AOC AX15

AOC AX15 Laptop User Manual

Model: AX15 | Brand: AOC

INTRODUCTION

The AOC AX15 is a high-performance 15.6-inch laptop designed for efficiency and versatility. Featuring an Intel Quad-Core Processor, 16GB RAM, and a 512GB SSD, it delivers fast and reliable performance for various tasks, from document processing and web browsing to multitasking and content creation. This manual will guide you through the essential steps to get started and make the most of your new laptop.

Figure 1: Front view of the AOC AX15 Laptop.

Setup

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Ensure the following items are present:

- 1 × AX15 Laptop (16GB RAM + 512GB SSD)
- 1 × Power Adapter
- 1 × User Manual

Inspect the laptop and accessories for any visible damage. If any items are missing or damaged, contact customer support immediately.

2. Charging the Laptop

Before first use, fully charge the laptop. Connect the power adapter to the laptop's Type-C (DC Jack) port and then to a power outlet. The charging indicator light will illuminate.

3. Initial Power On and Windows 11 Setup

Open the laptop lid. Press the power button, typically located on the top-right side of the keyboard deck. The laptop will

power on and guide you through the Windows 11 setup process. Follow the on-screen prompts to configure your language, region, network settings, and user account.

4. Trackpad Activation

If the trackpad is not responsive after initial setup, it may be disabled. To activate it, press the **Fn** key simultaneously with the **Spacebar**. This shortcut toggles the trackpad functionality.

OPERATING THE LAPTOP

1. Keyboard and Trackpad

The AX15 features a full-size keyboard for comfortable typing and a large, high-sensitivity trackpad for precise navigation. The trackpad supports multi-touch gestures for enhanced usability.

Figure 2: The full-size keyboard and large trackpad provide a full sense of control.

2. Connectivity Ports

The laptop is equipped with a variety of ports for seamless connectivity:

- 2 x USB 3.2 Gen1 ports
- 1 x USB 2.0 port
- 1 x Type-C (Data) port
- 1 x Type-C (DC Jack) port for charging
- 1 x TF Card Socket
- 1 x 3.5mm Headphone Jack
- 1 x HDMI port

For external displays or projectors, use the HDMI port. The laptop also supports WiFi5 and Bluetooth 5.0 for wireless connections.
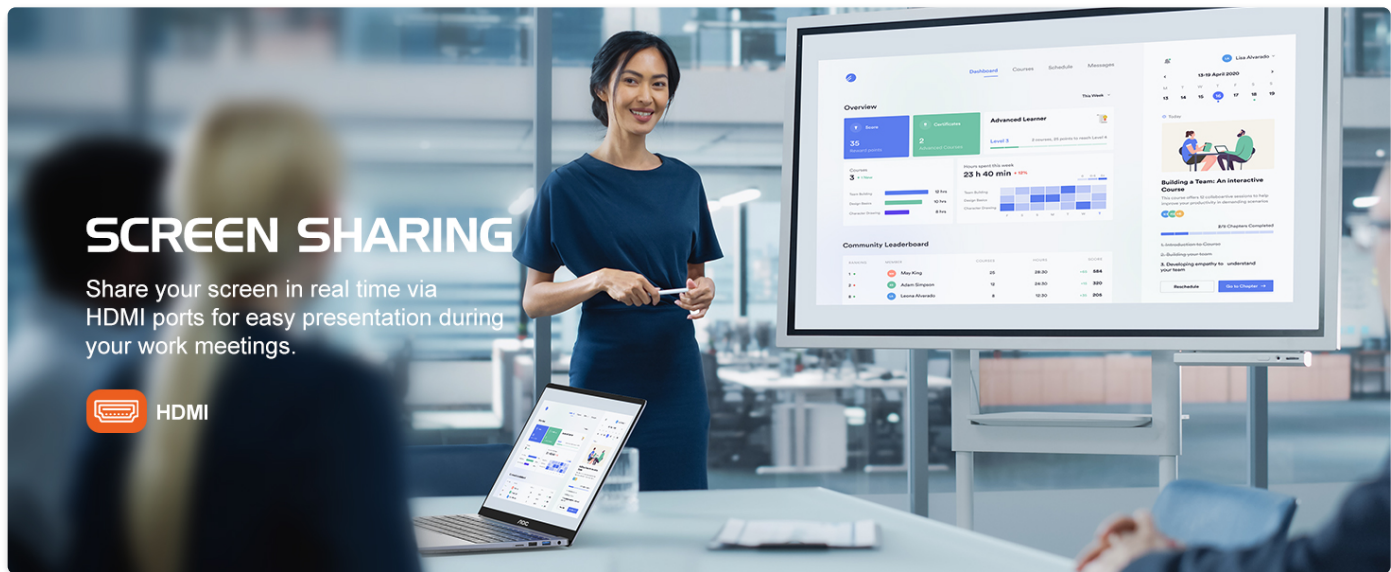

Figure 3: Share your screen in real-time via HDMI ports for easy presentations.

