

MECHEN H11 PRO

MECHEN H11 PRO MP3 Player User Manual

Model: H11 PRO | Brand: MECHEN

INTRODUCTION

Thank you for choosing the MECHEN H11 PRO MP3 Player. This device is a versatile multimedia player featuring a smooth Android system, a 5-inch IPS touch screen, and extensive storage capabilities. It is designed for an excellent audio-visual experience, supporting various music and video formats, and offering seamless online music streaming via Wi-Fi. With its long-lasting battery and parental control features, it's suitable for users of all ages.

SAFETY INFORMATION

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the device to strong impacts.
- Use only the provided or approved charging cable.
- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- Keep the device away from water and other liquids.
- Ensure proper ventilation when charging or using the device for extended periods.

PACKAGE CONTENTS

Packing List

- 1 x Music Player
- 1 x USB cable
- 1 x Earphones
- 1 x Protective Film
- 1 x Protective Case
- 1 x User Manual

128GB 1 x 128GB TF Card



Image: Contents of the MECHEN H11 PRO MP3 Player package.

Please check the package for the following items:

- 1 x MECHEN H11 PRO Music Player
- 1 x USB Cable (Type-C)
- 1 x Earphones
- 1 x Protective Film
- 1 x Protective Case
- 1 x User Manual (this document)
- 1 x 128GB TF Card

PRODUCT OVERVIEW



Image: Front and side view of the MECHEN H11 PRO MP3 Player.

The MECHEN H11 PRO is designed for intuitive use. Familiarize yourself with its key components:

- **5-inch IPS Touch Screen:** High-resolution display for navigation and media playback.
- **Power Button:** Located on the side, used to power on/off and wake/sleep the device.
- **Volume Buttons:** Adjust audio output level.
- **USB-C Port:** For charging and data transfer.
- **3.5mm Headphone Jack:** Connect wired earphones.

- **Micro SD Card Slot:** For memory expansion up to 1TB.
- **Built-in Speaker:** For audio playback without headphones.

SETUP

1. Charging the Device

Before first use, fully charge the device. Connect the provided USB-C cable to the player's USB-C port and the other end to a USB power adapter (not included) or a computer's USB port. The charging indicator will show the charging status.



Image: The MECHEN H11 PRO features a 2500mAh long-lasting battery.

2. Inserting the TF Card

The device comes with a 128GB TF card pre-installed or included. If you need to insert or replace it, locate the TF card slot on the side of the device. Gently push the card into the slot until it clicks into place. Ensure the card is inserted correctly to avoid damage.

