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› Insta360 X4 Flexicare Instruction Manual

Insta360 CINSABMA

Insta360 X4 Flexicare Instruction Manual

Model: CINSABMA

INTRODUCTION

This manual provides essential information for activating and utilizing your Insta360 X4 Flexicare service. The Flexicare plan offers comprehensive protection and support for your Insta360 X4 camera, ensuring peace of mind against accidental damage.

PRODUCT OVERVIEW

The Insta360 X4 Flexicare is a service plan designed to provide extended protection and support for your Insta360 X4 camera. It includes accidental damage protection and professional replacement services.

Key Features

- 1-year accidental damage protection.
- Two professional, low-cost replacements within one year.
- One-stop online service and global support.
- Free two-way shipping for replacements.



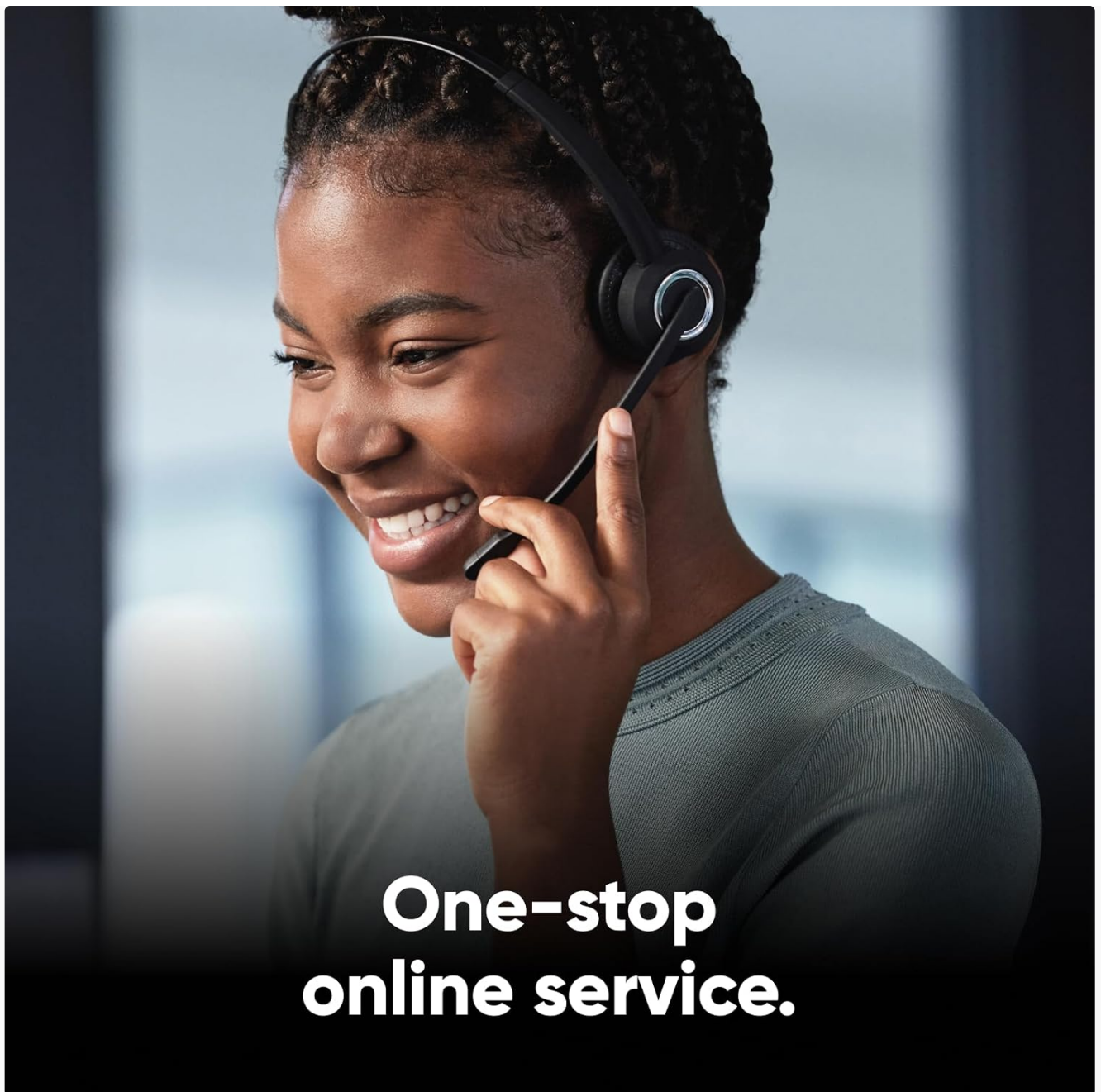
**1-year accidental
damage protection.**

