Swann SWIFI-SE2KPT-US

Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera User Manual

Model: SWIFI-SE2KPT-US

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera. This camera is designed to provide comprehensive indoor surveillance with advanced features such as 2K HD video, pan-tilt functionality, motion tracking, two-way audio, and night vision. Please read this manual thoroughly before using your device to ensure proper functionality and safety.

WHAT'S INCLUDED

Verify that all components are present in the package:

- Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera
- Power Adapter
- USB Cable
- Mounting Screws and Wall Plugs
- Theft Deterrent Sticker
- Operating Instructions (Quick Start Guide)

Figure 1: Front view of the Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera.

Figure 2: Side view of the Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera.

Zero Missed Moments

Person & pet notifications sent at the speed of life.

Person Alert — now
Person detected by Kitchen

Pet Alert — now
Pet detected by Bedroom

Instant App Alert

Figure 3: Back view of the Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera.

SETUP GUIDE

Follow these steps to set up your Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera:

1. **Power the Camera:** Connect the USB cable to the camera and the power adapter, then plug the adapter into a power outlet. The camera will power on and initiate its startup sequence.

2. **Download the Swann Security App:** Download and install the "Swann Security" app from your device's app store (available on iOS and Android).

3. **Create an Account or Log In:** Open the Swann Security app. If you are a new user, create an account. Existing users can log in with their credentials.

4. **Pair the Device:** In the app, select the option to "Pair Device" or add a new camera. The app will guide you through the process, which typically involves scanning a QR code located on the bottom of the camera. Ensure your Wi-Fi network is 2.4GHz, as 5GHz networks are not supported.

5. **Insert MicroSD Card (Optional):** For local storage, insert a MicroSD card (up to 128GB, not included) into the designated

slot on the camera. This allows for continuous recording without a cloud subscription.

Your browser does not support the video tag.

Video 1: An overview of the Swann EVO Pan-Tilt Camera, demonstrating unboxing and initial setup steps. This video is provided by Swann Communications USA.

OPERATING THE CAMERA

The Swann EVO 2K Pan-Tilt Camera offers various functionalities accessible through the Swann Security app:

Live View and Pan-Tilt Control

Access live footage from your camera anytime, anywhere. Use the app to remotely control the camera's movement:

- **Pan:** Rotate the camera horizontally up to 360 degrees to cover a wide area.
- **Tilt:** Adjust the camera's vertical angle up to 65 degrees.
- **Digital Zoom:** Utilize the 4x digital zoom feature to get a closer look at specific details within the live feed.
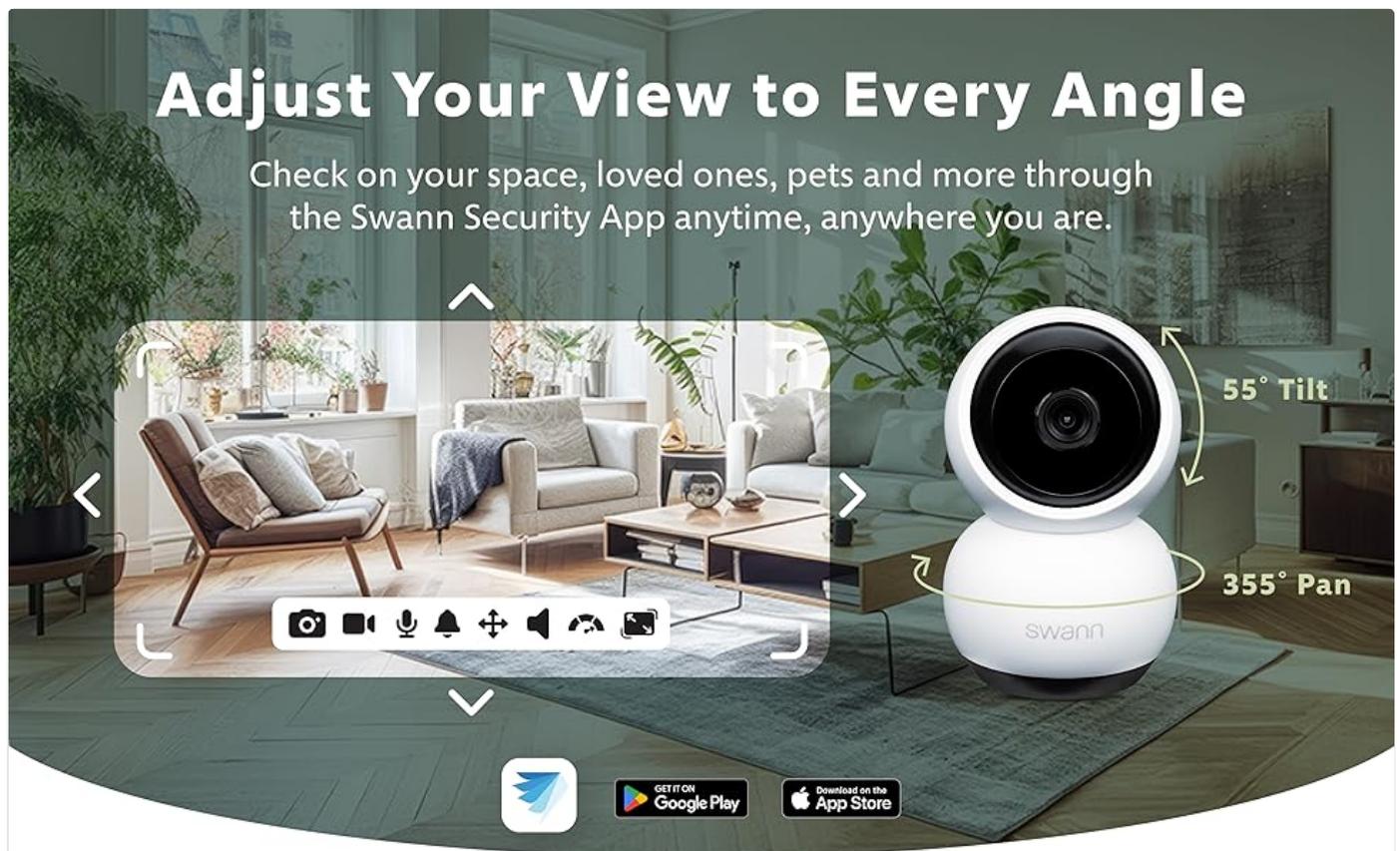

