HOROW HR-T38

HOROW Artistic Smart Toilet User Manual

Model: HR-T38 | Brand: HOROW

Introduction

This user manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your HOROW Artistic Smart Toilet (Model HR-T38). Designed for modern bathrooms, this smart toilet integrates advanced features for enhanced hygiene, comfort, and convenience. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product.



Image: The HOROW Artistic Smart Toilet HR-T38, showcasing its sleek design and integrated night light feature.

Setup and Installation

Before You Begin

Ensure all necessary components are present and that you have the required tools. Professional installation is recommended. Verify your bathroom's plumbing and electrical connections meet local codes and the toilet's requirements (120 Volts, 1050 Watts).

Included Components

- HOROW Artistic Smart Toilet Unit
- Mounting accessory kit
- Mounting Template
- Valve
- Wax ring

- Remote Control
- User Manual (this document)

Installation Steps

1. **Preparation:** Turn off the main water supply to your bathroom. Remove any existing toilet and clean the flange area thoroughly.
2. **Placement:** Use the provided mounting template to mark the precise location for the toilet and mounting holes. Ensure the 12-inch rough-in distance from the wall is maintained.
3. **Flange and Wax Ring:** Install the new floor flange and wax ring according to standard plumbing practices.
4. **Secure the Toilet:** Carefully position the toilet over the flange. The toilet mounts to the floor using plastic brackets that attach to the flange bolts. Insert long threaded screws into holes on the sides of the toilet, angling them down to engage the plastic brackets, then tighten to secure.
5. **Water Connection:** Connect the water supply line to the toilet's inlet valve. Ensure all connections are tight to prevent leaks.
6. **Electrical Connection:** Plug the toilet into a GFCI (Ground Fault Circuit Interrupter) electrical outlet.
7. **Testing:** Slowly turn on the water supply. Check for leaks. Perform a test flush to ensure proper operation.



Image: Product dimensions and a visual representation of the included installation accessories.

Operating Instructions

Auto Open/Close Lid

The smart toilet features a proximity sensor that detects your approach. The lid will automatically open when you get close and gently close when you move away, providing a hands-free experience. This feature can also be controlled via the remote or side button.



Image: The toilet lid automatically opening as a user approaches, demonstrating the auto open/close function.

Bidet Functions

Experience personalized cleaning with the built-in bidet. Water pressure, water temperature, and nozzle position are fully adjustable to ensure thorough and comfortable cleaning. The nozzle also features a self-cleaning function for optimal hygiene.

- **Front Wash:** Gentle wash for feminine hygiene.
- **Rear Wash:** Standard wash for posterior cleaning.
- **Near Wash:** Targeted wash for specific areas.
- **Movement Wash:** Oscillating nozzle for wider cleaning.
- **H/C Massage:** Alternating hot and cold water for a massaging effect.
- **Soft Washing:** Water and air mixed for a softer spray.

