Serta 500708841-1060

Serta Sleeptrue Firm 11" King Hybrid Mattress User Manual

Model: 500708841-1060

Product Overview

The Serta Sleeptrue Firm 11" King Hybrid Mattress is engineered for optimal comfort and support. It combines cooling gel memory foam with durable individually wrapped coils to provide a refreshing and supportive sleep experience. This mattress is designed to offer targeted support, especially for the lower back, and features breathable materials for enhanced airflow.

Key Features:

- **Support Zones:** Features 3 Support Zones designed to deliver support where it is needed most, providing exceptional lower back care.
- **Cool Twist Gel Memory Foam:** Cooling gel swirled into premium memory foam enhances airflow, heat dissipation, and contouring comfort.
- **Contouring Hybrid Support:** Serta 800 Edition custom support coils are individually wrapped and durable, offering exceptional support and increased breathability.
- **Breathable High-Quality Materials:** A soft, breathable cover promotes airflow, and Pillow Soft Aire foam offers enhanced cushioning.
- **Convenient Packaging:** Compressed and packed in a box for easy delivery and setup.



Image: The Serta Sleeptrue Firm 11" King Hybrid Mattress, showcasing its design and profile.

Setup Instructions

Your Serta Sleeptrue mattress is compressed and rolled for convenient shipping. Follow these steps for proper setup:

1. **Step 1: Prepare the Area.** Choose a flat, sturdy surface for your mattress, such as a platform bed, a traditional box spring, or an adjustable base. Ensure the area is clean and free of obstructions.
2. **Step 2: Remove from Box.** Carefully remove the rolled mattress from its box. It is recommended to have assistance due to the weight of the mattress.
3. **Step 3: Unroll the Mattress.** Place the rolled mattress onto your chosen sleep platform. Carefully unroll it, ensuring it is positioned correctly on the bed frame.
4. **Step 4: Remove Plastic Packaging.** Carefully cut and remove the outer plastic packaging. The mattress will begin to

expand immediately.

5. **Step 5: Allow for Full Expansion.** It is normal for the mattress to take up to 72 hours to fully expand to its stated dimensions. During this time, the mattress will decompress and reach its maximum comfort level.
6. **Step 6: Air Out.** Some new mattress smell (off-gassing) is normal and will dissipate. Allow one to two weeks for the mattress to fully air out in a well-ventilated room.

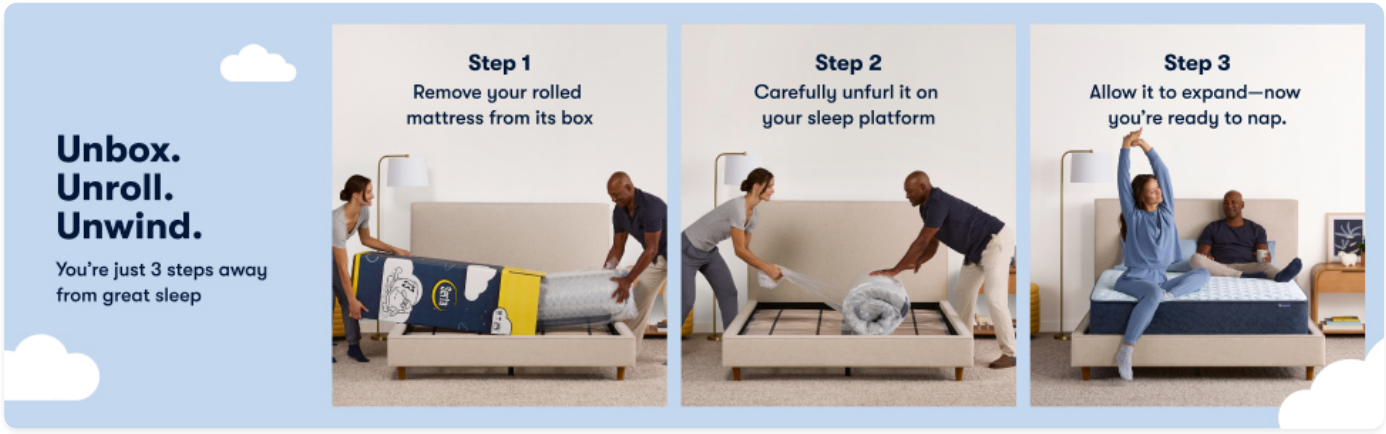


Image: Visual guide illustrating the three-step process of unboxing, unrolling, and allowing the mattress to expand.

