Swann SWIFI-SEVDBC-GL

Swann EVO Video Doorbell User Manual

Model: SWIFI-SEVDBC-GL

Introduction

The Swann EVO Video Doorbell is designed to provide comprehensive security and convenience for your home. This device offers high-definition video, advanced detection capabilities, and flexible power options to suit various installation needs. It allows you to monitor your doorstep, communicate with visitors, and receive intelligent alerts directly on your smartphone.

Key features include 1.7MP HD color video resolution, a 140-degree head-to-toe field of view, night vision up to 16 feet, two-way talk with noise-canceling audio, and True Detect™ motion detection for persons, sound, and packages. The doorbell supports both local and cloud storage options and is built to be weatherproof for reliable outdoor performance.

What's in the Box

- EVO Wireless Video Doorbell
- Chime Speaker Unit
- Mounting plate
- USB to USB-C Charging Cable
- Mounting Screws & Hardware
- AA Batteries x 2 (for Chime Speaker Unit)
- Operating Instructions
- Theft Deterrent Sticker

Setup

The Swann EVO Video Doorbell offers flexible installation options, allowing you to choose between a wire-free battery setup or connecting to existing doorbell wiring.

Power Source Options

The doorbell can be powered by its internal rechargeable battery for a completely wireless setup, or it can be hardwired to your existing doorbell wiring for continuous power, eliminating the need for periodic recharging.



Image: The Swann EVO Video Doorbell highlighting its dual power options: a rechargeable battery for 100% wireless operation, and the ability to connect to existing doorbell wiring for continuous power.

Initial Setup and App Connection

To begin using your doorbell, download the Swann Security app on your smartphone or tablet. Follow the in-app instructions to pair the doorbell with your device and connect it to your home Wi-Fi network. Please note that the doorbell is compatible with 2.4 GHz Wi-Fi networks only.

Operating the Doorbell

Live View and Two-Way Talk

Access a live video feed of your doorstep at any time through the Swann Security app. The two-way talk feature allows you to speak directly with visitors using the doorbell's built-in microphone and speaker, with crystal-clear, noise-canceling audio.

