels
RAM	8 GB
Storage Capacity	256 GB
Battery Capacity	5000 Milliamp Hours (mAh)
CPU Model	MediaTek Kompanio 800T
Camera Features	Rear, Front
Connectivity	2G, 3G, 4G, 5G, Bluetooth, Cellular, Wi-Fi, NFC
Color	Green
Wireless Carrier	Unlocked

Note: Specifications are subject to change without prior notice.

WARRANTY AND SUPPORT

Your OPPO Reno12 F 5G comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.

For technical support, service, or to find authorized service centers, please visit the official OPPO website or contact OPPO customer service in your region. Keep your proof of purchase for warranty claims.

Official OPPO Website: www.oppo.com

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question