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**Serta 500706631-1050**

# Serta Sleeptrue Medium 12" Queen Hybrid Mattress Instruction Manual

Model: 500706631-1050

## 1. INTRODUCTION

This manual provides essential information for the proper setup, use, maintenance, and troubleshooting of your Serta Sleeptrue Medium 12" Queen Hybrid Mattress. Designed with cooling gel memory foam and a durable coil system, this mattress offers balanced support and comfort.

Key features include:

- **Support Zones:** Features 3 support zones designed for targeted lower back care.
- **Cool Twist Gel Memory Foam:** Enhances airflow and heat dissipation for a cooler sleep.
- **Contouring Hybrid Support:** Individually wrapped coils provide durable support and breathability.
- **Breathable Materials:** Soft cover and Pillow Soft Aire foam promote airflow and cushioning.



Image: The Serta Sleeptrue Medium 12" Queen Hybrid Mattress unboxed and placed on a bed frame, accompanied by a Serta sheep mascot.

## 2. SETUP INSTRUCTIONS

Your Serta mattress is compressed and packaged in a box for convenient delivery. Follow these steps for proper setup:

1. **Step 1: Remove from Box.** Carefully remove the rolled mattress from its packaging box. It is recommended to do this near your bed frame or foundation.
2. **Step 2: Unfurl.** Place the rolled mattress onto your sleep platform (bed frame, foundation, or adjustable base) and carefully unfurl it.
3. **Step 3: Expand.** Allow the mattress to expand fully. It typically takes up to 72 hours for the mattress to reach its full size and comfort level. Some initial off-gassing odor is normal and will dissipate within one to two weeks. Ensure good ventilation in the room during this period.



Image: A visual representation of the three-step setup process: removing the mattress from the box, unrolling it on the bed frame, and allowing it to expand.



## Durable Support

800-density individually-wrapped coils keep you supported throughout the night

Image: A close-up view of the compressed Serta mattress being unrolled from its protective plastic wrapping.

### 3. OPERATING PRINCIPLES

The Serta Sleeptrue Hybrid Mattress is engineered to provide optimal sleep comfort through its advanced design:

- **Internal Structure:** The mattress combines layers of gel memory foam with an 800 Edition Custom Support Coil System. This hybrid design offers both contouring comfort and robust support.
- **Targeted Support:** Featuring 3 distinct support zones, the mattress is designed to provide specific support to different areas of your body, particularly the lower back, promoting proper spinal alignment.
- **Temperature Regulation:** The Cool Twist Gel Memory Foam is infused with cooling gel to dissipate heat and enhance airflow, helping to maintain a comfortable sleep temperature throughout the night.
- **Pressure Relief:** The combination of memory foam and individually wrapped coils cradles your body's pressure points, reducing discomfort and promoting restful sleep.
- **Firmness Level:** This model is designed with a medium firmness, offering a balanced blend of support and

cushioning that is suitable for a wide range of sleep preferences.

- **Adjustable Base Compatibility:** The mattress is compatible with adjustable bases, allowing you to customize your sleep position for enhanced comfort.

