KLLOQUE K10plus

KLLOQUE Fingerprint Smart Door Lock User Manual

Model: K10plus

1. Introduction

Thank you for choosing the KLLOQUE K10plus Fingerprint Smart Door Lock. This manual provides essential information for the proper installation, operation, and maintenance of your new smart lock. Please read these instructions carefully before installation and retain them for future reference. This device is designed to enhance your security and convenience with multiple unlocking methods and smart features.

2. PRODUCT OVERVIEW AND FEATURES

The KLLOQUE K10plus offers advanced security and convenience with its versatile unlocking system and smart capabilities.

- **4-in-1 Unlocking System:** Access your door using fingerprint recognition, personalized passwords, app Bluetooth control, or traditional backup keys.
- Comprehensive App Features: Manage users, add members, set fingerprints and passwords, create temporary or permanent access codes, enable silent mode, passage mode, and view historical logs via the dedicated app.
- Enhanced Privacy and Security: Fingerprint and app data are stored locally on the device, not uploaded to the cloud, ensuring your personal information remains secure. Features include automatic locking, passage mode, private mode, and an anti-peep keypad.
- **Powerful and Emergency Charging:** Equipped with a 400mAh rechargeable battery offering up to 1 year of battery life. Features a Type-C to USB-A port for easy recharging and includes a backup key for emergency access.

Multiple Unlock Methods Smart Lock: Fingerprint, App, Passcode, Keys APP UNIOCH Hord Unlock

Image: The KLLOQUE K10plus smart door lock demonstrating its four unlocking methods: fingerprint, app, passcode, and traditional key.



Image: A front view of the KLLOQUE K10plus smart door lock in brass finish, showing the keypad with integrated fingerprint sensor and the accompanying mobile app interface.

3. Installation Guide

3.1 Door Compatibility Check

Before installation, ensure your door meets the following specifications:

- Door Hole Diameter: 2-1/8 inches (54 mm)
- **Door Thickness:** 1-3/8 inches to 2-1/8 inches (35 mm 54 mm)
- Backset: Adjustable for 2-3/8 inches (60 mm) or 2-3/4 inches (70 mm)



Image: A diagram illustrating the required door hole diameter, door thickness, and backset measurements for proper installation of the smart lock.

3.2 Pre-Installation Steps

It is recommended to fully charge the door knob for 3-4 hours before installation to ensure optimal performance from the start.

3.3 Installation Process

The KLLOQUE K10plus is designed for effortless installation and fits most American standard doors. For detailed step-by-step instructions, please refer to the separate installation guide included in your product packaging. Ensure all components are securely fastened and the latch operates smoothly before proceeding to setup.

4. OPERATING INSTRUCTIONS

4.1 Fingerprint Unlock

Place your registered finger on the fingerprint sensor located on the knob. The lock will unlock upon successful recognition. The lock supports up to 20 unique fingerprints.

4.2 Password Unlock

Enter your personalized 6-digit password on the keypad. The lock supports up to 20 unique passwords. For enhanced security, the lock features an anti-peep keypad. You can enter random digits before or after your actual password to prevent others from guessing your code.

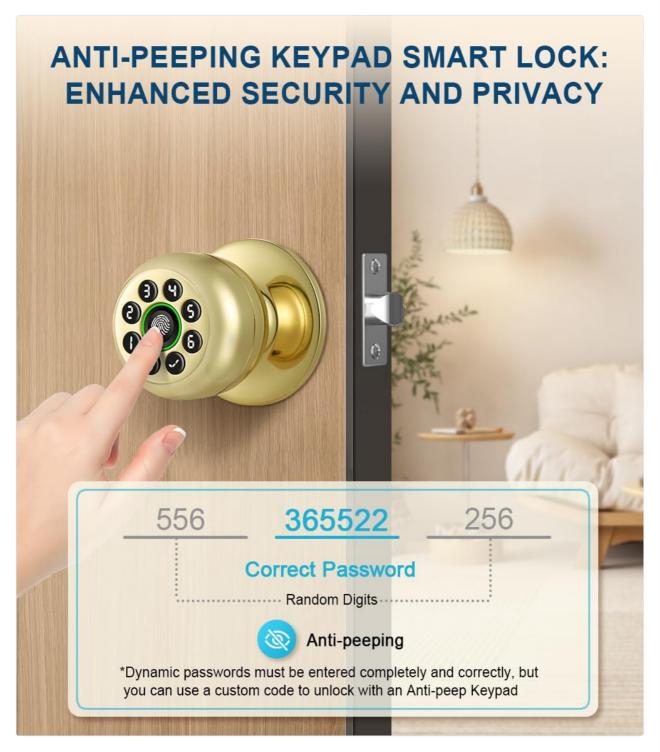


Image: A close-up of the smart lock's keypad demonstrating the anti-peeping feature, where random digits can be entered before or after the correct password for added security.

