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Ceretone FUSION

Ceretone Fusion OTC Hearing Aids User Manual

Model: FUSION

Introduction

The Ceretone Fusion OTC Hearing Aids are designed to provide crystal clear sound and advanced ambient noise reduction for individuals experiencing hearing loss. These rechargeable hearing aids feature an INTRICON digital sound processing chip and a KNOWLSE branded speaker, ensuring reliable and high-quality audio performance. They are discreet, comfortable for long-term wear, and offer easy operation with multiple hearing modes.

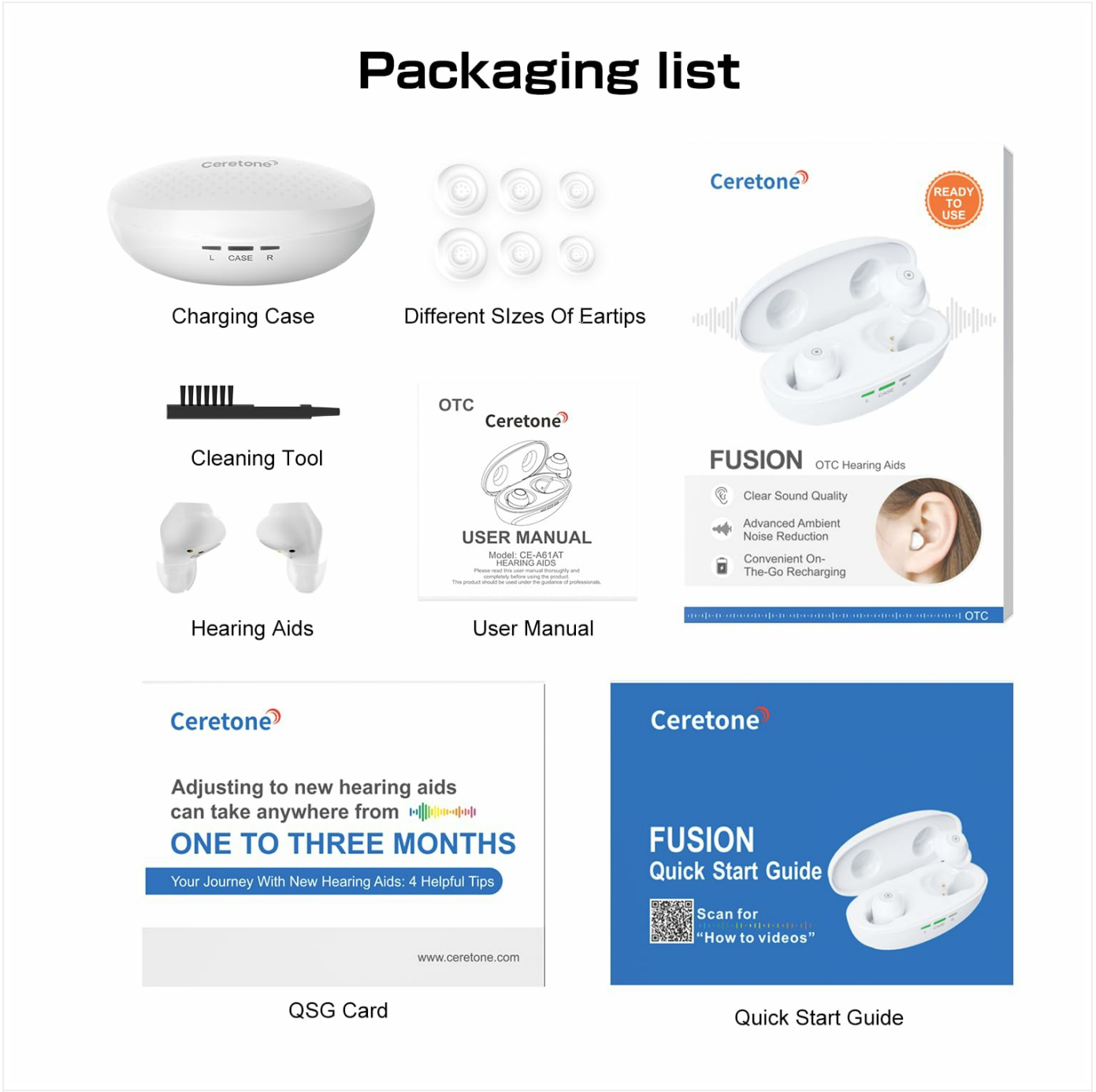


The Ceretone Fusion hearing aids utilize advanced technology for clear sound and noise reduction.

What's in the Box

Your Ceretone Fusion OTC Hearing Aids package includes:

- Ceretone Fusion Hearing Aids (Left and Right)
- Charging Case
- Instruction Manual
- Various Sizes of Eartips (Small, Medium, Large)
- Cleaning Tool
- Quick Start Guide



All components included in the Ceretone Fusion hearing aid package.

Unboxing Video

[redacted]

This video demonstrates the unboxing process and shows all items included with your Ceretone Fusion hearing aids.

Setup

Charging the Devices

The Ceretone Fusion hearing aids come with a portable charging case. Place the hearing aids into their respective slots in the charging case. The devices will automatically begin charging. A full charge takes approximately 2 hours and provides up to 25 hours of continuous use. The charging case itself holds enough power for up to 100 hours of total listening time.



The charging case provides extended battery life for your hearing aids.

How to Charge the Device Video

[redacted]

This video provides a step-by-step guide on how to properly charge your Ceretone Fusion hearing aids.

Selecting and Replacing Eartips

For optimal comfort and sound quality, choose the eartip size that best fits your ear canal. The package includes small, medium, and large eartips. To replace an eartip, gently pull off the current one and push the new one firmly onto the hearing aid's sound outlet until it is securely in place.

Replace the Eartips Video

[redacted]