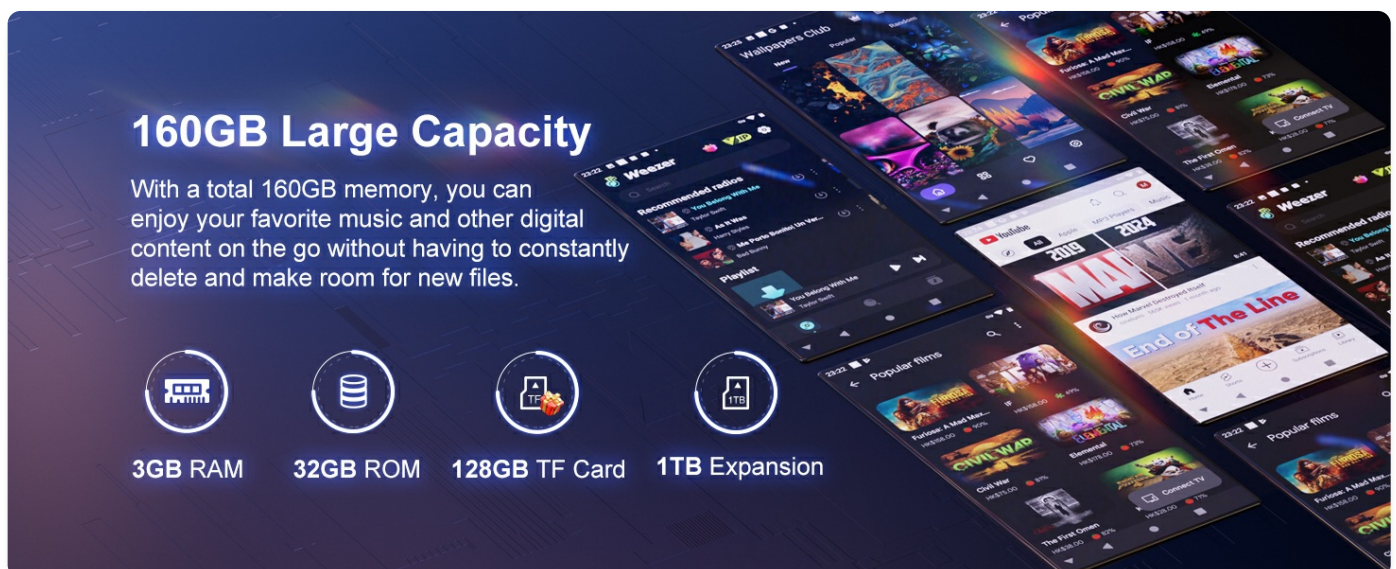


Image: The MECHEN H11 PRO offers 160GB large capacity with expansion options.

3. Initial Power On and Wi-Fi Connection

Press and hold the Power button to turn on the device. Follow the on-screen prompts to select your language and connect to a Wi-Fi network. This is essential for accessing online streaming services and the Google Play Store.



Image: Bluetooth and Wi-Fi for enhanced connectivity.

OPERATING INSTRUCTIONS

1. Basic Navigation

The MECHEN H11 PRO operates on an Android system with a responsive touch screen. Swipe to navigate between screens, tap icons to open applications, and use the back button or gestures (if configured) to return to previous screens.

2. Music Playback

The device supports various music formats including MP3, OGG, FLAC, AAC, WAV, WMA, APE, M4A, and DTS. Use the pre-installed music application to manage your local music library. You can scan for songs, create playlists, and search for tracks by name.