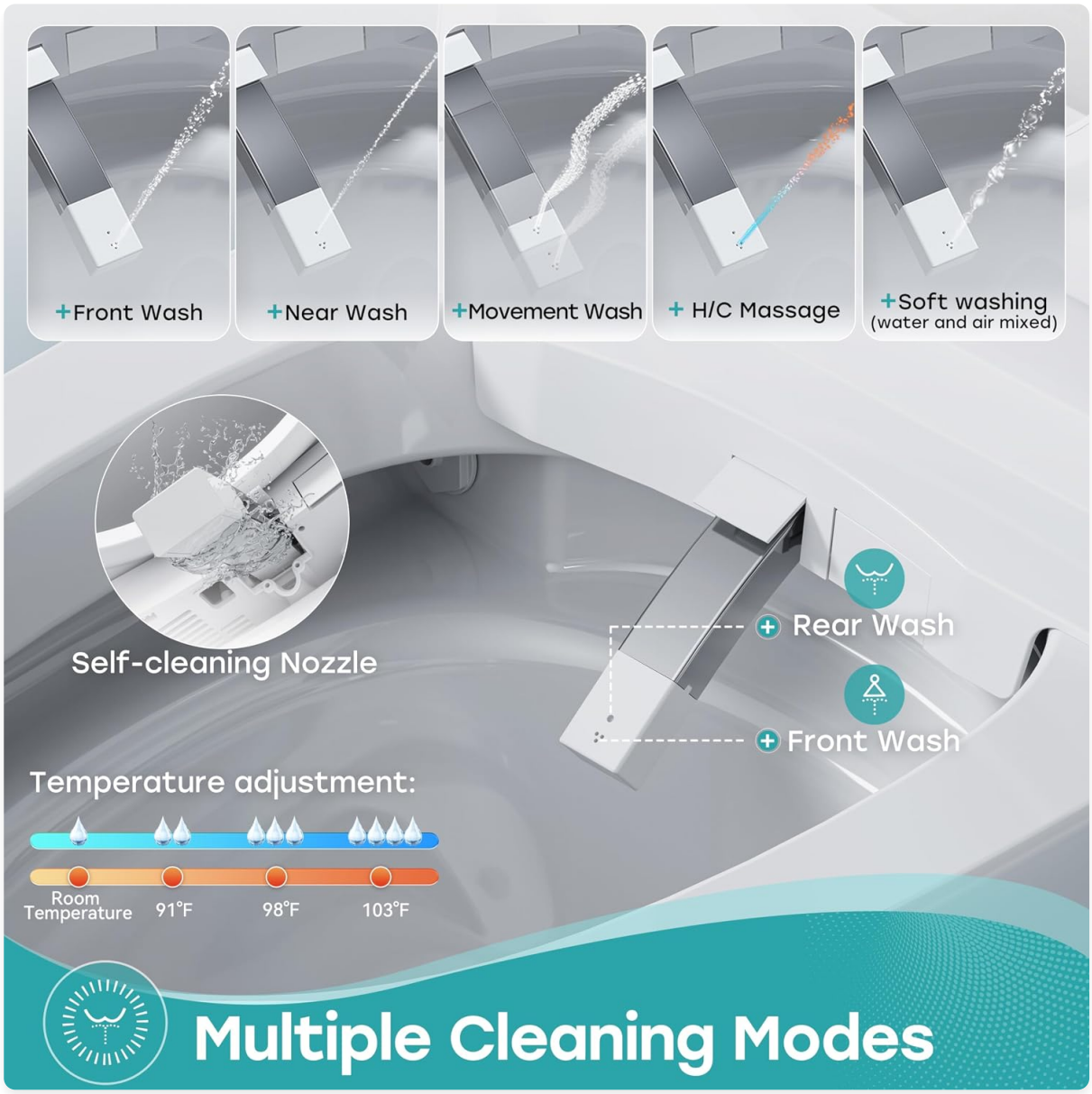


Image: Visual guide to the multiple cleaning modes and temperature adjustment settings of the bidet.

Heated Seat and Warm Air Dryer

The elongated seat provides comfort with adjustable heating, offering four levels of temperature control. After washing, the gentle warm air dryer provides a comfortable and hygienic drying experience, also adjustable in four temperature levels.

