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ecozy IM-NS280B

ecozy Smart Nugget Ice Maker Countertop User Manual

Model: IM-NS280B

1. INTRODUCTION

Thank you for choosing the ecozy Smart Nugget Ice Maker. This portable countertop ice machine is designed to provide you with soft, chewable nugget ice, perfect for any beverage or occasion. With smart features like app and voice control, along with a convenient self-cleaning function, enjoying fresh ice has never been easier.

This manual provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your ecozy ice maker. Please read it thoroughly before first use and keep it for future reference.



Figure 1.1: The ecozy Smart Nugget Ice Maker, showcasing its sleek stainless steel design and a full basket of chewable ice.

2. SAFETY INSTRUCTIONS

To ensure safe operation and prevent damage to the appliance or injury to yourself and others, please adhere to the following safety precautions:

- Always plug the ice maker into a grounded electrical outlet with the correct voltage (115 Volts).
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Keep the ice maker away from heat sources, direct sunlight, and corrosive materials.
- Ensure adequate ventilation around the unit. Maintain at least 6 inches of clearance from walls and other objects.
- Do not operate the appliance with a damaged cord or plug. Contact customer support for repairs.
- Supervise children when the appliance is in use. This is not a toy.
- Only use potable water in the water reservoir.
- Unplug the ice maker before cleaning or when not in use for extended periods.

3. PRODUCT OVERVIEW

3.1. Components

- ecozy Smart Nugget Ice Maker Unit
- Ice Scoop
- Ice Bags (for storage)

3.2. Key Features

- **Soft, Chewable Nugget Ice:** Produces popular pebble-shaped ice that is gentle on teeth and ideal for various beverages.
- **High Ice Production:** Capable of producing up to 34 lbs of ice per 24 hours.
- **Smart App Control:** Connects to the EcozyHome app (supports 2.4GHz Wi-Fi only) for remote control, scheduling, and monitoring.

Chill Before You Arrive



works with
EcozyHome



Figure 3.1: Control your ecozy ice maker conveniently from your smartphone using the EcozyHome app.

- **Voice Control Compatibility:** Seamlessly integrates with Amazon Alexa and Google Assistant for hands-free operation.


Ice Ready with a Word



Figure 3.2: Activate your ice maker with simple voice commands through Alexa or Google Assistant.

- **One-Button Self-Cleaning:** Features an automatic self-cleaning cycle that takes approximately 15 minutes, simplifying maintenance.

One-button Self-cleaning

 15mins


 1 Press



Figure 3.3: The self-cleaning function ensures your ice maker remains hygienic with minimal effort.

- **Smart Alerts:** Provides notifications via the app when the ice basket is full or the water reservoir is low.