Music Library On the Go

MP3, OGG, FLAC, AAC, WAV, WMA, APE, M4A, DTS

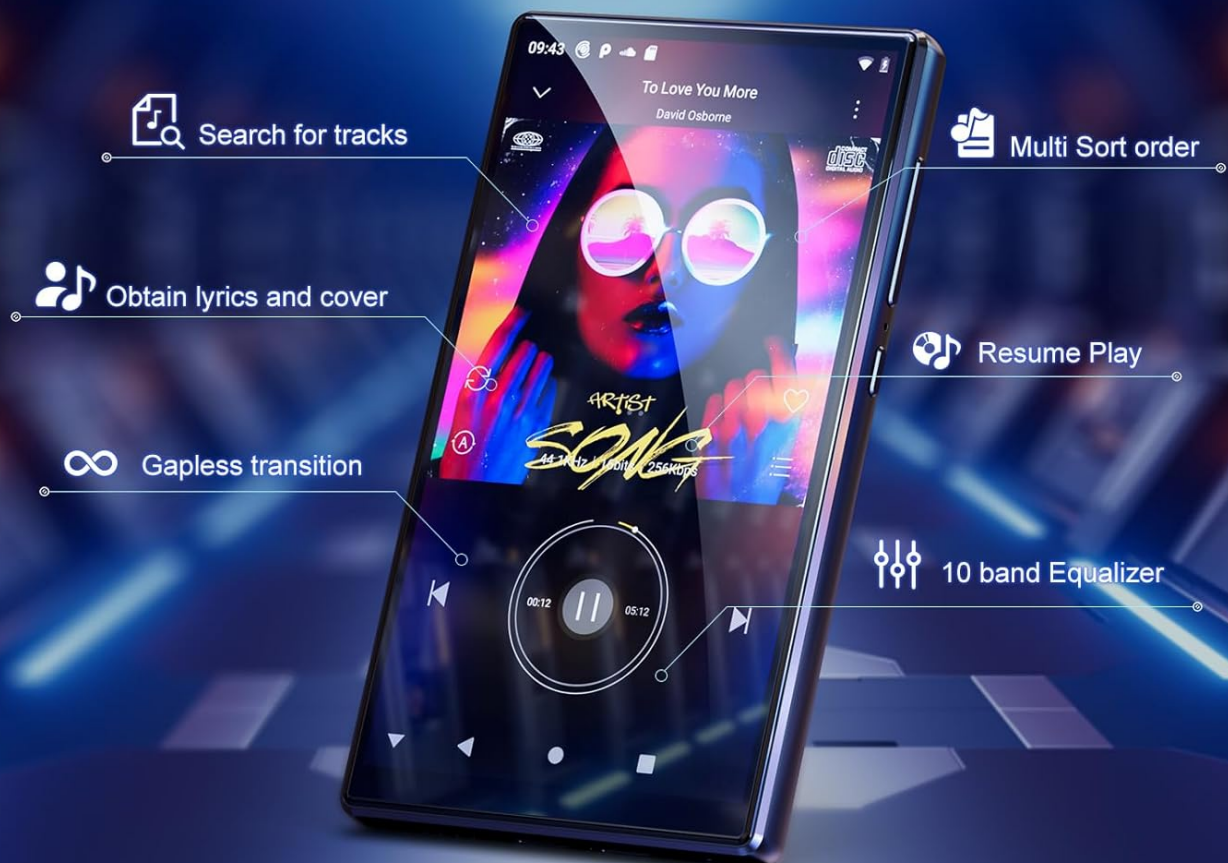


Image: Music Library On the Go interface.

For online streaming, utilize pre-installed apps like Spotify, Amazon Music, Deezer, and TIDAL. Ensure you are connected to Wi-Fi for seamless streaming.

Seamless Streaming Music

Pre-installed Spotify, Apple Music, Amazon Music, Youtube Music, Deezer, Tidal, HiBy Music, AIMP, you can enjoy millions of songs, podcasts, and playlists without having to download them to your device.

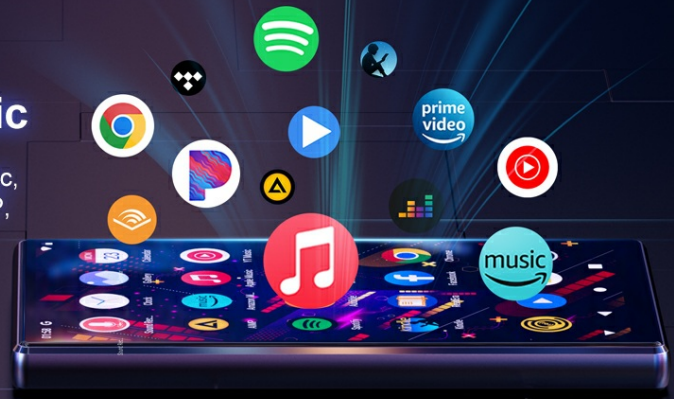


Image: Seamless Streaming Music experience.

3. Video Playback

The 5-inch HD IPS display supports 720p and 1080p videos. The player is compatible with RM, RMVB, FLV, MP4, DAT, MKV, MPG, MOV, and TS formats without the need for conversion. Open the video player application to browse and play your video files.

