

Flaygo GM-353T

Flaygo Rechargeable Hearing Aids User Manual

Model: GM-353T

1. INTRODUCTION

Thank you for choosing Flaygo Rechargeable Hearing Aids. These advanced 16-channel digital OTC hearing aids are designed to provide clear, natural sound with intelligent noise cancellation, ensuring an enhanced hearing experience for individuals with mild to severe hearing loss. They are lightweight, comfortable, and feature a long-lasting battery for extended use.



Flaygo Rechargeable Hearing Aids with their charging case.

2. WHAT'S IN THE BOX

Upon opening your Flaygo hearing aid package, you should find the following items:

- 2 x Hearing aids
- 1 x Recharge case
- 1 x Product box
- 1 x User guide
- 1 x Operation guide
- 6 x pairs Dome (various sizes)
- 1 x Type-C data cable
- 2 x Cleaning brush

Product & Accessories

1. Product Box *1
2. Hearing Aids*2
3. Charging Case*1
4. Type-c Data Cable*1
5. Double-layer Dome*8
6. Cleaning Brush*1
7. Wiping Pad*1
8. Operation Guide*1



All components included in the Flaygo hearing aid package.

3. SETUP

Before first use, it is crucial to properly set up your new hearing aids:

1. **Initial Charge:** Please charge the device for 12 hours for the first time. Remove any insulation stickers from the hearing aids before placing them in the charging case. The charging case provides over 112 hours of use (equivalent to 5 days) with 4 full cycles, and the hearing aids themselves offer 28 hours of continuous use on a 2-hour charge.
2. **Select Ear Domes:** Choose the appropriate size ear dome from the provided pairs to ensure a snug and comfortable fit in your ear canal. A proper fit is essential for optimal sound quality and to prevent whistling.
3. **Wearing the Hearing Aid:** Gently hook the hearing aid behind your ear, ensuring the ear dome is securely placed in your ear canal. The lightweight and anti-slip design ensures secure wearing.

COMFORTABLE WEARING

Suit the natural curve of the ear canal



Made of medical-grade materials



Comfortable fit with eyeglasses



Lightweight and Invisible

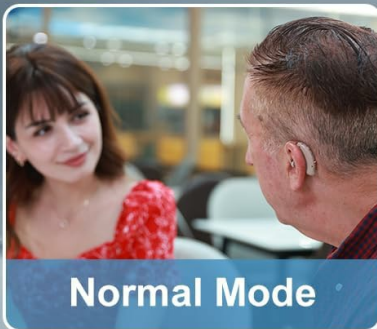
The comfortable and discreet design of the Flaygo hearing aid.

4. OPERATING INSTRUCTIONS

Your Flaygo hearing aids are designed for simple and intuitive operation:

- **Power On/Off:** Use the dedicated ON/OFF switch located on the hearing aid. There is a 10-second delay after turning on to provide a better wearing experience.
- **Volume Adjustment:** Adjust the sound level using the volume control wheel. Move the scroll wheel upward to increase volume (+) and rotate counter-clockwise to decrease volume (-).
- **Mode Switching:** The hearing aids feature three distinct modes: Normal, Indoor, and Outdoor. Tap the 'M' button to cycle through these modes and select the one best suited for your environment.
- **Intelligent Noise Cancellation:** Equipped with a 16-channel smart digital chip, the hearing aids meticulously analyze and optimize sound waves in real-time, providing natural and clear sound quality without background noise or whistling.

MULTI-MODE ONE-KEY TO CHANGE



Multi-mode functionality for various environments.

EASY TO OPERATE FOR ELDERLY

Adjust volume by single-hand rolling



Easy volume adjustment for user convenience.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your hearing aids:

- **Cleaning:** Regularly clean your hearing aids using the provided cleaning brush to prevent damage from earwax and ear drainage. A wiping pad is also included for general cleaning.
- **Storage:** When not in use, turn off the hearing aids and store them in their charging case.
- **Avoid Moisture and Heat:** Keep the hearing aids away from excessive heat and moisture. Do not wear them while showering, swimming, or in saunas.
- **Chemicals:** Avoid contact with hairspray, perfumes, or other chemicals, as these can damage the device.

6. TROUBLESHOOTING

If you encounter any issues with your hearing aids, please refer to the following common solutions:

Q: Why is there no sound when wearing it?

