

[Manuals.plus](#) /

› [Blackview](#) /

› Blackview Shark 9 5G Smartphone User Manual

Blackview Blackview Shark9

Blackview Shark 9 5G Smartphone User Manual

Model: Blackview Shark9

1. INTRODUCTION

Welcome to the Blackview Shark 9 5G Smartphone user manual. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your new device. The Blackview Shark 9 is a powerful smartphone featuring a high-speed 5G network connection, an Octa-Core processor, extensive memory, and an advanced camera system, all running on the latest Android 14 operating system.



Figure 1.1: Blackview Shark 9 5G Smartphone overview, highlighting its design and core features.

2. GETTING STARTED

2.1 Package Contents

Before you begin, ensure all items are present in the package:

- Blackview Shark 9 5G Smartphone
- Power Adapter
- USB Cable
- User Manual (this document)

2.2 Charging the Device

Before first use, fully charge your Blackview Shark 9. Connect the USB cable to the phone's charging port and the power adapter, then plug the adapter into a wall outlet. The device supports 18W fast charging.



Figure 2.1: Battery and Charging Information. The 5000mAh battery provides extended usage, and 18W fast charging ensures quick power replenishment.

2.3 SIM Card and Micro SD Installation

The Blackview Shark 9 supports Dual SIM and Micro SD card expansion up to 2TB. Locate the SIM tray on the side of the device. Use the provided SIM ejector tool to open the tray. Insert your Nano-SIM cards and/or Micro SD card into the designated slots, ensuring correct orientation. Gently push the tray back into the device until it clicks into place.



Figure 2.2: Dual SIM and Storage Expansion. The device supports two SIM cards or one SIM card and one TF (Micro SD) card for expanded storage.

2.4 Initial Power On and Setup

Press and hold the power button until the Blackview logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings (fingerprint, face unlock).

3. KEY FEATURES & OPERATION

3.1 Display and Interaction

The Blackview Shark 9 features a 6.67-inch HD+ display with a 90Hz refresh rate for smooth visuals. It supports 10-point touch technology and offers up to 700 nits brightness for clear viewing even in direct sunlight. Eye-friendly modes like Reading Mode, Night Light, and Dark Mode are available to enhance comfort.

6.67-inch Immersive Display

Boasting a large HD screen of 6.67 inches, SHARK 9 offers you a large visual space where details pop and colors come alive. From watching movies and gaming to browsing, you can fully immerse yourself in the content with unparalleled clarity.

85%

Screen-to-body Ratio

85°

Full Viewing Angle

180Hz

Touch Sampling Rate

700 nits
Brightness

Durable Panda Glass Screen

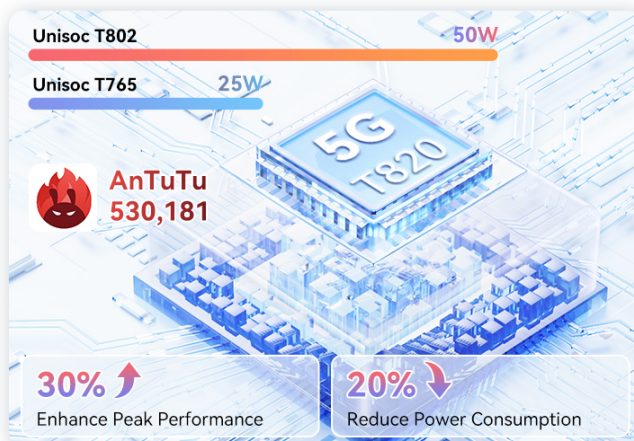


Figure 3.1: Display Features. The 6.67-inch screen offers a vibrant and smooth visual experience.

3.2 Performance and Storage

Powered by an Octa-core processor, the Blackview Shark 9 ensures superior performance. It comes with 24GB RAM (8GB physical + 16GB virtual memory) and 256GB ROM, expandable up to 2TB via a dedicated Micro SD slot. This configuration allows for optimal gaming, multitasking, and extensive media storage.

Octa-core 5G Unisoc T820



24GB RAM+256GB ROM+2TB TF

Up to 24GB RAM=
8GB RAM + 16GB Expansion

30% ↑

Faster Response Speed

≈896K+
More Photos

≈15K+
More Short Videos

≈2,350K+
More Songs

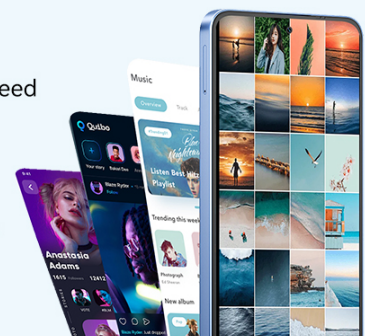


Figure 3.2: Performance and Storage Capabilities. The Unisoc T820 processor and ample memory ensure smooth operation and vast storage capacity.