1080P IPS Touch Screen

 RM、RMVB、FLV、MP4、DAT、MKV、MPG、MOV、TS

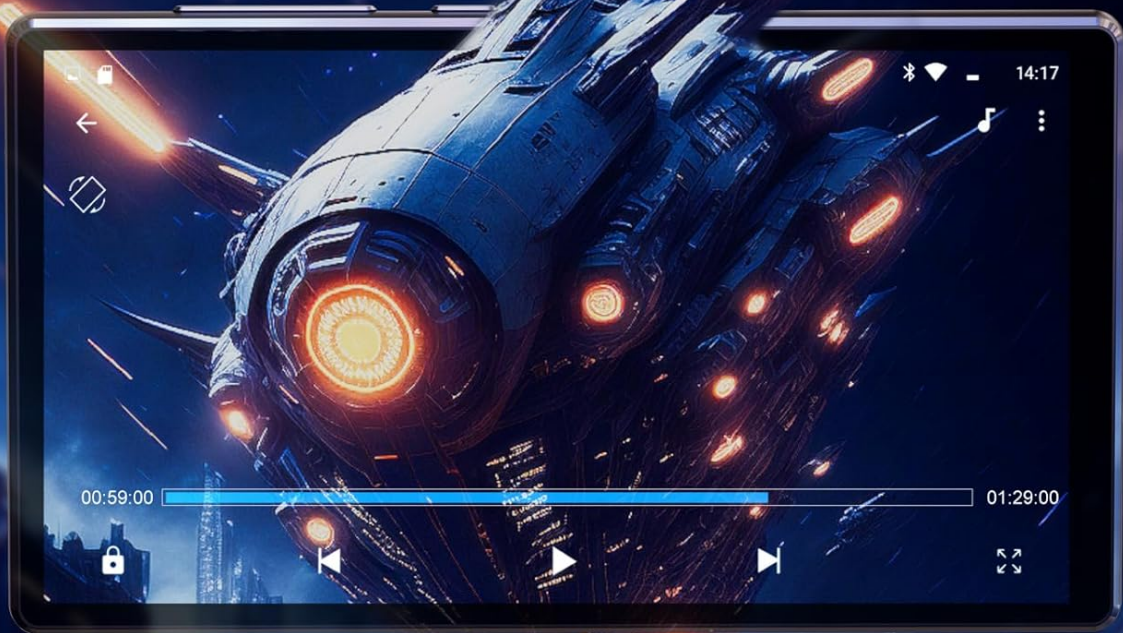


Image: 1080P IPS Touch Screen for video playback.

4. Bluetooth Connectivity

The device features Bluetooth 4.1 with bidirectional transmission. To connect to Bluetooth headphones, speakers, or car audio systems:

1. Go to Settings > Connected devices > Bluetooth.
2. Turn on Bluetooth.
3. Ensure your Bluetooth accessory is in pairing mode.
4. Select your accessory from the list of available devices to pair.

Two-way Bluetooth Connection

Wider and Stable Bluetooth Easy To Connect With Your Bluetooth earbuds, Bluetooth Speaker And Car.



Image: Two-way Bluetooth Connection.

5. App Management and Parental Controls

Access the Google Play Store to download and install additional applications. Be mindful that too many apps can affect performance. The device also includes parental controls, allowing you to set screen time limits, block/allow apps, and manage Chrome website access. Parental authorization is required for children to download apps.

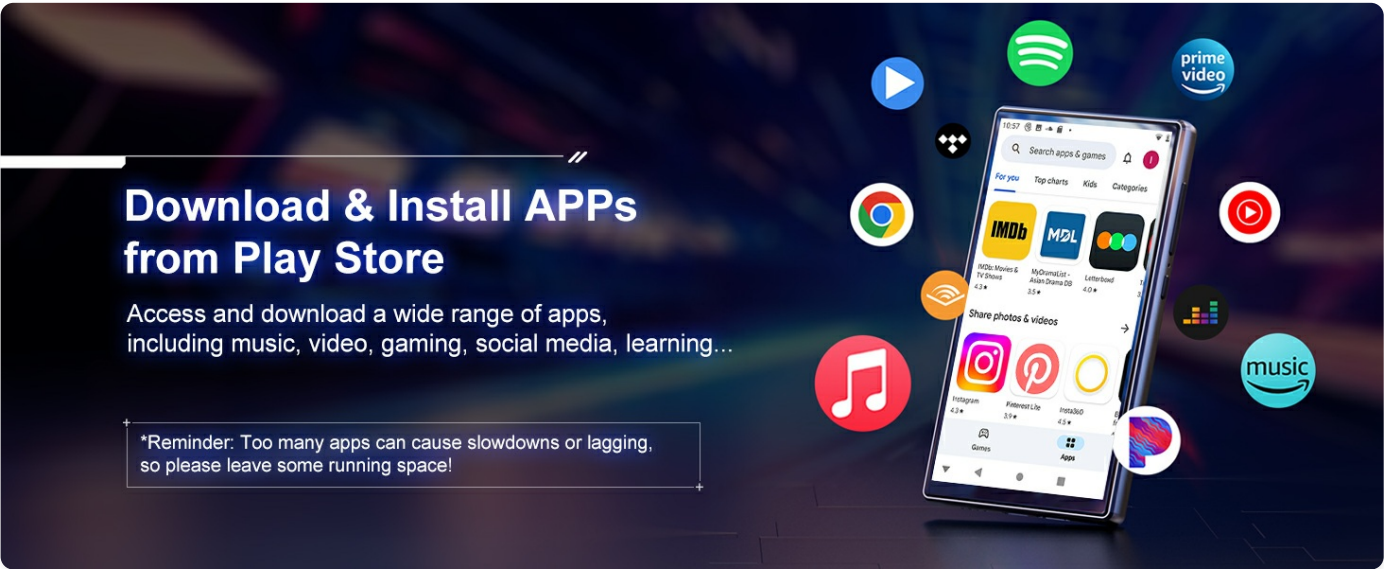


Image: Download & Install APPs from Play Store.



Image: Setup Parental Control is Important!

