Airthings 2960

Airthings View Plus - Comprehensive Air Quality Monitor User Manual

Your guide to understanding and improving your indoor air quality.

PRODUCT OVERVIEW

The Airthings View Plus is a comprehensive, Wi-Fi-connected, battery-operated indoor air quality monitor designed to provide real-time insights into the air you breathe. It continuously measures radon gas, PM2.5 (particulate matter), carbon dioxide (CO2), volatile organic compounds (VOCs), humidity, temperature, and air pressure.

The Airthings View Plus monitor with its accompanying mobile application.

Understanding your indoor air quality is crucial for overall health, sleep, and comfort. The View Plus helps you track pollutants and contaminants before they become a problem, offering powerful peace of mind.
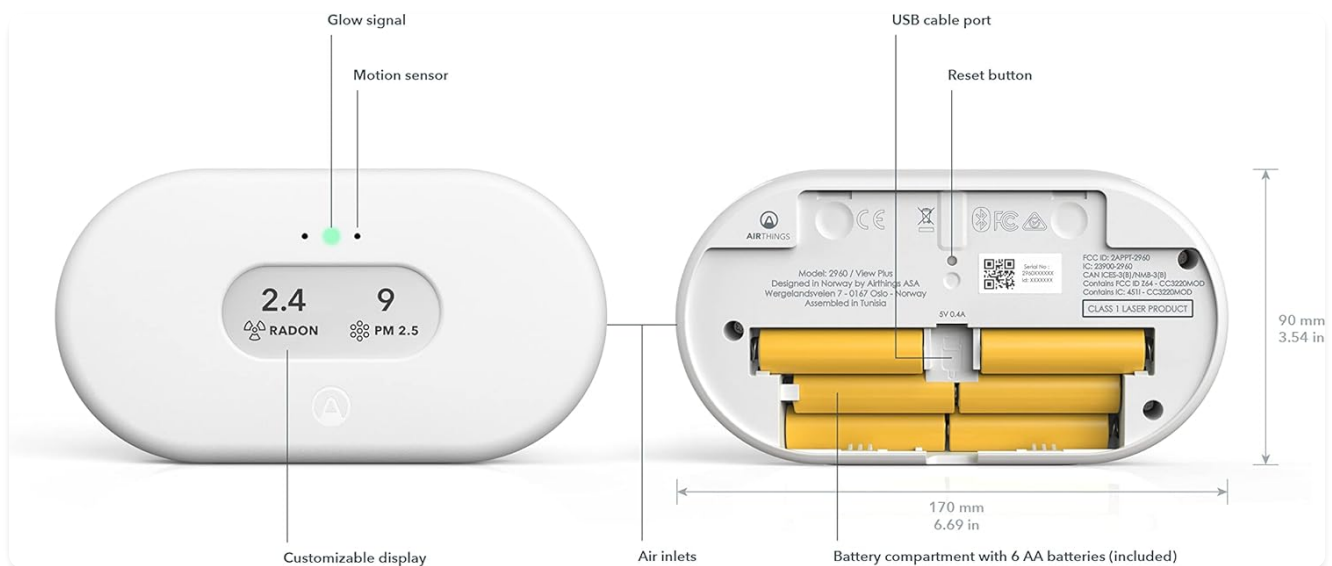
SETUP GUIDE

Setting up your Airthings View Plus is quick and easy. Follow these steps to get your device up and running:

1. **Download the Airthings App:** Search for "Airthings" in your device's app store (available on iOS and Android) and create an account.

2. **Activate the Monitor:** Locate the battery compartment on the back of the View Plus. Remove the plastic battery tab to activate the pre-installed 6 AA batteries.

3. **Place Your Device:** Place your View Plus in any room where you want to monitor air quality. It's ideal for family rooms, bedrooms, or kitchens. Ensure it's placed at least 3 feet (90 cm) away from windows, doors, or heating/cooling vents to avoid skewed measurements. Do not place it in areas where humidity can exceed 85%, such as a bathroom, as this can permanently damage the radon sensor.

4. **Add Device to App:** Open the Airthings app, select 'Add device', and follow the on-screen instructions. Your phone will find the View Plus using Bluetooth.

5. **Connect to Wi-Fi:** The app will guide you through connecting your View Plus to your home Wi-Fi network. This enables continuous monitoring and data access from anywhere.

6. **Optional USB Power:** For perpetual power and to activate hub functionality (allowing other Airthings Wave monitors to stay online), you can plug the device into a wall outlet using the included USB-C cable.

Back of the Airthings View Plus, revealing the battery compartment for 6 AA batteries.

Detailed diagram of the Airthings View Plus, highlighting its components and dimensions.
Official video demonstrating the unboxing and setup process for the Airthings View Plus.

OPERATING YOUR DEVICE

The Airthings View Plus provides continuous monitoring of your indoor air quality. Here's how to interpret and interact with your device:

- **eInk Display:** The customizable eInk screen shows up to two values you most want to see (e.g., Radon and PM2.5). It's low-energy, high-contrast, and always readable.

- **Motion-Activated Status:** Wave your hand in front of the device to see an instant assessment of your overall air quality (Good, Fair, or Poor) indicated by a green, yellow, or red light. It will also flash specific values that are of concern.

