

## Smeg BCC11BLMUS

# Smeg BCC11BLMUS Fully Automatic Espresso Machine User Manual

Model: BCC11BLMUS

## INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation, maintenance, and troubleshooting of your Smeg BCC11BLMUS Fully Automatic Espresso Machine. Please read this manual thoroughly before first use and retain it for future reference.

## IMPORTANT SAFETY INSTRUCTIONS

- Always ensure the machine is unplugged before cleaning or maintenance.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Keep hands and utensils away from moving parts during operation.
- Use only whole coffee beans in the bean hopper. Do not use ground coffee, instant coffee, or other substances.
- Hot surfaces: Avoid contact with hot parts of the machine, such as the coffee dispenser and drip tray, during and immediately after operation.
- This appliance is for household use only.

## PRODUCT COMPONENTS

Familiarize yourself with the main components of your Smeg BCC11BLMUS espresso machine.



**Figure 1:** The Smeg BCC11BLMUS Fully Automatic Espresso Machine positioned on a kitchen counter, showcasing its compact design and matte black finish with brushed aluminum accents. An espresso cup is placed on the drip tray, ready for brewing.

1. **Control Panel:** Features LED-lit buttons for various beverage selections.
2. **Bean Hopper:** Located at the top, for whole coffee beans.
3. **Water Tank:** Removable, located at the rear, for filling with fresh water.
4. **Coffee Dispenser:** Where the brewed coffee is dispensed.
5. **Drip Tray:** Collects excess liquid and can be removed for cleaning.
6. **Brewing Unit:** Internal component responsible for grinding and brewing, accessible for cleaning.

## SETUP

1. **Unpacking:** Carefully remove all packaging materials. Ensure all components are present.
2. **Placement:** Place the machine on a stable, level surface, away from heat sources and water. Ensure adequate ventilation.

3. **Initial Cleaning:** Before first use, wipe the exterior with a damp cloth. Wash the water tank, drip tray, and coffee grounds container with warm, soapy water, then rinse and dry thoroughly.
4. **Fill Water Tank:** Remove the water tank from the rear of the machine. Fill it with fresh, cold water up to the MAX level. Reinsert the tank securely.



**Figure 2:** The removable water tank of the Smeg BCC11BLMUS espresso machine, shown with water being added. The tank is located at the rear of the unit and features a handle for easy removal and refilling.

5. **Fill Bean Hopper:** Open the lid of the bean hopper on top of the machine. Pour whole coffee beans into the hopper. Do not overfill.



**Figure 3:** A close-up view of the bean hopper on the Smeg BCC11BLMUS espresso machine, filled with whole coffee beans. The integrated grinder is visible, ready to process beans for brewing.

6. **Power Connection:** Plug the power cord into a grounded electrical outlet.
7. **First Use Cycle:** The machine will perform an automatic rinsing cycle upon first power-on or after a period of inactivity. Place a container under the coffee dispenser to collect the water.

## OPERATING INSTRUCTIONS

---

### Control Panel Overview



**Figure 4:** A detailed view of the top-mounted control panel on the Smeg BCC11BLMUS espresso machine. The LED-lit buttons indicate various beverage options and machine status.

The machine features an intuitive LED-lit push-button interface. Buttons illuminate white for standard selections and orange for alternative options.

- **Power Button:** Turns the machine on/off.
- **Program Button:** Toggles between white (standard) and orange (alternative) beverage selections.
- **Beverage Selection Buttons:**
  - White: Ristretto, Espresso, Full Coffee, Hot Water
  - Orange: Light Ristretto, Light Espresso, Long Coffee, Americano

## Brewing a Beverage

1. **Turn On:** Press the Power button. The machine will perform a brief self-cleaning cycle.
2. **Place Cup:** Position your cup under the coffee dispenser.



**Figure 5:** The Smeg BCC11BLMUS espresso machine actively dispensing a long coffee into a clear glass mug. The illuminated coffee dispenser ensures visibility during the brewing process.



### 3. Select Beverage:

- If your desired beverage is among the white-lit options, simply press the corresponding button.
- If your desired beverage is among the orange-lit options, press the Program button once to switch the button illumination to orange, then press the corresponding beverage button.

4. **Brewing:** The machine will automatically grind the beans, brew, and dispense your selected beverage. The brewing process typically takes less than a minute.
5. **Automatic Shut-off:** After 30 minutes of inactivity, the machine will perform another self-cleaning cycle and then turn off automatically.

## Adjusting Grinder Settings

The integrated conical burr grinder can be adjusted to suit your preference for coffee strength and flavor. The adjustment knob is located inside the bean hopper.

- To adjust, turn the knob while the grinder is operating (e.g., during a brewing cycle).
- Turn clockwise for a finer grind (stronger coffee).
- Turn counter-clockwise for a coarser grind (lighter coffee).

## MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and longevity of your espresso machine.

### Daily Cleaning

- **Drip Tray and Coffee Grounds Container:** Empty and rinse daily. These components slide out from the front for easy access.
- **Water Tank:** Rinse daily and refill with fresh water.
- **Coffee Dispenser:** Wipe clean with a damp cloth.