3. Display Features

The 15.6-inch Full HD (1920x1080) IPS screen with a 16:9 ratio and 4mm ultra-narrow bezel provides a comfortable visual experience with expanded screen real estate (90% screen-to-body ratio). This makes it ideal for multimedia

consumption, video editing, and general productivity.

Figure 4: The 15.6-inch FHD IPS screen offers a comfortable visual experience.

4. Webcam and Audio

A built-in 720P HD webcam, dual speakers, and a digital microphone facilitate clear online communication for video calls and conferences.

Figure 5: Built-in webcam, speakers, and microphone for easy online communication.

5. Battery Life

The laptop is equipped with a 5,000 mAh lithium-ion battery, providing approximately 5 hours of average battery life for uninterrupted usage on the go.

Figure 6: The 5,000 mAh lithium-ion battery provides ultra-long endurance.

6. Lay Flat Design

The 180-degree hinge allows the laptop to lay completely flat, expanding usage scenarios and making content sharing or collaboration easier.
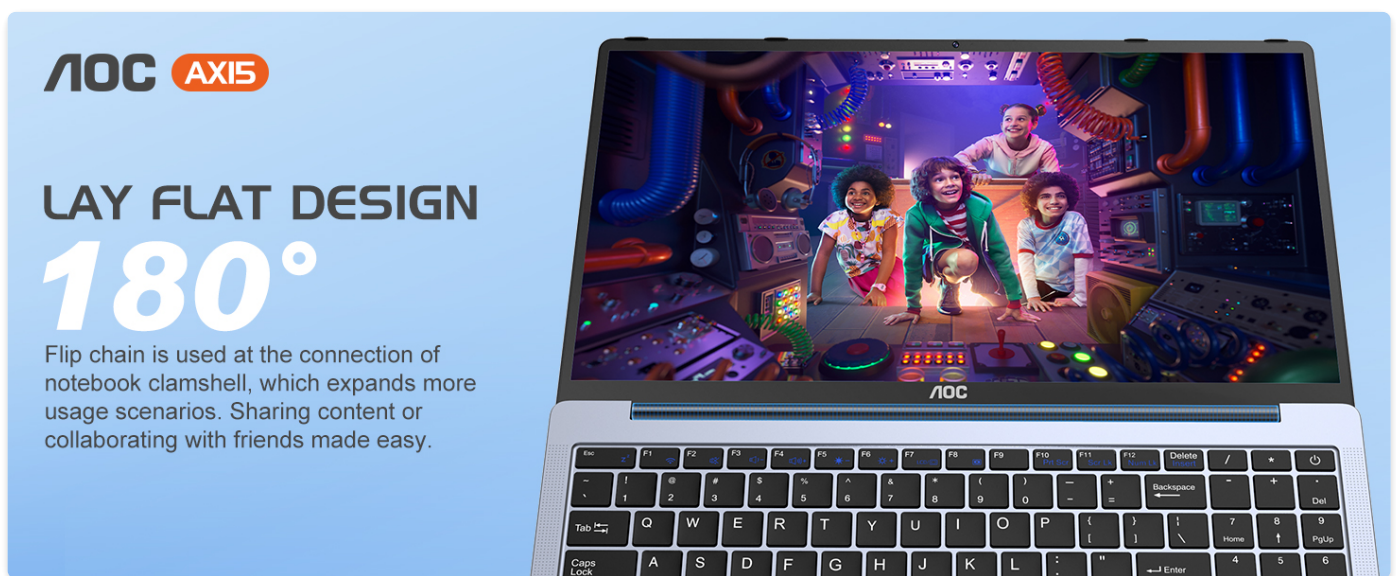

Figure 7: The 180-degree lay flat design enhances versatility.

Maintenance

1. Cleaning

Regularly clean the screen with a microfiber cloth and a screen-safe cleaning solution. Use a soft brush or compressed air to remove dust from the keyboard and ports. Ensure the laptop is powered off before cleaning.

2. Software Updates

Keep your Windows 11 operating system and drivers updated to ensure optimal performance and security. Check for updates regularly through Windows Settings.

3. Storage Management

Periodically manage your 512GB SSD storage by deleting unnecessary files, uninstalling unused applications, and

utilizing cloud storage for large files to maintain fast performance.

