

Amazon 4-Series

Amazon Fire TV 55-inch 4-Series 4K UHD Smart TV User Manual

Model: 4-Series

1. INTRODUCTION

Welcome to your new Amazon Fire TV 55-inch 4-Series 4K UHD Smart TV. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your television. Your Fire TV combines stunning 4K Ultra HD visuals with the intelligence of Alexa, offering a seamless entertainment experience.

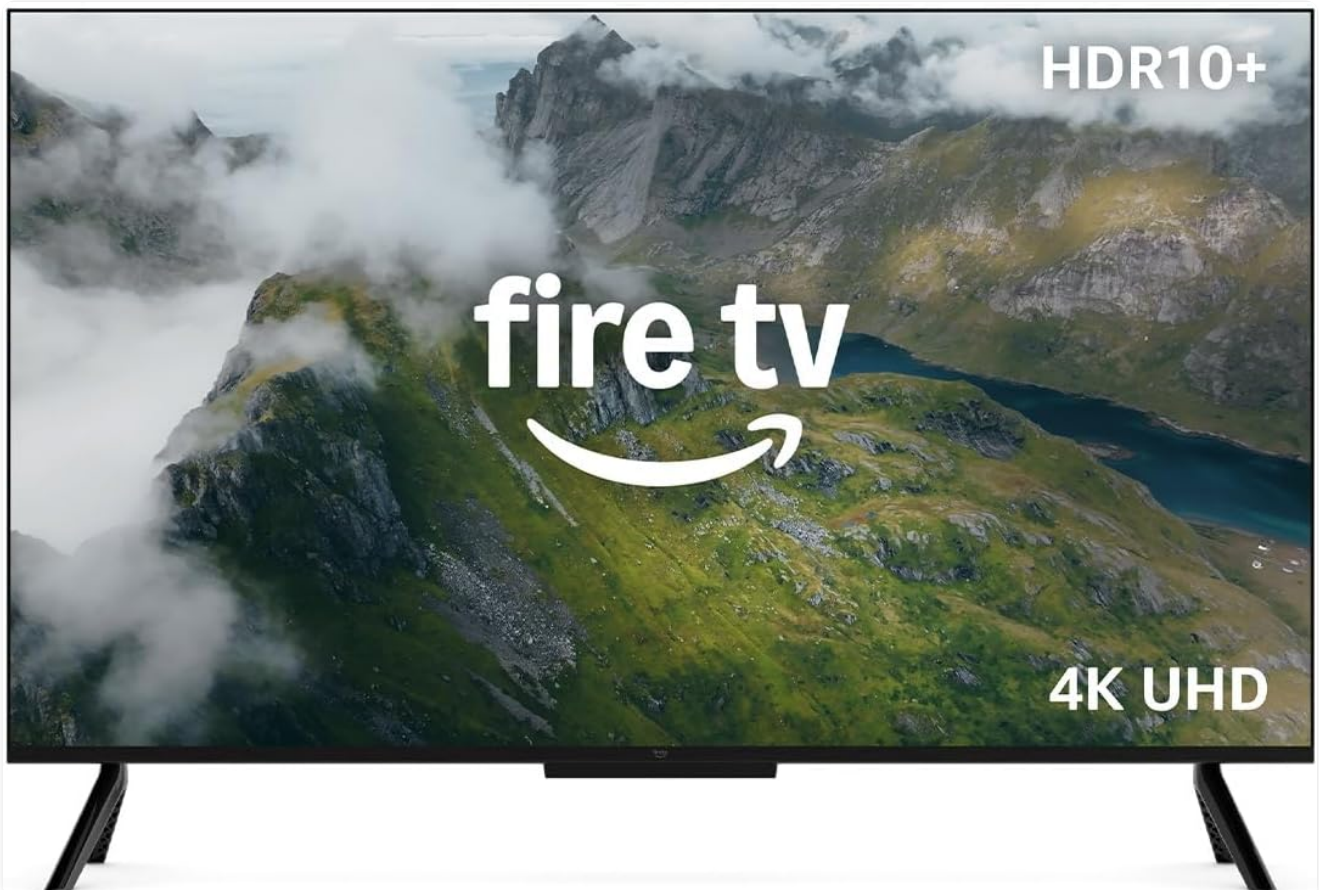


Image: Front view of the Amazon Fire TV 4-Series 55-inch TV, showcasing its slim bezels and stand.



