

SYNLETT SP30

SYNLETT Companion Pager SP30 User Manual

Model: SP30

1. INTRODUCTION

The SYNLETT Companion Pager SP30 is a wireless call system designed to provide reliable communication between caregivers and individuals requiring assistance, such as elderly adults, patients, or seniors. This system ensures that help can be summoned quickly and efficiently, offering peace of mind for both the user and the caregiver. The pager features an LCD display, adjustable volume, multiple alert tones, and a silent vibration mode. The accompanying wireless call buttons are easy to use and offer various mounting options.

2. PACKAGE CONTENTS

Before setup, please verify that all components are present in your package:

- 1 x SYNLETT Companion Pager SP30
- 4 x Wireless Call Buttons
- 4 x Call Button Mounting Brackets
- All necessary Batteries (for pager and call buttons)
- Wall Mount Accessories (adhesives and screws)
- 4 x Breakaway Lanyards
- 1 x User Manual

COMES WITH ALL THAT YOU NEED

Use right out of the box



Companion Pager SP30



Call Buttons & Brackets



All Batteries Included



Wall Mount with Adhesives or Screws



Breakaway Lanyards



User Manual



An additional AC adapter is NOT included; it is available to purchase separately.

This image displays all the components included in the SYNLETT Companion Pager SP30 package. It features the main pager unit, four wireless call buttons with their respective mounting brackets, all necessary batteries, wall mounting accessories (adhesives and screws), four breakaway lanyards, and the user manual. An additional AC adapter is shown but is noted as sold separately.

3. SETUP INSTRUCTIONS

3.1 Powering the Pager

The Companion Pager SP30 can be powered by two AA batteries (included) for portability or by an AC power adapter (purchased separately) for continuous operation.

- **Battery Installation:** Open the battery compartment on the back of the pager. Insert two AA batteries, ensuring correct polarity (+/-). Close the compartment securely.
- **AC Adapter Connection:** If using the AC adapter, plug the adapter into the DC5V power input port on the side of the pager. Then, plug the adapter into a standard wall outlet.

EASY TO CARRY AS YOU GO

Multiple attachment methods for all settings

2 Alert Mode

Alert Continuously
or Alert Once ONLY



Adjustable Volume
or Silent Mode (Vibration)



Take It with You



Attach on Wall



Two Power Source Options



Battery Included



DC5V Power Input
(adapter purchase separately)

This image highlights the versatility of the SYNLETT Companion Pager. It features two alert modes: 'Alert Continuously' for persistent notification and 'Alert Once ONLY' for less disturbance. The pager offers adjustable volume levels and a silent vibration mode. It can be powered by two AA batteries (included) for portability or via a DC5V power input with an AC adapter (purchased separately) for fixed installations. The image also shows the pager being carried and wall-mounted.



This image displays the 5V AC/DC power adapter (model GFDQ3L-120100U) compatible with the SYNLETT Companion Pager SP30. This adapter provides an alternative power source to batteries, allowing for continuous operation when plugged into a wall outlet. Note that this adapter is sold separately.

This is the 5V power adapter that works for SYNLETT Companion Pager SP30 ONLY.



**Pager
Not Included**

This image shows the SYNLETT Companion Pager SP30 powered by the 5V AC adapter, plugged into a standard wall outlet. This setup provides a continuous power supply, ideal for stationary use, and ensures the pager remains operational without relying on battery power.

3.2 Attaching Call Buttons

The wireless call buttons offer multiple attachment methods for various settings:

- **Screw Mounting:** Use the provided screws to securely attach the call button bracket to a wall or other surface. Once the bracket is in place, snap the call button into the bracket.
- **Adhesive Patch Mounting:** Peel the backing from the adhesive patch and firmly press the call button bracket onto a clean, dry surface. Then, snap the call button into the bracket.
- **Lanyard Use:** Thread the breakaway lanyard through the designated loop on the call button. This allows the user to wear the call button around their neck for easy access.

FLEXIBLE AND LIGHT WEIGHT

Reliable call button with safe feature



Screw Mounting



Adhesive Patch Mounting



Hang with Lanyard



This image details the features of the wireless call button. It includes a blinking LED light that indicates a low battery, ensuring timely replacement. The call button offers flexible mounting options: it can be securely attached with screws, adhered using an adhesive patch, or worn around the neck with the provided breakaway lanyard for easy access.

4. OPERATING INSTRUCTIONS

4.1 Receiving Calls

When a call button is pressed, it sends a wireless signal to the Companion Pager SP30. The pager will then:

- Display the corresponding call button number on its LCD screen.
- Emit an audible alert tone or vibrate, depending on your selected settings.

INCREASE CAREGIVER FREEDOM

Receive alert when attending to other duties



The 1st called number remains showing on the screen. Press CLEAR button to review the next called number.