4.3 App Control

Using the dedicated mobile application, you can remotely unlock or lock the door via Bluetooth. For remote

access beyond Bluetooth range, a separately purchased gateway is required.

4.4 Key Unlock

In case of battery depletion or other emergencies, use the provided backup keys to manually unlock the door.

4.5 Auto Lock Function

By default, the lock will automatically lock itself 5 seconds after being unlocked, ensuring your security even if you forget to lock it manually.

5. COMPREHENSIVE APP FEATURES

The KLLOQUE smart lock app provides extensive control and management capabilities:

- User Management: Easily add or remove users, manage fingerprints and passwords for up to 20 users.
- Access Sharing: Create permanent or temporary access codes for family members, guests, deliveries, or housekeepers.
- Silent Mode: Set the lock volume to mute for quiet entries and exits, ideal for bedrooms or offices.
- **Passage Mode:** Enable this mode for continuous access, keeping the door unlocked for extended periods.
- **Historical Logs:** View a detailed record of all lock and unlock activities, including who accessed the door and when.
- Remote Access (Gateway Required): For Wi-Fi control and remote access beyond Bluetooth range, a separately purchased gateway is needed to pair with the Smart Life APP.

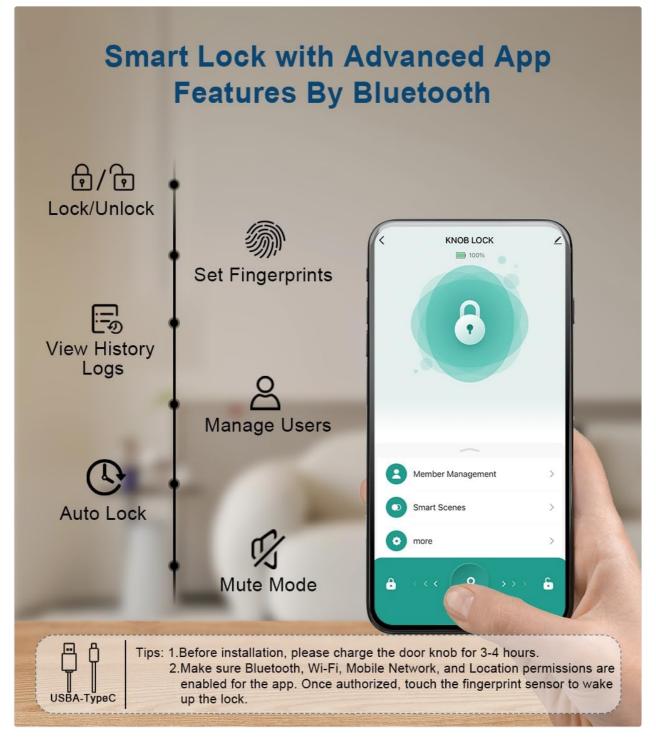


Image: An overview of the mobile application interface, highlighting features such as lock/unlock control, fingerprint settings, history logs, user management, auto-lock, and mute mode.

6. Lock Modes of Operation

The KLLOQUE K10plus offers three distinct modes to suit various security and convenience needs:

- Normal Mode: The default mode where the lock automatically engages after 5 seconds of being unlocked.
- **Passage Mode:** When activated, the lock remains continuously unlocked, allowing free entry and exit without requiring authentication. This is useful for high-traffic periods.
- **Privacy Mode:** In this mode, only administrators (users with registered fingerprints or app access) can unlock the door. This provides an extra layer of security for private spaces.

Three Modes Smart Lock: Passage, Privacy, Normal Mode Switch



Normal Mode Auto Lock in 5s







Passage Mode Always Unlock



Privacy Mode Authorized Unlock



Image: Visual representation of the three smart lock modes: Normal Mode (auto-locks in 5 seconds), Passage Mode (always unlocked), and Privacy Mode (authorized unlock only).