Learn how to select the correct eartip size and replace them on your Ceretone Fusion hearing aids for a comfortable and secure fit.

Wearing the Hearing Aids

Once charged and fitted with the correct eartips, gently insert the hearing aids into your ears. The in-ear detection sensor will automatically turn them on when removed from the charging case and placed in your ears. Ensure they fit snugly and comfortably to prevent feedback and maximize sound clarity.

Wearing the Hearing Aids Correctly Video



This video demonstrates the proper way to wear your Ceretone Fusion hearing aids for optimal comfort and performance.

Quick and Easy Setup Video



A quick guide to setting up your Ceretone Fusion OTC Hearing Aids for the first time.

Operating Instructions

Power On/Off

The hearing aids automatically power on when removed from the charging case and placed in your ears. They power off when returned to the charging case.

Power On/Off Video



This video demonstrates how to power your Ceretone Fusion hearing aids on and off.

Volume Adjustment

The Ceretone Fusion hearing aids feature an ergonomic one-click tapping control. Short press the multi-function button on the hearing aid to cycle through 11 levels of volume adjustment. The device remembers your last volume setting for convenience.



The multi-function button allows for easy volume and mode adjustments.

Volume Up & Down Video

[redacted]

Learn how to adjust the volume on your Ceretone Fusion hearing aids using the multi-function button.

Hearing Modes

The hearing aids offer 4 distinct hearing modes to optimize your listening experience in various environments. Long press the multi-function button to switch between these modes:

- **Standard Mode:** Ideal for everyday listening in quiet to moderately noisy environments.
- **Restaurant Mode:** Enhances speech clarity and reduces background noise in busy dining settings.
- **Outdoor Mode:** Optimizes hearing in open-air settings with varying background noise, such as wind.
- **Music Mode:** Delivers enhanced sound quality for enjoying music.

Versatile Hearing Modes

These settings ensure optimal performance in diverse situations, enhancing your auditory experience throughout the day.



