

## TTQ FAID

# TTQ Hearing Aids User Manual

Model: FAID

## INTRODUCTION

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Thank you for choosing TTQ Hearing Aids. This device is designed to provide clear and natural sound, enhancing your hearing experience in various environments. It combines advanced hearing aid technology with the convenience of wireless Bluetooth headphones, offering a versatile solution for individuals with moderate hearing loss. Please read this manual carefully to ensure proper use and maintenance of your device.



The TTQ Hearing Aids and their portable charging case.

## PRODUCT OVERVIEW

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The TTQ Hearing Aids are compact, lightweight, and designed for comfortable long-term wear. They feature an ergonomic earhook design and come with multiple ear dome sizes to ensure a secure and comfortable fit.

### Components and Features

- **Hearing Aids:** Main units with integrated DSP chip for sound processing.
- **Charging Box:** Portable case for charging and dehumidification.
- **Ear Domes:** Six different sizes (S, M, L, XL) for optimal fit.
- **Function Button:** Single button for volume control, mode switching, and call management.
- **Advanced Microphone:** For clear sound capture and noise cancellation.
- **Indicator Light:** Provides status information.

# Easy to Use. Comfortable to Wear.

## Earcaps

3 Additional Earcaps are Included to Fit Your Ears Better

## Indicator

## Earhook

Ergonomic Soft Design.  
Won't Feel Fatigue After Long Wearing

## Function Button

Adjust Volume / Switch Modes /  
Answer or Reject Phone Calls

## Advanced Microphone

Crystal Sound, Better Noise  
Cancellation, and Less Whistling

Detailed view of the hearing aid with labeled components including earcaps, indicator, earhook, function button, and advanced microphone.

### 1 Hearing Aids

### 2 Charging Box

### 3 Package

### 4 3 Ear Caps

### 5 User Manual

### 6 Charging Cable



The package includes the hearing aids, charging box, ear caps, user manual, and charging cable.

## SETUP

### 1. Charging the Device

Before first use, fully charge the hearing aids and the charging box. The charging box features an LED display to show the remaining power and includes overcharge protection circuitry.

- Place the hearing aids into the charging slots in the charging box.
- Connect the charging box to a power source using the provided USB cable.
- A full charge takes approximately 2 hours. The hearing aids provide up to 18 hours of hearing aid use or 13 hours of Bluetooth headphone use on a single charge.

**Hear What Matters.  
Hear Everything Better.**

The advertisement features a photograph of an elderly couple smiling at each other. Overlaid on the image is a diagram illustrating the 'Smart Noise Reduction' feature. The diagram is divided into three sections: 'Before', 'Smart Noise Reduction', and 'After'. In the 'Before' section, a large, complex sound wave is shown. In the 'Smart Noise Reduction' section, a hearing aid is shown with a filter that blocks out the high-frequency noise. In the 'After' section, a clean, clear sound wave is shown. Below the diagram are three icons: an 'Advanced Chip' (a microchip), '3 Different Modes' (three horizontal bars), and 'Less Distortion' (a musical note with an upward arrow). At the bottom, the text reads: **Amplify human voice(max 35db) and reduce environmental noise.**

The charging box with LED display indicating battery level and dehumidification port.

## 2. Selecting and Fitting Ear Domes

Choose the ear domes that provide the most comfortable and secure fit in your ear canal. An improper fit can lead to whistling or reduced sound quality.

- Experiment with the different sizes (S, M, L, XL) provided.
- Gently insert the hearing aid into your ear, ensuring the earhook rests comfortably over your ear.





The image shows an older man with grey hair and a beard, wearing a blue t-shirt, exercising on a treadmill. He has a small, beige, behind-the-ear hearing aid with a hook. An orange semi-transparent box is overlaid on the left side of the image. Inside this box, on the left, is a close-up of the hearing aid's earhook. To the right of the earhook are four small, beige, dome-shaped earhook components arranged in a 2x2 grid, labeled 'S' (Small), 'M' (Medium), 'L' (Large), and 'XL' (Extra Large). Below this box, the text 'Compact and Lightweight. Feel no Fatigue.' is written in bold orange font, followed by 'Ergonomic earhooks ensures comfort and won't fall off. Designed for sports.' in a smaller orange font. On the right side of the orange box, there is a white box containing a three-step diagram showing how to insert the hearing aid into the ear. The steps are numbered 1, 2, and 3, with arrows indicating the sequence.