- **Airthings App Integration:** The free Airthings app is your primary interface for detailed insights. Check current air quality readings, analyze trends over time with dynamic graphs, receive timely notifications, and get tips to improve your air. You can also check local pollen forecasts.

- **Sensor Calibration:** PM, air pressure, temperature, and humidity measurements are available immediately. VOC and CO2 sensors will adjust to the room's environment over the first week, and radon readings require approximately 30 days for a stable long-term average.

- **Hub Functionality:** When plugged in via USB-C, the View Plus acts as a hub, allowing other Airthings Wave monitors in your home to stay online and accessible from anywhere.

The Airthings View Plus displaying readings on its eInk screen in a home environment.

A user interacting with the Airthings app to view real-time air quality data.
Official video demonstrating the pollen levels feature within the Airthings app.

Maintenance

To ensure optimal performance and accurate readings from your Airthings View Plus, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the device with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could damage the sensors or casing.

- **Battery Replacement:** The device uses 6 AA batteries, which typically last up to 2 years. Replace all batteries when the low battery indicator appears on the display or in the app.

- **Firmware Updates:** Keep your device's firmware updated through the Airthings app to ensure you have the latest features and performance improvements.

Troubleshooting

If you encounter issues with your Airthings View Plus, try the following common troubleshooting steps:

- **Connectivity Issues:** If the device loses Wi-Fi connection, ensure your router is working correctly and the device is within range. Try restarting your Wi-Fi router and the View Plus.

- **Inaccurate Readings:** Ensure the device is placed in an optimal location, away from direct drafts, heat sources, or high humidity. Allow sufficient time for sensors (especially CO2, VOC, and Radon) to calibrate after initial setup or relocation.

- **App Not Syncing:** Check your phone's Bluetooth and Wi-Fi connections. Ensure the Airthings app is updated to the latest version. Try closing and reopening the app.

- **Device Not Responding:** If the device is unresponsive, try removing and reinserting the batteries. If using USB power, unplug and replug the USB-C cable.

For more detailed troubleshooting or persistent issues, please refer to the User Manual (PDF) or contact Airthings Support.

SPECIFICATIONS

Feature	Detail
Brand	Airthings
Model	2960 (View Plus)
Power Source	Battery Powered (6 AA batteries included) or USB-C
Battery Life	Up to 2 years (on batteries)
Sensors	Radon, PM2.5, CO2, VOCs, Humidity, Temperature, Air Pressure
Connectivity	Wi-Fi, Bluetooth
Display	Customizable eInk display
Dimensions	4"D x 4"W x 2"H (Circular shape)
Operating Temperature	39.2°F to 104°F (4°C to 40°C)
Operating Humidity	<85% (non-condensing)
Compatible Devices	Airthings View series, Airthings Hub, Alexa, Homey

WARRANTY INFORMATION

Airthings offers a 5-year extended warranty on all air quality monitors for consumers. Registration is required within 30 days of purchase on the official Airthings website. Registration is free and your statutory rights are not affected.

SUPPORT & RESOURCES

For additional assistance and resources, please refer to the following:

- **User Manual (PDF):** Access the full user manual for detailed instructions and information: Download PDF

- **Airthings Brand Store:** Explore other Airthings products and accessories: Visit Store

- **Airthings Help Center:** Find FAQs, articles, and contact support directly through the Airthings app or website.

Related Documents - 2960

[Airthings View Plus: Complete Indoor Air Quality Monitor - User Manual & Specs](#)
Explore the Airthings View Plus, an advanced indoor air quality monitor designed for comprehensive home monitoring. It measures radon, PM2.5, CO2, VOCs, humidity, temperature, and air pressure, providing detailed insights via a customizable ePaper display, a mobile app, and an online dashboard. Learn about its smart home integrations, long battery life, and easy setup.

[Airthings View Plus: Complete Indoor Air Quality Monitor User Manual](#)
Comprehensive user manual for the Airthings View Plus, an indoor air quality monitor that tracks radon, PM2.5, CO2, VOCs, temperature, humidity, and pressure. Learn about setup, daily use, features, and troubleshooting.

[Airthings View Plus FAQ: Indoor Radon & Air Quality Monitor](#)

Frequently Asked Questions about the Airthings View Plus, an indoor radon and air quality monitor. Get answers on warranty, placement, calibration, smart home compatibility, hub features, and more.

[Airthings View Series User Manual: Indoor Air Quality and Radon Monitors](#)

Comprehensive user manual for the Airthings View series, detailing setup, features, daily use, and troubleshooting for indoor air quality and radon monitoring devices.

[Airthings Wave Plus FAQ: Smart Indoor Air Quality and Radon Monitor](#)

Frequently asked questions about the Airthings Wave Plus, covering placement, accuracy, portability, app connectivity, CO2 and radon monitoring, and warranty information for this smart indoor air quality and radon monitor.

[Airthings Wave Plus Smart Indoor Air Quality and Radon Monitor](#)

The Airthings Wave Plus is an app-enabled indoor air quality monitor that measures six key aspects: radon, carbon dioxide (CO2), airborne chemicals (VOCs), humidity, temperature, and air pressure. It helps users understand and improve their home's air quality for better health and wellbeing, featuring easy setup, cable-free operation, multi-room monitoring capabilities, and integration with smart home systems.