4. Upgrade Support

The laptop supports SSD upgrades. It has a built-in 16GB DDR4 and 512GB SSD with a single slot for expansion up to 2TB M.2 2280 NGFF SSD. Any upgrades should be performed under professional guidance to avoid damage and ensure compatibility.

Figure 8: The laptop supports SSD upgrades up to 2TB.

5. Cooling Scheme

The AX15 features a scientific cooling scheme with a smart silent fan and copper tubing to prevent overheating during prolonged use. Ensure proper ventilation by not blocking the air vents.

Figure 9: The laptop features a scientific cooling scheme for optimal temperature management.

TROUBLESHOOTING

If you encounter issues with your AOC AX15 laptop, consider the following common troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Check if the power outlet is functional.
- **Display Issues:** If the screen is blank, try connecting an external monitor via HDMI to determine if the issue is with

the laptop's display or the graphics output.

- **Trackpad/Keyboard Unresponsive:** Ensure the trackpad is enabled (Fn + Spacebar). Restart the laptop.
- **Slow Performance:** Close unnecessary applications, check for background processes, and ensure sufficient free storage space.
- **Connectivity Problems:** For Wi-Fi, ensure the router is working and the laptop is within range. For Bluetooth, ensure the device is discoverable and correctly paired.

If the problem persists after attempting these steps, please refer to the Support section for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	AOC
Model Name	AX15
Operating System	Windows 11
Screen Size	15.6 inches
Screen Resolution	1920 x 1080 pixels (FHD IPS)
Processor	Intel Quad-Core Processor (Up to 3.6GHz)
RAM	16GB DDR4
Hard Drive	512GB M.2 2280 Solid State Drive
Graphics Coprocessor	Intel UHD Graphics Up to 1200MHz
USB Ports	2 x USB 3.0, 1 x USB 2.0
Type-C Ports	1 x Data, 1 x DC Jack
HDMI Port	1
Headphone Jack	3.5mm
TF Card Socket	1
Wireless Connectivity	WiFi5, Bluetooth 5.0
Webcam	Built-in 720P HD
Battery Life (Average)	5 Hours (5,000 mAh Lithium Ion)
Item Weight	5.28 pounds
Product Dimensions	14.07 x 9 x 0.66 inches

WARRANTY

The AOC AX15 Laptop comes with a **1-year effective warranty period**. This warranty covers manufacturing defects and ensures free return or exchange service for eligible issues. Please retain your proof of purchase for warranty claims.
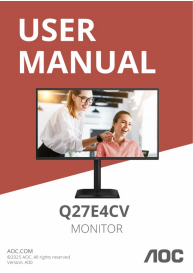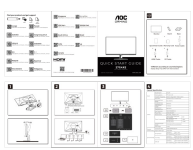
SUPPORT

AOC is committed to providing excellent customer service. If you have any product-related questions, require technical assistance, or need to inquire about offline maintenance services, please contact our professional service team. We offer round-the-clock customer service to ensure your satisfaction.

Contact information can typically be found on the product packaging, the official AOC website, or through the seller's profile where the product was purchased. Please refer to the postcard included in the brand information for direct contact details.

Related Documents - AX15

	[AOC 22B2H LED Monitor User Manual and Specifications](#) Detailed user manual and technical specifications for the AOC 22B2H 21.5-inch Full HD LED monitor. Learn about setup, OSD menu adjustments, connectivity options (VGA, HDMI), software features (i-Menu, e-Saver, Screen+), and compliance.
	[AOC Q27E4CV Monitor User Manual](#) User manual for the AOC Q27E4CV monitor, covering safety, installation, configuration, adjustments, specifications, and troubleshooting. Provides detailed instructions for setting up and using the Quad HD LED display.
	[AOC CU34E4CV Monitor User Manual](#) Comprehensive user manual for the AOC CU34E4CV monitor, covering setup, features, safety, troubleshooting, and specifications. Learn how to connect, configure, and optimize your display for the best viewing experience.
	[AOC 27G4XE Gaming Monitor Quick Start Guide](#) Concise guide to setting up and using the AOC 27G4XE gaming monitor, including specifications, connections, and OSD navigation.

AOC CQ32G4E Gaming Monitor User Manual - Setup, Features, and Troubleshooting

Comprehensive user manual for the AOC CQ32G4E gaming monitor. Covers setup, installation, features like Adaptive-Sync and HDR, troubleshooting, and technical specifications. Get the most out of your AOC gaming display.

AOC 16T10 LCD Monitor User Manual

User manual for the AOC 16T10 LCD Monitor, covering setup, operation, troubleshooting, and specifications. Learn how to connect, adjust, and maintain your monitor for optimal viewing.