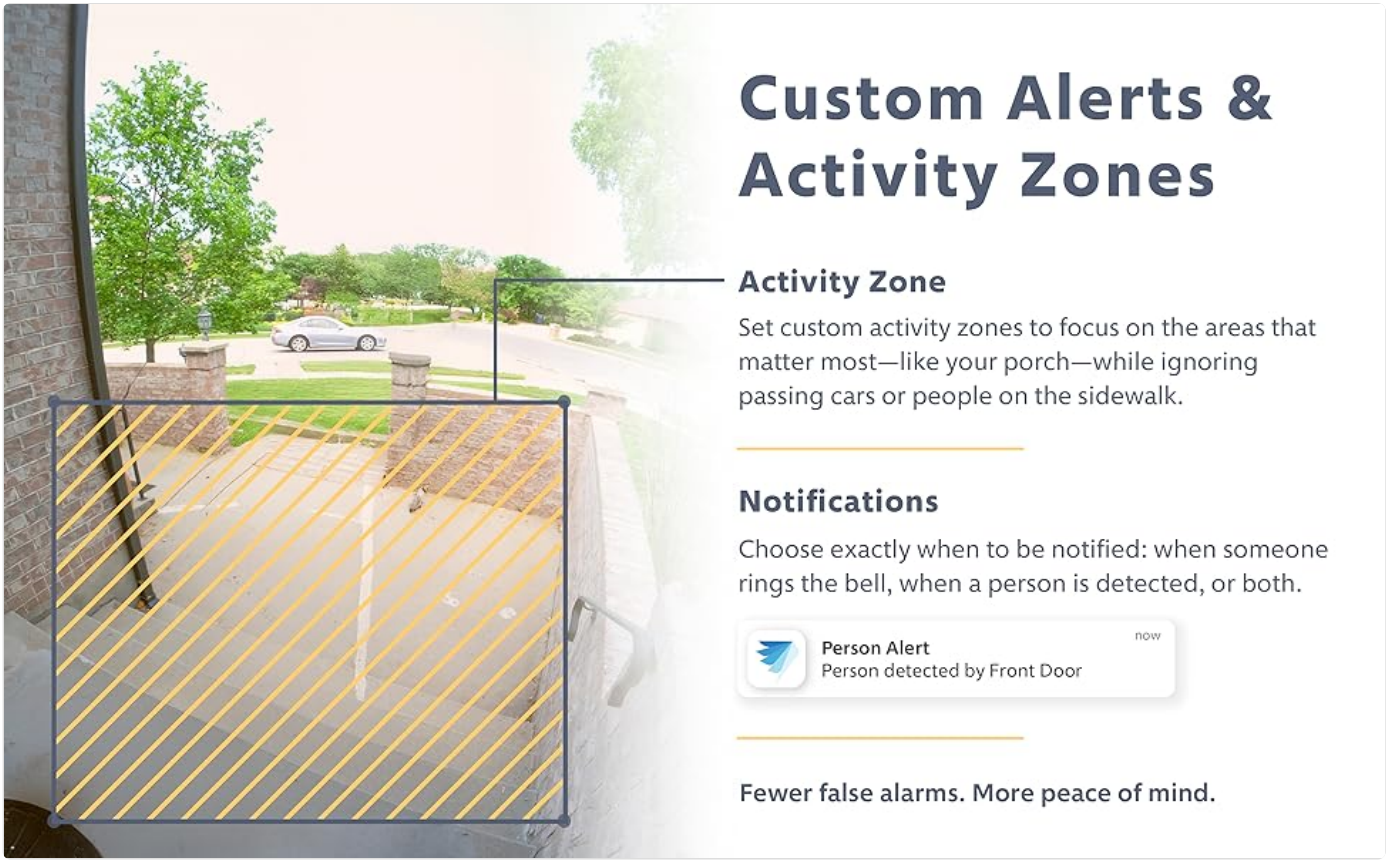


Image: A graphic illustrating the various live view features available in the Swann Security app, including live snapshot, live video clip recording, 2-way audio, security siren activation, mute/unmute audio, stream quality adjustment, and view format options.

Motion and Heat Detection (True Detect™)

The True Detect™ system utilizes heat, motion, person, and package detection to send real-time alerts to your smartphone. This intelligent detection minimizes false alarms by focusing on relevant activity.



Image: A visual representation of the doorbell's motion and heat detection capabilities, showing a delivery person being accurately detected at the door.

You can customize activity zones within the app to focus detection on specific areas, such as your porch, while ignoring irrelevant movements like passing cars or pedestrians on the sidewalk. This allows you to receive notifications only for what matters most.