Smart Alerts

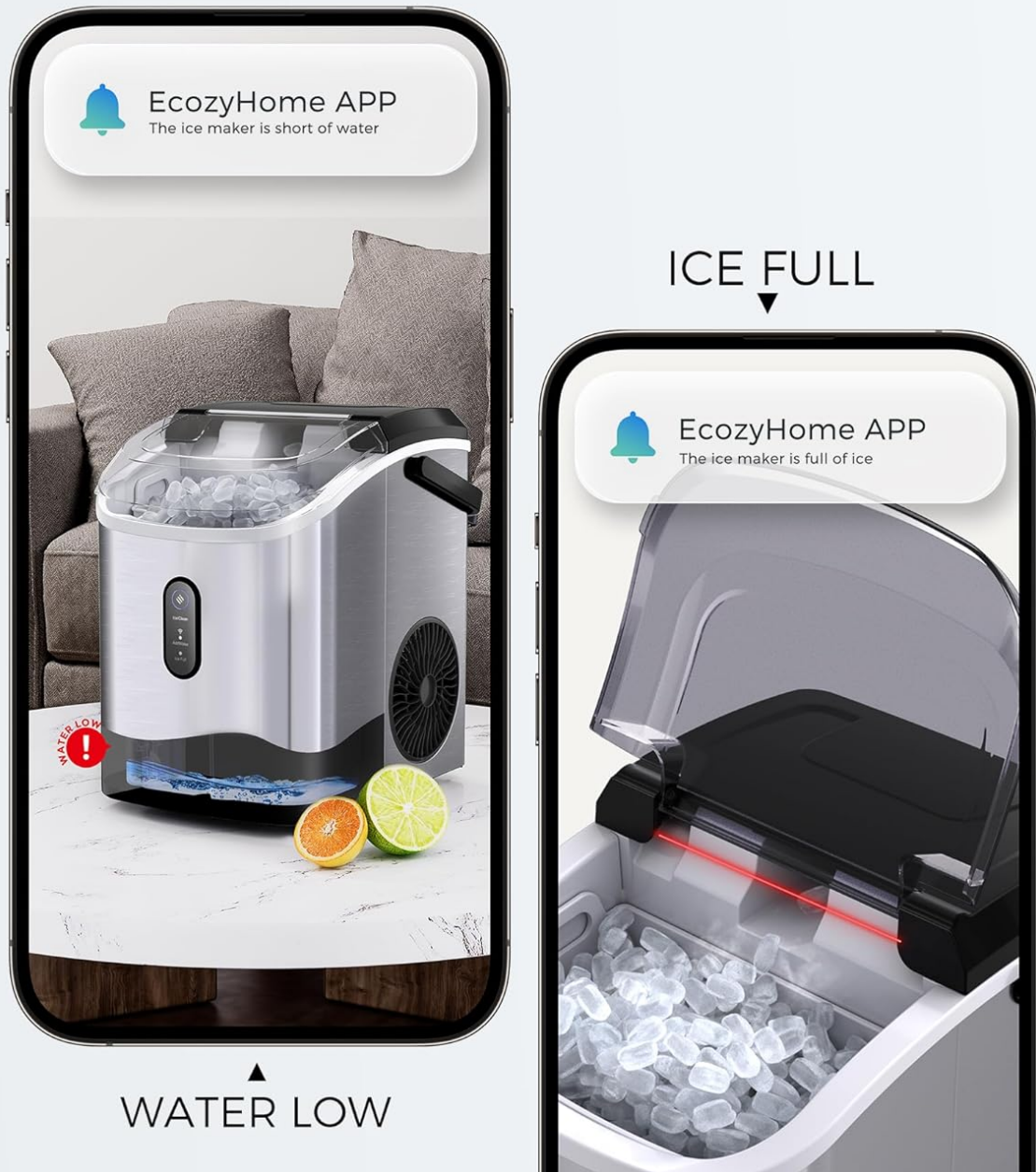


Figure 3.4: Stay informed with real-time alerts on your phone regarding ice levels and water status.

- **Durable Construction:** Made with high-quality stainless steel for longevity and a modern aesthetic.

4. SETUP

4.1. Unpacking

1. Carefully remove the ice maker and all accessories from the packaging.
2. Inspect the unit for any shipping damage. If damaged, do not operate and contact customer support.
3. Remove all packing materials, tapes, and protective films.

4.2. Placement

- Place the ice maker on a flat, stable, and level surface.

- Ensure the surface can support the weight of the unit when full of water and ice.
- Position the unit in a well-ventilated area, away from direct sunlight or heat sources (e.g., ovens, radiators).
- Allow at least 6 inches of space around the unit for proper air circulation.

4.3. Initial Cleaning

Before first use, it is recommended to clean the ice maker:

1. Fill the water reservoir with potable water.
2. Press the self-cleaning button (refer to Section 6.1 for details).
3. After the cleaning cycle, drain the water completely using the drain plug at the bottom of the unit.
4. Wipe the interior and exterior with a soft, damp cloth.

5. OPERATING INSTRUCTIONS

5.1. Making Ice

1. Ensure the drain plug is securely closed.
2. Open the top lid and fill the water reservoir with potable water up to the MAX fill line.
3. Close the lid.
4. Plug the ice maker into a grounded electrical outlet. The indicator light will illuminate.
5. Press the "Ice/Clean" button to start the ice making process. The ice maker will begin producing ice within 3-5 minutes.
6. The ice maker will automatically stop when the ice basket is full or when the water level is low.

5.2. Using the EcozyHome App

The ecozy Smart Nugget Ice Maker can be controlled via the EcozyHome app. Ensure your Wi-Fi network is 2.4GHz, as the device does not support 5GHz networks.

