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IFB SERENA GXN 7012 CMS

IFB SERENA GXN 7012 CMS 7 Kg Fully Automatic Front Load Washing Machine User Manual

Model: SERENA GXN 7012 CMS

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1. SETUP AND INSTALLATION

This section provides instructions for the proper setup and installation of your IFB SERENA GXN 7012 CMS washing machine. Ensure all components are present before beginning.

1.1 Unpacking

Carefully remove the washing machine from its packaging. Inspect for any damage during transit. Retain packaging materials for future transport or service needs.

1.2 Positioning

Place the washing machine on a firm, level surface. Ensure adequate space around the unit for ventilation and access. Adjust the leveling feet to ensure stability and prevent vibration during operation.

1.3 Water Connection

Connect the provided inlet pipe (1.5 meters) to a cold water tap and to the water inlet valve on the back of the washing machine. Ensure connections are tight to prevent leaks. Position the drain hose (2 meters) into a suitable drain outlet, ensuring it is securely fixed and not kinked.

1.4 Electrical Connection

Plug the power cord into a grounded 220 Volt electrical outlet. Do not use extension cords or adapters. Ensure the power supply meets the machine's requirements.



Image: Front view of the IFB SERENA GXN 7012 CMS washing machine, showing its dimensions (51.8 cm depth, 59.8 cm width, 87.5 cm height) and the 5-star energy efficiency label.

2. OPERATING INSTRUCTIONS

This section details how to operate your IFB SERENA GXN 7012 CMS washing machine, including program selection and special features.

2.1 Control Panel Overview

The washing machine features a push-button control console. Use the program selector knob to choose your desired wash cycle and the buttons to adjust settings such as temperature, spin speed, and additional functions.

2.2 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely. Close the door firmly.

2.3 Detergent and Additives

Add appropriate detergent to the main wash compartment of the dispenser drawer. Fabric softener or other additives can be added to their respective compartments. The Aqua Energie device treats hard water for better detergent action and color protection.

2.4 Wash Programs

Select a wash program based on fabric type and soil level. The machine offers a variety of programs:

- **Standard Programs:** Mix/Daily, Cotton, Baby Wear, Refresh, Express 15', Synthetic, Cradle Wash, SpinDry/Rinse, Bulky/Bedding/Curtains/Duvet, Tub Clean.
- **App-Controlled Programs (My IFB App):** My IFB (Custom), Anti-Allergen, Express 30', Wool, Power Steam, Sports Wear, Uniform, Dark Wash, Jeans, Inner wear, Shirt/Blouse, Linen.

**MAKE YOUR CLOTHES
LAST 30% LONGER WITH
IFB DeepClean®**

POWERED BY AI

2X POWER STEAM®

STEAM REFRESH PROGRAM

WARM SOAK

9 SWIRL WASH

ECO INVERTER MOTOR

IFB SERENA GXN 7.0KG 1200RPM

DeepClean | POWERED BY AI

TRI-SHIELD PROTECTION 2 YEAR

Image: Overview of IFB DeepClean features, highlighting AI Power, 2X Power Steam, Steam Refresh Program, 9 Swirl Wash, Warm Soak, and Eco Inverter Motor.

2.5 Special Features

- **AI Technology:** The AI-powered system automatically detects fabric type and load weight, optimizing water levels, wash actions, and cycle duration for better cleaning and reduced fabric wear.
- **Power Steam® Cycle:** Utilizes steam for deep cleaning, loosening dirt and stains, and providing a 99.99% germ-free wash. It also helps reduce creases and wrinkles.
- **Steam Refresh Program:** A 30-minute steam-only cycle to rejuvenate clothes, eliminate odors, and reduce wrinkles without water or detergent.
- **9 Swirl Wash:** Mimics handwashing with 9 unique swirl motions for effective yet gentle cleaning.
- **Eco Inverter Motor:** Provides silent and energy-efficient performance, saving water and power.
- **Warm Soak & Rinse:** Soaking clothes in warm water helps loosen stubborn dirt and fight tough stains, ideal for heavily soiled items.
- **Time Saver:** Reduces wash time by up to 45% for lightly soiled clothes.
- **Laundry Add:** Allows you to add forgotten laundry items during the initial stages of a wash cycle.
- **WiFi / Voice Enabled (Xpert Wash):** Control your washing machine remotely via the My IFB app. The app recommends personalized wash programs based on fabric type and soil level. Compatible with Amazon Alexa and Google Assistant.