Figure 4: Adjust your view to every angle using the pan and tilt controls in the app.

Live View Features

Live Snapshot
Instantly save snapshot to your photo album

Live Video Clip
Instantly save video clip to your photo album

2-Way Audio
Speak through the camera from your phone

Security Siren
Sound the camera alarm

Rotation Control
Manually scan the room

Mute/Unmute
Turn audio on/off

Stream Quality
Change live view playback quality

View Format
Change live view aspect ratio

Figure 5: Live View Features within the Swann Security App.

Motion Tracking and Alerts

The camera utilizes AI-powered motion tracking to detect and follow movement from people, pets, or objects. You will receive real-time alerts on your mobile device when motion or sound is detected. Customize alert settings and activity zones within the app to receive notifications only for important events.

- **Dynamic Motion Tracking:** The camera automatically tracks and records moving subjects.
- **Instant Motion & Sound Detection:** Receive immediate alerts for detected activity.
- **Customizable Activity Zones:** Define specific areas for motion detection to reduce false alarms.

Figure 6: Customize alerts and activity zones for personalized monitoring.

Two-Way Audio and Siren

Communicate directly through the camera using the two-way audio feature. This allows you to speak to visitors, deter intruders, or comfort pets. In case of an emergency or to scare off unwanted guests, activate the built-in siren from the app.

- **Two-Way Talk:** Speak and listen through the camera using your smartphone.
- **Siren:** Activate an audible alarm remotely via the app.

Night Vision and Video Quality

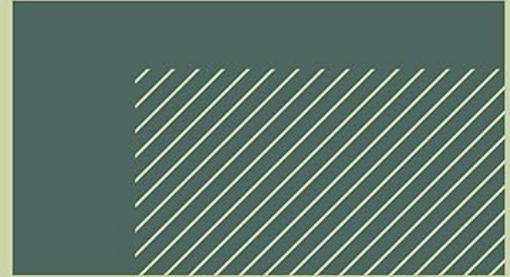The camera provides clear surveillance even in low-light conditions:

- **2K HD Video:** Records in sharp 2K (2560x1440) resolution for detailed footage.
- **Night Vision:** Offers clear black and white night vision up to 32 feet (10 meters).

Figure 7: See more details with 2K resolution and 4x digital zoom.

Privacy Features
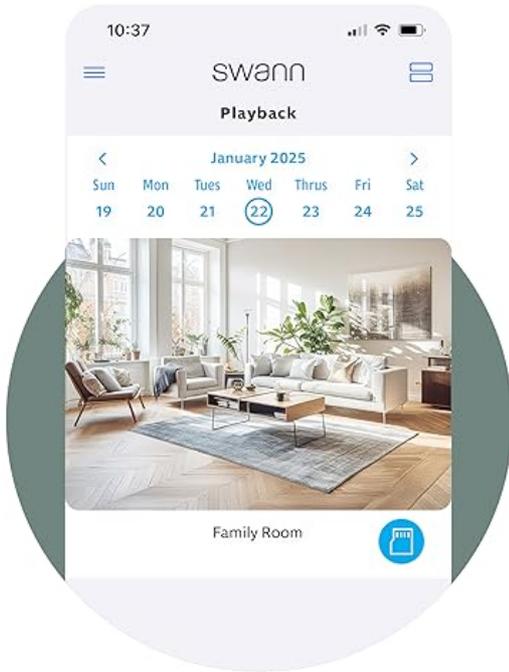
Manage your privacy with customizable settings:

- **Privacy Position:** Set the camera to turn away or point to a non-sensitive area when privacy is desired.
- **Activity Modes & Schedules:** Customize camera behavior based on your daily routine.