A: Check if the volume is suitable for your hearing. Check whether the hearing aid has electricity. Check whether there is earwax in the ear canal.

Q: Why do I feel uncomfortable and unrealistic sound when using a hearing aid for the first time?

A: It's common to feel overwhelmed when first using a hearing aid; hearing sounds may seem unrealistic. It takes time to adjust. Follow usage recommendations, gradually increase wearing time, and be patient. Soon, you'll grow to love it.

Q: Why is there a whistling (sharp sound)?

A: If hearing aids don't fit right, they can make a whistle sound. This is because the sound from the receiver goes back into the microphone and gets louder and louder, causing the whistle.

Q: How can we eliminate the whistling?

A: Solution: Please select a dome that fits your ear canal size and ensure that it is securely fitted to your ear. Try out all the available sizes, and once you find the one that best suits your ear, you will never hear any whistling sound again.

Q: How can I care for my hearing aid?

A: Avoid heat and moisture for hearing aids. Clean hearing aids as instructed to prevent damage from earwax and ear drainage. No hairspray while wearing. Turn off when not in use.

Questions & Answers

Q Why is there no sound when wearing it?

- A**
- a) Check if the volume is suitable for your hearing.
 - b) Check whether the hearing aid has electricity.
 - c) Check whether there is earwax in the ear canal.

Q Why is there a whistling (sharp sound)?

- A**
- If hearing aids don't fit right, they can make a whistle sound. This is because the sound from the receiver goes back into the microphone and gets louder and louder, causing the whistle.

Q How can we eliminate the whistling?

- A**
- Solution: Please select a dome that fits your ear canal size and ensure that it is securely fitted to your ear. Try out all the available sizes, and once you find the one that best suits your ear, you will never hear any whistling sound again.

Q Why do I feel uncomfortable and unrealistic sound when using a hearing aid for the first time?

- A**
- It's common to feel overwhelmed when first using a hearing aid, hearing sounds that seem unrealistic. It takes time to adjust. Follow usage recommendations, gradually increase wearing time, and be patient. Soon, you'll grow to love it.

Q How can I care for my hearing aid?

- A**
- a) Avoid heat and moisture for hearing aids.
 - b) Clean hearing aids as instructed to prevent damage from earwax and ear drainage.
 - c) No hairspray while wearing.
 - d) Turn off when not in use.

Common questions and their solutions for Flaygo hearing aids.

7. SPECIFICATIONS

Feature	Detail
Model Name	GM-353T
Style	Behind-The-Ear
Color	Beige

Material	Medical-Grade Plastic
Batteries	1 Lithium Ion batteries required (included)
Package Dimensions	4.92 x 3.62 x 1.65 inches; 5.61 ounces
Manufacturer	Flaygo

Acoustic Parameters:

- Maximum Output: $\leq 110\text{dB}+5\text{db}$
- High-frequency Average: $\leq 118\text{dB}+3\text{db}$
- Full-scale Sound Gain: $\leq 38\text{dB}+5\text{db}$
- Frequency Range: 200Hz-5000Hz
- Total Harmonic Distortion: $\leq 3\%$
- Equivalent input Noise Level: $\leq 13\text{db}$

Parameter configuration

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Detailed acoustic parameters for the Flaygo GM-353T.

8. WARRANTY AND SUPPORT

Flaygo is committed to ensuring your satisfaction with our products. We offer comprehensive after-sales support:

- **After-sales Service:** For any questions or issues once you receive the hearing aids, please contact our customer service via email. Our after-sales team will reply to you promptly.
- **Repair Service:** Repair service is available within one year of purchase.
- **Customer Fitting Service:** Professional assistance is available for fitting.
- **Returns:** We offer free returns and exchanges, with a 30-day unconditional return policy.
- **24-Hour Mailbox Service:** Dedicated professional after-sales mailbox for your inquiries.

One to One Professional After-sales Service

- Repair Service-within a year
- Customer Fitting Service
- Professional After-sales Service



Lightning Rebate
Rebate Upon Receipt of Return



Free Return and Exchange,
30 Days Unconditional Return



24-Hour Mailbox Service
Professional After-sales Mailbox

Flaygo's commitment to professional after-sales service.