7. Power Management

The KLLOQUE K10plus is powered by a 400mAh rechargeable battery, designed for long-lasting performance.

- Battery Life: The lock offers up to 1 year of battery life under normal usage conditions.
- **Recharging:** Recharge the battery using the provided Type-C to USB-A cable. A full charge typically takes 3-4 hours.
- Low Battery Warning: The lock will provide an indication when the battery level is low, prompting you to recharge.
- Emergency Power: In case the battery completely depletes, you can use the backup physical keys to access the door.

8. MAINTENANCE

To ensure the longevity and optimal performance of your KLLOQUE smart door lock, follow these maintenance guidelines:

- **Cleaning:** Wipe the lock's exterior with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as they can damage the finish and electronic components.
- **Fingerprint Sensor:** Keep the fingerprint sensor clean and free of dirt, grease, or moisture for accurate recognition. If recognition issues occur, gently clean the sensor with a soft, lint-free cloth.
- **Battery Care:** Recharge the battery promptly when a low battery warning is indicated. Avoid completely draining the battery frequently to prolong its overall lifespan.
- **Mechanical Parts:** Periodically check the door latch and strike plate for any obstructions or misalignment that might hinder smooth operation.

9. TROUBLESHOOTING

If you encounter issues with your KLLOQUE smart door lock, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fingerprint not recognized	Dirty sensor, unregistered fingerprint, wet/damaged finger.	Clean the sensor. Ensure your finger is clean and dry. Re-enroll your fingerprint, trying different angles and positions.
Keypad not responding	Low battery, keypad malfunction.	Charge the lock's battery. If issue persists, use backup key and contact support.
App cannot connect to lock	Bluetooth off, app permissions, lock not in pairing mode, multiple apps connected.	Ensure phone's Bluetooth is on. Grant necessary app permissions. Touch the fingerprint sensor to activate the lock for search. If multiple devices are trying to connect, ensure only one app is active. Try resetting the door knob and pairing again.
Lock does not auto- lock	Passage mode enabled.	Check app settings to ensure Passage Mode is disabled.
Battery drains quickly	Frequent usage, environmental factors, aging battery.	Ensure full charge. Reduce unnecessary unlocking. If battery life significantly decreases, contact support.

10. SPECIFICATIONS

Feature	Detail
Model Number	K10plus

Feature	Detail
Material	Brass
Color	Brass
Exterior Finish	Brushed Gold
Item Weight	1.7 pounds (0.77 Kilograms)
Product Dimensions	9 x 3 x 3.5 inches
Lock Type	Combination Lock
Special Features	Fingerprint unlock, App unlock, Anti-Peeping Password unlock, Auto Lock, Key unlock
Included Components	Lock And Key
Battery	400mAh Rechargeable (Type-C charging)

11. WARRANTY AND SUPPORT

KLLOQUE provides a **1-year Technical Support** for the K10plus Fingerprint Smart Door Lock. If you have any queries, require technical assistance, or experience issues with your product, please contact KLLOQUE customer support. We are committed to ensuring your satisfaction and will provide timely assistance within 24 hours.

For support, please refer to the contact information provided in your product packaging or visit the official KLLOQUE website.

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Related Documents



KLLOQUE K10B Smart Door Lock Installation and App Guide

Comprehensive guide for installing and using the KLLOQUE K10B smart fingerprint door lock, including packing list, installation steps, technical parameters, app pairing, and operation.



KLLOQUE K01 Knob Lock with Fingerprint: Installation & Operation Guide

Comprehensive guide for installing and operating the KLLOQUE K01 Knob Lock with Fingerprint. Learn about component lists, tools required, door dimension checks, installation steps, and operational features like key unlock, fingerprint unlock, passage mode, low power indication, emergency power, and factory reset.



KLLOQUE K10 Smart Door Lock: Installation Guide and App User Manual

Comprehensive guide for installing and operating the KLLOQUE K10 Smart Door Lock, including packing list, technical specifications, operation modes, and the Smart Life app setup for enhanced home security.



KLLOQUE K10 Smart Lock User Manual

Comprehensive user manual for the KLLOQUE K10 smart lock, covering installation, operation, app integration, features, technical specifications, and frequently asked questions. Learn how to install, set up, and use your smart lock for enhanced home security.