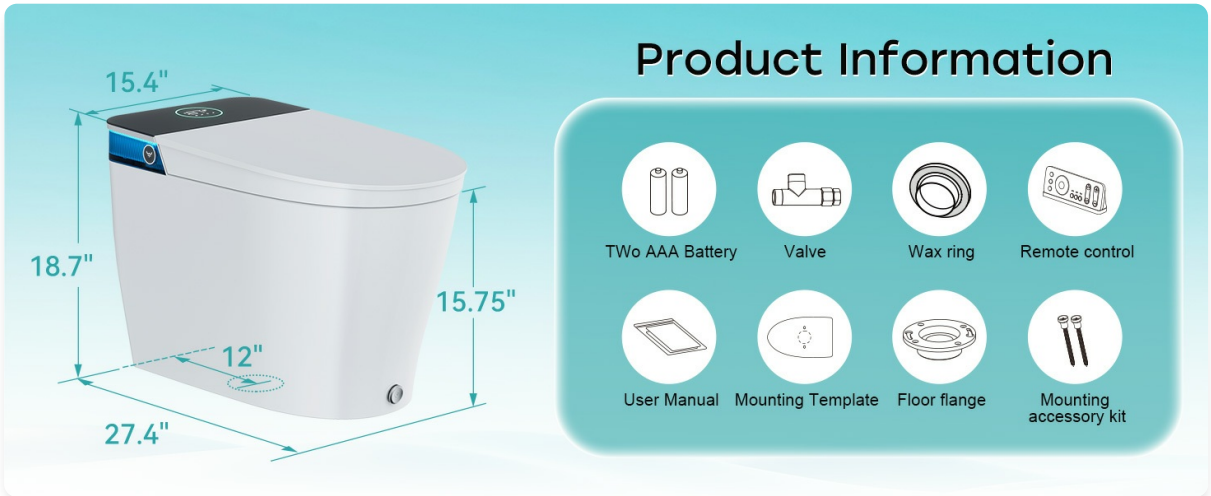


Image: An internal view highlighting the heated seat element and the warm air dryer mechanism.

Flushing System

The HR-T38 features a powerful and water-saving flushing system, designed for low water pressure environments. It utilizes a built-in water tank, pump-assisted flushing, and a 360° siphon flush to ensure efficient waste removal. There are four convenient flushing options:

- **Auto Flush:** Automatically flushes after use.
- **Foot Sensor:** Activate flush with a foot tap.
- **Remote Control:** Flush via the included remote.
- **Side Button:** Manual flush button on the side of the toilet.



Image: An X-ray view of the toilet's internal flushing system, detailing the water tank, pump, and siphon jet.

Night Light and Digital Display

The integrated night light provides soft illumination for nighttime use, enhancing safety and convenience. The dynamic LED display shows real-time temperature readings and unique animations for each function, keeping you informed about the toilet's status.

