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HyperX A3RL9AA

HyperX Cloud Gaming Headset User Manual

Model: A3RL9AA

INTRODUCTION

Thank you for choosing the HyperX Cloud Gaming Headset. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headset to ensure optimal performance and longevity. The HyperX Cloud headset is designed for immersive gaming audio and clear communication, featuring memory foam comfort, a durable aluminum frame, and a noise-cancelling microphone.

PACKAGE CONTENTS

Please verify that all items are present in your package:

- HyperX Cloud Gaming Headset
- Detachable Microphone
- Audio Cable with In-line Controls

PRODUCT FEATURES

- **Signature HyperX Comfort:** Padded memory foam ear cushions provide comfort for extended gaming sessions.
- **Durable Aluminum Frame:** A sturdy aluminum frame ensures the headset's longevity.
- **Immersive In-Game Audio:** Experience crystal-clear sound and enhanced bass reproduction.
- **Detachable Noise-Cancellation Microphone:** Easily attach or detach the microphone as needed for communication or solo play.
- **Convenient In-Line Audio Controls:** Quickly mute the microphone and adjust volume directly from the cable.

SETUP GUIDE

Follow these steps to set up your HyperX Cloud Gaming Headset:

1. **Connect the Microphone:** Insert the detachable noise-cancellation microphone into the designated port on the left earcup until it clicks securely into place.
2. **Connect to Device:** Plug the 3.5mm audio jack from the headset's cable into the corresponding audio port on your gaming console, PC, laptop, or tablet. Ensure the connection is firm.
3. **Adjust Headset Fit:** Gently extend or retract the headband to fit comfortably over your head. The earcups should fully enclose your ears without excessive pressure.
4. **Verify Audio Settings:** On your device, navigate to the audio settings and ensure the HyperX Cloud headset is selected as the primary output and input device.



Image: HyperX Cloud Gaming Headset connected to a PlayStation 5 console and controller, demonstrating multi-platform compatibility.

OPERATING INSTRUCTIONS

Familiarize yourself with the headset's controls for an optimal experience:

- **Volume Control:** Use the in-line volume wheel on the audio cable to increase or decrease the audio output level.

- **Microphone Mute:** The in-line control unit features a switch to quickly mute or unmute your microphone. A red indicator typically signifies that the microphone is muted.
- **Microphone Positioning:** Adjust the flexible boom arm of the microphone to position it optimally near your mouth for clear voice pickup, while avoiding direct contact to prevent breath noises.





Image: Close-up of the detachable noise-cancelling microphone on the HyperX Cloud Gaming Headset.



Noise-Cancelling Mic Detachable

Image: Close-up of the in-line audio controls on the HyperX Cloud Gaming Headset cable, showing the volume wheel and mute switch.

MAINTENANCE

Proper care will extend the life and performance of your headset:

- **Cleaning Ear Cushions:** Gently wipe the memory foam ear cushions with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials. Allow to air dry completely before use.
- **Cleaning Headband and Frame:** Use a dry, soft cloth to wipe the aluminum frame and headband. For stubborn dirt, a slightly damp cloth can be used, followed by immediate drying.
- **Cable Care:** Avoid sharp bends or excessive pulling on the audio cable. Store the cable neatly when not in use to prevent tangling and damage.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.





Image: Close-up of the plush memory foam ear cushion of the HyperX Cloud Gaming Headset, highlighting its comfort.



Durable Aluminum Frame

Image: Front view of the HyperX Cloud Gaming Headset, showcasing its design and durable aluminum frame.

TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common problems and solutions:

Problem	Solution
No sound from headset	<ul style="list-style-type: none">Ensure the 3.5mm audio jack is fully inserted into your device.Check the in-line volume control and increase the volume.Verify your device's audio output settings are configured to use the headset.Test the headset with another device to rule out device-specific issues.

Problem	Solution
Microphone not working	<p>Ensure the microphone is securely attached to the headset.</p> <p>Check the in-line mute switch to ensure the microphone is not muted.</p> <p>Verify your device's audio input settings are configured to use the headset microphone.</p> <p>Test the microphone with another device or application.</p>
Headset is uncomfortable	<p>Adjust the headband length to find a comfortable fit.</p> <p>Ensure earcups are properly positioned over your ears.</p> <p>Take breaks during long gaming sessions.</p>

SPECIFICATIONS

Feature	Detail
Model Name	Cloud Blue
Item Model Number	A3RL9AA
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Compatible Devices	Desktops, Gaming Consoles, Laptops, Tablets
Material	Aluminum
Control Type	Volume Control
Noise Control	Passive Noise Cancellation
Special Feature	Detachable Cable, Volume Control
Item Weight	1.23 pounds
Product Dimensions	5.91 x 3.78 x 7.87 inches

WARRANTY AND SUPPORT

For warranty information, technical support, or customer service inquiries, please refer to the official HyperX website or contact their customer support directly. Keep your proof of purchase for warranty claims.