Operating and Usage Guidelines

To ensure the longevity and performance of your Serta Sleeptrue mattress, consider the following:

- **Compatible Foundations:** Your Serta mattress is compatible with a Serta Foundation, traditional box springs, platform frames with slats no more than 2 inches apart, or adjustable bases. Using an incompatible foundation may void your warranty.
- **Mattress Rotation:** While not strictly required for all-foam or hybrid mattresses, rotating your mattress every 6-12 months can help promote even wear and extend its lifespan.
- **Protection:** We highly recommend using a mattress protector to shield your mattress from spills, stains, and allergens, which helps maintain its hygiene and extends its life.



Image: Icon indicating compatibility with adjustable bases for customized sleep setups.

Care and Maintenance

Proper care will help maintain the quality and appearance of your mattress:

- **Cleaning Spills:** We do not recommend applying liquids directly to your mattress. For spills or soiled areas, apply baking soda to the affected spot and let it stand for approximately 15 minutes. Then, vacuum the area thoroughly. Repeat as needed.
- **Air Circulation:** Ensure the product is aired out as much as possible, especially after cleaning, to prevent moisture buildup.
- **Avoid Liquids and Chemicals:** Applying liquids or harsh chemicals directly to the mattress can stain the fabric, worsen soiled areas, and potentially cause premature breakdown of the foam, damaging the product.
- **Do Not Bend:** Do not bend or fold the mattress, as this can damage the internal components, especially the coil system in hybrid models.

Troubleshooting

Here are solutions to common concerns:

- **New Mattress Smell:** It is common for new mattresses to have a slight odor upon unboxing, often referred to as 'off-gassing'. This is harmless and will dissipate over time. Allow one to two weeks of use for your mattress to air out. Ensure the room is well-ventilated.
- **Mattress Not Fully Expanded:** The mattress may take up to 72 hours to fully expand after unboxing. Ensure it is placed on a flat surface and allow sufficient time for the materials to decompress. Cooler temperatures can sometimes slow expansion; a warmer room may help.
- **Perceived Firmness:** Your body may need time to adjust to a new mattress. Allow 1 to 2 weeks for your body to adapt to the new sleep surface. The mattress itself may also soften slightly with initial use as it breaks in.

Product Specifications

Product Dimensions	79.5"L x 76"W x 11"Th (King Size)
Item Weight	41.8 pounds
Manufacturer	Serta Simmons Bedding, LLC.
Item Model Number	500708841-1060
Brand	Serta
Size	King
Top Style	Tight Top
Cover Material	Breathable Fabric
Number of Layers	4
Fill Material	Gel Memory Foam

Special Features	Breathable, Durable, Pressure Relief, Temperature Regulating
Color	Light Blue
Coil Type	Pocketed Coil

Warranty Information

Your Serta Sleeptrue mattress comes with a **10-Year Limited Warranty**. This warranty covers manufacturing defects and ensures the quality of materials and workmanship. Please refer to the official Serta warranty documentation for full terms and conditions. Additionally, this product is eligible for a **100-Night Trial**, allowing you to experience the mattress and ensure it meets your comfort needs. For details on the trial and return policy, please consult the retailer's specific terms.

Customer Support

For further assistance, questions, or support regarding your Serta Sleeptrue mattress, please utilize the following resources:

- **Online Support:** Visit the official Serta Store online for FAQs, product information, and contact options:Serta Store on Amazon
- **Customer Service:** Refer to your purchase documentation or the retailer's website for direct customer service contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question