Standard Mode

Ideal for everyday listening



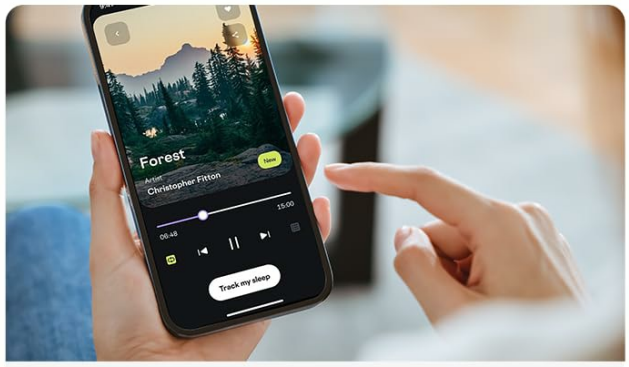
Restaurant Mode

Enhances speech clarity in noisy dining environments



Outdoor Mode

Optimizes hearing in out-door settings with varying background noise



Music Mode

Delivers enhanced sound quality for enjoying music

Choose from four versatile hearing modes to suit different listening environments.

Hearing Program Switch Video

[redacted]

This video demonstrates how to switch between the different hearing programs on your Ceretone Fusion hearing aids.

Maintenance

Cleaning Your Hearing Aids

Regular cleaning is essential to maintain the performance and longevity of your Ceretone Fusion hearing aids. Use the provided cleaning tool to gently remove any earwax or debris from the eartips and sound outlets. Wipe the body of the hearing aids with a soft, dry cloth. Avoid using liquids or harsh chemicals.

Cleaning Your Hearing Aids Video

[redacted]

This video provides instructions on how to properly clean your Ceretone Fusion hearing aids.

Storage

When not in use, store your hearing aids in their charging case to keep them protected and charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.

Troubleshooting

Problem	Possible Cause	Solution
No Sound / Low Sound	Low battery; blocked sound outlet; incorrect volume setting.	Charge the hearing aids; clean the eartip and sound outlet; increase volume.
Whistling / Feedback	Improper fit; earwax buildup; volume too high.	Ensure eartip is correctly sized and inserted snugly; clean ear canal; lower volume.
Sound Distortion	Blocked microphone; moisture; device malfunction.	Clean microphone opening; ensure device is dry; contact customer support if problem persists.
Device Not Charging	Improper placement in case; dirty charging contacts; faulty cable/charger.	Ensure hearing aids are correctly seated; clean charging contacts on both device and case; try a different charging cable or adapter.

Specifications

- **Model Name:** ITE Hearing Aids
- **Item Model Number:** FUSION
- **Brand:** Ceretone
- **Color:** White
- **Material:** Silicone, Acrylonitrile Butadiene Styrene (ABS)
- **Product Dimensions:** 4.3 x 2.3 x 6.6 inches
- **Item Weight:** 9.88 ounces
- **Batteries:** 1 Lithium Ion batteries required (included)
- **Country of Origin:** China
- **Battery Life (Single Charge):** Up to 25 hours
- **Total Battery Life (with Charging Case):** Up to 100 hours
- **Charging Time:** Approximately 2 hours
- **Water Resistance:** IP54 Dust and sweat resistant

Warranty and Support

Ceretone offers comprehensive customer support and warranty services for your Fusion OTC Hearing Aids:

- **Warranty:** Enjoy a 365-day warranty from the date of purchase, with an additional half-year warranty available upon contacting customer support.
- **Return Policy:** No questions asked return within 60 days of purchase.

- **Customer Support:** Feel free to contact our U.S. based customer support team 7 days a week.