Image: A graphic highlighting key features of the Fire TV 4-Series: 4K Resolution, HDR10+ display, Ambient Experience, and Alexa integration.

2. SETUP

2.1 Unpacking and Inspection

Carefully remove all components from the packaging. Inspect the TV and accessories for any signs of damage. Retain the packaging for future transport or service needs.

2.2 Stand Assembly (Optional)

If you are not wall-mounting your TV, attach the included TV stand legs:

1. Place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align each stand leg with the corresponding slots on the bottom of the TV.
3. Secure each leg using the provided screws (4 screws total).

The distance between the TV legs is approximately 43.3 inches.

2.3 Wall Mounting (Optional)

For wall mounting, use a VESA-compatible mount that supports a 300 mm x 300 mm standard. Consult a professional for installation if you are unsure.

2.4 Connecting Peripherals

Connect your devices to the TV using the available ports:

- **HDMI Ports:** 3 HDMI 2.0 ports and 1 HDMI 2.1 port with eARC for high-definition audio and video devices (e.g., gaming consoles, Blu-ray players, soundbars).
- **USB Port:** 1 USB 3.0 port for connecting external storage devices.
- **Digital Optical Audio Port:** 1 port for connecting to external audio systems.
- **Ethernet Port:** 1 port for a wired internet connection.

Ensure all cables are securely connected.

2.5 Power Connection

Plug the power cord into the TV's power input, then into a wall outlet.

2.6 Remote Control Setup

Insert the two included AAA batteries into the Alexa Voice Remote Enhanced. The remote will automatically pair with your TV upon initial setup.

2.7 Initial Power On and Network Setup

Press the power button on the remote. Follow the on-screen instructions to:

- Select your language.
- Connect to your Wi-Fi network (supports Wi-Fi 6) or use the Ethernet connection.
- Sign in with your Amazon account.
- Complete the guided setup for your Fire TV experience.

3. OPERATING

3.1 Power On/Off

Press the power button on the Alexa Voice Remote Enhanced to turn the TV on or off. The TV may enter a sleep mode rather than fully powering down, allowing for quick startup and Ambient Experience features.

3.2 Alexa Voice Remote Enhanced

Your TV comes with an Alexa Voice Remote Enhanced, designed for intuitive control:

- **Voice Control:** Press and hold the Alexa button and speak naturally to find content, manage smart home devices, or ask questions.
- **Preset Buttons:** Use the dedicated app buttons for quick access to your favorite streaming services.
- **Navigation:** Use the directional pad and select button to navigate the Fire OS interface.

Alternatively, you can use the free Fire TV app on your smartphone (available for Fire OS, Android, and iOS) for voice control and navigation.