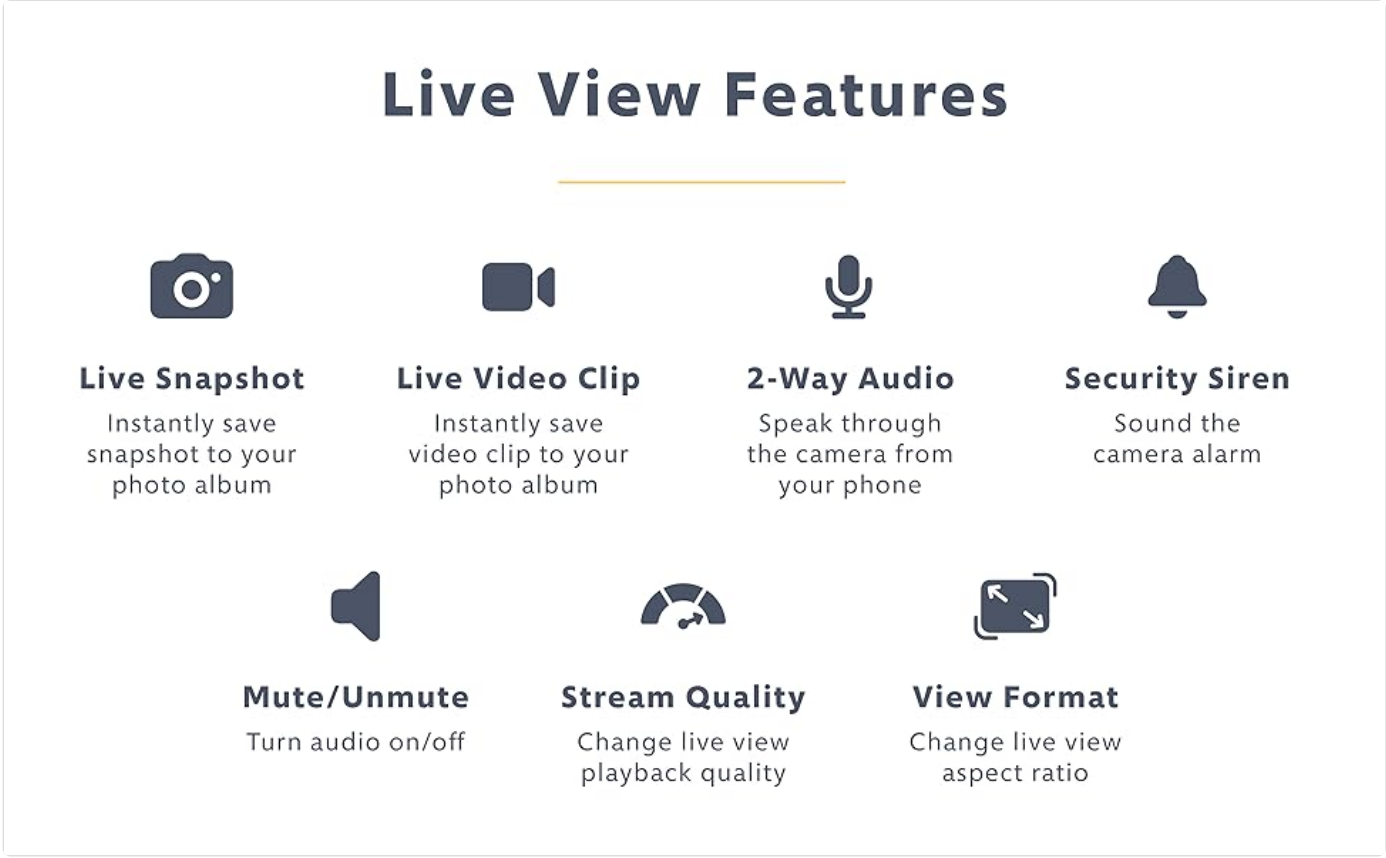


Image: A graphic demonstrating how to set custom activity zones to focus on specific areas and customize notifications for person detection or doorbell rings, reducing false alarms.

SwannShield AI Voice Assistant

The SwannShield AI voice assistant can engage in natural-sounding conversations with visitors, delivery personnel, or unwanted guests, even when you are away. You can set parameters to customize your door answering style, providing convenience and security.

