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> Smartoo 7L Stainless Steel Dog Water Fountain User Manual

## smartoo B0DFQ79748

# Smartoo 7L Stainless Steel Dog Water Fountain User Manual

Model: B0DFQ79748

This manual provides detailed instructions for the safe and efficient use of your Smartoo 7L Stainless Steel Dog Water Fountain. Please read it thoroughly before initial use and retain it for future reference.

## 1. IMPORTANT SAFETY INSTRUCTIONS

- Always unplug the fountain from the power outlet before cleaning, maintenance, or when not in use.
- This product is designed for indoor use only.
- Keep the power adapter and cord away from water. Do not immerse the power adapter in water.
- Ensure the water level is always above the minimum mark to prevent the pump from running dry, which can cause damage.
- Use only the original power adapter provided with the fountain.
- Supervise children and pets when they are near the fountain to ensure safe operation.
- Do not allow pets to chew on the power cord.

## 2. PACKAGE CONTENTS

- 1 x Smartoo 7L Stainless Steel Dog Water Fountain Unit
- 1 x Water Pump
- 10 x Carbon Filters
- 10 x Sponges
- 1 x Power Adapter
- 1 x User Manual (This document)

## 3. PRODUCT OVERVIEW

The Smartoo 7L Stainless Steel Dog Water Fountain provides a continuous supply of fresh, filtered water for your pets. It features a large capacity, durable 304 stainless steel construction, and a multi-layer filtration system to

ensure clean and safe drinking water.



*Image: Smartoo 7L Stainless Steel Dog Water Fountain, showcasing its design and included accessories.*

The fountain's generous 7-liter capacity reduces the frequency of refills, making it suitable for medium to large dogs and multi-pet households.

# Reduces Frequent Refills

7L extra-large capacity for multi-pet households.



*Image: Visual representation of the 7L capacity, illustrating how long the water lasts for different pets.*

The advanced 5-layer filtration system ensures refreshing water with every sip, efficiently removing impurities, heavy metals, and odors.

# Fresh and Pure Water Drinking

The 4-layer filtration system removes fur, heavy metals, dirt, and other harmful substances.



*Image: Exploded view of the filtration system, detailing the layers: non-woven fabric, activated carbon, ion-exchange resins, and sponge.*

## 4. SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Rinse Parts:** Thoroughly rinse the stainless steel bowl, lid, and pump with clean water.
3. **Install Pump:** Place the water pump into the designated area at the bottom of the stainless steel bowl. Ensure the power cord is routed through the groove to prevent pinching.

4. **Prepare Filter:** Rinse a new carbon filter and sponge under running water for approximately 2 minutes to remove any loose carbon dust.
5. **Install Filter:** Place the rinsed sponge into the filter tray, then place the rinsed carbon filter on top of the sponge. Insert the assembled filter tray into the fountain lid.
6. **Assemble Fountain:** Carefully place the lid onto the stainless steel bowl, ensuring it is securely seated and aligned.
7. **Fill with Water:** Pour fresh water into the fountain up to the maximum fill line. The visible water level window on the side will help you monitor the water level.
8. **Connect Power:** Plug the power adapter into the fountain's power port, then plug the adapter into a standard wall outlet. The fountain will begin operating.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Water Level Monitoring and Refilling

The Smartoo fountain features a visible water level window, allowing you to easily monitor the remaining water. When the water level is low, simply pour fresh water directly into the serving tray until it reaches the desired level. Avoid overfilling.

# Healthy Spine-friendly Drinking

- ⦿ The deeper bowl helps reduce neck strain
- ⦿ Optimized water flow speed to prevent fast drinking



*Image: A dog drinking from the fountain, highlighting the visible water level window.*

## 5.2 Water Flow Modes

The fountain offers two distinct water flow modes to cater to your pet's preferences: Faucet Flow Mode and Stream Flow Mode. You can adjust the spout to switch between these modes.

# Fits Your Pet's Drinking Preferences

Provides two different water flow modes



*Image: Illustration of the Faucet Flow Mode (top) and Stream Flow Mode (bottom) for varied drinking experiences.*

## 5.3 Ultra-Quiet Operation

The fountain is equipped with an ultra-quiet pump that operates at a noise level of less than 20dB, ensuring a peaceful environment for both you and your pets.

# Assembly in Seconds, Clean in a Snap

Foolproof setup, dishwasher safe



*Image: Noise level comparison demonstrating the fountain's quiet operation.*

## 6. MAINTENANCE

### 6.1 Daily Maintenance

- Check the water level and refill as needed to ensure the pump is always submerged.

### 6.2 Weekly Maintenance (or as needed)

1. **Unplug:** Disconnect the fountain from the power outlet.

2. **Disassemble:** Remove the lid and filter tray. Empty any remaining water from the bowl.
3. **Clean Bowl and Lid:** The stainless steel bowl and lid are dishwasher-safe. Alternatively, wash them by hand with mild soap and water. Rinse thoroughly.



*Image: Stainless steel components of the fountain placed in a dishwasher for cleaning.*

4. **Clean Pump:** Carefully disassemble the pump by removing the cover and impeller. Clean all pump parts with a small brush to remove any hair, debris, or mineral buildup. Rinse thoroughly.
5. **Replace Filter and Sponge:** Discard the old carbon filter and sponge. Install new, pre-rinsed filters as per the setup instructions in Section 4. It is recommended to replace the filter and sponge every 2-4 weeks, depending on water quality and pet usage.
6. **Reassemble and Refill:** Reassemble all components and refill the fountain with fresh water. Plug the fountain back into the power outlet.

## 7. TROUBLESHOOTING

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- **No Water Flow:**

- Ensure the power adapter is securely plugged into both the fountain and the wall outlet.
- Check that the water level is sufficient and the pump is fully submerged.
- Disassemble and clean the pump, paying close attention to the impeller, to remove any blockages.

- **Weak Water Flow:**

- Clean the pump and filter thoroughly.
- Replace the carbon filter and sponge if they appear clogged or have been in use for an extended period.

- **Excessive Noise:**

- Ensure the water level is above the minimum mark; low water can cause pump noise.
- Clean the pump for any debris or hair that might be causing vibration.
- Check that the pump is properly seated in its designated area.

- **Water Tastes or Smells Bad:**

- Replace the carbon filter immediately.
- Perform a thorough cleaning of the entire fountain, including the bowl, lid, and pump.
- Ensure you are using fresh, clean water.

## 8. SPECIFICATIONS

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| Feature              | Specification  |
|----------------------|--|
| Brand                | smartoo  |
| Model                | B0DFQ79748   |
| Capacity             | 7 Liters (236 oz)  |
| Material             | 304 Stainless Steel  |
| Color                | Silver   |
| Pump Noise Level     | ≤20dB  |
| Filtration System    | 5-layer (non-woven fabric, ion-exchange resins, activated carbon, medical stone, sponge) |
| Dishwasher Safe      | Yes (Stainless Steel parts)  |
| Date First Available | August 30, 2024  |

## 9. WARRANTY AND SUPPORT

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For product support, warranty inquiries, or to purchase replacement parts, please contact smartoo customer service through the retailer where the product was purchased or visit the official smartoo website. Please have your model

number (B0DFQ79748) and purchase date available when contacting support.