Image: Insta360 FlexiCare Card. This card contains the activation code for your FlexiCare service.



**Two professional,
low-cost replacements.**

Image: A golden shield icon with a checkmark inside a heart and an arrow circling it, representing 1-year accidental damage protection.



**One-stop
online service.**

Image: Two Insta360 X4 cameras, one showing the back and the other the front screen, with golden arrows indicating replacement. This illustrates the two professional, low-cost replacements offered.

How to Activate

1. Get the Activation Code via your FlexiCare card.



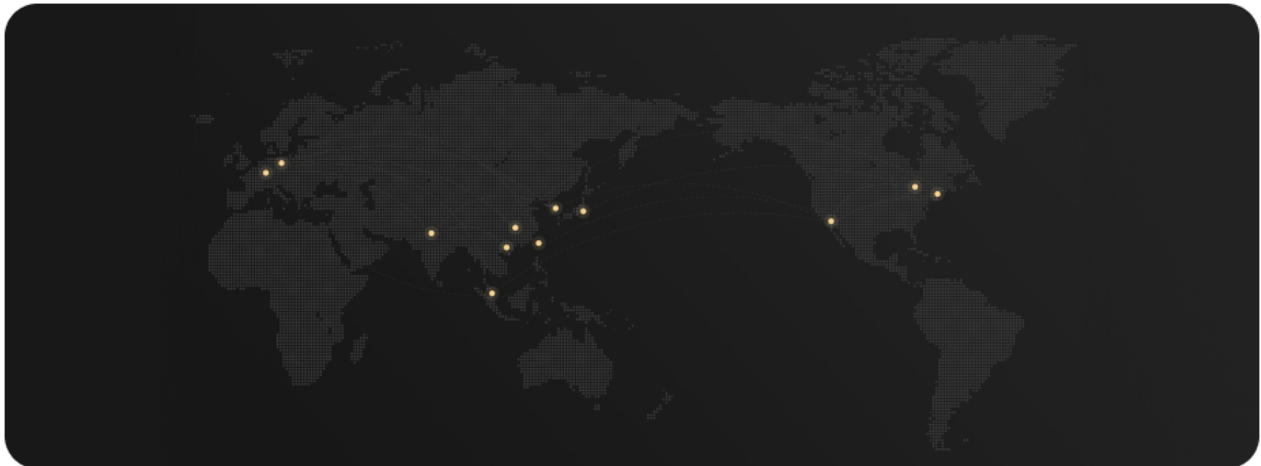
2. Bind your device by visiting the Insta360 website, heading to Support > Care Service > Insta360 Care Activation Card.



Image: Three icons representing types of damage covered: broken screen, water damage, and impact/drops, emphasizing all-round protection.

Professional, global support.

Get access to our team of experts at any authorized Insta360 repair center for professional support around the globe.



*Only available for official Insta360 products purchased from the Insta360 store or authorized channels. Proof of purchase is required to use international repair centers. Replacement fees are determined by the individual repair center. For more information, please visit the Support page on the Insta360 official website.

Image: Two pairs of hands exchanging a package labeled "Insta360", illustrating the free two-way shipping service.