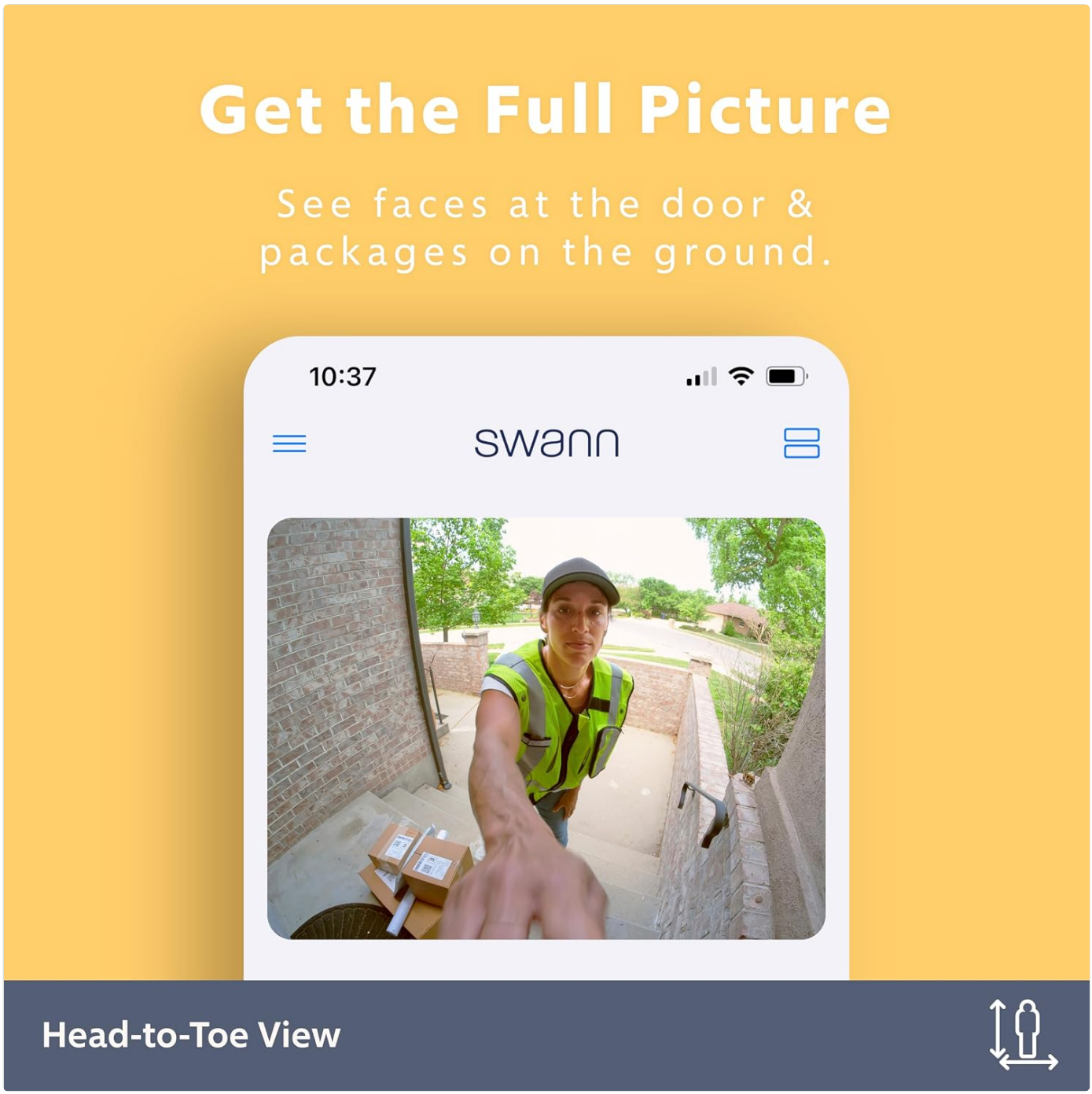


Image: The Swann EVO Video Doorbell with example conversation bubbles demonstrating the SwannShield AI's ability to interact with visitors, offering pre-set responses like "Hello! Please leave it behind the pillar." or "Thank you!".

Video and Storage

Video Quality and View

The doorbell captures video in 1.7MP HD resolution (1296x1296 pixels), providing clear images. Its 140-degree head-to-toe view ensures you can see faces at the door and packages on the ground. Night vision extends up to 16 feet, offering HD color in low light and black & white in total darkness.