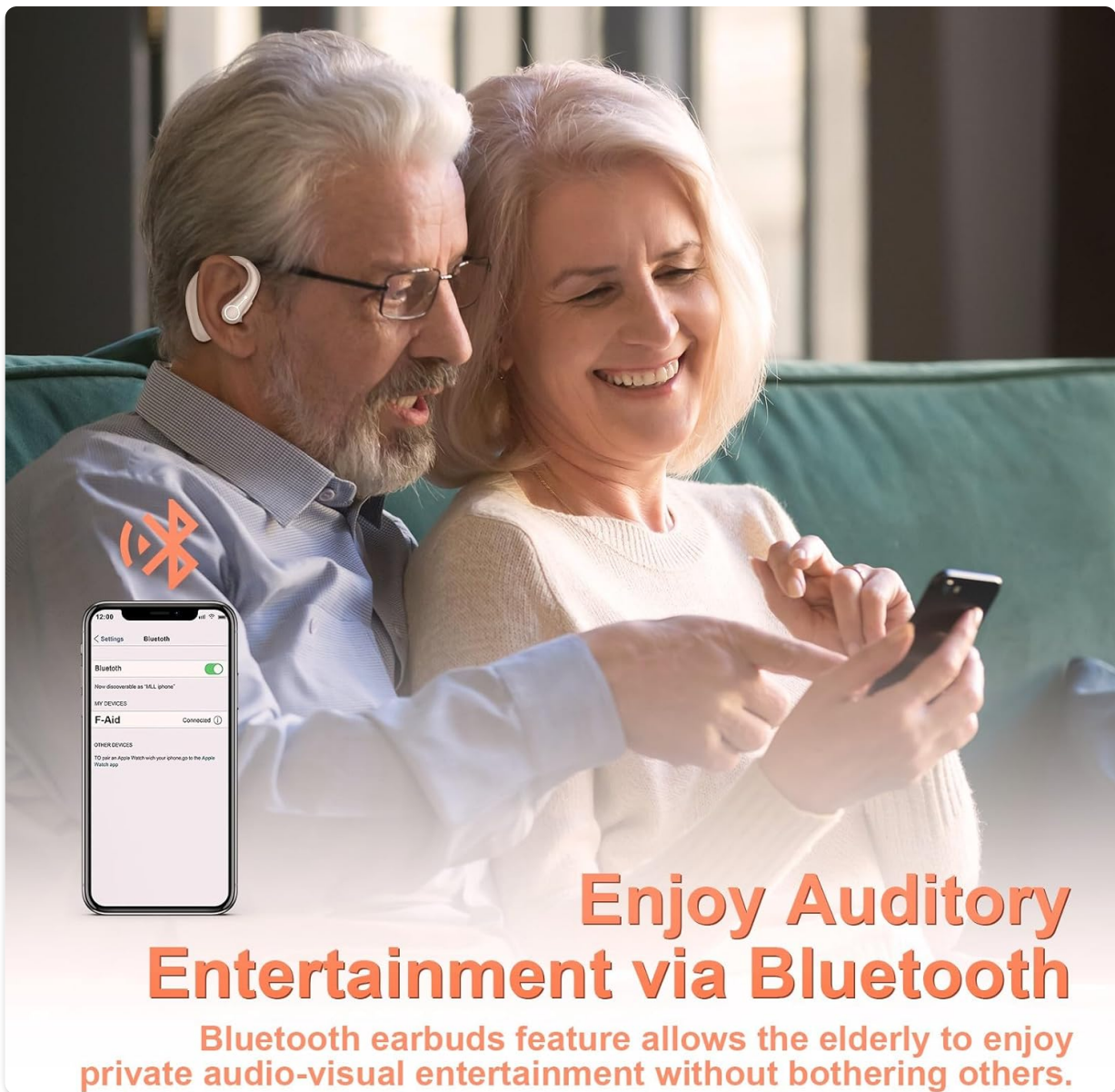
**Compact and Lightweight. Feel no Fatigue.**  
Ergonomic earhooks ensures comfort and won't fall off. Designed for sports.

Visual guide for proper hearing aid placement and fitting.

### 3. Bluetooth Pairing

Your hearing aids can also function as wireless Bluetooth headphones, allowing you to connect to your smartphone or other Bluetooth-enabled devices.

- Ensure the hearing aids are powered on.
- On your device, go to Bluetooth settings and search for available devices.
- Select "F-Aid" from the list to pair. Once connected, you can stream audio or make calls.



## Enjoy Auditory Entertainment via Bluetooth

Bluetooth earbuds feature allows the elderly to enjoy private audio-visual entertainment without bothering others.

Enjoying auditory entertainment by connecting the hearing aids via Bluetooth to a smartphone.

### OPERATING INSTRUCTIONS

#### Power On/Off

The hearing aids automatically power on when removed from the charging case and power off when placed back in the case.

