TwoOases TC-SC-001

TwoOases TC-SC-001 2500W Handheld High-Pressure Steam Cleaner User Manual

Model: TC-SC-001 | Brand: TwoOases

1. Important Safety Information

Please read all safety instructions carefully before operating the steam cleaner. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- **Burn Hazard:** The steam cleaner generates high-temperature steam (up to 221°F/105°C). Always wear protective gloves during operation to prevent burns. Do not touch the metal nozzle or steam directly.
- **Steam Direction:** Never spray steam at humans, pets, or the device itself.
- **Gasket and Washer Installation:** Ensure all waterproof washers and gaskets are properly installed and securely positioned before use to prevent air and water leakage, which can lead to steam escaping from unintended areas.
- **Stopping Steam:** This steam cleaner does not have a trigger on the spray gun handle. To stop steaming, you must turn off the main power switch on the machine's body.
- **Post-Use Cleaning:** Always clean any residual solution from the machine immediately after each use to maintain performance and prevent buildup.
- **Water Marks:** It is normal for new units to have water marks on the water inlet hose, as every steam cleaner is tested before leaving the factory.
- **Damaged Parts:** If any parts are damaged or if you notice steam leakage from areas other than the nozzle, discontinue use immediately and contact customer support.

2. Product Overview

The TwoOases TC-SC-001 is a powerful 2500W handheld steam cleaner designed for effective and chemical-free cleaning across various surfaces in your home and car.

Key Features:

- **High Pressure & Temperature:** Generates 221°F (105°C) high-temperature steam at 3 BAR pressure within 15 seconds for deep cleaning.
- **6-Gear Adjustment:** Touch button control allows adjustment of steam output and humidity across 6 gears, with a real-time display.
- **Large Water Tank:** 1100ml capacity provides approximately 30 minutes of continuous use, reducing the need for frequent refills. Detergents or solutions can be added to the water source if desired.
- **Portable & Flexible:** Lightweight (3.8 lbs), with a 2m steam pipe and 1.5m power cord, plus an extension tube for reaching difficult areas.
- **Multipurpose Cleaning:** Suitable for sealed hard floors, carpets, upholstery, kitchen surfaces (stoves, walls, microwaves, refrigerators), bathrooms (grout, tile, toilets, showers), windows, toys, furniture, BBQ grills, and car interiors.

Included Components:

- 1 x Steam Cleaner Machine with Tank
- 1 x 2m Steam Pipe
- 1 x 1.5m Power Cord
- 1 x Extension Tube
- 2 x Steel Brushes
- 2 x Plastic Brushes
- 1 x Big Plastic Brush (Round Brush)
- 1 x Pair of Gloves
- 2 x Waterproof Rings
- 1 x User Manual



Figure 2.1: Product dimensions and included accessories. The cleaner weighs 3.8 lbs, measures 7.9 inches in length, 5.7 inches in width, and 5.2 inches in height. Accessories include various brushes, gloves, and waterproof rings.

3. Setup

1. **Unpack Components:** Carefully remove all items from the packaging and ensure all included components are present.
2. **Install Waterproof Washers:** Before filling the tank, ensure the waterproof washers are correctly installed in their designated positions to prevent leaks.
3. **Fill Water Tank:** Open the water tank cap and fill the 1100ml tank with clean water. You may add cleaning solutions or detergents if desired, but ensure they are compatible with steam cleaners. Close the cap securely.
4. **Connect Steam Pipe:** Attach the 2m steam pipe securely to the designated outlet on the main unit.

5. **Attach Nozzle/Brush:** Select the appropriate nozzle or brush for your cleaning task and attach it firmly to the end of the steam pipe.
6. **Connect Power:** Plug the 1.5m power cord into a suitable electrical outlet.



Figure 3.1: The 1100ml water tank, located at the bottom of the unit, allows for approximately 30 minutes of continuous cleaning.