This image illustrates the primary function of the system: a user pressing the 'Push for Help' button, which sends a wireless signal to the Companion Pager. The pager then displays the corresponding call number, in this case, '002'. The call button is also shown mounted on a nightstand, demonstrating a common placement.

4.2 Alert Modes

The pager offers two alert modes:

- **REPEAT Mode:** The alert tone will continue to sound periodically until all calls are manually cleared. This ensures no call is missed.
- **ONE-OFF Mode:** The pager alerts once only, and the call number remains displayed on the screen. This mode is suitable for environments where less disturbance is preferred.

To switch between modes, refer to the pager's controls (typically a dedicated button or a combination of buttons).

4.3 Adjusting Volume and Tones

The pager features 4 adjustable volume levels and 7 distinct alert tones/chimes, including an alarm siren. It also has a silent vibration mode.

- Use the **VOLUME** button on the pager to cycle through the different volume levels.

- Use the **TONE** button to select your preferred alert chime.
- To activate silent vibration mode, continue pressing the **VOLUME** button until the vibration icon appears or the sound is off.

4.4 Clearing Calls (Review Feature)

The SYNLETT Companion Pager SP30 includes a unique review feature. If multiple call buttons are pressed, the first called number remains displayed. To review and clear subsequent calls:

- Press the **CLEAR** button on the pager. This will clear the currently displayed call and show the next pending call, if any.
- Continue pressing **CLEAR** until all calls have been reviewed and cleared from the system.

5. MAINTENANCE

5.1 Battery Replacement

The system is equipped with a low battery reminder for both the pager and the call buttons. When a low battery is detected:

- **Pager:** The LCD display may show a low battery indicator. Replace the two AA batteries promptly.
- **Call Buttons:** A blinking LED light on the call button will indicate a low battery. Replace the internal battery (refer to the call button's specific battery type, usually a coin cell, not explicitly stated in product description but implied).

Always use fresh, high-quality batteries for optimal performance.

5.2 Cleaning

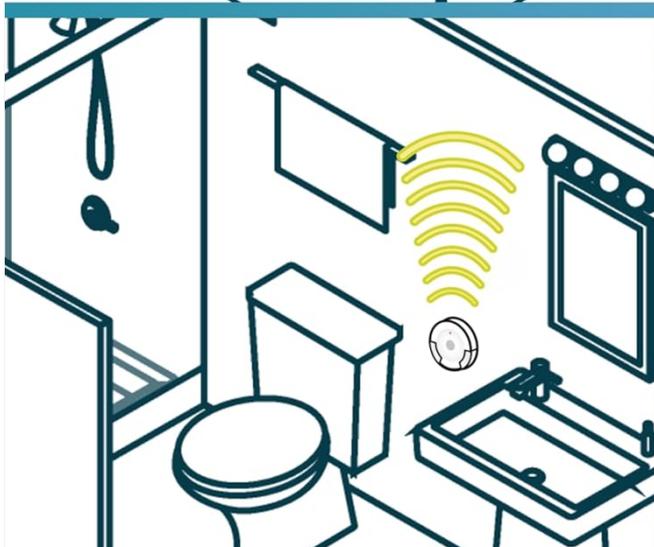
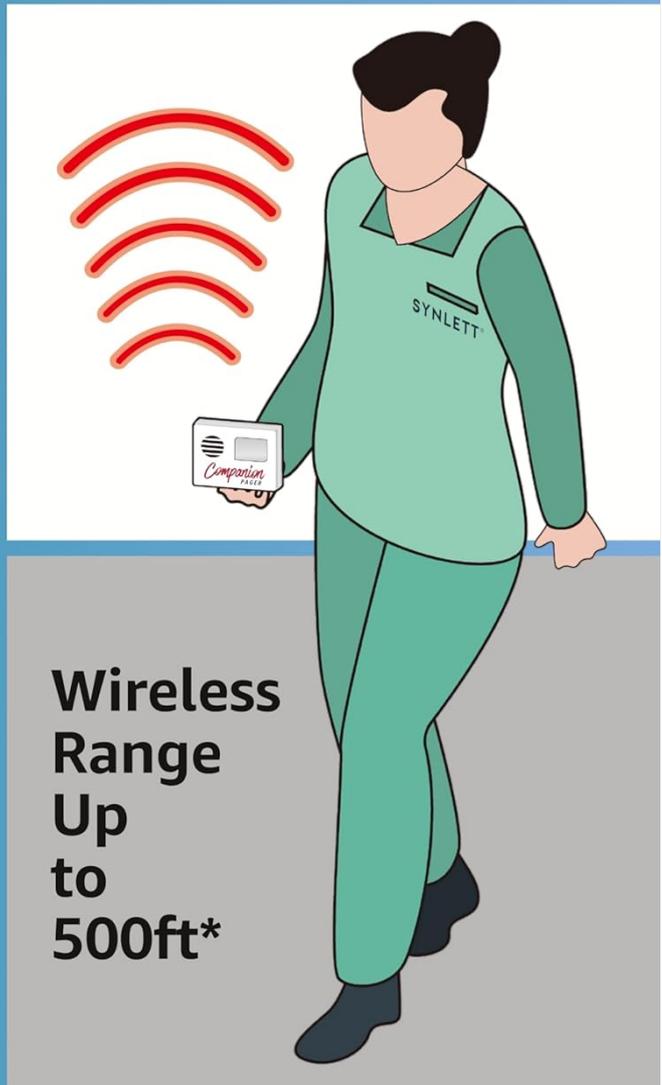
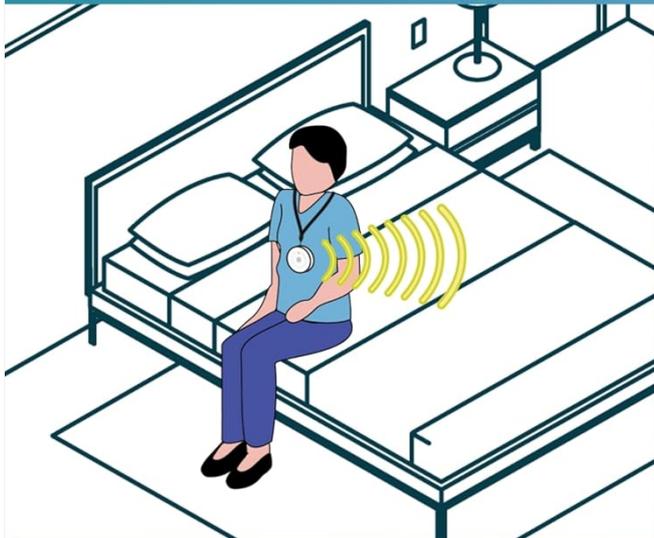
To clean the pager and call buttons, use a soft, dry cloth. Do not use abrasive cleaners or immerse the devices in water.