1. Download the "EcozyHome" app from your smartphone's app store.
2. Register or log in to your account.
3. Follow the in-app instructions to add your ecozy ice maker to your account. This typically involves putting the ice maker into pairing mode (refer to app for specific steps).
4. Once connected, you can remotely start/stop ice production, schedule ice making times, and receive notifications for "Ice Full" or "Add Water" status.

Wake Up to Fresh Ice



Figure 5.1: Schedule your ice production to wake up to fresh ice or have it ready for your party.

5.3. Voice Control (Alexa/Google Assistant)

After connecting your ice maker to the EcozyHome app, you can enable voice control through Amazon Alexa or Google Assistant.

1. Open your Alexa or Google Home app.
2. Search for and enable the "EcozyHome" skill/service.
3. Link your EcozyHome account when prompted.
4. Discover devices. Your ecozy ice maker should now be controllable by voice.
5. Example commands: "Alexa, turn on the ice maker" or "Hey Google, start ice production on the ice maker."

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will extend the life of your ecozy ice maker and ensure the best ice quality.

6.1. Self-Cleaning Function

The ice maker features a convenient one-press self-cleaning cycle:

1. Ensure the water reservoir is filled with clean water.
2. Press and hold the "Ice/Clean" button for 3 seconds to activate the self-cleaning mode. The indicator light will change to indicate cleaning is in progress.
3. The cycle takes approximately 15 minutes.
4. Once complete, drain the water from the unit using the drain plug.

6.2. Regular Cleaning

- **Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Interior:** Periodically wipe down the interior surfaces, including the ice basket and water reservoir, with a mild detergent and water solution. Rinse thoroughly.
- **Drain Plug:** Ensure the drain plug is clean and free of debris to prevent leaks.
- **Air Vents:** Keep the air vents on the sides and back of the unit clear of dust and obstructions to ensure proper cooling.

6.3. Storage

If the ice maker will not be used for an extended period:

1. Perform a self-cleaning cycle.
2. Drain all water from the reservoir.
3. Unplug the unit and allow it to air dry completely with the lid slightly ajar to prevent mold or mildew.
4. Store in a cool, dry place.

7. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
No ice production / Slow ice production	Lack of water; Ambient temperature too high; Air vents blocked; Unit needs cleaning.	Add water to the reservoir; Ensure room temperature is suitable (10-32°C); Clear air vents; Run self-cleaning cycle.
"Add Water" indicator is on	Water reservoir is empty or low.	Fill the water reservoir with potable water.
"Ice Full" indicator is on	Ice basket is full.	Remove ice from the basket. The unit will resume ice making.
Unit not turning on	Not plugged in; Power outage; Faulty outlet.	Ensure the unit is securely plugged in; Check power supply; Try a different outlet.
Water leaking from unit	Drain plug not securely closed; Unit not level.	Ensure the drain plug is firmly inserted; Place the unit on a level surface.

Problem	Possible Cause	Solution
Unusual noise (e.g., squealing)	Internal component issue; Needs professional inspection.	Unplug the unit and contact customer support. Do not attempt to repair yourself.
App connectivity issues	Incorrect Wi-Fi band (5GHz); Weak Wi-Fi signal; App not updated.	Ensure your Wi-Fi is 2.4GHz; Move unit closer to router; Update EcozyHome app; Re-pair device.

8. SPECIFICATIONS

Attribute	Detail
Brand	ecozy
Model Name	IM-NS280B
Product Dimensions (D x W x H)	8.66"D x 11.3"W x 12.68"H
Capacity (Ice Production per Day)	34 Pounds
Wattage	192 watts
Voltage	115 Volts
Refrigerant	R600a
Material	Stainless Steel
Item Weight	20.3 pounds
UPC	850061905536
Included Components	Ice maker, ice scoop, ice bags

9. WARRANTY AND SUPPORT

Your ecozy Smart Nugget Ice Maker is designed for reliability and performance. For any issues not covered in the troubleshooting section, or for warranty inquiries, please contact ecozy customer support.

This product is part of the Verified by Transparency program, ensuring authenticity and quality.

For the most up-to-date warranty information and support contacts, please visit the official ecozy website or refer to the warranty card included with your product.