## Inside your **Serta® Hybrid Mattress in a Box 12" Medium**

### **1. 3 support zones**

3 zoned support foam designed for lower back care

### **2. Durable support**

With an 800 Edition Custom Support Coil System

### **3. Cooling technology**

Gel memory foam enhances airflow and heat dissipation

### **4. Pressure relief**

Premium memory foam cradles your pressure points

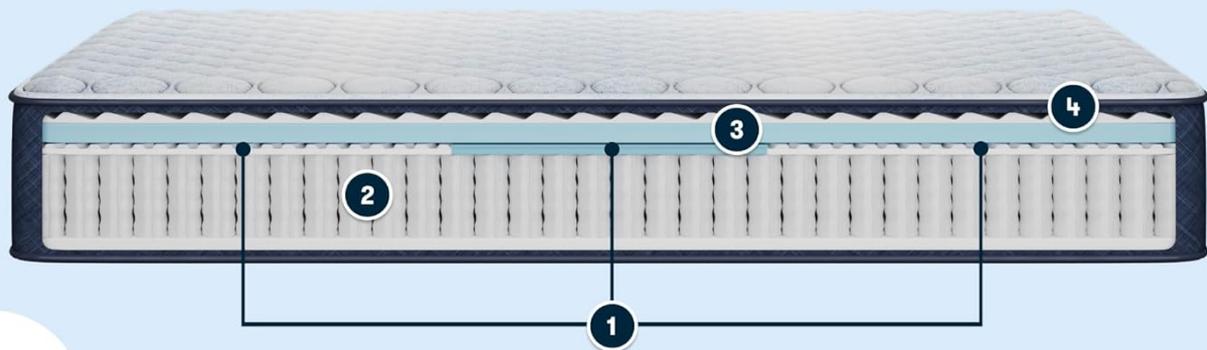
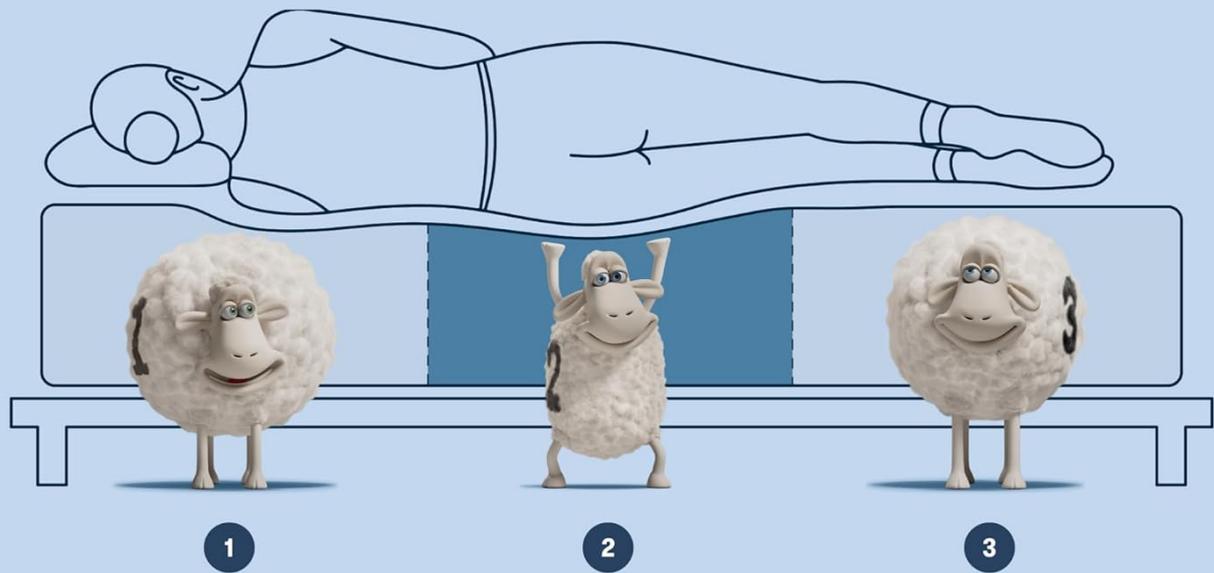


Image: An exploded view diagram illustrating the various layers and key features within the Serta Hybrid Mattress, including support zones and coil system.



## **3 support zones**

No matter how tall you are, our 3 zones provide lower back support exactly where you need it.

Image: A visual representation of the 3 support zones within the mattress, designed to provide targeted lower back support.



EXTRA FIRM

FIRM

**MEDIUM**

PLUSH

ULTRA PLUSH

A balanced blend of support and comfort,  
this design feels just right.

Image: A firmness scale indicating the mattress's medium feel, which offers a balanced blend of support and comfort.



## **Cool Twist<sup>®</sup> Gel Memory Foam**

**Offers enhanced airflow, heat dissipation,  
and contouring comfort**

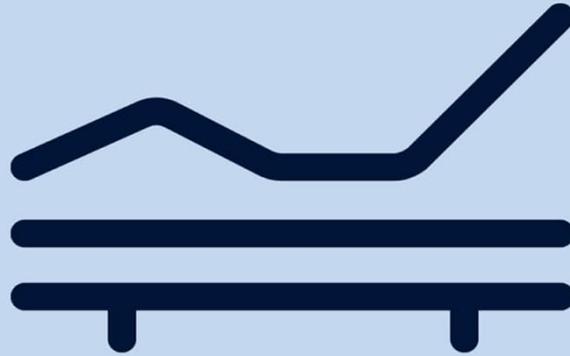
Image: A detailed view of the 800-density individually-wrapped coils, which provide durable support throughout the night.