4. Operating Instructions

1. **Power On:** After setup, turn on the main power switch located on the machine's body. The device will begin heating.
2. **Heat-Up Time:** Wait approximately 15 seconds for the steam cleaner to reach its operating temperature and generate steam.
3. **Adjust Steam Output:** Use the "+" and "-" touch buttons on the control panel to select one of the 6 available steam output gears. The screen will display the current gear.
4. **Begin Cleaning:** Direct the steam nozzle towards the surface you wish to clean. Move the nozzle slowly over the area to allow the high-temperature steam to penetrate and loosen dirt, grease, and grime.

5. **Use Attachments:** Utilize the steel brushes for tough, stubborn stains on durable surfaces, and plastic brushes for more delicate areas. The big plastic brush is suitable for larger surfaces.
6. **Wipe Clean:** After steaming, wipe the cleaned surface with a clean cloth or paper towel to remove loosened debris.
7. **Stop Steaming:** To stop the steam flow, turn off the main power switch on the machine's body. There is no trigger on the spray gun handle to control steam flow.
8. **Power Off:** When finished cleaning, turn off the main power switch and unplug the device from the electrical outlet.



Figure 4.1: The control panel features touch buttons for 6-grade steam output adjustment and a real-time gear display.



Figure 4.2: The steam cleaner delivers high-pressure, high-temperature steam for effective cleaning, heating up in just 15 seconds.



Figure 4.3: Examples of cleaning applications, including car seats, range hoods, and washing machine drums, demonstrating the cleaner's versatility.



Figure 4.4: Before and after comparison of a stove top, illustrating the cleaner's ability to remove grime without chemical additives.



Figure 4.5: Additional before and after cleaning results, showcasing the effectiveness on various surfaces like stove tops and bathtubs.

5. Maintenance

- **Empty and Clean Tank:** After each use, ensure the water tank is emptied and any residual cleaning solution is removed. This prevents mineral buildup and maintains hygiene.
- **Wipe Exterior:** Wipe the exterior of the unit with a damp cloth. Do not immerse the unit in water.
- **Store Properly:** Store the steam cleaner and its accessories in a cool, dry place, away from direct sunlight and

extreme temperatures.

- **Check Gaskets:** Periodically inspect the waterproof rings and gaskets for wear and tear. Replace if necessary to ensure a tight seal.

6. Troubleshooting

If you encounter issues with your TwoOases steam cleaner, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam or low steam output	Water tank is empty; device not heated sufficiently; nozzle/hose blockage.	Refill water tank; wait 15 seconds for heat-up; check for and clear any blockages in the nozzle or steam pipe.
Steam leakage from connections or handle	Improperly installed waterproof washers/gaskets; loose connections.	Ensure all washers and gaskets are correctly positioned and connections are tightened securely. If leakage persists, discontinue use and contact support.
Device not turning on	Power cord not properly plugged in; power outlet issue.	Check power cord connection; try a different power outlet.
Hose detaches during use	Hose not securely attached; worn connection point.	Ensure the steam pipe is firmly connected to the main unit. If the issue persists, contact customer support.

If the problem persists after attempting these solutions, please contact TwoOases customer support.

7. Specifications

Feature	Specification
Brand	TwoOases
Model Name	Handheld Steam Cleaner (TC-SC-001)
Power	2500W
Heat Time	15 seconds
Maximum Temperature	221°F (105°C)
Steam Pressure	3 BAR
Tank Volume	1100 ml
Item Weight	1.72 kg (3.8 lbs)
Steam Pipe Length	2m

Feature	Specification
Power Cord Length	1.5m
Form Factor	Handheld
Color	Red
Surface Recommendation	Sealed hard floors, carpets, upholstery, kitchen surfaces, bathrooms, windows

8. Warranty and Support

Warranty Information:

This TwoOases steam cleaner comes with a**1 Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

Customer Support:

For any questions, technical assistance, or warranty claims, please contact our customer support team:

- **Email:** twooases@outlook.com

Our team aims to respond to inquiries within 24 hours.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question