STORAGE OPTIONS

Your Swann EVO 2K Pan-Tilt Camera offers flexible storage solutions for your recorded footage:

- **Local Storage (MicroSD Card):** Insert a MicroSD card (up to 128GB, not included) into the camera. Video clips are automatically stored on the card, allowing you to access and view footage via the Swann Security app without a subscription.
- **Cloud Storage (Swann Security Subscription):** Opt for cloud storage with a Swann Security subscription. This provides easy access to your footage from anywhere and typically includes a 90-day free trial for new users.

Figure 8: Dual storage options for your security footage.

SPECIFICATIONS

Model Number	SWIFI-SE2KPT-US
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	2K (1296p / 2560x1440)
Viewing Angle	90 Degrees
Pan Range	360 Degrees
Tilt Range	65 Degrees
Night Vision Range	Up to 32 Feet (10 Meters)
Connectivity Technology	Wireless (Wi-Fi, 2.4GHz only)
Power Source	Corded Electric
Local Storage	MicroSD Card (up to 128GB, not included)
Special Features	2-Way Audio, Motion Sensor, Night Vision, Sound Triggered Recording, Auto Tracking, Barking Detection, Cry Detection
Compatible Devices	Smartphone, Tablet
Product Dimensions (L x W x H)	3.14 x 3.14 x 4.16 inches
Item Weight	12.3 ounces

MAINTENANCE

To ensure optimal performance and longevity of your Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners, as these can damage the device.
- **Firmware Updates:** Regularly check the Swann Security app for available firmware updates. Updates often include performance improvements, new features, and security enhancements. Follow the in-app instructions to update the firmware.
- **Power Supply:** Use only the provided power adapter. Ensure the power cable is not pinched or damaged.
- **Placement:** Place the camera in a location where it is protected from direct sunlight, extreme temperatures, and excessive moisture.
- **MicroSD Card Management:** If using a MicroSD card, periodically check its status in the app. Consider formatting the card every few months to maintain optimal recording performance.

TROUBLESHOOTING

If you encounter issues with your Swann EVO 2K Pan-Tilt Indoor Wi-Fi Security Camera, refer to the following common solutions:

- **Camera Not Connecting to Wi-Fi:**

  - Ensure your Wi-Fi network is 2.4GHz. The camera does not support 5GHz networks.
  - Verify that the camera is within range of your Wi-Fi router.
  - Check your Wi-Fi password for accuracy.
  - Restart your Wi-Fi router and the camera.

- **No Live View or Recording:**

  - Confirm the camera is powered on and connected to Wi-Fi.
  - Check your internet connection.
  - Ensure the MicroSD card (if installed) is functioning correctly and has sufficient space.
  - Verify that privacy mode is not activated in the app.

- **Poor Video Quality:**

  - Check your internet speed. A stable and fast connection is required for optimal 2K streaming.
  - Clean the camera lens with a soft cloth.
  - Adjust the camera's position to avoid glare or obstructions.

- **Motion Detection Not Working:**

  - Ensure motion detection is enabled in the Swann Security app.
  - Adjust the motion sensitivity settings.
  - Verify that activity zones are correctly configured.

- **Two-Way Audio Issues:**

  - Check the volume settings on your smartphone and in the app.
  - Ensure the microphone and speaker on the camera are not obstructed.
  - Verify that the app has microphone permissions on your smartphone.

For further assistance, please visit the Swann support website or contact customer service.

WARRANTY INFORMATION

Swann products are covered by a limited warranty. The specific terms and duration of your warranty may vary based on your region and the product. Please retain your proof of purchase for warranty claims.

For detailed warranty information, including terms, conditions, and how to make a claim, please visit the official Swann website or refer to the warranty card included with your product.

CUSTOMER SUPPORT

If you require technical assistance, have questions about your product, or need to report an issue, please contact Swann Customer Support:

- **Online Support:** Visit the official Swann support website for FAQs, troubleshooting guides, and product documentation.
- **Contact Information:** Refer to the Swann website for regional contact numbers and email support options.

Before contacting support, please have your product model number (SWIFI-SE2KPT-US) and a description of the issue ready.