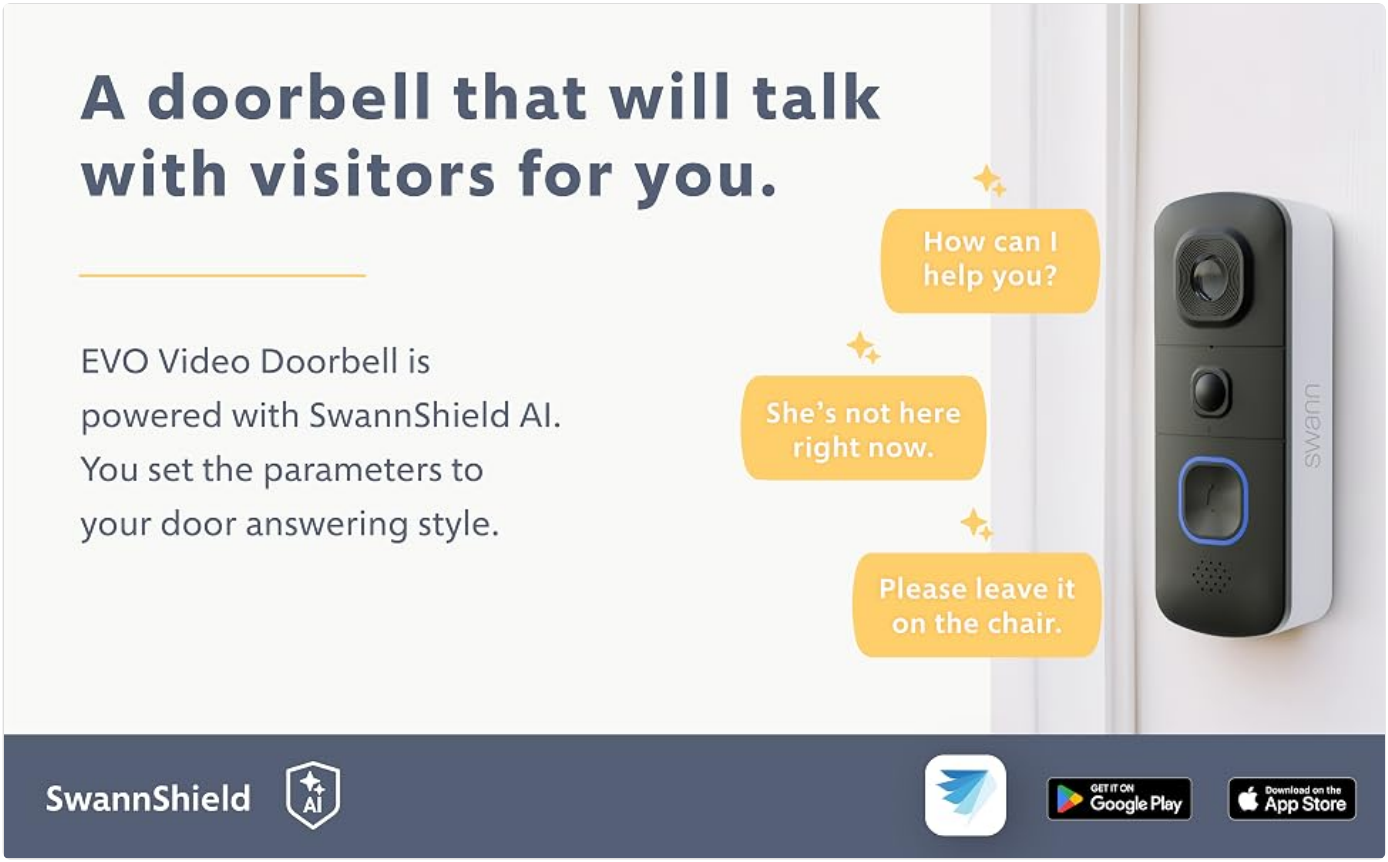


Image: A graphic detailing the video capabilities of the Swann EVO Video Doorbell, including 1.7MP HD resolution, motion & heat detection, 140-degree head-to-toe view, and 16-foot night vision.

