

SanDisk SDDDC6-128G-G46

SanDisk 128GB Phone Drive for Android User Manual

Model: SDDDC6-128G-G46

1. INTRODUCTION

This manual provides instructions for the SanDisk 128GB Phone Drive for Android, a versatile storage solution designed for seamless file transfer between devices. It features both USB Type-C and USB Type-A connectors, enabling compatibility with a wide range of smartphones, tablets, and computers. This document covers product overview, setup, operation, maintenance, troubleshooting, and technical specifications.

2. PRODUCT OVERVIEW

The SanDisk Phone Drive is a compact, dual-interface USB flash drive. It allows users to expand storage, back up data, and transfer files efficiently.

Key Features:

- **Dual Connectors:** Equipped with both USB Type-C and USB Type-A connectors for broad device compatibility.
- **Storage Capacity:** 128GB for storing photos, videos, music, and documents.
- **Fast Transfer Speeds:** Read speeds up to 100MB/s for quick file access.
- **Automatic Backup:** Compatible with the SanDisk Memory Zone app for automated data backup.
- **Data Recovery:** Includes RescuePRO Deluxe software for recovering deleted files.
- **Portable Design:** Features a keyring loop for convenient carrying.



Image 1: The SanDisk 128GB Phone Drive, showcasing its dual USB Type-C and Type-A connectors.

3. SETUP

The SanDisk Phone Drive is designed for plug-and-play functionality with most compatible devices. No specific driver installation is typically required for standard operation.

Initial Use:

1. **Identify Connector:** Determine whether your device (smartphone, tablet, or computer) uses a USB Type-C or USB Type-A port.
2. **Insert Drive:** Carefully insert the appropriate connector of the SanDisk Phone Drive into your device's USB port.
3. **Device Recognition:** Your device should automatically recognize the drive as external storage. On Android devices, you may receive a notification to open a file manager or the SanDisk Memory Zone app.

SanDisk Memory Zone App (for Android):

For enhanced features like automatic backup and file management on Android devices, download and install the SanDisk Memory Zone app from the Google Play Store. Follow the in-app instructions for setup and configuration.

4. OPERATING INSTRUCTIONS

4.1. Transferring Files

Files can be transferred using your device's native file manager or the SanDisk Memory Zone app.

- **On Android Devices:**

- a. Connect the SanDisk Phone Drive to your Android smartphone or tablet via the USB Type-C connector.
- b. Open your device's file manager application (e.g., 'Files', 'My Files').
- c. Navigate to the files you wish to transfer (e.g., photos, videos).
- d. Select the files, then choose 'Copy' or 'Move'.
- e. Navigate to the SanDisk Phone Drive (often labeled as 'USB storage' or similar) and paste the files.

- **On Computers (Windows/macOS):**

- a. Connect the SanDisk Phone Drive to your computer via the USB Type-A or USB Type-C connector.
- b. Open File Explorer (Windows) or Finder (macOS).
- c. Locate the SanDisk Phone Drive under 'This PC' or 'Devices and locations'.
- d. Drag and drop files between your computer's storage and the SanDisk Phone Drive.



Free up Space for Your Favorites

Image 2: An Android phone connected to the SanDisk Phone Drive, illustrating how the drive can help manage device storage when a 'Memory Full' notification appears.

Quickly Move Photos to Your Computer



Image 3: A user transferring photos from their smartphone to a computer using the SanDisk Phone Drive, demonstrating its dual-device compatibility.

4.2. Automatic Backup (SanDisk Memory Zone App)

The SanDisk Memory Zone app for Android allows you to set up automatic backups of your photos, videos, music, documents, and contacts to the SanDisk Phone Drive.

1. Ensure the SanDisk Memory Zone app is installed on your Android device.
2. Connect the SanDisk Phone Drive to your device.
3. Open the SanDisk Memory Zone app.
4. Navigate to the backup settings within the app.
5. Configure your desired backup preferences, including what content to back up and the backup schedule.

4.3. Data Recovery (RescuePRO Deluxe Software)

The SanDisk Phone Drive includes a license for RescuePRO Deluxe software, which can be used to recover accidentally deleted files.

1. Visit the official SanDisk website to register your product and download the RescuePRO Deluxe software.
2. Install the software on your computer.

3. Connect the SanDisk Phone Drive to your computer.
4. Launch RescuePRO Deluxe and follow the on-screen instructions to initiate the data recovery process.

4.4. Safely Removing the Drive

Always safely eject the drive from your device before physically removing it to prevent data corruption.

- **On Android Devices:** Look for an 'Eject' or 'Unmount' option in the notification panel or file manager when the drive is connected.
- **On Windows:** Click the 'Safely Remove Hardware and Eject Media' icon in the taskbar, then select the SanDisk Phone Drive.
- **On macOS:** Drag the drive icon from the desktop to the Trash, or click the 'Eject' icon next to the drive in Finder.