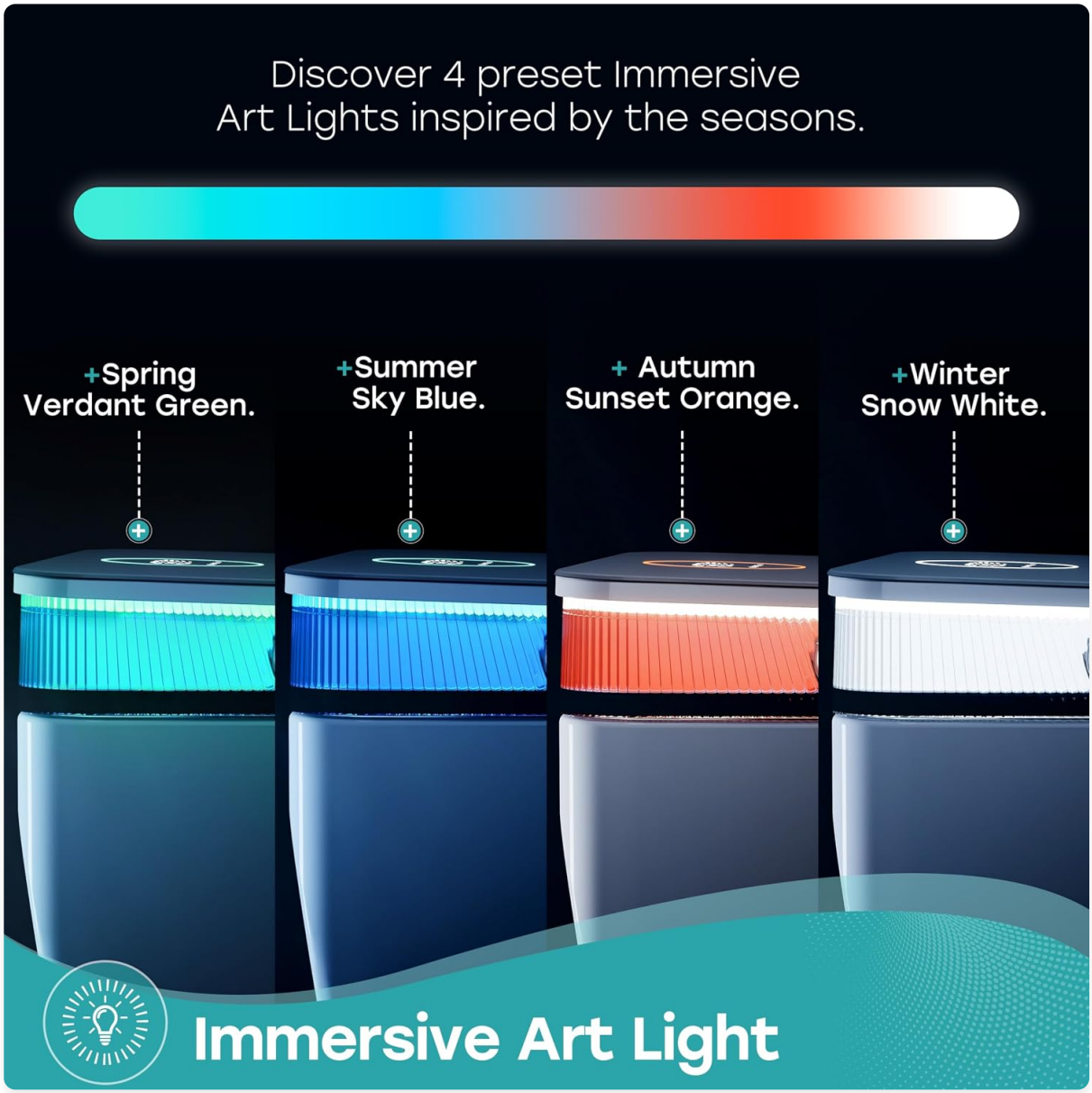


Image: The toilet's top panel displaying various immersive art light settings, complementing the digital display.

UV Sterilization and Deodorization

For enhanced hygiene, the toilet features a 3-minute UV sterilization cycle (280nm wavelength UV light) that activates 10 seconds after leaving the seat. The auto deodorization function helps to minimize odors, contributing to a fresher bathroom environment.

