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› [FEELNEEDY 7L/1.8Gal Stainless Steel Pet Water Fountain \(FN-W14\) User Manual](#)

FEELNEEDY FN-W14

FEELNEEDY 7L/1.8Gal Stainless Steel Pet Water Fountain

Model: FN-W14

INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation and maintenance of your FEELNEEDY 7L/1.8Gal Stainless Steel Pet Water Fountain, Model FN-W14. This fountain is designed to provide fresh, filtered water for large dogs, cats, and multi-pet households.

SAFETY INFORMATION

- Read all instructions before operating the appliance.
- Ensure the fountain is placed on a stable, level surface away from direct sunlight or heat sources.
- Do not allow pets to chew on the power cord. Use a cord protector if necessary.
- Unplug the fountain from the power outlet before cleaning or performing any maintenance.
- Do not operate the fountain if the power cord or plug is damaged.
- This appliance is for indoor use only.
- Keep out of reach of children.

PACKAGE CONTENTS

Verify that all components are present in the package:

- Stainless Steel Water Bucket (7L/1.8Gal capacity)
- Stainless Steel Water Tray
- Water Pump
- Pump Sponges
- Filter Cartridge (with 5-layer filtration)
- Faucet Spout

- Power Adapter
- USB Cable
- Instruction Manual



Figure 1: All components included in the FEELNEedy pet water fountain package.

PRODUCT OVERVIEW

Familiarize yourself with the main parts of your pet water fountain:



Figure 2: Exploded view of the pet water fountain components.

- **Faucet:** Provides a stream of water, mimicking a natural waterfall to encourage pets to drink.
- **304 Stainless Steel Tray:** The top drinking surface, made from durable and hygienic stainless steel.
- **Filter:** A multi-layer filtration system to purify the water.
- **Pump:** Circulates water through the filtration system and up to the faucet.
- **Pump Sponges:** Pre-filters larger debris and protects the pump.
- **304 Stainless Steel Bucket:** The main water reservoir, constructed from stainless steel for safety and durability.
- **Visible Water Level:** A window on the side of the bucket to easily monitor the water level.

SETUP INSTRUCTIONS

Follow these steps to assemble and set up your pet water fountain:

1. **Clean Components:** Wash all parts (except the pump and power adapter) with mild soap and water before first use. Rinse thoroughly.
2. **Install Pump Sponges:** Place the pump sponges around the water pump.
3. **Place Pump:** Position the assembled pump unit at the bottom of the stainless steel water bucket.
4. **Install Filter:** Insert the filter cartridge into its designated slot on the underside of the stainless steel water tray. Connect the pipe from the pump to the filter.
5. **Assemble Tray:** Place the stainless steel water tray onto the water bucket, ensuring it sits securely.
6. **Insert Faucet:** Insert the faucet spout into the corresponding hollow space on the water tray.
7. **Fill with Water:** Pour clean drinking water into the water container. Ensure the water level is above the minimum mark and below the maximum level indicated on the visible water level window.
8. **Connect Power:** Connect the USB cable to the pump and then to the power adapter. Plug the power adapter into a standard electrical outlet.



Figure 3: Step-by-step assembly of the pet water fountain.

OPERATING INSTRUCTIONS

Once assembled and plugged in, the fountain will begin circulating water. The fountain offers a continuous flow of water, mimicking a natural stream to encourage pets to drink more.

- **Water Level Monitoring:** The visible water level window on the side of the bucket allows you to easily check the water volume.
- **Water Shortage Reminder:** When the water level is low, a red light warning will activate, indicating that the fountain needs to be refilled.
- **Quiet Operation:** The fountain is designed for ultra-quiet operation, typically under 25 dB, ensuring it does not disturb your pets or household.

Visible Water Level Water Shortage Reminder



Figure 4: Visible water level and red light warning indicator.

MAINTENANCE

Regular cleaning and maintenance are crucial for the longevity of your fountain and the health of your pets.

General Cleaning

- Unplug the fountain before cleaning.
- Disassemble all components.
- Wash the stainless steel bucket, tray, and faucet with mild soap and water. The 304 stainless steel material is designed for easy cleaning.

- Rinse all parts thoroughly to remove any soap residue.
- Dry all components before reassembly.
- It is recommended to clean the entire fountain at least once a week.



Figure 5: Cleaning the stainless steel components.

Filter Replacement

- The fountain features a 5-layer filtration system.
- For optimal water quality and pet health, replace the filter cartridge every 2 weeks.
- Replacement filters can be purchased separately.

Pump Cleaning

To prolong the life of the pump and ensure efficient operation, clean the pump every 1-2 weeks:

1. Unplug the fountain and remove the pump from the bucket.
2. Remove the pump cover.
3. Remove the impeller cover.
4. Clean the pump chamber and impeller with a small brush (often included with replacement filters or pumps) to remove any hair or debris.
5. Rinse thoroughly and reassemble.



Figure 6: Steps for cleaning the water pump.

TROUBLESHOOTING

If you encounter issues with your pet water fountain, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fountain not dispensing water / Pump not working	<ul style="list-style-type: none">• Low water level• Pump is clogged with debris (hair, food particles)• Impeller is stuck or damaged• Power connection issue	<ul style="list-style-type: none">• Refill water to above the minimum level.• Unplug, disassemble, and thoroughly clean the pump and impeller (refer to Pump Cleaning section).• Check if the power adapter is securely plugged into the outlet and the USB cable is connected to the pump.
Fountain is noisy	<ul style="list-style-type: none">• Low water level• Pump is dirty or vibrating against the basin• Air in the pump	<ul style="list-style-type: none">• Refill water to the appropriate level.• Clean the pump thoroughly.• Ensure the pump is properly seated at the bottom of the bucket and not touching the sides.• Lift and re-seat the pump to release any trapped air.

Problem	Possible Cause	Solution
Red light warning is on	<ul style="list-style-type: none">• Water level is too low	<ul style="list-style-type: none">• Refill the water fountain immediately.
Water flow is weak	<ul style="list-style-type: none">• Filter is clogged• Pump is dirty• Low water level	<ul style="list-style-type: none">• Replace the filter cartridge.• Clean the pump and impeller.• Refill water to the appropriate level.

SPECIFICATIONS

- **Model:** FN-W14
- **Capacity:** 7 Liters (1.8 Gallons)
- **Material:** 304 Stainless Steel
- **Dimensions:** 12.3"L x 12.3"W x 8.4"H
- **Item Weight:** 1.05 Kilograms (2.31 pounds)
- **Noise Level:** Under 25 dB
- **Filtration System:** 5-Layers (Activated Carbon, Ion Exchange Resin, Non-woven Fabric, High-density Pump Sponge)
- **Power Source:** USB powered (Power adapter included)
- **Intended Use:** Indoor

WARRANTY AND SUPPORT

Your FEELNEEDY Pet Water Fountain (Model FN-W14) comes with a **3-Year Warranty** from the date of purchase.

For warranty claims, technical support, or any questions regarding your product, please contact FEELNEEDY customer service through the official brand store or the retailer where the product was purchased.

Visit the [FEELNEEDY Store](#) for more information and support resources.