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OtterBox Commuter Series Case (Model: 27-53209-SN)

OtterBox Commuter Series Case for iPhone 11 - Instruction Manual

1. INTRODUCTION

This manual provides instructions for the OtterBox Commuter Series Case, designed specifically for the iPhone 11. The Commuter Series offers robust protection against drops, bumps, dust, and fumbles, ensuring your device remains safe during daily use.

2. COMPATIBILITY

This case is compatible exclusively with the iPhone 11. It is **not compatible** with iPhone 11 Pro or iPhone 11 Pro Max models.



This image illustrates the size difference between iPhone 11 Pro, iPhone 11 Pro Max, and iPhone 11, confirming that the case is designed specifically for the 6.1-inch iPhone 11.

3. WHAT'S IN THE BOX

The OtterBox Commuter Series Case package includes:

- OtterBox Commuter Series Case
- Screen Protector

4. SETUP AND INSTALLATION

The Commuter Series case consists of two main components: an inner synthetic rubber slipcover and a rigid polycarbonate outer shell. To install your case and screen protector:

- 1. Separate Components:** Carefully separate the inner synthetic rubber slipcover from the rigid polycarbonate outer shell.
- 2. Install Slipcover:** Place your iPhone 11 into the inner synthetic rubber slipcover, ensuring all edges and corners of the phone are properly seated within the slipcover.
- 3. Attach Outer Shell:** Align the outer polycarbonate shell with the slipcover and snap it into place. Start from one end and work your way around the phone until the shell is securely fastened and all edges are flush.
- 4. Apply Screen Protector:** For the included screen protector, follow the specific instructions provided with the screen protector itself for proper application to the iPhone 11 screen. Ensure the screen is clean and free of dust before application.



This image shows the two-piece design of the OtterBox Commuter Series Case, consisting of an inner rubber slipcover and

an outer hard polycarbonate shell, alongside an iPhone 11, demonstrating how the case protects the device.

5. FEATURES

The OtterBox Commuter Series Case offers several key features designed for device protection:

- **Dual-Layer Protection:** Combines a soft inner synthetic rubber slipcover and a hard outer polycarbonate shell for comprehensive defense against drops and impacts.
- **Drop Protection:** Engineered to survive drops, tested to exceed military standard (MIL-STD-810G 516.6) by 3X.
- **Slim Profile:** Features a thin, lightweight, 2-piece design that allows for easy pocket-friendly carrying.
- **Port Covers:** Integrated port covers block dust, dirt, and lint from entering device jacks and ports, maintaining device cleanliness and functionality.
- **Screen Protection:** Includes a raised bumper around the screen for added protection against direct impacts. A separate screen protector is also included for direct screen coverage.



Images are representative samples of OtterBox Commuter Series, not by device

This diagram points out various protective features of the Commuter Series case, including raised edges for camera and screen protection, port covers, and the dual-layer construction for drop protection.

6. MAINTENANCE

To ensure the longevity and effectiveness of your OtterBox Commuter Series Case, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the case with a soft, damp cloth. For stubborn dirt, a mild soap solution can be used. Ensure the case is completely dry before re-installing your phone.
- **Avoid Harsh Chemicals:** Do not use harsh chemicals, abrasive cleaners, or solvents, as these can damage the case material and finish.
- **Port Cover Inspection:** Periodically check the port covers to ensure they are free of debris and functioning correctly to prevent dust and dirt ingress.

7. SPECIFICATIONS

Specification	Detail
Product Dimensions	7 x 4 x 2 inches
Item Weight	5.3 ounces
Item Model Number	27-53209-SN
Compatible Phone Models	iPhone 11
Material	Synthetic rubber slipcover, Polycarbonate shell
Special Features	Shock-Absorbent, Port Protection

8. WARRANTY AND SUPPORT

For detailed warranty information, product registration, and customer support, please visit the official OtterBox website. Keep your purchase receipt as proof of purchase for any warranty claims or service requests.