3.3 Camera System

The device features a 50MP main camera and an 8MP front camera. It supports 4K video recording and various modes including 360° panorama, night mode, professional mode, and portrait mode. Advanced AI algorithms enhance photography with features like AI Magic Eraser, AI Portrait Unblur, AI Sky Replacement, AI Photo Unblur, and AI Portrait Light.

Snap Cooler and Brighter Frame with 50MP AI-Powered JN1

Day or Night, Hold Your Beauty Tight

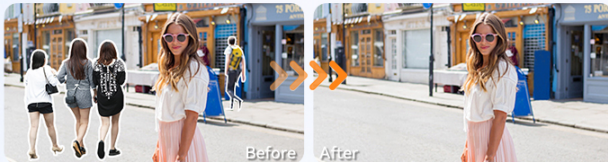


Figure 3.3: Main Camera Features. The 50MP camera with AI enhancements captures high-quality images.

Powerful AI Algorithms, Perfect Shot Every Time

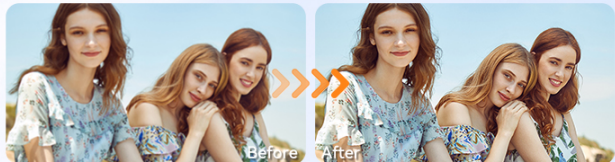
AI Magic Eraser

Circle, Erase, Perfect



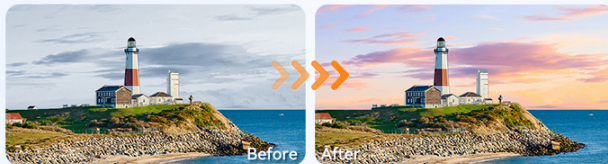
AI Photo Unblur

Just One Tap, Make Every Shot Truly Snap



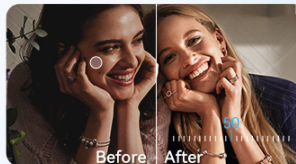
AI Sky Replacement

Adjust the Background to Match Your Mood



AI Portrait Light

Shine in Every Shot, Anytime



AI Portrait Unblur

Perfect Faces, Every Time



Figure 3.4: AI Photography Algorithms. These features allow for advanced photo editing and enhancement directly on the device.

3.4 Software and AI Functions

The Blackview Shark 9 runs on Android 14 with Doke OS 4.0, offering enhanced privacy, personalization, and a smoother user experience. Key features include:

- **Smart AI Functions:** AI Chat, AI Voice, AI Control.
- **Doke OS 4.0 Enhancements:** Personalized themes, large folders, Health App, Focus Mode, Screen Attention, Flash Notification, one-finger access, three-finger magic gestures.
- **Smart Google Lens:** Identify objects, translate text, find similar products, and discover landmarks by pointing your camera.



Smart Google Lens

Google Lens on SHARK 9 allows you to unlock the world around you with ease. You can instantly obtain information, translate texts, identify products, and explore places nearby just by pointing your camera.

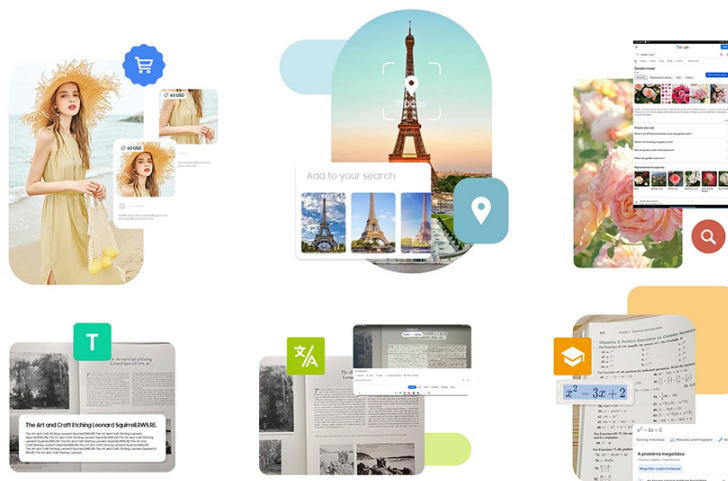


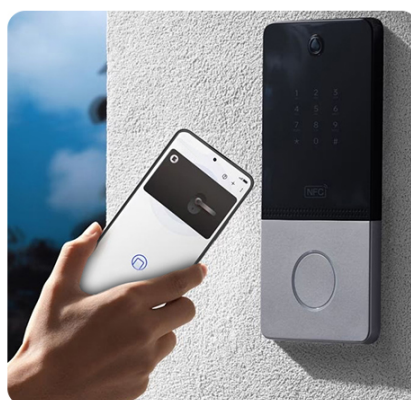
Figure 3.5: Smart Google Lens Integration. Utilize your camera to interact with the world around you.