SETUP AND ACTIVATION

Activating your Insta360 FlexiCare plan is a straightforward process.

1. **Step 1: Get the Activation Code.** Locate the activation code on your physical FlexiCare card.

Two easy replacements within one year.

Get two guaranteed replacements of the same Insta360 model within one year for a low-cost price.



Image: A close-up of the Insta360 FlexiCare card, highlighting where the activation code can be found.

2. **Step 2: Bind your device.** Visit the official Insta360 website. Navigate to the Support section, then select "Care Service", and finally "Insta360 Care Activation Card". Follow the on-screen prompts to enter your activation code and bind your Insta360 X4 camera to the FlexiCare plan.

Free two-way shipping.

Insta360 covers the shipping costs both ways any time a product is sent for replacement with Insta360 FlexiCare.



Image: A smartphone screen displaying the Insta360 activation interface, prompting for serial number entry, next to an Insta360 X4 camera. This illustrates the digital activation process.

OPERATING THE FLEXICARE SERVICE

Once activated, your Flexicare service provides peace of mind for your Insta360 X4.

Accidental Damage Protection

The Flexicare plan covers accidental damage, including broken screens, water damage, and impacts/drops, for one year from the activation date.

Replacement Process

In case of accidental damage, you are eligible for two low-cost replacements of the same Insta360 X4 model within the one-year coverage period. To initiate a replacement, contact Insta360 support.

Shipping

Insta360 covers the shipping costs both ways when a product is sent for replacement under the Flexicare plan.

MAINTENANCE

While Flexicare covers accidental damage, proper care of your Insta360 X4 camera is still recommended to minimize the need for replacements.

- Keep the camera lenses clean and free from dust and smudges.
- Store the camera in a protective case when not in use.
- Avoid exposing the camera to extreme temperatures or harsh environments unnecessarily.

TROUBLESHOOTING

If you encounter issues with your Insta360 X4 camera that may require a Flexicare replacement, consider the following:

- **Identify the Damage:** Clearly assess the type and extent of the damage (e.g., cracked lens, water ingress, impact deformation).
- **Gather Information:** Have your Flexicare activation code, camera serial number, and proof of purchase readily available when contacting support.
- **Contact Support:** Reach out to Insta360's official support channels for guidance on the replacement process. Do not attempt self-repair for covered damages as this may void your Flexicare benefits.

SPECIFICATIONS

The Insta360 X4 Flexicare is a service plan for the Insta360 X4 camera. Key specifications related to the service are:

Feature	Detail
Service Type	Accidental Damage Protection Plan
Coverage Duration	1 Year
Replacements Included	Two (2) low-cost replacements
Covered Incidents	Broken Screen, Water Damage, Impact and Drops

Shipping	Free two-way shipping for replacements
Model Covered	Insta360 X4 (Model: CINSABMA)

WARRANTY AND SUPPORT

The Insta360 X4 Flexicare plan acts as an extended service and protection plan.

Official Support

For any inquiries or to utilize your Flexicare benefits, contact Insta360's official support channels. You can access instant support via email or live chat.

One-stop online service.

Enjoy peace of mind with professional replacements from our team of certified technicians using genuine Insta360 parts, and access instant support from our team via email or live chat.