Meet the all-new Alexa on Fire TV

alex+

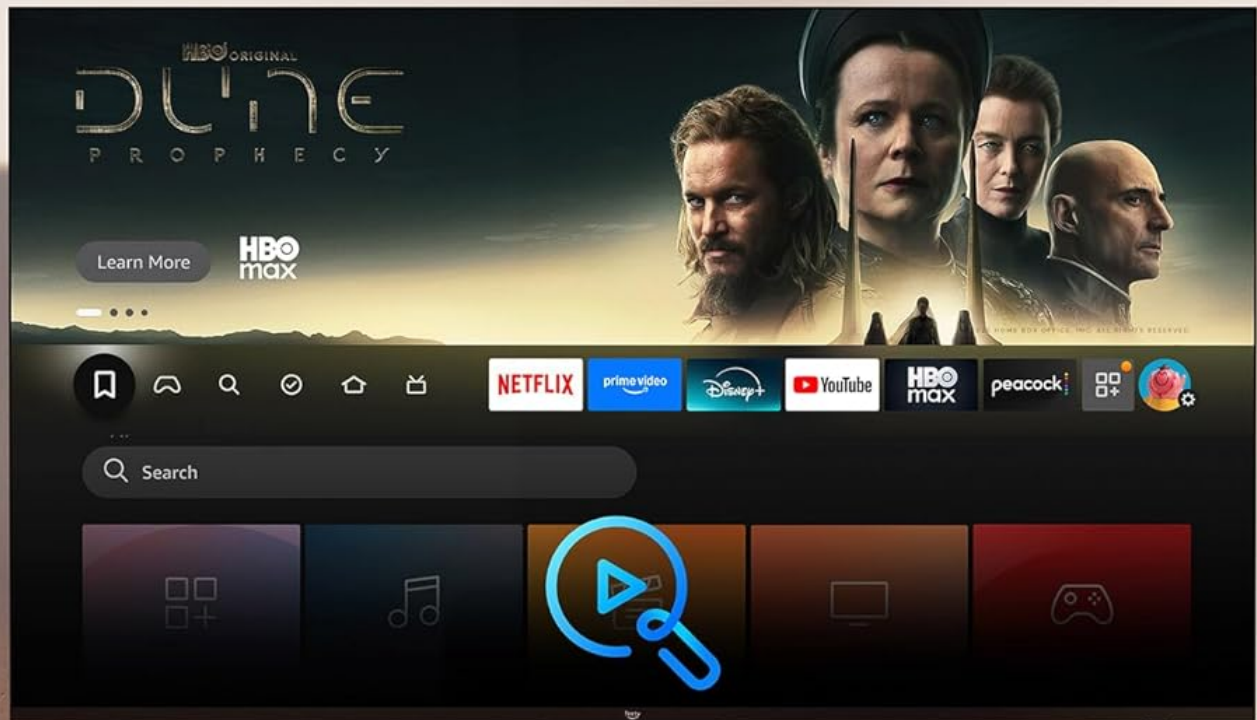


Image: The Fire TV interface showing the Alexa search bar and icons for popular streaming applications, demonstrating voice control capabilities.

3.3 Fire OS Interface and Content Access

The Fire OS provides a personalized home screen where you can easily find and launch apps, movies, TV shows, and live TV. Navigate through categories and recommendations to discover new content. You can access over 1.8

million movies and TV episodes, including over 400,000 episodes of free content. Subscription fees may apply for certain services.



Image: A collage of streaming service logos and content thumbnails on the Fire TV screen, illustrating the wide range of available entertainment.

3.4 Picture Quality

Experience vivid visuals with 4K Ultra HD resolution and HDR10+ support. This technology delivers bright, crisp images with enhanced contrast, ensuring details are visible even in dark scenes.



Image: A visual comparison demonstrating the superior detail and clarity of 4K resolution compared to HD, using a close-up of a chameleon.

3.5 Audio

The TV features Dolby Digital Plus audio support with passthrough of Dolby-encoded audio, providing clear and immersive sound. The integrated speakers offer 10W + 10W audio power.

3.6 Ambient Experience

Utilize the custom Omnisense technology. Built-in sensors wake the display when you enter the room, allowing it to show your favorite artwork or quickly resume watching content.



Image: The Fire TV screen displaying vibrant abstract art, illustrating the Ambient Experience feature that activates when motion is detected.

3.7 Gaming

Download free games from the Appstore or stream games from the cloud with Amazon Luna, offering a versatile gaming experience directly on your TV.

4. MAINTENANCE

4.1 Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.
- **Casing:** Use a soft, dry cloth to wipe the TV casing. Avoid abrasive cleaners or solvents.

Always unplug the TV from the power outlet before cleaning.

4.2 Software Updates

Your Fire TV receives automatic software security updates. Ensure your TV is connected to the internet to receive these updates, which improve performance and security. This device receives guaranteed software security updates until at least four years after the device is last available for purchase as a new unit on our websites.

5. TROUBLESHOOTING

If you encounter issues with your Amazon Fire TV, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power cord is securely plugged into both the TV and a working wall outlet. Try a different outlet.
- **No Picture/Sound:** Verify that all HDMI cables are correctly connected to both the TV and your external devices. Check the input source on your TV.
- **Remote Not Responding:** Replace the AAA batteries in the Alexa Voice Remote Enhanced. Ensure there are no obstructions between the remote and the TV.
- **Network Connection Issues:** Check your Wi-Fi router and ensure it is functioning correctly. Restart your router and the TV. If using a wired connection, ensure the Ethernet cable is securely connected.
- **Slow Performance:** Restart your TV by unplugging it from the power outlet for 30 seconds and then plugging it back in. Clear cache for apps if necessary.

For more detailed troubleshooting or persistent issues, visit the Amazon Fire TV support website or contact customer service.

