

Itel it2165s

Itel it2165s Mobile Phone User Manual

Model: it2165s | Brand: Itel

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient use of your Itel it2165s mobile phone. Please read this manual thoroughly before operating the device to ensure proper functionality and to understand all features. The Itel it2165s is a feature phone equipped with a 2-inch display, KingVoice technology, Bluetooth support, and a 1200 mAh battery designed for extended usage.

2. WHAT'S IN THE BOX

Upon opening the product packaging, verify that all items listed below are present and in good condition:

- Itel it2165s Mobile Phone
- Battery
- Charger
- Power Adapter
- User Manual (this document)
- Warranty Card



Image: Contents of the ITEL it2165s retail box, showing the phone, battery, and charger.

3. PRODUCT OVERVIEW

The ITEL it2165s is designed for ease of use and reliability. Key features include:

- **Large 2" Display:** Provides clear and easy viewing for messages and menu navigation.
- **KingVoice Technology:** Enhances voice quality for clear and sharp conversations.
- **Bluetooth Calling Support:** Enables wireless calls for hands-free communication.
- **1200 mAh Battery:** Offers extended usage with up to 8 days of battery backup.
- **Expandable Memory:** Supports up to 32GB for additional storage.
- **Multi-language Support:** Supports 9 Indian languages.



Image: Front view of the ITEL it2165s mobile phone, showing the display and keypad.

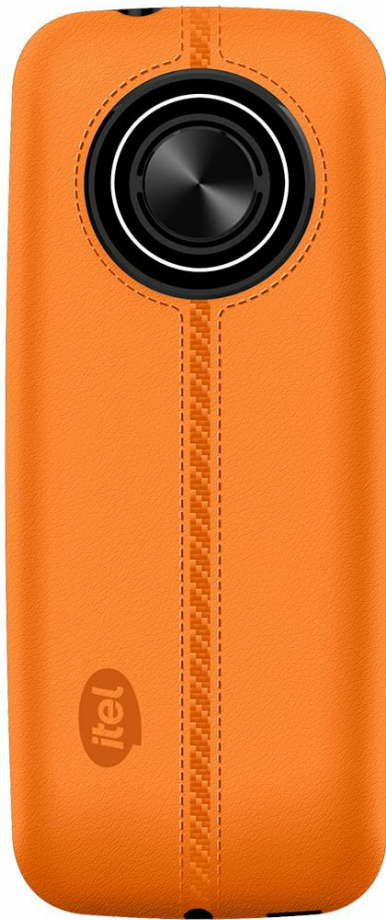


Image: Back view of the Itel it2165s mobile phone, highlighting the speaker grille.



Image: Side view of the ITEL it2165s mobile phone, showing its slim profile.

4. SETUP

4.1 Inserting the SIM Card and Battery

1. **Remove Back Cover:** Gently slide or pry off the back cover of the phone.
2. **Insert SIM Card:** Locate the SIM card slot(s). Insert your Nano SIM card(s) into the designated slot(s) with the gold contacts facing down, ensuring it clicks into place.
3. **Insert Memory Card (Optional):** If using an expandable memory card (up to 32GB), insert it into the memory card slot.
4. **Insert Battery:** Align the battery contacts with the phone's contacts and gently press the battery into its compartment.
5. **Replace Back Cover:** Place the back cover back onto the phone and press firmly until it snaps into place.

4.2 Charging the Battery

1. **Connect Charger:** Plug the charger into a power outlet.
2. **Connect to Phone:** Connect the Micro USB end of the charger to the charging port on your phone.
3. **Initial Charge:** For first-time use, charge the battery completely (approximately 2-3 hours). The battery indicator on the screen will show charging status.
4. **Disconnect:** Once fully charged, disconnect the charger from the phone and the power outlet.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **Power On:** Press and hold the **Power/End Call** key until the phone vibrates and the screen lights up.
- **Power Off:** Press and hold the **Power/End Call** key until the power off options appear, then select "Power Off".

5.2 Making and Receiving Calls

- **Make a Call:** Enter the phone number using the keypad and press the **Call** key (usually green).
- **Receive a Call:** When a call comes in, press the **Call** key to answer.
- **End a Call:** Press the **Power/End Call** key (usually red) to end a call.

5.3 Sending SMS Messages

1. From the main menu, navigate to **Messages**.
2. Select **Write Message** or **New SMS**.
3. Enter your message using the keypad.
4. Enter the recipient's phone number or select from contacts.
5. Select **Send**.

5.4 Using Bluetooth

1. Navigate to **Settings** from the main menu.
2. Select **Connectivity** or **Bluetooth**.
3. Turn **Bluetooth On**.
4. Select **Paired Devices** or **Search for Devices** to connect to other Bluetooth-enabled devices like headsets.

5.5 KingVoice Feature

The KingVoice feature provides enhanced voice clarity during calls. This feature is automatically active to optimize your call experience. No specific user action is required to enable it during a call.

6. MAINTENANCE

6.1 Battery Care

- Avoid exposing the battery to extreme temperatures.
- Do not puncture, disassemble, or modify the battery.
- Use only the original charger and battery provided with the phone.
- If the battery is damaged or swollen, discontinue use immediately and replace it with an authorized Itel battery.

6.2 Cleaning the Device

- Use a soft, dry cloth to clean the phone's screen and body.
- Avoid using liquid cleaners, aerosols, or harsh chemicals, as these may damage the device.
- Keep the charging port and headphone jack free from dust and debris.

7. TROUBLESHOOTING

Problem	Possible Solution
Phone does not power on.	Ensure the battery is correctly inserted and fully charged. Try charging the phone for at least 30 minutes.
Cannot make or receive calls.	Check if the SIM card is properly inserted and activated. Verify network signal strength. Ensure airplane mode is off.
Battery drains quickly.	Reduce screen brightness. Close unused applications. Limit background data usage. Ensure Bluetooth is off when not in use.
Bluetooth connection issues.	Ensure both devices have Bluetooth enabled and are within range. Try unpairing and re-pairing the devices.
Phone freezes or becomes unresponsive.	Remove the battery, wait a few seconds, and reinsert it to perform a soft reset.

8. SPECIFICATIONS

Feature	Detail
Brand	Itel
Model	it2165s
Operating System	Nucleus OS
CPU Model	Cortex A7
Memory Storage Capacity	4 MB
Screen Size	2 Inches
SIM Card Slot Count	Single SIM
Connector Type	Micro USB
Form Factor	Bar
SIM Card Size	Nano
Headphones Jack	3.5 mm
Product Features	Bluetooth, Expandable Memory

Feature	Detail
Flash Memory Supported Size Maximum	32 GB
Battery Capacity	1200 mAh
Battery Type	Lithium-Ion
Battery Average Life (Talk Time)	8 Days
Item Weight	76 Grams
Item Dimensions	12.1 x 5.2 x 1.4 Centimeters
Display Type	TN
Wireless Provider	Unlocked for All Carriers
Cellular Technology	2G
Network Connectivity Technology	Bluetooth, USB
Wireless Network Technology	GSM

9. WARRANTY AND SUPPORT

Your Itel it2165s mobile phone comes with a standard warranty:

- **Warranty Period:** 12 + 1 Month Warranty.
- **Replacement Policy:** 111 days replacement.

For warranty claims, technical support, or further assistance, please refer to the contact information provided on your warranty card or visit the official Itel support website.

Manufacturer: Ismartu India Private Limited.

Importer: S Mobile Devices Private Limited.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question