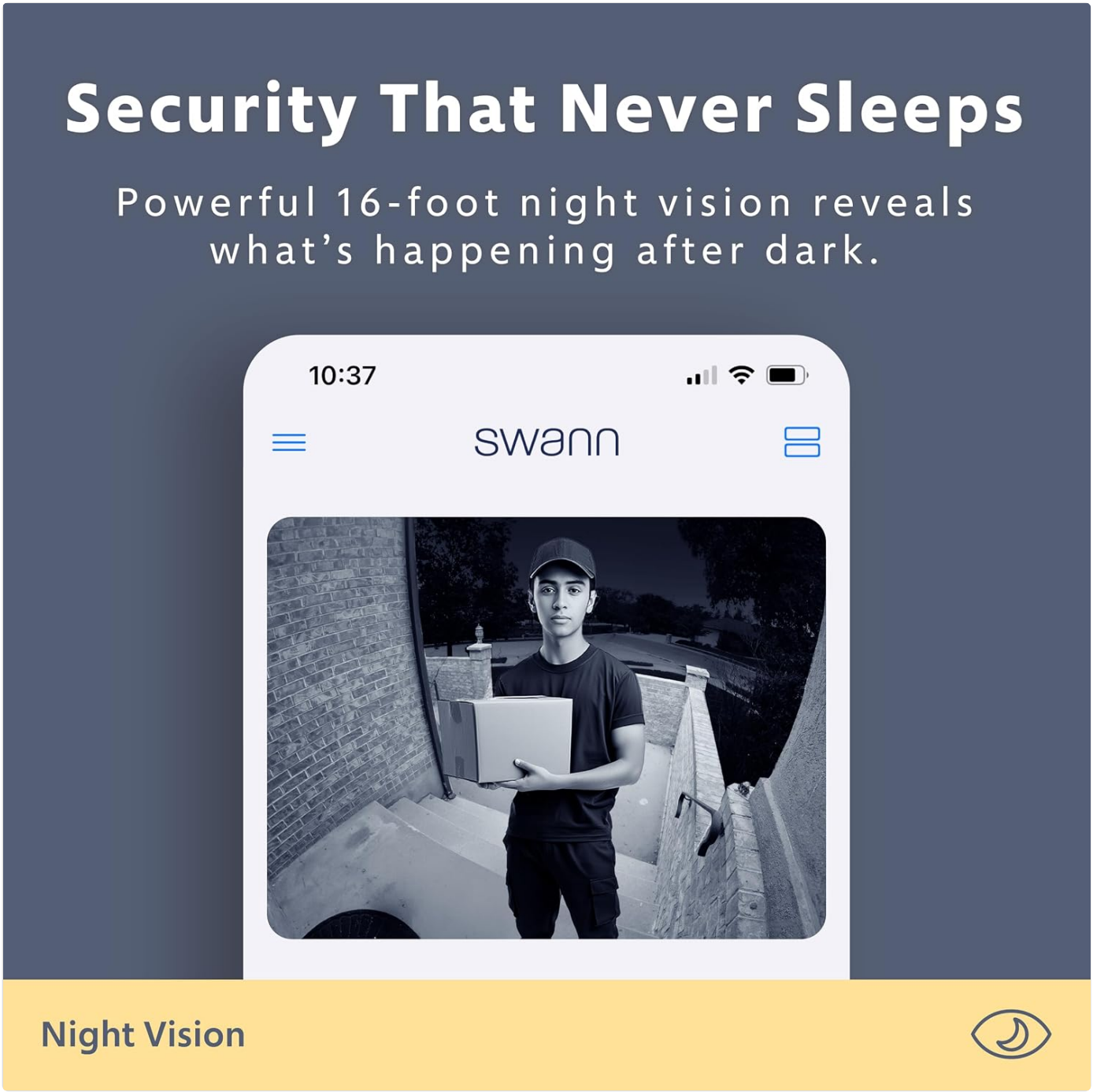


Image: A smartphone screen displaying the head-to-toe view captured by the Swann EVO Video Doorbell, showing a person and packages on the ground.

