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- Genesis Designs Smart Full Body Massage Chair GM1-W User Manual

#### **Genesis GM1-W**

# Genesis Designs Smart Full Body Massage Chair GM1-W User Manual

Model: GM1-W

#### 1. Introduction

This manual provides essential instructions for the safe operation, assembly, and maintenance of your Genesis Designs Smart Full Body Massage Chair, model GM1-W. Please read this manual thoroughly before using the product to ensure proper function and to prevent injury or damage.

The Genesis Designs GM1-W massage chair features 2D SL-track rollers, voice activation, a tablet remote control, 12 auto pre-programmed modes, and 6 massage techniques. It includes a zero-gravity function, built-in Bluetooth speakers, and a USB charging port. Airbag massage is provided for the shoulders, arms, waist, legs, and feet, along with a heated lumbar function and foot rollers.

#### 2. IMPORTANT SAFETY INFORMATION

#### WARNING: To reduce the risk of electric shock, burns, fire, or injury, always follow these basic precautions:

- · Read all instructions before using the massage chair.
- Do not use attachments not recommended by the manufacturer.
- · Unplug from outlet when not in use, before putting on or taking off parts, and before cleaning.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons.
- Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- · Keep the cord away from heated surfaces.
- · Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the OFF position, then remove plug from outlet.
- This appliance is intended for household use only.

• Consult a physician before using if you have any medical conditions, are pregnant, or have a pacemaker.

## 3. PACKAGE CONTENTS

Verify that all components are present in the packaging:

- Genesis Designs GM1-W Massage Chair (Main Unit)
- Tablet Remote Control
- Power Cord
- User Manual (this document)



Figure 3.1: "In The Box" diagram illustrating the main chair unit, the tablet remote control, and the power cord.

## 4. SETUP AND ASSEMBLY

The Genesis Designs GM1-W massage chair typically arrives partially assembled. Follow these steps for final assembly and placement.

## 4.1 Unpacking and Placement

- 1. Carefully remove all packaging materials. It is recommended to retain packaging for future transport or service.
- 2. Position the chair in a suitable location. Ensure there is enough space around the chair for full recline, especially for the zero-gravity function. The chair requires approximately 66.33 inches in length when fully reclined
- 3. Ensure the chair is placed on a level surface.



Figure 4.1: Front-side view of the Genesis Designs GM1-W massage chair.



Figure 4.2: Side view of the Genesis Designs GM1-W massage chair, illustrating its profile.

# **4.2 Connecting Power**

- 1. Locate the power input port on the back or bottom of the chair.
- 2. Connect the power cord securely to the chair.
- 3. Plug the other end of the power cord into a grounded electrical outlet.

# 5. OPERATING INSTRUCTIONS

Your Genesis Designs GM1-W massage chair offers various functions for a personalized massage experience.

## **5.1 Controls Overview**

The chair can be controlled via the handheld tablet remote or the quick-start buttons on the right armrest.



Figure 5.1: Handheld tablet remote control interface.



Figure 5.2: Quick-start control panel on the right armrest.

## 5.2 Starting a Massage

- 1. Sit comfortably in the chair.
- 2. Press the Power button on the tablet remote or the quick-start panel.
- 3. Select one of the 12 auto pre-programmed modes or choose from 6 massage techniques using the tablet remote.

# 5.3 Key Features and Functions

- 2D SL-Track Rollers: The massage rollers follow the natural curve of your spine, extending from your neck to your thighs, providing a comprehensive massage.
- **Zero Gravity Function:** Activate zero gravity mode to recline the chair to a position that elevates your legs above your heart, reducing pressure on your spine and enhancing relaxation. The chair offers multiple recline levels.



Figure 5.3: Illustration of the chair's zero gravity recline positions.

- **Voice Activation:** Use voice commands to control various functions of the massage chair. Refer to the tablet remote interface for specific voice commands.
- **Airbag Massage:** Airbags located in the shoulders, arms, waist, legs, and feet inflate and deflate to provide compression massage. Adjust intensity via the tablet remote.
- **Heated Lumbar Function:** Activate the heating function for the lower back to soothe muscles and enhance relaxation.
- Foot Massage: The legrest can extend up to 6.25 inches to accommodate different user heights. Foot rollers provide a targeted massage to the soles of your feet.



Figure 5.4: Detail of the footrest with integrated foot rollers.

- Bluetooth Speakers: Connect your personal device via Bluetooth to enjoy audio during your massage.
  - Enable Bluetooth on your device.
  - Search for "Genesis Massage Chair" or similar on your device's Bluetooth settings.
  - Pair and connect.
- USB Charging Port: A convenient USB port is available for charging your mobile devices.

