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› viquee C24 5G Unlocked Smartphone User Manual

viquee C24

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Model: C24

1. INTRODUCTION

Thank you for choosing the viquee C24 5G Unlocked Smartphone. This manual provides essential information to help you set up, operate, and maintain your device. Please read this manual carefully before using your phone to ensure proper functionality and safety.

The viquee C24 is a powerful 5G smartphone featuring a 6.3-inch display, Android 13.0 operating system, advanced security options like Face ID and fingerprint unlock, and a robust 6000mAh battery. It is designed for seamless communication, entertainment, and productivity.

2. WHAT'S IN THE BOX

Carefully unpack your viquee C24 smartphone and check for the following items:

- viquee C24 Smartphone
- USB Cable
- Charger Head (one of four types)
- Headset
- Card Pin (SIM ejector tool)
- Mobile Manual (this document)
- Screen Protector
- Mobile Phone Cases

PACKING LIST



Figure 2.1: The image displays the complete packing list for the viquee C24 smartphone. It includes the phone itself, a USB cable, a charger head (with a note indicating one of four types will be included), a headset, a card pin (SIM ejector tool), the mobile manual, a screen protector, and mobile phone cases.

3. SETUP

3.1 SIM Card and SD Card Installation

The viquee C24 supports dual SIM cards and a dedicated microSD card for expandable storage. Ensure your phone is powered off before inserting or removing cards.

1. Locate the SIM card tray on the side of your phone.
2. Insert the provided card pin into the small hole next to the tray to eject it.
3. Place your Nano-SIM cards (SIM1 and SIM2) and/or microSD card into the designated slots on the tray, ensuring the gold contacts face downwards.
4. Gently push the tray back into the phone until it clicks into place.

Dual SIM+Dedicated micro SD Card Slot

Expandable storage. Supports simultaneous use of two SIM cards for data and phone calls or a micro SD card for data storage.



Figure 3.1: This image illustrates the dual SIM and dedicated microSD card slot of the viquee C24 smartphone. It shows how two SIM cards (SIM1 and SIM2) and one microSD card can be inserted simultaneously into the tray for expanded connectivity and storage.

3.2 Initial Power On and Basic Setup

1. Press and hold the Power button (usually on the right side) until the viquee logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. You will be guided through setting up security features such as a PIN, pattern, or password, and optionally Face ID and fingerprint unlock.

4. OPERATING YOUR PHONE

4.1 Display and Navigation

The C24 features a 6.3-inch display with a 2340 x 1080 resolution and a 120Hz refresh rate for smooth visuals.

Navigate the interface using touch gestures: tap, swipe, pinch-to-zoom.



Figure 4.1: This image shows the front and back of the vivo C24 smartphone in purple, alongside a stylus. The front displays the vibrant screen, while the back highlights the camera module and the phone's sleek design.

4.2 Calls and Messaging

To make a call, open the Phone app and dial the number or select a contact. For messaging, use the pre-installed Messages app to send and receive SMS/MMS.

4.3 Camera Usage

The C24 is equipped with a 64MP front camera and a 12MP rear camera, enhanced by an upgradable adaptive pixel technology for optimized imaging. Open the Camera app to capture photos and videos.

4.4 Security Features

Your C24 smartphone offers advanced security options:

- **Face ID:** Unlock your phone using facial recognition.
- **Fingerprint Lock:** Use your fingerprint for quick and secure access.

Zero photosensitive ace recognition

With zero-light face recognition, zero-light face recognition can accurately recognize all the time, bringing a science fiction unlocking experience. Zero-light face recognition with hidden infrared light, no need to glare in the dark environment, still easy to read your "face"



Figure 4.2: This image depicts a person using the zero photosensitive face recognition feature of the viqee C24 smartphone. The phone is held up to the user's face, demonstrating the secure and convenient unlocking method.

4.5 Connectivity

The C24 supports various connectivity options:

- **5G Mobile Data:** Experience fast transmission speeds and low latency.
- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with wireless accessories like headsets and speakers.
- **GPS:** Utilize the built-in GPS for navigation and location services.

GPS navigation

GPS positioning and navigation, to protect you and create indoor navigation function the national super high 300 airports High-speed rail stations, shopping malls and other public places



Figure 4.3: This image shows the viquee C24 smartphone displaying GPS navigation. The screen illustrates a map with a route, highlighting the phone's capability for precise positioning and navigation.

4.6 Battery Management

The C24 is equipped with a 6000mAh battery. To optimize battery life:

- Adjust screen brightness.
- Close unused apps running in the background.
- Enable battery saver mode when needed.
- Charge your phone using the provided USB cable and charger head.

5. MAINTENANCE

5.1 Cleaning

Use a soft, lint-free cloth to clean your phone's screen and body. Avoid using harsh chemicals or abrasive materials.

5.2 Software Updates

Regularly check for and install software updates to ensure your phone has the latest features, security patches, and performance improvements. Go to *Settings > System > System update*

5.3 Storage Management

Your phone comes with 128GB of internal storage, expandable with a 64GB SD card. Regularly manage your storage by deleting unnecessary files, clearing app caches, and moving media to the SD card.

6. TROUBLESHOOTING

If you encounter issues with your viquee C24, try the following common solutions:

- **Phone not turning on:** Ensure the battery is charged. Connect to the charger for at least 15 minutes before attempting to power on.
- **Apps crashing or freezing:** Close the app and reopen it. If the issue persists, restart your phone. Clear the app's cache or data from *Settings > Apps*.
- **Poor network signal:** Check if your SIM card is properly inserted. Move to an area with better network coverage. Restart your phone.
- **Battery draining quickly:** Review battery usage in *Settings > Battery* to identify power-hungry apps. Reduce screen brightness and disable unnecessary features like Wi-Fi, Bluetooth, or GPS when not in use.
- **Fingerprint/Face ID not working:** Ensure your fingers are clean and dry for fingerprint scanning. For Face ID, ensure your face is well-lit and unobstructed. Re-register your fingerprint or face if necessary.

For more complex issues, please refer to the official viquee support resources or contact customer service.

7. SPECIFICATIONS

Feature	Specification
Model Name	C24
Operating System	Android 13.0
Screen Size	6.3 Inches
Resolution	2340 x 1080
Refresh Rate	120 Hz
Processor	Qualcomm Snapdragon 8 Gen 2
RAM	4GB
Internal Storage	128GB
Expandable Storage	Supports 64GB SD Card
Battery Capacity	6000 mAh
Front Camera	64MP

Feature	Specification
Rear Camera	12MP (with 200MP sensor technology)
Cellular Technology	5G
Connectivity	USB, Wi-Fi, Bluetooth, GPS
Security Features	Face ID, Fingerprint Lock
Color	Purple
Item Weight	2.2 pounds

8. WARRANTY AND SUPPORT

viquee is committed to customer satisfaction. If you have any questions or require assistance with your C24 smartphone, please contact us. We aim to respond to all inquiries within 24 hours.

For detailed warranty information, please refer to the warranty card included with your product or visit the official viquee website. Keep your proof of purchase for warranty claims.

Online Support: [Visit the viquee Store on Amazon](#)