

[manuals.plus](#) /

› [Serta](#) /

› [Serta Sleeptrue Firm 11-inch Twin Hybrid Mattress - User Manual](#)

**Serta 500708841-1010**

## **Serta Sleeptrue Firm 11-inch Twin Hybrid Mattress User Manual**

Model: 500708841-1010 | Brand: Serta

### **1. INTRODUCTION**

This manual provides essential information for the setup, operation, maintenance, and care of your Serta Sleeptrue Firm 11-inch Twin Hybrid Mattress. Designed for comfort and durability, this mattress combines cooling gel memory foam with individually-wrapped coils to provide balanced support and pressure relief.



Image: The Serta Sleeptrue Firm 11-inch Twin Hybrid Mattress, ready for use.

## Product Overview Video

Your browser does not support the video tag.

Video: An overview of the Serta Sleeptrue Mattress in a Box, demonstrating its features and benefits.

## 2. SETUP INSTRUCTIONS

Your Serta Sleeptrue mattress is conveniently compressed and packaged in a box for easy delivery. Follow these steps to set up your new mattress:

- 1. Step 1: Remove from Box.** Carefully remove the rolled mattress from its shipping box.
- 2. Step 2: Unfurl.** Place the rolled mattress onto your desired sleep platform (e.g., bed frame, adjustable base). Carefully unfurl it, ensuring it is centered.
- 3. Step 3: Expand.** Remove the plastic wrapping. The mattress will begin to expand immediately. Allow up to 72 hours for the mattress to fully expand to its intended size and firmness. Initial off-gassing is normal and will dissipate within one to two weeks.



Image: Visual guide showing the three steps to unbox, unroll, and allow the mattress to expand.

### 3. FEATURES AND DESIGN

The Serta Sleeptrue Firm Hybrid Mattress is engineered with multiple layers for optimal comfort and support:

- **3 Support Zones:** Designed to provide targeted support where you need it most, particularly for the lower back.
- **Cool Twist Gel Memory Foam:** Cooling gel swirled into premium memory foam enhances airflow, dissipates heat, and offers contouring comfort.
- **Contouring Hybrid Support:** Features Serta 800 Edition custom support coils, which are individually wrapped for durable support throughout the night and increased breathability.
- **Breathable High-Quality Materials:** A soft, breathable cover promotes airflow, while a Pillow Soft Aire foam layer provides enhanced cushioning and comfort.



**Built for those who prefer a more stable sleep surface. A strong, lifted sensation complimented by just a touch of give.**

Image: A detailed cross-section illustrating the internal layers and support zones of the Serta Hybrid Mattress.



## Durable Support

**800-density individually-wrapped coils keep  
you supported throughout the night**

Image: A firmness scale highlighting the 'Firm' rating of this mattress, suitable for those who prefer a stable sleep surface with a touch of give.



## **Cool Twist<sup>®</sup> Gel Memory Foam**

**Offers enhanced airflow, heat dissipation,  
and contouring comfort**

Image: A close-up view of the 800-density individually-wrapped coils, providing durable and responsive support.



## **PillowSoft® Aire**

**Provides enhanced cushioning for exceptional  
comfort while promoting airflow**

Image: A hand demonstrating the contouring and pressure-relieving properties of the Cool Twist Gel Memory Foam.



## 3 support zones

No matter how tall you are, our 3 zones provide lower back support exactly where you need it.

Image: A close-up of the PillowSoft Aire foam layer, designed for enhanced cushioning and airflow.

# Unbox. Unroll. Unwind.

## Step 1

Remove your rolled  
mattress from its box



## Step 2

Carefully unfurl it on  
your sleep platform



## Step 3

Allow it to expand—now  
you're ready to nap.

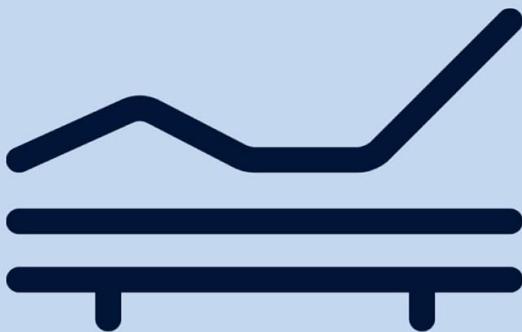


Image: A diagram illustrating the three distinct support zones within the mattress, providing targeted lower back support.

## 4. OPERATING (USAGE)

Your Serta Sleeptrue mattress is designed for immediate use after full expansion. It is compatible with various bed bases to suit your preference:

- **Compatible Bases:** This mattress works well with a Serta Foundation, traditional box springs, platform frames with slats no more than 2 inches apart, or adjustable bases.
- **Adjustable Base Compatibility:** For customized comfort, your mattress can be paired with an adjustable base (sold separately).



## Adjustable Base Compatible

Create your perfect sleep setup with customizable features designed to enhance your sleep

\*Adjustable base sold separately

Image: An icon indicating compatibility with adjustable bed bases.

## 5. MAINTENANCE AND CARE

Proper care will extend the life and maintain the quality of your Serta mattress:

- **Mattress Protector:** To protect your mattress from stains and spills, and to help with its overall health and lifespan, we highly recommend using a mattress protector.
- **Cleaning:** For soiled areas, apply baking soda and let it stand for approximately 15 minutes. Then, vacuum the area and repeat as needed. Ensure the product is aired out as much as possible.
- **Avoid Liquids:** Do not apply liquids directly to the mattress. Liquids can stain the fabric and potentially worsen soiled areas. Moisture or chemicals applied directly can cause premature breakdown of the foam and damage the product.

## 6. TROUBLESHOOTING

Here are solutions to common concerns you might encounter:

- **New Mattress Odor:** It is normal for a new mattress to have a slight odor upon unboxing. Please allow one week of use for your mattress to air out and for the odor to dissipate.

- **Incomplete Expansion:** While the mattress expands quickly, full expansion can take up to 72 hours. Ensure it is placed on a flat surface in a well-ventilated room during this period.

## 7. SPECIFICATIONS

Feature	Detail
Product Dimensions	74.5" L x 38" W x 11" Th
Item Weight	25.6 pounds
Item Model Number	500708841-1010
Item Firmness Description	Firm
Top Style	Tight Top
Cover Material	Polyester Blend
Number of Layers	4
Fill Material	Gel Memory Foam
Special Features	Breathable, Durable, Pressure Relief, Temperature Regulating
Certifications	CertiPUR-US Certified

## 8. WARRANTY AND SUPPORT

Your Serta Sleeptrue Firm 11-inch Twin Hybrid Mattress comes with comprehensive coverage and support:

- **10-Year Limited Warranty:** This mattress is backed by a 10-year limited warranty, ensuring quality and peace of mind.
- **100-Night Trial:** Experience your new mattress with a 100-night trial period to ensure it meets your comfort needs.
- **CertiPUR-US Certified:** All foams used in this mattress are CertiPUR-US Certified, meaning they are made without ozone depleters, PBDEs, TDCPP, TCEP flame retardants, mercury, lead, other heavy metals, formaldehyde, or phthalates regulated by the CPSC. They also have low VOC (Volatile Organic Compound) emissions for indoor air quality.
- **Customer Support:** For any questions, concerns, or warranty claims, please refer to the contact information provided with your purchase or visit the official Serta website.