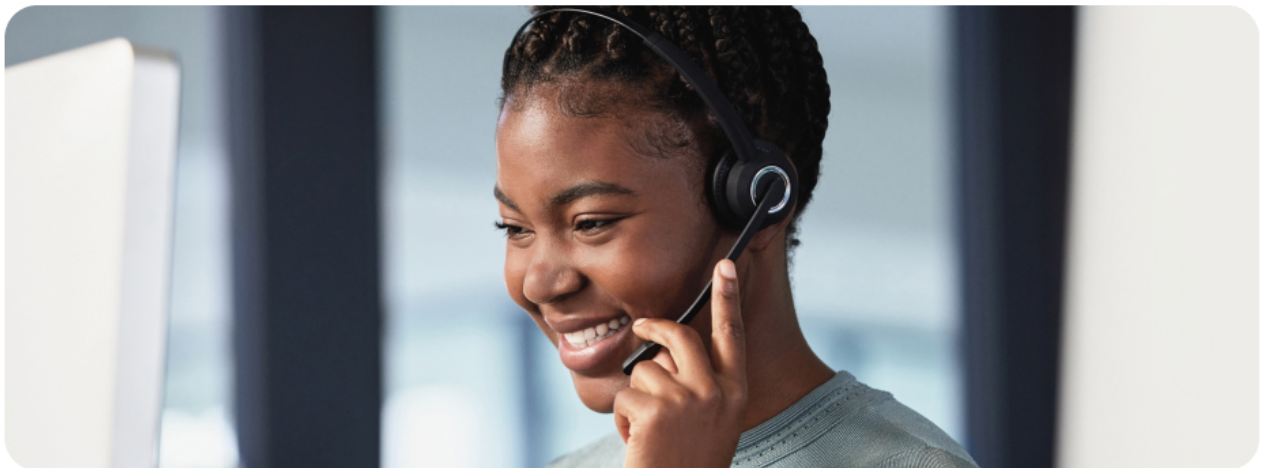


Image: A smiling customer service representative wearing a headset, symbolizing one-stop online service and support.

Global Repair Centers

Insta360 provides access to a team of experts at authorized repair centers globally. Proof of purchase is required for international repair centers, and replacement fees are determined by the individual repair center. For more information, visit the Support page on the Insta360 official website.

Lightning-Fast Activation

FlexiCare provides one-year accidental damage protection, covering incidents such as water exposure and breakage. This plan includes two low-cost replacements, with two-way shipping included.

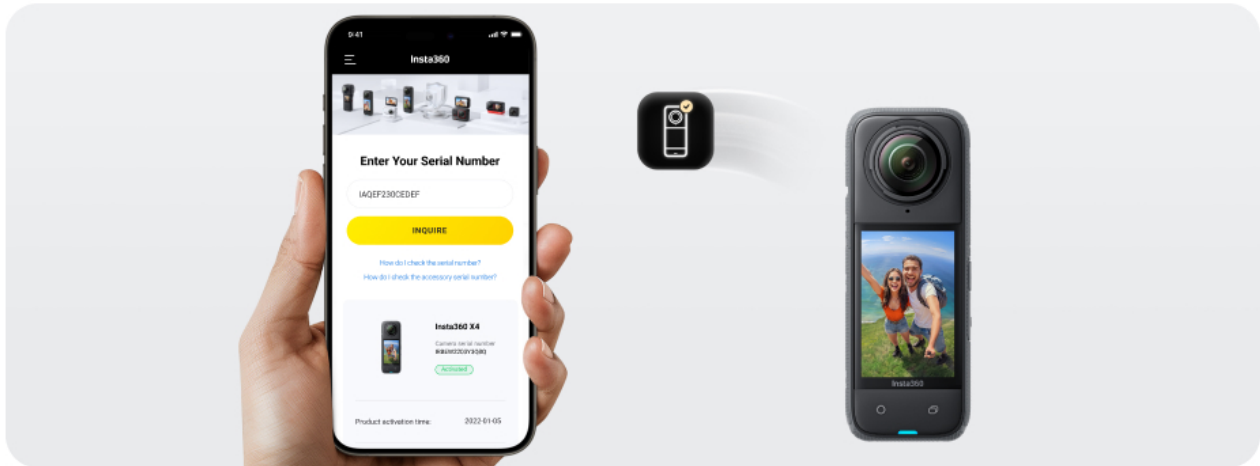


Image: A world map with various points highlighted, indicating the locations of professional, global support and repair centers.

Note: Only available for official Insta360 products purchased from the Insta360 store or authorized channels.

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For the latest information and updates, please visit the [Insta360 Official Website](#).