WiFi and voice enabled



Amazon
Alexa



Google
Assistant

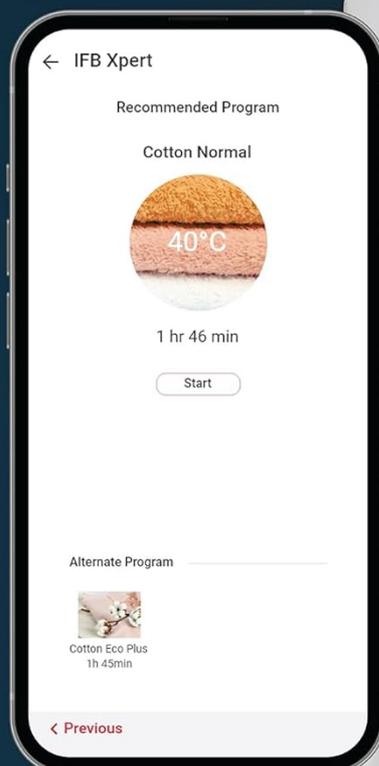


Image: The IFB washing machine control panel alongside a smartphone displaying the My IFB app, illustrating WiFi and voice

3. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

3.1 Auto Tub Clean

The machine will remind you to run the Tub Clean program after approximately 40 wash cycles. This program helps remove detergent residue and bacteria from the drum, preventing odors and maintaining hygiene.



Image: An illustration of the Auto Tub Clean feature, showing water circulating within the washing machine drum to clean it.

3.2 Cleaning the Dispenser Drawer

Periodically remove and clean the detergent dispenser drawer to prevent buildup of detergent and fabric softener residue. Rinse with warm water and dry before reinserting.

3.3 Cleaning the Door Seal

Wipe the rubber door seal after each wash to remove any lint or moisture, which can lead to mold or odors.

3.4 Child Lock

Activate the Child Lock feature to prevent accidental program changes or operation by children. Refer to the control panel for specific activation instructions.

4. TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your washing machine.

4.1 Self Diagnosis System

The machine is equipped with a self-diagnosis system that can identify and display certain operational issues. If an error code appears on the display, consult the full user manual for specific meanings and recommended actions.

4.2 Auto Imbalance Control

If the laundry load is unbalanced, the machine's Auto Imbalance Control system will attempt to redistribute the load. If the imbalance persists, the spin cycle may be reduced or canceled to prevent excessive vibration and damage. Manually redistribute the load and restart the spin cycle if this occurs.

4.3 Auto Restart

In case of a power interruption, the Auto Restart feature will resume the wash cycle from where it left off once power is restored.

4.4 Common Issues and Solutions

- **Machine not starting:** Check if the power cord is securely plugged in, the door is properly closed, and the water supply is turned on.
- **Water not draining:** Inspect the drain hose for kinks or blockages. Clean the pump filter if accessible.
- **Excessive vibration:** Ensure the machine is level and the transit bolts (if any) have been removed during installation. Redistribute the laundry load.

5. SPECIFICATIONS

Feature	Detail
Brand	IFB
Model	SERENA GXN 7012 CMS
Capacity	7 Kilograms
Energy Efficiency	5 Star
Maximum Rotational Speed	1200 RPM
Installation Type	Freestanding
Form Factor	Front Loading
Control Console	Push Button
Voltage	220 Volts
Material	Metal
Item Weight	66 kg
Product Dimensions (LxWxH)	51.8 x 59.8 x 87.5 Centimeters
Special Features	9 Swirl Wash, Aqua Energie, Auto-Load Sensing, Eco Inverter, Power Steam®, Powered by AI, Steam Refresh, WiFi / Voice Enabled

6. WARRANTY AND SUPPORT

Your IFB SERENA GXN 7012 CMS washing machine comes with comprehensive warranty coverage and dedicated support.

6.1 Warranty Coverage

- **Product Warranty:** 4-year comprehensive warranty on the washing machine unit.
- **Motor Warranty:** 10-year warranty on the motor.
- **Spare Part Support:** 10 years of spare part support.

Please retain your Amazon invoice as proof of purchase to avail brand warranty services.

The advertisement features a central image of the IFB SERENA GXN 7012 CMS washing machine. The machine is white with a black door and a digital display panel. The display shows various settings and a timer. To the left of the machine, there is a small inset image of the machine's internal drum. To the right of the machine, there are three overlapping callout boxes with a dark background and white text. The top box says 'TRI-SHIELD PROTECTION' and '4 YEAR MACHINE WARRANTY'. The middle box says '10 YEAR MOTOR WARRANTY' and 'T&C apply'. The bottom box says '10 YEAR SPARES SUPPORT' and '100% PEACE OF MIND'. Below these callouts is a gold seal with the IFB logo and the word 'CERTIFIED'. The background is a dark blue gradient.

Image: The IFB washing machine highlighting its Tri-Shield Protection, including 4-year machine warranty, 10-year motor warranty, and 10-year spares support.

6.2 After-Sales Support

Installation and after-sales support are provided by IFB. For service requests or further assistance, please contact IFB customer service. The user manual can also be accessed from the official IFB brand website.