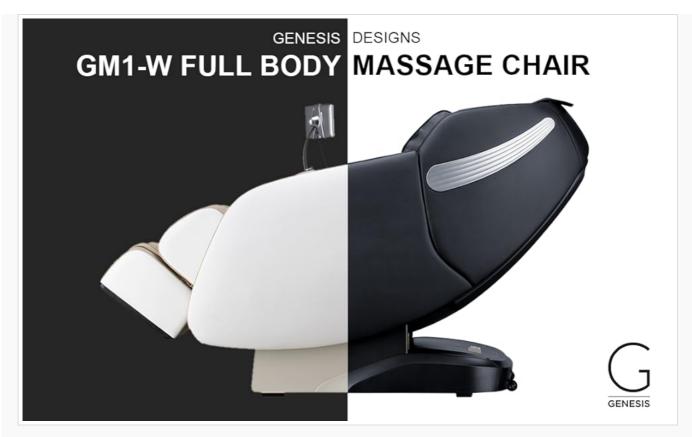


Figure 5.5: Overview of main features and their locations on the chair.

## 6. MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your massage chair.

## 6.1 Cleaning

- Exterior: Wipe clean with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these may damage the upholstery.
- Interior: Periodically vacuum any dust or debris from crevices.
- Ensure the chair is unplugged before cleaning.

## 6.2 Storage

If storing the chair for an extended period, unplug it and cover it to protect from dust and moisture. Store in a cool, dry place.

## 7. TROUBLESHOOTING

If you encounter issues with your massage chair, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chair does not power on.	Power cord not securely plugged in. No power from outlet.	Check power cord connection to chair and outlet. Test outlet with another device.
Massage rollers are not moving.	Chair is in standby mode. Program not selected.	Ensure chair is powered on. Select an auto program or manual massage technique.

Problem	Possible Cause	Solution
Bluetooth not connecting.	Bluetooth on device is off. Chair's Bluetooth is off or not discoverable.	Ensure Bluetooth is enabled on your device. Check tablet remote for Bluetooth activation. Try restarting both devices.
Voice activation not responding.	Microphone obstructed. Incorrect commands.	Ensure no obstructions near the microphone. Speak clearly and use the specified voice commands.
Unusual noises during operation.	Normal operational sounds. Loose component.	Some motor and airbag sounds are normal. If noise is excessive or new, discontinue use and contact customer support.

If the problem persists after attempting these solutions, please contact Genesis Designs customer support for assistance.

## 8. Specifications

Feature	Detail
Model Number	GM1-W
Brand	Genesis Designs
Massage Track	2D SL-Track
Upright Dimensions (L x W x H)	57.67 x 29.72 x 44.33 inches
Zero Gravity Dimensions (L x W x H)	66.33 x 29.72 x 38.77 inches
Product Weight	165 Pounds
Seat Width	21 inches
Legrest Extension	Up to 6.25 inches
Massage Programs	12 Auto Modes, 6 Manual Techniques
Special Features	Voice Activation, Bluetooth Speakers, USB Charging, Heated Lumbar, Foot Rollers
Certification	ETL Certified
UPC / GTIN	811691028064

Figure 8.1: Dimensional diagram of the massage chair.

# 9. WARRANTY AND CUSTOMER SUPPORT

For warranty information, please refer to the documentation included with your purchase or contact Genesis Designs customer support directly. Keep your proof of purchase for warranty claims.

If you require technical assistance, have questions about operation, or need to report a problem, please contact Genesis Designs customer support through their official website or the contact information provided with your product.

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#### Related Documents - GM1-W



#### 2020 Genesis G70 Getting Started Guide: Audio, Connectivity, and Navigation

A comprehensive guide for the 2020 Genesis G70, covering essential features for audio, smartphone connectivity (Android Auto, Apple CarPlay), phone pairing, making calls via voice commands, navigation system usage, and Genesis Connected Services. Learn how to customize your driving experience and stay connected.



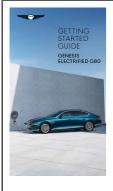
#### 2021 Genesis G70 Getting Started Guide: Audio, Connectivity, Navigation

This guide provides Genesis G70 owners with instructions on using audio, connectivity, and navigation features. Learn about phone pairing, voice commands, smartphone integration with Android Auto and Apple CarPlay, and destination search.



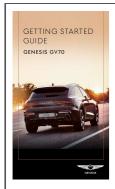
#### Genesis GV70 EV Digital Key and Connected Services Guide

Learn how to activate and use the Genesis GV70 EV Digital Key with your smartphone. This guide covers registration, adding to wallet, and managing your digital key for Genesis Connected Services.



#### Genesis Electrified G80 Getting Started Guide

A comprehensive guide for Genesis Electrified G80 owners, covering essential features like phone integration, navigation, voice commands, EV settings, and advanced driver assistance systems for a seamless ownership experience.



#### Genesis GV70 Getting Started Guide: Audio, Connectivity, and Navigation

A comprehensive guide to the Genesis GV70, covering essential features like phone projection, Bluetooth pairing, navigation, voice commands, and advanced driver assistance systems to enhance your driving experience.



#### Genesis G80 Quick Reference Guide: Features, Controls, and Maintenance

A comprehensive quick reference guide for the Genesis G80, covering voice recognition, navigation, climate control, infotainment systems (Android Auto, Apple CarPlay), driving assistance features, maintenance schedules, and service valet program details.

Documents - Genesis - GM1-W

no relevant documents