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› CANYON Bluetooth Headset TWS-10 Beige User Manual

CANYON CNS-TWS10BG

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Model: CNS-TWS10BG

PRODUCT OVERVIEW

The CANYON TWS-10 Bluetooth Headset offers a true wireless audio experience with advanced features designed for convenience and high-quality sound. These earbuds utilize energy-efficient Bluetooth 5.3 for stable connectivity and extended playtime. Key features include Active Noise Cancellation (ANC), Transparency Mode, four integrated microphones for clear calls, and touch controls for easy operation. The compact charging case supports fast charging, allowing the earbuds to be fully charged in approximately 50 minutes.



Figure 1: CANYON TWS-10 Bluetooth Headset and Charging Case. This image displays the CANYON TWS-10 Bluetooth Headset in its beige charging case. The lid of the case is open, revealing both earbuds securely placed within their respective charging slots. The earbuds are also beige, matching the case, and feature small black microphone grilles. The 'CANYON' logo is prominently displayed on the front of the charging case.

SETUP AND INITIAL USE

1. Charging the Device

- **Charging Case:** Connect the charging case to a power source using a compatible USB cable. A full charge for the charging case takes approximately 2 hours.
- **Earbuds:** Place the earbuds into the charging case. The earbuds will begin charging automatically. A full charge for the earbuds takes approximately 50 minutes.

2. Pairing with Your Device

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "CANYON TWS-10" from the list of found devices to connect.
5. Once paired, a voice assistant will confirm the connection status. The earbuds feature automatic pairing for subsequent uses.

3. Selecting Ear Tips

The CANYON TWS-10 comes with ear caps in three different sizes. Experiment with the provided ear tips to find the size that offers the most comfortable and secure fit, ensuring optimal sound quality and noise isolation.

OPERATING INSTRUCTIONS

Touch Controls

The earbuds are equipped with touch-sensitive controls for managing playback, calls, and modes. Specific touch gestures for various functions are detailed below:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.
- **Toggle ANC/Transparency Mode:** Press and hold the left earbud for 2 seconds.

Active Noise Cancellation (ANC) and Transparency Mode

The TWS-10 features Active Noise Cancellation to reduce ambient noise, allowing you to focus on your audio. Transparency Mode allows you to hear your surroundings without removing the earbuds. Toggle between these modes using the touch controls.

Call Functions

With four integrated microphones and stereo sound for phone calls, the earbuds ensure clear communication. Active noise cancellation is automatically activated during a call to suppress ambient noise.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your CANYON TWS-10 headset.

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents. Ensure charging contacts are free of dust and debris.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** The earbuds are water resistant. However, they are not waterproof. Avoid submerging them in water or exposing them to heavy rain. Dry them thoroughly if they get wet.
- **Battery Care:** To preserve battery life, avoid fully discharging the earbuds and charging case frequently. Charge them regularly, even if not in constant use.

TROUBLESHOOTING

If you encounter issues with your CANYON TWS-10 headset, refer to the following common solutions:

Problem	Solution
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Problem	Solution
Earbuds not pairing or connecting.	Ensure earbuds are charged and in pairing mode (open case). Turn off and on Bluetooth on your device. Forget "CANYON TWS-10" from your device's Bluetooth settings and re-pair. Perform a factory reset (see below).
No sound or low volume.	Check volume levels on both earbuds and your connected device. Ensure earbuds are properly seated in your ears. Clean any debris from the earbud speakers.
One earbud not working.	Place both earbuds back in the case, close the lid, wait a few seconds, then open again. Ensure both earbuds are charged. Perform a factory reset.

Factory Reset

If issues persist, you can perform a factory reset. The CANYON TWS-10 features a reset button. Consult the specific location of the reset button in your product's packaging or quick start guide. Typically, pressing and holding the reset button for a few seconds while the earbuds are in the case will clear pairing information and restore factory settings.

SPECIFICATIONS

Feature	Detail
Model Name	TWS-10
Item Model Number	CNS-TWS10BG
Brand	CANYON
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	In Ear
Form Factor	In Ear
Noise Control	Active Noise Cancellation
Microphones	Four (for calls and ANC)
Control Type	Touch Controls
Earbuds Charging Time	Approx. 50 minutes
Case Charging Time	Approx. 2 hours

Feature	Detail
Frequency Range	20 Hz - 20,000 Hz
Water Resistance Level	Water Resistant
Material	Plastic
Battery Type	Lithium Ion (included)
Item Weight	100 g
Package Dimensions	14 x 8.5 x 3.4 cm
Included Components	Headset, Charging Case, Ear Tips (3 sizes)
Compatible Devices	Cellphones, Tablets, Laptops, Gaming Consoles, Desktops, Smart Speaker

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your product or visit the official CANYON website. You can also contact CANYON customer service for assistance with product inquiries, troubleshooting, and warranty claims.

Note: Specific warranty terms and conditions may vary by region. Please retain your proof of purchase for warranty service.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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