6. TROUBLESHOOTING

6.1 Pager Not Receiving Signals

- **Check Power:** Ensure the pager has fresh batteries or is properly connected to the AC adapter.
- **Check Call Button Battery:** Verify that the call button being used has sufficient battery power (check for blinking LED).
- **Range Issues:** The maximum operating range is 500 ft without obstacles. Environmental factors such as concrete or brick walls and heavy electronic equipment can significantly reduce the signal range. Try moving the pager closer to the call button.
- **Antenna:** Fully extend the telescopic antenna on the pager for the most optimal signal range.

MAKE CAREGIVING SO MUCH EASIER



**Wireless
Range
Up
to
500ft***

*Environmental factors such as concrete or brick walls and heavy electronic equipment may affect the signal range.

This diagram demonstrates the effective wireless range of the SYNLETT Companion Pager system, extending up to 500 feet without obstacles. It shows a call button placed in a bedroom and a bathroom, indicating that signals can reliably reach a caregiver who may be in another part of the building. Environmental factors like concrete walls may affect this range.

6.2 Pager Not Alerting

- **Volume Setting:** Ensure the volume is not set to silent or too low. Adjust using the VOLUME button.
- **Vibration Mode:** If in silent vibration mode, ensure you are aware of the vibration.
- **Memory Function:** The pager remembers your set volumes/chimes even after a power outage. If settings changed unexpectedly, re-adjust them.

7. SPECIFICATIONS

Feature	Detail
Model	SP30
Brand	SYNLETT

Feature	Detail
Mounting Type	Tabletop Mount (Pager), Screw/Adhesive/Lanyard (Call Buttons)
Power Source (Pager)	2 x AA Batteries (included) or DC 3V (AC Adapter sold separately)
Voltage	3 Volts (DC)
Control Method	Touch (Call Buttons)
Operating Range	Up to 500 ft (without obstacle)
Programmable Capacity	Up to 30 wireless call buttons/motion sensors
Alert Tones	7 options, including alarm siren
Volume Levels	4 adjustable levels + Silent Vibration Mode
Memory Function	Remembers set volumes/chimes after power outage

8. WARRANTY INFORMATION

For warranty details, please refer to the documentation included with your purchase or contact SYNLETT customer support directly. Warranty terms typically cover manufacturing defects for a specified period from the date of purchase.

9. SUPPORT

If you encounter any issues or have questions regarding your SYNLETT Companion Pager SP30, please contact SYNLETT customer support. Contact information can typically be found on the product packaging, the official SYNLETT website, or within the included user manual.