Your browser does not support the video tag.

Video 1: An official SanDisk video demonstrating the features and usage of the SanDisk Phone Drive, including connecting to devices and transferring files.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your SanDisk Phone Drive.

- **Physical Care:** Keep the drive clean and free from dust and debris. Avoid exposing it to extreme temperatures, moisture, or direct sunlight.
- **Connector Protection:** When not in use, ensure the connectors are protected from damage. The drive's swivel design helps protect the active connector.
- **Safe Ejection:** Always follow the safe ejection procedures outlined in Section 4.4 before disconnecting the drive.
- **Firmware Updates:** Periodically check the official SanDisk website for any available firmware updates for your device model.

Grab and Go With the Keyring Hold



Image 4: The SanDisk Phone Drive attached to a keyring, highlighting its portable design and the integrated loop for secure attachment.

6. TROUBLESHOOTING

If you encounter issues with your SanDisk Phone Drive, refer to the following common solutions:

Problem	Possible Cause	Solution
Drive not recognized by device.	Incorrect connector used, loose connection, incompatible device, or device port issue.	Ensure the correct USB Type-C or Type-A connector is fully inserted. Try a different USB port or another compatible device. Verify your device supports USB OTG (On-The-Go) if using with a smartphone/tablet.
Slow file transfer speeds.	Device port not USB 3.2 Gen 1 compatible, background processes, or large file transfers.	Ensure you are using a USB 3.2 Gen 1 compatible port for optimal speeds. Close unnecessary applications. Transferring many small files can be slower than a single large file.
'Memory Full' error on phone.	Insufficient internal storage on the smartphone.	Use the SanDisk Phone Drive to offload photos, videos, and other large files from your phone's internal storage.

Problem	Possible Cause	Solution
Files deleted accidentally.	User error.	Utilize the included RescuePRO Deluxe software for data recovery. Follow the instructions in Section 4.3.

7. SPECIFICATIONS

Feature	Detail
Brand	SanDisk
Model Name	SanDisk Phone Drive
Item Model Number	SDDDC6-128G-G46
Memory Storage Capacity	128 GB
Flash Memory Type	USB
Connectivity Technology	USB
Hardware Connectivity Technology	USB Type A, USB Type C
Read Speed	Up to 100 Megabytes Per Second
Write Speed	80 MB/s
Special Feature	Dual USB Connector
Color	Black
Product Dimensions	2.76"D x 3.15"W x 0.44"H
Item Weight	0.48 ounces
UPC	619659206246







8. WARRANTY AND SUPPORT

For detailed warranty information, product registration, and technical support, please visit the official SanDisk website. The SanDisk Memory Zone app and RescuePRO Deluxe software are supported by SanDisk, and their respective terms and conditions apply.

Official SanDisk Website: www.sandisk.com



© 2024 SanDisk. All rights reserved. SanDisk is a trademark of Western Digital Corporation or its affiliates.

	<p>SanDisk Memory Zone App: Quick Guide for File Management and Storage Optimization</p> <p>A quick guide to SanDisk Memory Zone, an app for managing phone storage, cleaning media, backing up files, and organizing your digital content across multiple locations.</p>
	<p>SanDisk iXpand Drive Application User Manual</p> <p>User manual for the SanDisk iXpand Drive Application, detailing installation, file management, backup and restore, security features, app settings, and troubleshooting for managing files on iOS devices and SanDisk iXpand flash drives.</p>
	<p>SanDisk 128 GB Ultra Fit USB 3.1 Flash Drive Troubleshooting Guide</p> <p>This document provides troubleshooting information for the SanDisk 128 GB Ultra Fit USB 3.1 Flash Drive, covering topics such as transfer speed limitations and drive temperature during operation.</p>
	<p>Troubleshooting SanDisk Cruzer Flash Drive Detection and Formatting Issues</p> <p>A guide to resolving common issues with SanDisk Cruzer flash drives not being detected by Windows PCs, including steps for checking system requirements, trying different USB ports, and managing the device in Device Manager. It also covers formatting the drive with exFAT or NTFS file systems and data recovery options.</p>
	<p>SanDisk Memory Zone App User Manual</p> <p>User manual for the SanDisk Memory Zone App, detailing features such as overview, app installation, version and device compatibility, backup, restore, copy, move, store, explore, help center, data gathering, and data requests.</p>
	<p>Sandisk Sansa m230 Series mp3 player Teardown Guide</p> <p>A step-by-step teardown guide for the Sandisk Sansa m230 Series mp3 player, detailing how to access internal components for repair or replacement.</p>