ZTE U10S PRO

ZTE U10S Pro White 4G+LTE Mobile Wi-Fi 6 User Manual

Your comprehensive guide to setting up and using your ZTE U10S Pro mobile hotspot.

INTRODUCTION

The ZTE U10S Pro is a portable 4G+LTE Mobile Wi-Fi 6 hotspot designed to provide high-speed internet connectivity on the go. This device allows you to share a 4G/3G connection with up to 32 Wi-Fi enabled devices, offering a reliable and convenient solution for travel, outdoor activities, home use, and small businesses. With its long-lasting 3000 mAh battery and intuitive display, staying connected has never been easier.

Image: The ZTE U10S Pro mobile Wi-Fi device shown alongside its product packaging, highlighting its compact design and branding.

KEY FEATURES

- **Global 4G+LTE Connectivity:** Enjoy ultra-fast mobile Wi-Fi speeds wherever you are, providing a low-cost travel Wi-Fi solution.

- **Extended Battery Life:** Equipped with a powerful 3000 mAh rechargeable battery, offering up to 10 hours of working

time.

- **High-Speed Mobile Hotspot:** Simply insert a Nano 4G SIM card to create a Wi-Fi hotspot, sharing 300 Mbps 4G/3G connection with up to 32 devices.

- **Informative Display:** The device features a screen that shows device status, upload/download speeds, Wi-Fi connection QR code, battery life, connected users, signal strength, and more.

- **Enhanced Signal Strength:** Internal high-gain 4G/3G antennas continuously boost signal strength, ensuring optimal Wi-Fi speeds up to 2.4 GHz for streaming, work, or gaming.

- **Portable Design:** Compact and lightweight with a circular screen, making it easy to carry in your pocket or bag.

SETUP GUIDE

1. **Insert SIM Card:** Locate the SIM card slot, typically under the battery cover. Carefully insert a Nano 4G SIM card into the designated slot. Ensure it is correctly oriented.

2. **Install Battery:** Place the 3000 mAh Lithium-ion battery into its compartment.

3. **Power On:** Press and hold the power button (usually located on the side or top) until the device screen illuminates. The device will initiate its startup sequence.

4. **Initial Connection:** Once powered on, the device will automatically detect the network. The screen will display network status and Wi-Fi details.

Image: A close-up view of the ZTE U10S Pro, illustrating the area where the SIM card is inserted, typically found under the battery cover.

OPERATING INSTRUCTIONS

Connecting Devices

To connect your devices to the ZTE U10S Pro Wi-Fi network:

- **Find Network Name (SSID):** The Wi-Fi network name (SSID) and password are displayed on the device's screen. You can also find them on a label under the battery.

- **Scan QR Code:** For quick connection, use a smartphone or tablet to scan the QR code displayed on the U10S Pro screen. This will automatically connect your device to the Wi-Fi network.
- **Manual Connection:** On your device (laptop, tablet, phone), go to Wi-Fi settings, select the ZTE U10S Pro's SSID from the list of available networks, and enter the password.

Image: The ZTE U10S Pro device held in a hand, surrounded by other hands holding smartphones, illustrating its capability to connect multiple devices simultaneously.

Understanding the Display

The circular display on the ZTE U10S Pro provides real-time information about your device's status:

- **Signal Strength:** Indicates the strength of the 4G/3G cellular signal.
- **Battery Level:** Shows the remaining battery charge.
- **Connected Users:** Displays the number of devices currently connected to the hotspot.
- **Data Usage:** May show current upload and download speeds or total data consumed.

- **Wi-Fi Status:** Indicates if Wi-Fi is active and broadcasting.

Image: A close-up of the ZTE U10S Pro's circular display, showing various status icons such as signal strength, battery level, and connected devices.

MAINTENANCE

- **Charging the Battery:** Connect the device to a power source using the provided USB cable. The battery indicator on the screen will show charging status. A full charge typically takes a few hours.

- **Cleaning:** Use a soft, dry cloth to clean the device. Avoid using liquid cleaners or abrasive materials.

- **Storage:** When not in use for extended periods, store the device in a cool, dry place. It is recommended to charge the battery to about 50% before long-term storage.

Image: The ZTE U10S Pro device shown connected to a charging cable, with an illustration of super-fast 4G+ speeds in the background, emphasizing its power and performance.

Troubleshooting

Problem	Possible Cause	Solution
No network signal	SIM card not inserted correctly, out of network coverage, or network issues.	Ensure SIM card is properly inserted. Move to an area with better network coverage. Restart the device.
Cannot connect to Wi-Fi	Incorrect Wi-Fi password, device too far from hotspot, or too many connected devices.	Verify Wi-Fi password. Move closer to the hotspot. Disconnect some devices if 32 are already connected. Restart both the hotspot and the connecting device.

Problem	Possible Cause	Solution
Slow internet speed	Weak signal, network congestion, or high data usage.	Check signal strength on the device display. Try moving to a different location. Reduce simultaneous high-bandwidth activities.
Device not powering on	Low battery or faulty battery/device.	Charge the device for at least 30 minutes. Ensure the battery is correctly installed. If issues persist, contact support.

SPECIFICATIONS

Feature	Detail
Model Name	U10S PRO
Brand	ZTE
Connectivity Technology	Bluetooth, Wi-Fi, USB, LTE
Wireless Communication Standard	802.11ax (Wi-Fi 6)
Frequency Band Class	Monoband (2.4 GHz)
Battery Capacity	3000 mAh Lithium-ion
Battery Life	Up to 10 hours
Max Connected Devices	32
Special Features	Wi-Fi 6, Display, 4G+, 10-hour battery life, Parental Control
Color	White
Operating System	ZyNOS
Included Components	ZTE U10S PRO device, Battery, Quick Start Guide

WARRANTY AND SUPPORT

The ZTE U10S Pro comes with a manufacturer's warranty. Please refer to the Quick Start Guide included in your package for specific warranty terms and conditions. For technical support, product inquiries, or warranty claims, please contact ZTE customer service or visit their official website.

You can often find support resources, FAQs, and contact information on the official ZTE website. It is recommended to keep your purchase receipt as proof of purchase for warranty purposes.