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the screen and body of the device. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Periodically check for system updates in the device settings to ensure optimal performance and access to the latest features.
- **Storage Management:** Regularly review your stored files and applications. Delete unnecessary content to free up space and maintain smooth operation.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Store the device in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Device does not turn on.	Low battery; device frozen.	Charge the device for at least 30 minutes. Press and hold the power button for 10-15 seconds to force restart.
Lagging or slow performance.	Too many apps running in background; low storage space.	Close unnecessary applications. Clear cache or uninstall unused apps. Restart the device.
Cannot connect to Wi-Fi.	Incorrect password; out of range; router issue.	Double-check Wi-Fi password. Move closer to the router. Restart your Wi-Fi router.
Bluetooth pairing issues.	Accessory not in pairing mode; interference.	Ensure Bluetooth accessory is discoverable. Restart both devices. Keep devices close during pairing.
Poor audio quality from speaker.	Volume too low; speaker obstructed.	Increase volume. Ensure speaker is not covered. Consider using headphones for optimal audio.

SPECIFICATIONS

Feature	Detail
Model Name	H11 PRO
Product Dimensions	0.35 x 5.51 x 2.36 inches
Item Weight	6.6 ounces
Screen Size	5 Inches
Display Resolution	1080*1920 IPS
Processor	8-core processor (MediaTek Octa-core MT6755)
RAM	3GB
Internal Storage (ROM)	32GB
Expandable Memory	Up to 1TB via Micro SD (128GB TF Card included)
Connectivity	Bluetooth 4.1, Dual-band Wi-Fi (2.4GHz and 5GHz)
Battery Capacity	2500mAh Lithium Battery
Music Playback Time	Up to 27 hours
Video Playback Time	Up to 8 hours
Supported Audio Formats	MP3, OGG, FLAC, AAC, WAV, WMA, APE, M4A, DTS

Feature	Detail
Supported Video Formats	RM, RMVB, FLV, MP4, DAT, MKV, MPG, MOV, TS
Special Features	Built-In Speaker, Equalizer, Touch Screen, Video Playback, Voice Recorder, Parental Controls

WARRANTY AND SUPPORT

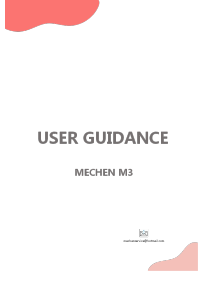
For warranty information and technical support, please refer to the warranty card included in your package or visit the official MECHEN website. You can also contact MECHEN customer service directly for assistance with product inquiries, troubleshooting, or service requests.

MECHEN Official Store: [Visit the MECHEN Store on Amazon](#)

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Related Documents - H11 PRO

	MECHEN H11 Digital Player User Manual: Setup, Features, and Troubleshooting Comprehensive user manual for the MECHEN H11 digital player. This 80GB MP3 player features a 5-inch IPS full touch screen, Android 9.0, HiFi sound, and Wi-Fi/Bluetooth. Learn how to set up your device, configure languages, connect to networks, use streaming services like Spotify and Amazon Music, and troubleshoot common issues.
	MECHEN H1 Digital Player User Manual User manual for the MECHEN H1 Digital Player, covering setup, features, specifications, and troubleshooting.
	MECHEN D50 Bluetooth MP3 Player User Manual User manual for the MECHEN D50 Bluetooth MP3 Player, detailing its functions, specifications, operations, music playback, FM radio, recording, and settings. Learn how to use your device effectively.
	MECHEN M3 User Guidance: Portable Music Player Manual Comprehensive user guidance for the MECHEN M3 portable music player. This manual covers music playback, Bluetooth connectivity, device settings, recorder functions, FM radio operation, and detailed troubleshooting steps for common issues.

 MECHEN USER MANUAL DIGITAL PLAYER H1 Pro Thanks for your purchase! We hope you will enjoy the music and the features of the H1 Pro digital player. If you have any questions, please contact our customer service team.	MECHEN H1 Pro Digital Player User Manual User manual for the MECHEN H1 Pro digital player, covering setup, settings, specifications, and troubleshooting.
 USER GUIDANCE MECHEN M3 100	MECHEN M3 MP3 Player User Guidance and Troubleshooting Comprehensive user guide for the MECHEN M3 MP3 player, covering music playback, Bluetooth connectivity, ebook reading, settings, recording, FM radio, and detailed troubleshooting steps for common issues.