6. SPECIFICATIONS

Feature	Detail
Screen Size	55 inches (54.6 inches viewable)
Resolution	4K UHD (3840 x 2160)
High Dynamic Range (HDR)	HDR10+, HDR10, HLG
Backlight Type	Direct LED
Refresh Rate	60Hz
HDMI Ports	3 HDMI 2.0 + 1 HDMI 2.1 with eARC
USB Port	1 USB 3.0
Digital Optical Audio Output	1 Port
Connectivity	Wi-Fi 6 + 1 Ethernet port
Voice Support	Alexa Voice Remote Enhanced (included) or Fire TV app
Audio Support	Dolby Digital Plus
Audio Power	10W + 10W
Operating System	Fire OS
Product Size with Stand	48.3" x 31.3" x 11.3"
Weight with Stand	22.0 lbs
Product Size without Stand	48.3" x 28.2" x 3.2"

Feature	Detail
Weight without Stand	21.5 lbs
Distance between TV legs	43.3"
SKU Number	4K43N402
VESA Wall Mount Standard	300 mm x 300 mm
Remote Control Batteries	2 AAA (included)
Remote Control Technology	Bluetooth 5.0

7. WARRANTY AND SUPPORT

7.1 Product Warranty

Your Amazon Fire TV 4-Series includes a 1-year limited warranty and service. Optional 3-Year and 4-Year Extended Warranties are available for U.S. customers and are sold separately.

The Alexa Voice Remote Enhanced included with your TV has a 90-day limited warranty and service.

Use of Fire TV is subject to the terms found on the Amazon website.





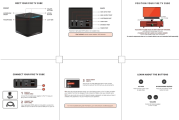

7.2 Customer Support

For technical assistance, warranty claims, or additional support, please visit the official Amazon support website or contact Amazon customer service.

8. ACCESSIBILITY FEATURES

- The Amazon Fire TV 4-Series includes several accessibility features to enhance the user experience:
- **VoiceView Screen Reader:** Provides spoken feedback for navigation and on-screen text, assisting users who are blind or visually impaired.
 - **Screen Magnifier:** Allows users to zoom in and out, and pan around the screen for better visibility of content.
 - **Text Banner:** Consolidates on-screen text into a customizable banner.
 - **Closed Captioning:** Displays text captions for dialogue and sounds in supported videos and TV shows.
 - **Audio Description:** Provides verbal descriptions of visual elements on the screen, such as actions, facial expressions, and scene changes, for supported content.
 - **Bluetooth Hearing Aids:** Supports audio streaming for select compatible Bluetooth hearing aids and devices for a private listening experience. Compatible Bluetooth headphones can also be used.

Note: Captions and audio descriptions are not available for all content. "Hearing aids" refers to compatible Bluetooth hearing devices such as traditional hearing aids, cochlear implants, and bone conduction hearing devices.

	<p>Amazon Fire TV 4-Series 4K UHD Smart TV Setup Guide</p> <p>A comprehensive guide to setting up and using your Amazon Fire TV 4-Series 4K UHD Smart TV, including unboxing, installation, remote pairing, network connection, and troubleshooting.</p>
	<p>Amazon Fire TV User Manual: Setup, Features, and Troubleshooting Guide</p> <p>Comprehensive user manual for Amazon Fire TV 4-Series, Omni Series, and Omni QLED Series smart TVs. Provides detailed instructions on setup, connecting devices, navigating features, and troubleshooting common issues.</p>
	<p>Amazon Fire TV 4-Series Setup Guide</p> <p>A comprehensive guide to setting up your Amazon Fire TV 4-Series, including unboxing, base installation, wall mounting, network connection, and general operation. Learn how to connect your TV, pair the remote, and utilize Alexa voice commands.</p>
	<p>Fire TV Omni Series: Setup, Features, and Troubleshooting Guide</p> <p>A comprehensive guide to setting up your Fire TV Omni smart TV (43", 50", 55"). Learn about unboxing, stand and wall installation, connecting to networks, using the remote, understanding TV features, and troubleshooting common issues. Includes information on Alexa voice control and app integration.</p>
	<p>Amazon Fire TV Cube (3rd Gen) Quick Start Guide: Setup, Alexa Voice Control, and Connectivity</p> <p>Comprehensive quick start guide for the Amazon Fire TV Cube (3rd Gen). Learn how to set up your device, connect to your TV, use the Alexa Voice Remote, control smart home devices, and manage privacy settings. Includes detailed instructions and helpful tips.</p>
	<p>Amazon Fire TV Omni QLED Series Setup and User Guide</p> <p>A comprehensive guide to setting up and using your Amazon Fire TV Omni QLED Series smart TV, including remote pairing, network connection, troubleshooting, and Alexa features.</p>