Contact Information:

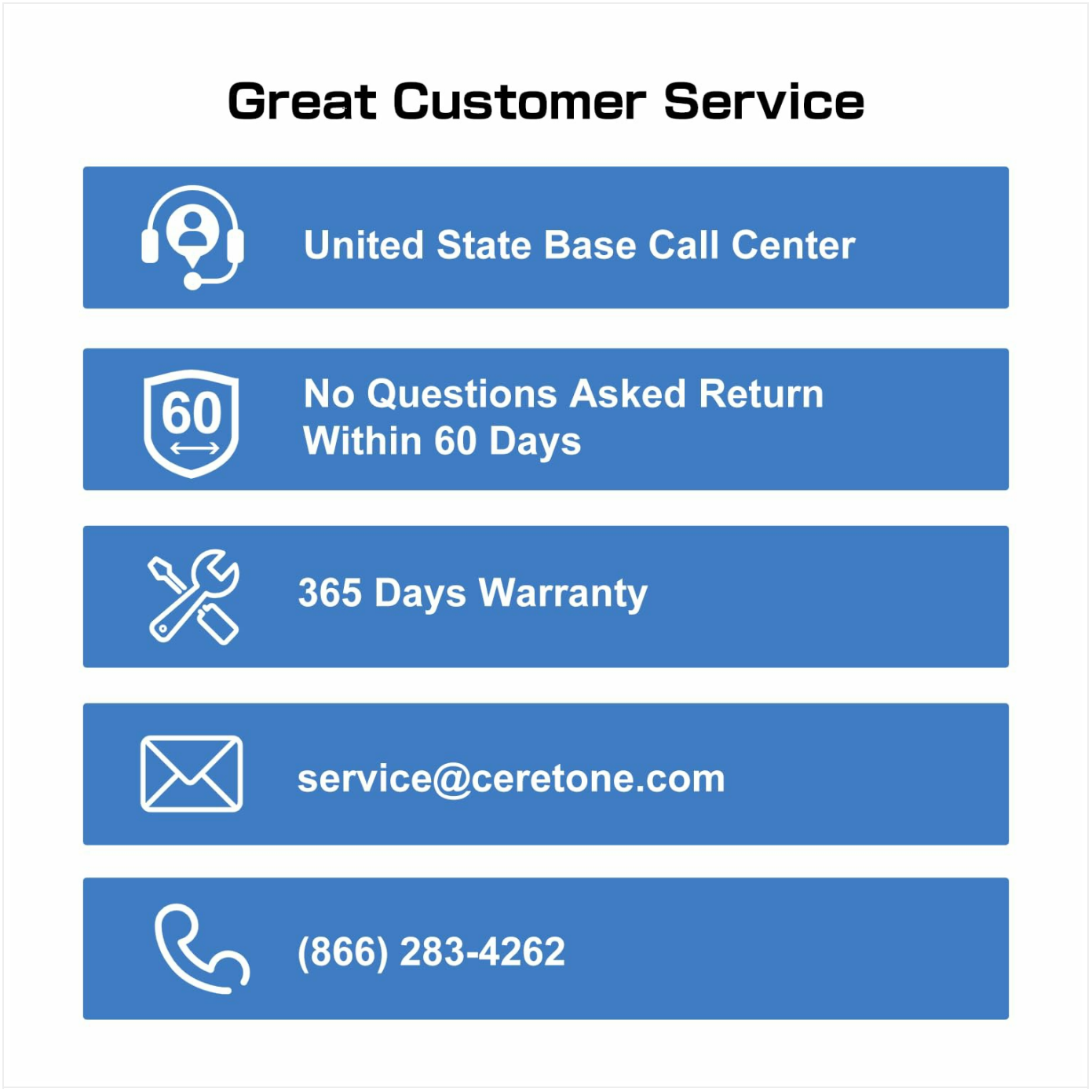
Email: Support-@Ceretone.com

Phone (Toll-Free): (866) 283-4262

Phone (Direct): (909) 850-4788

For additional video tutorials and support, please visit the official Ceretone website:

Ceretone Fusion How-To Videos



Ceretone customer service details for support and inquiries.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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