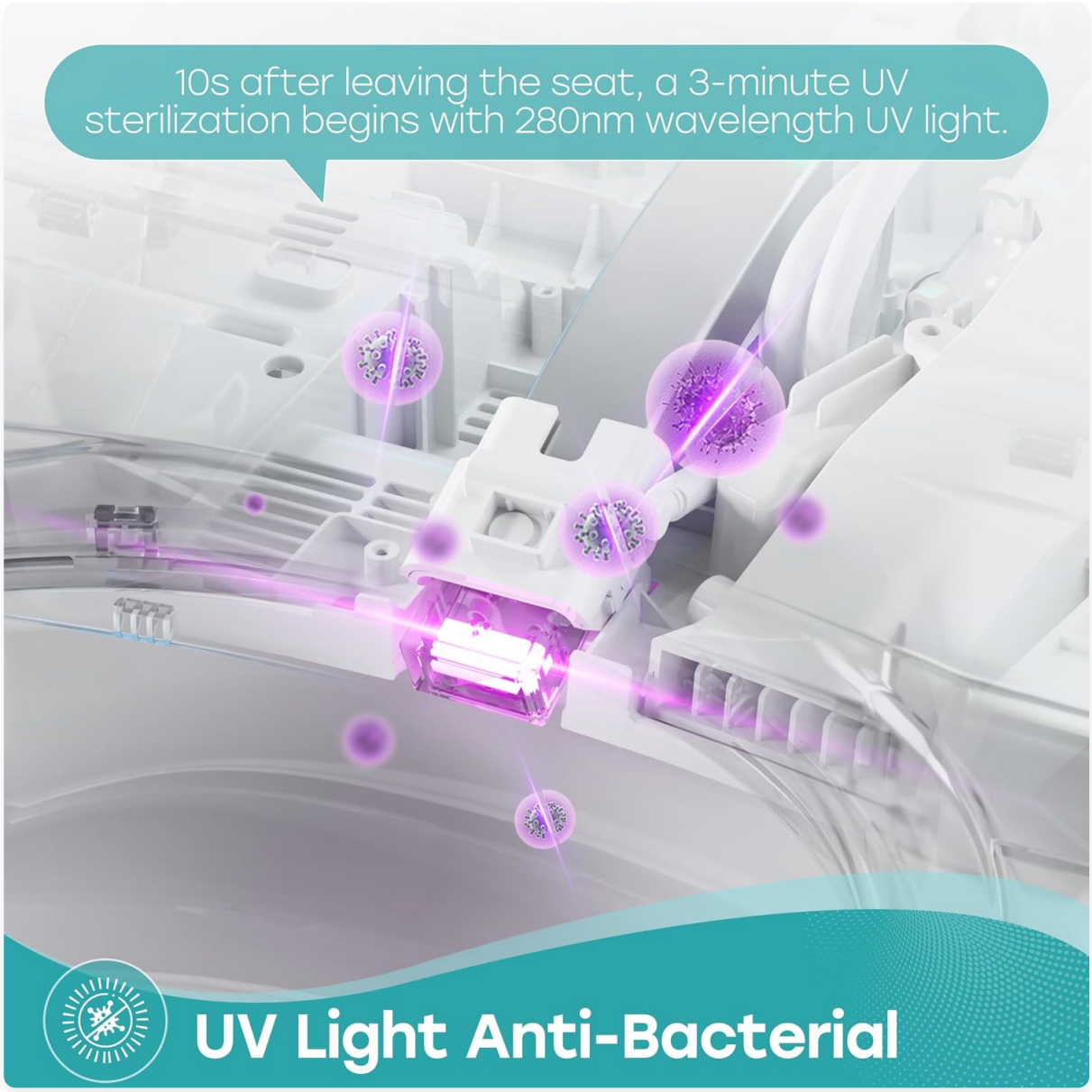


Image: A detailed view of the UV light anti-bacterial system within the toilet, showing the sterilization process.

Maintenance

Cleaning the Toilet

To maintain the appearance and function of your smart toilet, clean regularly with mild, non-abrasive cleaners. Avoid harsh chemicals, abrasive pads, or strong detergents, as these can damage the ceramic and electronic components. Wipe surfaces with a soft, damp cloth.

Nozzle Cleaning

The bidet nozzle has a self-cleaning function. For additional cleaning, you can manually extend the nozzle (refer to remote control instructions) and gently wipe it with a soft cloth and mild soap. Do not use excessive force or harsh cleaning agents on the nozzle.

Troubleshooting

Issue	Possible Cause	Solution
Toilet not powering on / No functions working	No power supply; GFCI tripped; Power cord loose.	Check power outlet; Reset GFCI; Ensure power cord is securely plugged in.
Weak or incomplete flush	Low water pressure; Obstruction in drain; Water tank not filling properly.	Check water supply valve is fully open; Clear any obstructions; Contact a plumber if water pressure is consistently low.
Bidet not spraying or weak spray	Water supply valve closed; Nozzle clogged; Water pressure setting too low.	Ensure water supply valve is open; Clean the bidet nozzle; Adjust water pressure setting via remote.
Lid not opening/closing automatically	Proximity sensor obstructed or dirty; Sensor malfunction.	Clean the sensor area; Ensure no objects are blocking the sensor. If issue persists, contact support.
Heated seat not warming	Heated seat function off; Temperature setting too low.	Activate heated seat function via remote; Increase temperature setting.

Specifications

Feature	Detail
Model Number	HR-T38
Color	White Bidet Toilet
Material	Ceramic
Installation Type	Floor Mounted
Shape	Oval
Seat Material Type	Polypropylene (PP)
Item Weight	100.8 pounds
Product Dimensions	27.44 x 15.43 x 18.7 inches
Power Source	AC
Voltage	120 Volts

Feature	Detail
Wattage	1050 watts
Water Consumption	1.1 Gallons per Flush
Maximum Weight Capacity	440 Pounds
Flush Type	Automatic
Rough-In	12 Inches
Plug Format	B - US style with ground plug.

Warranty and Support

HOROW is committed to providing quality products and customer satisfaction. Your HOROW Artistic Smart Toilet (Model HR-T38) comes with a **30-Day Money Back Guarantee** and a **12-Month Replacement Warranty**.

If you encounter any problems or require assistance, please do not hesitate to contact HOROW customer service. Our professional technical and service teams are available to provide troubleshooting guidance and support. We aim to reply as soon as possible, typically within 24 hours.

For support, please refer to the contact information provided on your purchase receipt or visit the official HOROW website.

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