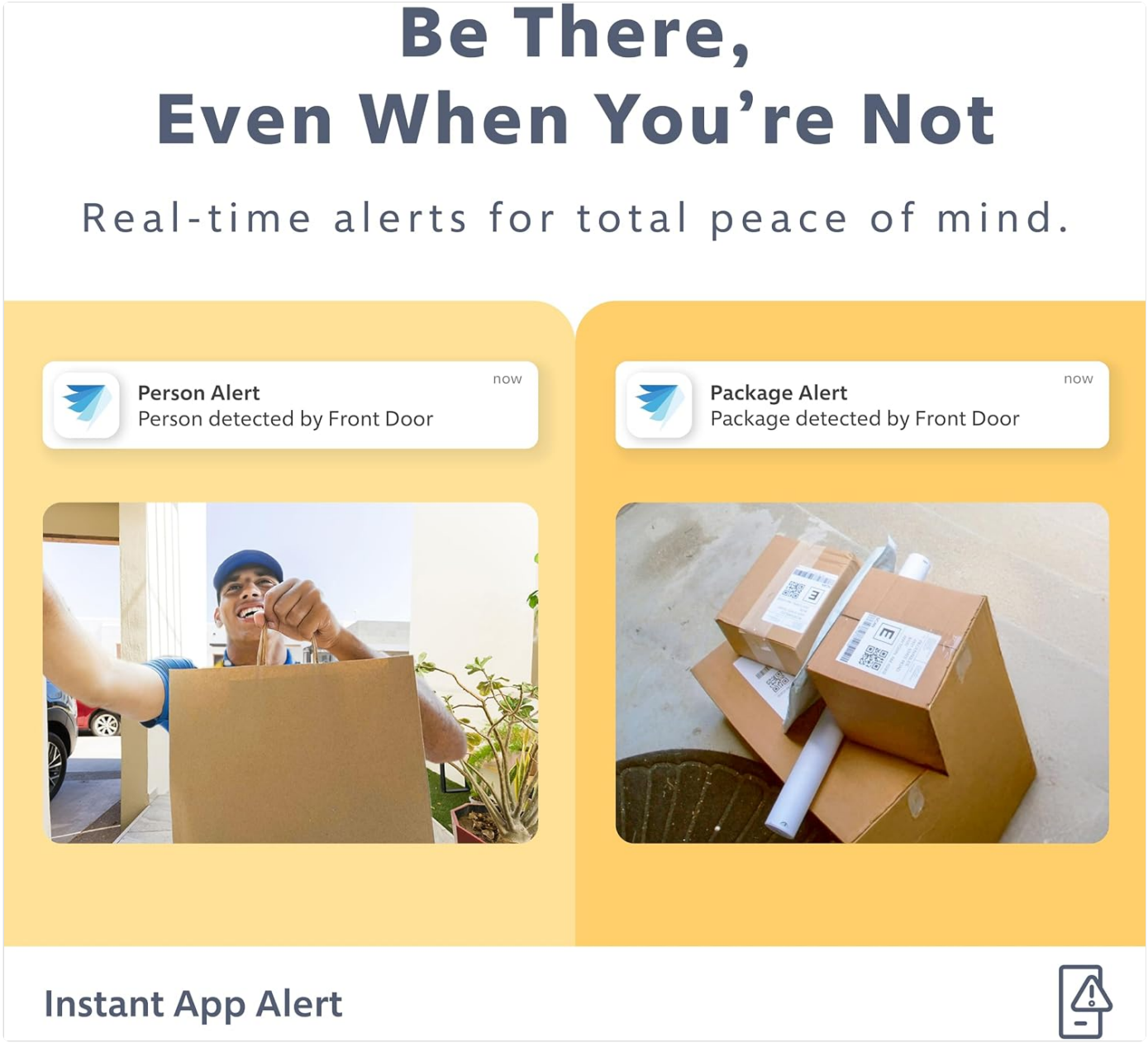


Image: A smartphone screen displaying the night vision capability of the Swann EVO Video Doorbell, showing a clear black and white image of a person at night.

Storage Options

The Swann EVO Video Doorbell offers dual storage solutions for your video recordings:

- **Local Storage:** Insert a MicroSD card (up to 128GB, not included) into the doorbell for automatic video clip storage. You can access and view footage anytime via the Swann Security app without a subscription.
- **Cloud Storage:** Subscribe to the Secure Plus Plan for cloud storage, allowing easy access to footage from anywhere. A 90-day free trial is typically included with your purchase.



Image: A graphic illustrating the dual storage options: local storage via MicroSD card and cloud storage through the Swann Security Subscription, with a smartphone screen showing playback from the app.

Maintenance

Weather Resistance

The Swann EVO Video Doorbell is designed with an IP56 international protection rating, making it weather-resistant. It can withstand various environmental conditions, including rain, sun, heat, and cold, with a working temperature range of -4°F to 122°F (-20°C to 50°C).