#### Volume Control

Adjust the volume using the single function button on the hearing aid.

- **Short Press:** Increases volume level. There are 5 adjustable levels (20%, 30%, 50%, 80%, 100%).

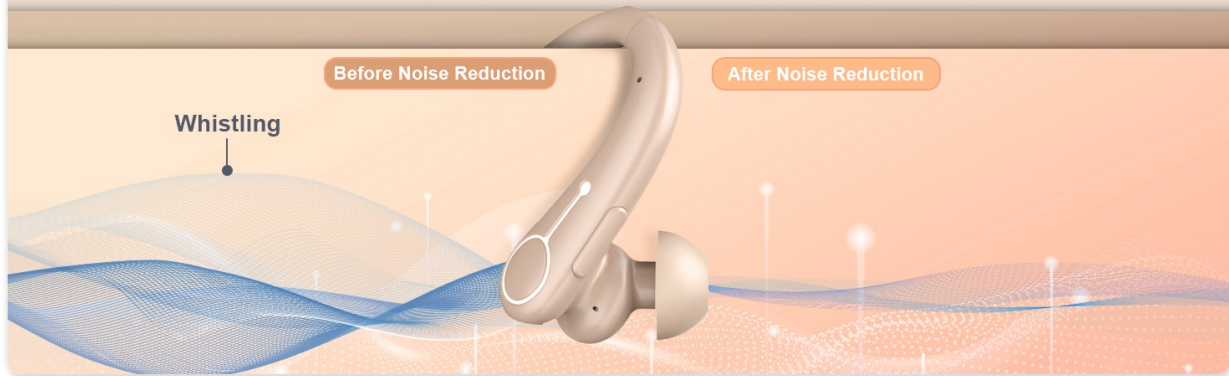
#### Noise Cancellation Modes

Switch between different noise reduction modes to suit your environment.

- **Long Press:** Cycles through 3 noise reduction modes: Universal, Noise Reduction, and Strong Noise Reduction.

## Smarter Noise Reduction

3-Level adjustable noise reduction.



The smart noise reduction feature minimizes whistling and environmental noise.

## Bluetooth Functionality (Calls & Music)

When connected via Bluetooth, the function button also manages calls and media playback.

- **Short Press (during call):** Answer/End call.
- **Long Press (during call):** Reject call.
- **Short Press (music playback):** Play/Pause.

# Long Duration & Rechargeable Charging Box



The intelligent DSP chip enhances human voice and reduces environmental noise for clearer sound.

## MAINTENANCE

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### Cleaning

- Regularly clean the ear domes and the body of the hearing aids with a soft, dry cloth.
- Do not use water or cleaning solutions directly on the hearing aids.
- Ensure no earwax or debris accumulates in the sound outlet or microphone ports.

### Dehumidification

The charging box supports a dehumidification function to vaporize sweat and moisture, extending the life of your hearing aids.

- Place the hearing aids in the charging box after each use, especially if exposed to moisture or sweat.
- The dehumidification process occurs automatically when the hearing aids are in the charging box.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
No sound or weak sound	Low battery; Ear dome clogged; Incorrect volume level; Improper fit.	Charge the device; Clean ear dome; Adjust volume; Re-fit the hearing aid or try a different ear dome size.
Whistling or feedback	Improper fit; Ear dome too small; Earwax buildup.	Ensure a snug fit; Try a larger ear dome; Clean ear canal and hearing aid.
Bluetooth connection issues	Device not in pairing mode; Out of range; Interference.	Ensure hearing aids are on and in pairing mode; Move closer to the connected device; Restart both devices.
Charging not working	Cable or adapter issue; Poor contact in charging case.	Check cable and adapter; Ensure hearing aids are correctly seated in the charging case.

## SPECIFICATIONS

Feature	Detail
Model Name	FAID
Brand	TTQ
Color	Beige
Material	Plastic
Power Source	Battery Powered
Hearing Aid Battery Life	Up to 18 hours
Bluetooth Headphone Battery Life	Up to 13 hours
Charging Time	Approx. 2 hours
Volume Levels	5 levels (20%, 30%, 50%, 80%, 100%)
Noise Reduction Modes	3 modes (Universal, Noise Reduction, Strong Noise Reduction)
Package Dimensions	5.31 x 4.17 x 2.13 inches
Item Weight	8.78 ounces

## IMPORTANT SAFETY INFORMATION

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

Always consult with a healthcare professional before using any hearing device, especially if you have pre-existing medical conditions or experience sudden hearing loss.

## WARRANTY AND SUPPORT

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Specific warranty details and customer support contact information are not provided in this manual. Please refer to the product packaging or the manufacturer's official website for warranty registration and support inquiries.