3.5 Connectivity and Navigation

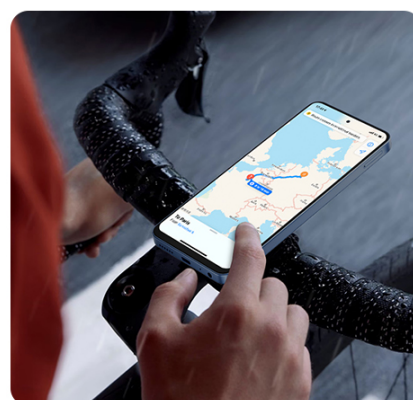
The device supports 5G networks and features a Dual SIM design. It includes multifunctional NFC for contactless payments and data transfer. For navigation, it supports GPS, GLONASS, Galileo, and Beidou systems for accurate positioning.



Dual Smart-PA BOX Speakers



Multifunctional NFC



GPS+GLONASS+Galileo+Beidou

Figure 3.6: Connectivity and Navigation Features. Highlighting NFC and multi-system GPS for enhanced functionality.

3.6 Security Features

The Blackview Shark 9 offers convenient and secure unlocking options:

- **Fingerprint Unlocked:** Unlock your device instantly with a touch of the fingerprint sensor.
- **Face Unlock:** Use facial recognition for quick and secure access.

4. MAINTENANCE

4.1 Software Updates

Regularly check for system updates to ensure your device has the latest features, security patches, and performance improvements. Navigate to **Settings > System > System update** to check for and install available updates.

4.2 Storage Management

To optimize performance, periodically manage your device's storage. Delete unnecessary files, clear app caches, and move large media files to the expandable 2TB Micro SD card if installed. You can check storage usage in **Settings > Storage**.

4.3 Cleaning Instructions

To clean your Blackview Shark 9, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner. Avoid using harsh chemicals, abrasive materials, or excessive moisture, as these can damage the device.

4.4 Battery Care

To prolong battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging.
- Use the original charger and cable.
- Enable Intelligent Power Saving Mode in settings to maximize energy efficiency.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Blackview Shark 9.

Problem	Possible Cause	Solution
Device does not power on	Low battery; System crash	Charge the device for at least 30 minutes. Press and hold the power button for 10-15 seconds to force restart.
Poor network signal / No service	SIM card not properly inserted; Out of network coverage; Incompatible carrier	Reinsert SIM card. Move to an area with better coverage. Ensure your carrier supports 5G bands n1/2/3/5/7/8/20/26/28/38/40/41/66/77/78 and 4G bands B1/B2/B3/B4/B5/B7/B8/B12/B17/B19/B20/B26/B28AB/B38/B39/B40/B41/B66. (Note: Not compatible with CDMA carriers like AT&T, Cricket Wireless, Verizon, Straight Talk or U.S.Cellular).
GPS signal issues	Interference; Software glitch	Ensure GPS is enabled. Try restarting the device. Update location services. If issues persist, consider a factory reset (backup data first).
Apps crashing or freezing	Insufficient RAM; App conflict; Outdated app	Close background apps. Clear app cache/data. Update the app from Google Play Store. Uninstall and reinstall the problematic app.
Battery drains quickly	High screen brightness; Background apps; Poor signal strength	Adjust screen brightness. Close unused apps. Enable Intelligent Power Saving Mode. Check for apps consuming excessive battery in settings.

5.1 Factory Reset

If persistent issues occur, a factory reset may be necessary. **Warning: This will erase all data on your device. Back up important data before proceeding.** Navigate to **Settings > System > Reset options > Erase all data (factory reset)** and follow the prompts.

6. SPECIFICATIONS

Feature	Detail
Model Name	Blackview Shark9
Operating System	Android 14 (Doke OS 4.0)
Processor	Octa-Core (Unisoc T820)
RAM	24 GB (8GB physical + 16GB virtual)
Internal Storage	256 GB ROM
Expandable Storage	Up to 2 TB via Micro SD card
Display Size	6.67 Inches
Display Resolution	720 x 1607 (HD+)
Refresh Rate	90 Hz
Main Camera	50 MP
Front Camera	8 MP
Battery Capacity	5000 mAh
Charging	18W Fast Charge
Connectivity	5G, Wi-Fi, Bluetooth, NFC
Navigation	GPS, GLONASS, Galileo, Beidou
Audio Jack	3.5 mm
Dimensions	7.28 x 3.78 x 2.24 inches (Package)
Weight	1.06 pounds

7. WARRANTY AND SUPPORT

Blackview provides comprehensive support for its products.

7.1 Warranty Service

The Blackview Shark 9 comes with a **2-Year Guarantee Service**. Blackview imposes strict examination on each procedure from design to production. All Blackview products are subject to strict standards and high-quality testing processes to ensure that every user has a great user experience. For smartphones, customers can enjoy a 24-month free repair warranty and lifetime technician support.



Figure 7.1: Blackview Support Services. Highlighting 24/7 online call support and a 2-year repair warranty.

7.2 Customer Support

For technical assistance or warranty claims, please contact Blackview customer support through their official channels. Refer to the Blackview Official Flagship Store for contact information and further details.

Blackview Official Flagship Store: <https://www.amazon.com/stores/Blackview/page/DA18B8BF-16DB-472E-8F1A-E37ECE5C8DE3>