### Weekly Cleaning

- **Brewing Unit:** The brewing unit is removable for thorough cleaning.
  - a. Ensure the machine is off and unplugged.
  - b. Open the side access door (usually on the left).
  - c. Press the release buttons/levers and carefully pull out the brewing unit.
  - d. Rinse the brewing unit under running water until all coffee residues are removed. Do not use detergents.
  - e. Allow it to air dry completely before reinserting.
- **Bean Hopper:** If changing coffee beans or if residue builds up, empty the hopper and wipe it clean with a dry cloth.

### Descaling

The machine will indicate when descaling is required. Refer to the specific descaling instructions provided in the full product manual or on the Smeg website, using a suitable descaling solution.

## TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem  | Possible Cause  | Solution  |
|--|---|---|
| Machine does not turn on.                      | No power supply.  | Check if the power cord is securely plugged into the outlet and the machine.                                      |
| No coffee is dispensed.                        | Water tank empty; brewing unit blocked; no coffee beans.  | Fill water tank; clean brewing unit; fill bean hopper.  |
| Coffee is too weak or too strong.              | Grind setting incorrect; coffee beans stale.              | Adjust grinder setting (finer for stronger, coarser for weaker); use fresh coffee beans.                          |
| "Empty grounds" error persists after emptying. | Sensor issue; grounds container not fully reset.          | Ensure the grounds container is completely empty and reinserted firmly. Try turning the machine off and on again. |
| Water leaks from the machine.                  | Water tank not properly seated; internal component issue. | Ensure the water tank is correctly and firmly inserted. If leaking continues, contact customer support.           |

For more detailed troubleshooting, please consult the full user manual or contact Smeg customer support.

## SPECIFICATIONS

- **Brand:** Smeg
- **Model Name:** BCC11BLMUS
- **Product Dimensions:** 17"D x 7"W x 13.25"H
- **Item Weight:** 20 pounds
- **Operation Mode:** Fully Automatic
- **Coffee Input Type:** Whole Beans
- **Pump Pressure:** Up to 19 bar
- **Heating System:** Thermoblock
- **Voltage:** 120V
- **Special Features:** Auto Clean Function, Auto Shut-Off, Integrated Coffee Grinder, Programmable, Removable Tank
- **Included Components:** Espresso Machine, User Manual

## WARRANTY INFORMATION

The Smeg BCC11BLMUS Fully Automatic Espresso Machine comes with a manufacturer's **1-year limited warranty**. This warranty covers defects in materials and workmanship under normal household use. Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty card included with your product or visit the official Smeg website.

## CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about spare parts, please contact Smeg customer service. You can find contact information on the official Smeg website or in the documentation provided with your appliance.

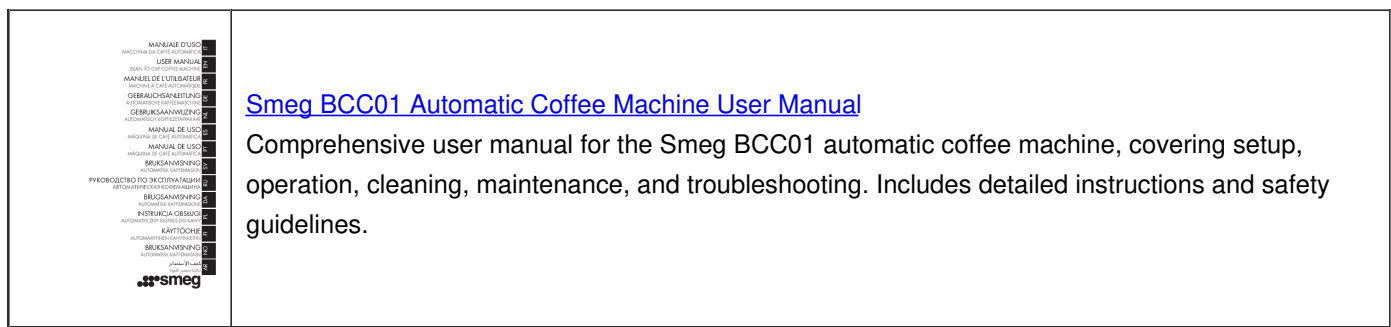
**Smeg Official Website:** [www.smeg.com](http://www.smeg.com)





