

SwitchBot W3211600

SwitchBot Water Station Set for S10 and S20 Robot Vacuums Instruction Manual

Model: W3211600

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1. PRODUCT OVERVIEW

The SwitchBot Water Station Set (Model W3211600) is designed to enhance the functionality of your SwitchBot S10 and S20 Robot Vacuums with Mopping Function. This set includes one water base station and all necessary installation accessories for automated water supply and disposal. It eliminates the need for manual refilling of clean water and emptying of dirty water for your robot sweeper, providing a more autonomous cleaning experience. The water station ensures your robot vacuum always has fresh water for mopping and efficiently disposes of used water, contributing to consistent and hygienic floor cleaning.

2. SETUP AND INSTALLATION

Before operating the SwitchBot Water Station, ensure it is properly installed and connected to your water supply and drainage system. This process involves connecting the station to a water inlet and an outlet for wastewater.

2.1 Unpacking and Component Check

Carefully unpack all components. Verify that the package contains the water base station and all installation accessories for water supply and disposal. Refer to the packing list provided in the product box.

2.2 Connecting to Water Supply and Drainage


- Positioning:** Place the water station near a suitable water source and drain, such as next to a washing machine or utility sink. Ensure the station is on a flat, stable surface.
- Water Inlet Connection:** Connect the provided water supply hose to your home's cold water line. Secure the connection tightly to prevent leaks.
- Drainage Connection:** Connect the drainage hose from the water station to a wastewater drain. Ensure the hose is securely fastened and positioned to allow proper water flow.
- Power Connection:** Plug the water station's power adapter into a standard electrical outlet.

Less Tangles, Easy to Clean

One sweep, no tangles. Hair and debris gone in seconds.



SwitchBot S20

 **Rubber Anti-tangle Brush**
Easy to clean. Just grab the edge and pull.



Others

 **Regular Brush**
Struggles with tangled hair.

Image: Automatic Water Supply & Drainage setup. The water station is shown connected to a water line under a sink, with a robot vacuum docked.

2.3 Pairing with Robot Vacuum

Once the water station is physically installed, follow the instructions in your SwitchBot S10 or S20 Robot Vacuum manual to pair the water station with your robot. This typically involves using the SwitchBot app to detect and connect the new accessory.

3. OPERATION

The SwitchBot Water Station operates automatically in conjunction with your compatible robot vacuum to manage water for mopping tasks.

3.1 Automated Water Management

- **Automatic Refill:** The water station will automatically refill the robot vacuum's clean water tank as needed during or after cleaning cycles.
- **Dirty Water Disposal:** Used water from the robot vacuum's dirty water tank will be automatically drained into your home's drainage system via the water station.
- **Mop Cleaning:** The station facilitates the robot's self-cleaning mop function, ensuring the mop pads are clean before and during cleaning tasks.



Image: A SwitchBot S20 Robot Vacuum docked at its station, illustrating the auto-refill, waste emptying, and drying functions.

3.2 App Control

Utilize the SwitchBot mobile application to monitor the water station's status, initiate cleaning cycles, and adjust settings related to water usage and mop cleaning frequency. The app provides real-time information and control over your robot vacuum and its accessories.

4. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your SwitchBot Water Station.

4.1 Waste Disposal Bag

The robot vacuum's dustbin, which is emptied into the main station, typically requires disposal every 90 days, depending on usage. The water station handles the liquid waste automatically, but the solid waste bag in the main station needs periodic replacement.



Image: Illustration of the robot vacuum's station with a "90 DAY" label, indicating infrequent waste disposal.

4.2 Mop Drying

The station features a 122°F hot air mop drying function with bidirectional spin. This helps prevent odors and mildew on the mop pads, especially in humid environments. Ensure the robot returns to the station after mopping for this feature to activate.



Image: The robot vacuum's mop being dried by hot air at the station.

4.3 Filter Maintenance

The water station may contain internal filters (cartridge type) that require periodic cleaning or replacement. Consult your robot vacuum's main manual or the SwitchBot app for specific instructions on filter maintenance schedules and procedures.

4.4 Cleaning the Water Station

Wipe down the exterior of the water station with a damp cloth as needed. Avoid using harsh chemicals or abrasive cleaners. Periodically check the water supply and drainage hoses for any blockages or damage.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your SwitchBot Water Station.

- **Noisy Pumps:** If the water station's pumps are unusually noisy, ensure all connections are secure and there are

no air bubbles in the water lines. Minor pump noise during operation is normal.

- **Failure to Sync/Connect:** If the water station does not sync with your robot vacuum or the app, try resetting the water station. A common method involves using a paperclip to press a reset button (refer to your product's specific instructions for reset location). After resetting, attempt to pair again via the SwitchBot app.
- **Water Leakage:** Immediately disconnect power and water supply if you observe any leaks. Check all hose connections for tightness and ensure seals are properly seated.
- **No Water Supply/Drainage:** Verify that the water supply valve is open and the drainage hose is not kinked or blocked. Check for any error messages in the SwitchBot app.
- **Defective Unit:** If the water station appears to be defective despite troubleshooting, contact SwitchBot customer support for assistance.

6. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	SwitchBot
Model Name	W3211600
Compatible Robot Vacuums	SwitchBot S10, SwitchBot S20
Item Dimensions (L x W x H)	6.5"L x 3.9"W x 15.75"H
Color	White
Power Source	Battery Powered <i>(Typically refers to the robot vacuum component of the set)</i>
Battery Type	Lithium Ion <i>(Typically refers to the robot vacuum component of the set)</i>
Battery Life	2 years <i>(Typically refers to the robot vacuum component of the set)</i>
Batteries are Included	No <i>(Typically refers to the water station; batteries for robot vacuum are usually integrated)</i>
Filter Type	Cartridge
Controller Type	App Control
Included Components	Water Station, Installation Accessories
UPC	810150541519
Manufacturer	Wonderlabs

7. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries regarding your SwitchBot Water Station Set, please refer to the official SwitchBot website or contact their customer service directly.

Manufacturer: Wonderlabs

Brand: SwitchBot

Online Support: Visit the official [SwitchBot Store on Amazon](#) or their official website for contact details and FAQs. Keep your purchase receipt and product model number (W3211600) handy when contacting support.