## **PillowSoft<sup>®</sup> Aire**

**Provides enhanced cushioning for exceptional  
comfort while promoting airflow**

Image: A hand demonstrating the pressure-relieving and contouring properties of the Cool Twist Gel Memory Foam.



## **Adjustable Base Compatible**

Create your perfect sleep setup with customizable features designed to enhance your sleep

\*Adjustable base sold separately

Image: A close-up of the PillowSoft Aire foam, highlighting its texture designed for enhanced cushioning and airflow.

# Unbox. Unroll. Unwind.

## Step 1

Remove your rolled mattress from its box



## Step 2

Carefully unfurl it on your sleep platform



## Step 3

Allow it to expand—now you're ready to nap.



Image: An icon representing the mattress's compatibility with adjustable bases, allowing for customized sleep setups.

## 4. MAINTENANCE AND CARE

Proper care will extend the life and comfort of your Serta mattress:

- **Mattress Protector:** To protect your mattress from stains and spills, it is highly recommended to use a mattress protector. This will also contribute to the overall health and lifespan of your mattress.
- **Cleaning Spills:** For soiled areas, apply baking soda to the spot and let it stand for approximately 15 minutes. Then, vacuum the area thoroughly. Repeat as needed.
- **Avoid Liquids:** Do not apply liquids directly to the mattress. Applying liquids may stain the fabric and could potentially worsen the soiled area. Moisture or chemicals applied directly to the mattress can cause premature breakdown of the foam and damage the product.
- **Air Circulation:** Air out the product as much as possible, especially after unpacking, to allow any new mattress odors to dissipate.

- **Rotation:** Periodically rotate your mattress (head to foot) to promote even wear and extend its lifespan.

## 5. TROUBLESHOOTING

Here are solutions to common concerns you might encounter:

- **New Mattress Odor:** It is normal for a new mattress to have a slight odor upon unpacking. This is known as off-gassing and is harmless. Allow one to two weeks for the mattress to air out. Ensure good ventilation in the room by opening windows or using a fan.
- **Mattress Not Fully Expanded:** The mattress may take up to 72 hours to fully expand after unboxing. Ensure it is laid flat on a suitable foundation and allow sufficient time. Temperature and humidity can affect expansion time.
- **Comfort Adjustment:** Your body may need time to adjust to a new mattress. Allow approximately one week of use for your mattress to reach its maximum comfort while it breaks in.
- **Foundation Compatibility:** Ensure your foundation is suitable. Serta Foundation, traditional box springs, platform frames with slats no more than 2 inches apart, or adjustable bases all work well. An unsuitable foundation can affect mattress performance and longevity.

## 6. SPECIFICATIONS

Feature	Detail
Product Dimensions	79.5"L x 60"W x 12"Th (Queen)
Item Weight	42.2 pounds
Manufacturer	Serta Simmons Bedding, LLC.
Item Model Number	500706631-1050
Fill Material	Gel Memory Foam
Number of Layers	4
Top Style	Tight Top
Cover Material	Fabric Blend
Special Features	Breathable, Durable, Pressure Relief, Temperature Regulating
Color	Light Blue
Coil Type	Pocketed Coil
Certifications	CertiPUR-US Certified

## 7. WARRANTY AND SUPPORT

Your Serta Sleeptrue Hybrid Mattress is backed by comprehensive support and warranty:

- **10-Year Limited Warranty:** The mattress comes with a 10-year limited warranty, covering manufacturing defects. Please refer to the warranty card included with your purchase for full terms and conditions.
- **100-Night Trial:** Serta offers a 100-night trial period, allowing you to experience the mattress in your home and ensure it meets your comfort needs.
- **CertiPUR-US Certified:** All foams used in this mattress are CertiPUR-US Certified, meaning they are made without ozone depleters, PBDEs, TDCPP, TCEP flame retardants, mercury, lead, heavy metals, formaldehyde, and phthalates regulated by the CPSC. They also have low VOC (Volatile Organic Compound) emissions for indoor air quality.
- **Customer Support:** For any questions, concerns, or warranty claims, please contact Serta customer support through their official website or the contact information provided with your purchase.