## Related Documents - BCC11BLMUS

|   |   |
|---|---|
|    | <p><a href="#">Smeg Automatic Coffee Machine User Manual</a></p> <p>Comprehensive user manual for the Smeg Bean to Cup Automatic Coffee Machine, covering safety, operation, cleaning, maintenance, and troubleshooting.</p>  |
|    | <p><a href="#">Smeg Automatic Coffee Machine User Manual</a></p> <p>Comprehensive user manual for the Smeg Automatic Coffee Machine (Model BCC02), covering setup, operation, cleaning, maintenance, and troubleshooting. Includes safety instructions and disposal information.</p>  |
|   | <p><a href="#">Smeg BCC02 Automatic Coffee Machine User Manual</a></p> <p>This user manual provides comprehensive instructions for operating, cleaning, and maintaining the Smeg BCC02 automatic bean-to-cup coffee machine, including safety guidelines and troubleshooting tips.</p>  |
|  | <p><a href="#">Smeg BCC01 Automatic Coffee Machine User Manual</a></p> <p>This user manual provides comprehensive instructions for operating, cleaning, maintaining, and troubleshooting the Smeg BCC01 automatic coffee machine. It covers safety precautions, component descriptions, usage guides, and solutions to common problems.</p> |
|  | <p><a href="#">Smeg BCC02 Automatic Coffee Machine User Manual</a></p> <p>Comprehensive user manual for the Smeg BCC02 automatic bean-to-cup coffee machine, covering operation, safety, cleaning, maintenance, and troubleshooting. Includes detailed descriptions of components and functions.</p>  |



[Smeg BCC01 Automatic Coffee Machine User Manual](#)

## Documents - Smeg – BCC11BLMUS

[\[pdf\]](#) User Manual Instructions

ES FR EN USER MANUAL BEAN TO CUP COFFEE MACHINE MANUEL DE L  
UTILISATEUR MACHINE CAF AUTOMATIQUE MANUAL DE USO MQUINA DE CAF  
AUTOMTICA We advise you to read this manual carefully, as it contains all the  
instructions for managing the appliance s aesthetic and functional qualities. For  
further info...



[\[pdf\]](#) Catalog

**BCC11BLMUS** Category Product family Type Country version EAN code Coffee Espresso coffee machine Automatic coffee machine US 8017709334758 Aesthetic Aesthetics Color Finishing Body material Front panel material Front panel material Front panel finishing Dispenser colour Buttons Material Buttons C...



# BCC11BLMUS

|                 |                          |
|-----------------|--------------------------|
| Category        | Coffee                   |
| Product family  | Espresso coffee machine  |
| Type            | Automatic coffee machine |
| Country version | US                       |
| EAN code        | 8017709334758            |



## Aesthetic

|                                |                            |                                |                            |
|--------------------------------|----------------------------|--------------------------------|----------------------------|
| Aesthetics                     | Collection                 | Coffee bean container material | BPA-free plastic           |
| Color                          | Black                      | Cup tray material              | Aluminum                   |
| Finishing                      | Matte                      | Cup tray finish                | Brushed with polished edge |
| Body material                  | Plastic                    | Tank color                     | Stainless grey             |
| Front panel material           | Aluminum                   | Handle tank color              | Gray                       |
| Front panel finishing          | Brushed with polished edge | Coffee dispenser material      | Plastic                    |
| Dispenser colour               | Black                      | Tank material                  | SNH                        |
| Buttons Material               | Plastic                    | Legs type                      | Applied                    |
| Buttons Colour                 | Black                      | Power cord color               | Black                      |
| Coffee bean container material | SNH                        |                                |                            |
| Bean grinder material          | Stainless steel            |                                |                            |

## Controls

|                            |         |               |   |
|----------------------------|---------|---------------|---|
| Controls type              | Buttons | Menu button   | 6 |
| Number of beverage buttons | 4       | ON/OFF button | 2 |

## Technical Features

|                         |             |                                   |     |
|-------------------------|-------------|-----------------------------------|-----|
| Heating system          | Thermoblock | Coffee grounds container capacity | 7   |
| Pump pressure           | 19 bar      | Drop tray                         | Yes |
| Reversible brewing unit | Yes         | Bigger cup housing                | Yes |
| Built-in grinder        | Yes         |                                   |     |

SMEG SPA

8/18/2015

[pdf]

BCC11BLMUS Product sheet by Smeg Espresso coffee machine Black La Cuisine Appliances

frzrssucqypw images webfronts cache |||

**BCC11BLMUS** Category Product family Type Country version EAN code Coffee Espresso coffee machine Automatic coffee machine US 8017709334758 Aesthetic Aesthetics Color Finishing Body material Front panel material Front panel material Front panel finishing Dispenser colour Buttons Material Buttons C... lang:en **score:31** filesize: 235.12 K page\_count: 3 document date: 2018-10-31

|   |  |                                    |  |
|---|--|------------------------------------|--|
|  |  | <b>WARRANTY</b><br>U.S.A. - CANADA |  |
|   |  | <b>GARANTIE</b><br>U.S.A. - CANADA |  |
|   |  | <b>GARANTÍA</b><br>U.S.A. - CANADA |  |

[pdf] Warranty

daniele medaglia Warranty BCC11BLMUS by Smeg Espresso coffee machine Black La Cuisine Appliances frslkyrwnffi images webfronts cache |||

SEVS FFRR EENN WARRANTY U.S.A. - CANADA GARANTIE U.S.A. - CANADA GARANTA U.S.A. - CANADA EENN SMEG SMALL DOMESTIC APPLIANCE WARRANTY FULL ONE-YEAR WARRANTY For one 1 years from the date of the original purchase, SMEG USA, Inc. SMEG will repair or replace at its option any part of the sm...

lang:en **score:19** filesize: 57.12 K page\_count: 10 document date: 2022-04-12