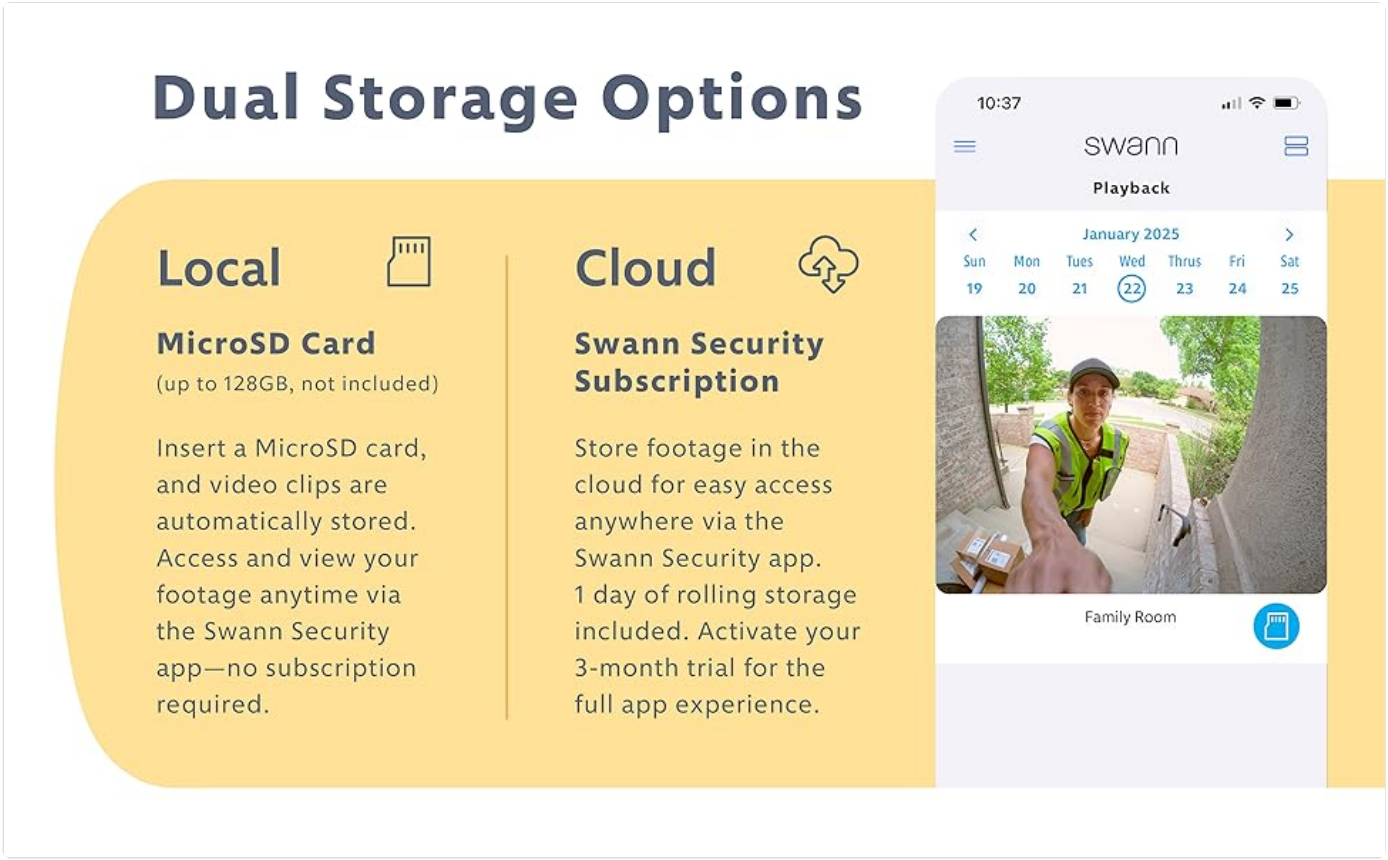


Image: A graphic highlighting the doorbell's weather-resistant features, including its IP65 rating and operating temperature range of -4°F to 122°F, depicted in a rainy outdoor setting.

Battery Management

If using the wire-free option, the doorbell is powered by a rechargeable battery. The Swann Security app will notify you when the battery level is low, indicating it's time for a recharge using the provided USB to USB-C charging cable.

Troubleshooting

- **Wi-Fi Connectivity Issues:** Ensure your Wi-Fi network is 2.4 GHz. The doorbell does not support 5 GHz networks. Try moving the doorbell closer to your router or using a Wi-Fi extender if signal strength is weak.
- **Excessive Notifications:** Adjust the motion detection sensitivity settings within the Swann Security app. Utilize the custom activity zones feature to exclude areas that trigger frequent, irrelevant alerts (e.g., busy streets).
- **Doorbell Hum (Wired Installation):** If your existing indoor chime hums after wiring the doorbell, it may be due to electrical current. In some cases, disconnecting or bypassing the original indoor chime may resolve this issue. The portable chime unit included with the doorbell will still function.
- **Poor Video Quality:** Check your Wi-Fi connection speed. Ensure the doorbell lens is clean and free from obstructions.
- **Two-Way Talk Audio Issues:** Ensure your microphone and speaker permissions are enabled for the Swann Security app on your smartphone. Check for any physical obstructions around the doorbell's microphone or speaker.

Specifications

Feature	Detail
Model Name	Swann EVO Video Doorbell
Model Number	SWIFI-SEVDBC-GL

Feature	Detail
Video Capture Resolution	1.7MP HD (1296p)
Field of View	140° Head-to-Toe
Night Vision Range	Up to 16 feet
Connectivity Technology	Wireless (Wi-Fi 2.4 GHz)
Power Source	Battery Powered (5200 mAh) or Wired
Storage Options	MicroSD (up to 128GB) & Cloud (Secure Plus Plan)
Weather Resistance	IP56
Operating Temperature	-4°F to 122°F (-20°C to 50°C)
Dimensions (L x W x H)	2.12 x 6.49 x 5.68 inches
Item Weight	1.15 pounds
UPC	840236141791

Warranty and Support

Swann products are backed by a manufacturer's warranty. For detailed warranty information, technical support, and frequently asked questions, please visit the official Swann support website. You can also find contact information for customer service there.

For the most up-to-date support resources, visit: www.swann.com/us/support

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do you change or recharge the battery for the Swann EVO Video Doorbell (SWi-Fi-SEVDBC-GL)?

The Swann EVO Video Doorbell (SWIFI-SEVDBC-GL) features an internal rechargeable battery, meaning you do not "change" it like a standard alkaline battery. Instead, you must recharge it when the Swann Security app notifies you...

Read full answer