

DASH DSTM370GBGY02

DASH Tilt-Head 3.5qt Stand Mixer Instruction Manual

Model: DSTM370GBGY02

1. INTRODUCTION

Thank you for choosing the DASH Tilt-Head 3.5qt Stand Mixer. This appliance is designed to simplify your baking and cooking tasks, offering versatility and efficiency for various recipes. Its compact design makes it suitable for any kitchen size, while its powerful motor handles a range of mixing needs.

This manual provides essential information for the safe and effective operation, maintenance, and care of your new stand mixer. Please read it thoroughly before first use and keep it for future reference.

2. IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using electrical appliances.

- Read all instructions before operating the appliance.
- Do not immerse the motor base, cord, or plug in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use, before putting on or taking off parts, and before cleaning.
- Avoid contact with moving parts. Keep hands, hair, clothing, as well as spatulas and other utensils away from beaters during operation to reduce the risk of injury to persons and/or damage to the mixer.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner.
- The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock, or injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Do not use appliance for other than intended household use.

3. COMPONENTS AND FEATURES

Your DASH Tilt-Head 3.5qt Stand Mixer comes with the following parts:



DASH 3.5QT Stand Mixer: The main unit featuring a powerful 350-watt motor and 12-speed control.



Stainless Steel Mixing Bowl: A sturdy 3.5-quart capacity bowl for all your mixing needs.



Splash Guard: Designed to keep your counter tidy and includes a handy ingredients chute for adding items while mixing.



Paddle Attachment: Ideal for batters, frosting, cookie dough, and creaming butter and sugar.



Dough Hook Attachment: Perfect for kneading pizza and biscuit dough.



Whisk Attachment: Excellent for whipping eggs, cream, and meringues.

Recipe Guide: A collection of recipes to get you started with your new mixer.

4. SETUP AND FIRST USE

1. **Unpacking:** Carefully remove all components from the packaging. Ensure all listed parts are present.
2. **Cleaning:** Before first use, wash the Stainless Steel Mixing Bowl, Paddle Attachment, Dough Hook Attachment, Whisk Attachment, and Splash Guard in warm, soapy water. Rinse thoroughly and dry completely. Wipe the motor base with a damp cloth.
3. **Placing the Mixing Bowl:** Place the Stainless Steel Mixing Bowl onto the base of the mixer. Turn the bowl clockwise until it locks securely into place.
4. **Attaching Accessories:**
 - Ensure the mixer is unplugged.
 - Press the Tilt-Head Release Button located at the back of the mixer and lift the motor head until it clicks into the tilted position.
 - Align the chosen attachment (Paddle, Dough Hook, or Whisk) with the attachment shaft. Push the attachment upwards onto the shaft and turn it slightly until it locks into place.
 - Lower the motor head by pressing the Tilt-Head Release Button again and gently pushing the head down until it locks into the operating position.
5. **Attaching the Splash Guard:** If desired, place the Splash Guard over the mixing bowl before lowering the motor head. Ensure the opening aligns with the attachment.

5. OPERATING INSTRUCTIONS

The DASH Tilt-Head Stand Mixer features 12 speeds, allowing for precise control over your mixing tasks. Always ensure the mixer is on a stable, flat surface before operation.

1. **Adding Ingredients:** Place your ingredients into the Stainless Steel Mixing Bowl. If using the Splash Guard, you can add ingredients through the chute during operation.



The mixer efficiently handles various ingredients, from light batters to thick doughs.

2. **Selecting Speed:** Turn the Speed Control Knob located on the side of the mixer to your desired speed setting. Start with a lower speed to incorporate ingredients, then gradually increase as needed.

FLOUR POWER

Lightweight but *powerful* with 350 watts and 12 Speeds!



Utilize the 12 speeds for tasks such as creaming, whipping, kneading, and general mixing.

3. **Mixing:** Allow the mixer to operate until ingredients are thoroughly combined or reach the desired consistency.
4. **Stopping Operation:** Turn the Speed Control Knob to the "OFF" position. Unplug the mixer from the power outlet.
5. **Removing Bowl and Attachments:** Press the Tilt-Head Release Button and lift the motor head. Remove the attachment by pushing it upwards and turning it slightly to release. Unlock and remove the mixing bowl by turning it counter-clockwise.

6. MAINTENANCE AND CLEANING

Proper cleaning and maintenance will ensure the longevity and optimal performance of your DASH Stand Mixer.

- **Motor Base:** Wipe the motor base with a clean, damp cloth. Do not immerse the motor base in water or any other liquid.
- **Mixing Bowl and Attachments:** The Stainless Steel Mixing Bowl, Paddle Attachment, Dough Hook

Attachment, and Whisk Attachment are all dishwasher safe for easy cleanup.



All removable parts are designed for convenient cleaning in a dishwasher.

- **Splash Guard:** The Splash Guard can be washed by hand with warm, soapy water. Rinse and dry thoroughly.
- **Storage:** Store the mixer in a clean, dry place. Ensure the power cord is neatly wrapped.

7. TROUBLESHOOTING

If you encounter any issues with your DASH Tilt-Head Stand Mixer, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Mixer does not turn on.	Not plugged in; power outlet not working; motor head not fully lowered and locked.	Ensure the power cord is securely plugged into a working outlet. Check that the motor head is fully lowered and locked into place.
Attachment not mixing properly.	Attachment not securely installed; incorrect attachment for task.	Ensure the attachment is pushed up and twisted to lock onto the shaft. Verify you are using the correct attachment for the consistency of your ingredients.
Mixer is vibrating excessively.	Uneven surface; too much mixture; mixture too thick.	Place the mixer on a stable, flat surface. Reduce the amount of ingredients in the bowl. If the mixture is too thick, add liquid or reduce the batch size.
Motor smells like it's burning.	Overloaded motor; continuous operation for too long.	Turn off and unplug the mixer immediately. Allow it to cool down for at least 30 minutes. Reduce the load or break up thick mixtures before restarting. Avoid continuous operation for extended periods.

8. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	DASH
Model Name	Tilt-Head 3.5qt Stand Mixer
Item Model Number	DSTM370GBGY02
Color	Forged Iron
Product Dimensions	12.6"D x 8.7"W x 13"H
Item Weight	10.78 pounds
Capacity	3.5 Quarts
Controls Type	Knob
Blade Material	Stainless Steel
Container Material	Stainless Steel
Special Feature	Adjustable Speed Control, Removable Bowl, Tilt Head
Is Dishwasher Safe	Yes (Bowl & Attachments)
UPC	810137392141
Manufacturer	DASH
Date First Available	August 28, 2024

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official DASH website. You may also contact DASH customer service for assistance with product registration, troubleshooting, or replacement parts.

For additional resources and product information, visit the [DASH Store on Amazon](#).