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> Packard Bell airFrame 21" FHD Monitors + Wireless Keyboard & Mouse User Manual

Packard Bell M21500

Packard Bell airFrame 21" FHD Monitors + Wireless Keyboard & Mouse

Model: M21500

INTRODUCTION

Welcome to the user manual for your new Packard Bell airFrame 21" FHD Monitors with Wireless Keyboard & Mouse bundle. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your product to ensure optimal performance and longevity. Please read this manual thoroughly before use and retain it for future reference.

The airFrame Series offers high-quality visuals and responsive performance, designed for various uses including home, office, and light gaming. This bundle includes two 21.5-inch monitors, a wireless keyboard, and a wireless mouse, providing a complete desktop solution.

WHAT'S IN THE BOX

Please verify that all items listed below are included in your package:

- 2x 21" Monitors
- 2x Screw In Bases
- 2x HDMI Cables
- 2x Power Cords
- Instruction Manual (this document)

SETUP

Follow these steps to set up your Packard Bell airFrame monitors and wireless peripherals:

1. **Monitor Assembly:** Attach the screw-in bases to each monitor. Ensure the base is securely fastened to provide stable support.
2. **Connect Monitors:** Connect each monitor to your computer or gaming console using the provided

HDMI cables. The monitors also support VGA input.

3. **Power Connection:** Connect the power cords to each monitor and plug them into a power outlet.

4. **Wireless Keyboard & Mouse Setup:**



Figure 1: Locating the USB receiver for the wireless mouse and keyboard.

Locate the USB receiver for the wireless keyboard and mouse. This receiver is typically found inside the battery compartment of the mouse. Insert the USB receiver into an available USB port on your computer. The keyboard and mouse will automatically connect.

LOCATING THE USB RECEIVER

Thank you for your purchase. Please find the USB receiver for Mouse & Keyboard inside the battery compartment of the mouse as shown below. Both mouse & keyboard uses the same receiver.



If you have any questions or not happy with your purchase, please feel free to contact us at support@customersupport123.com

Figure 2: Packard Bell wireless keyboard and mouse.

5. **Power On:** Press the power button on each monitor. Your computer should detect the new displays.
6. **Display Configuration:** Adjust display settings on your computer (e.g., resolution, extended desktop) to suit your preferences. The optimal resolution is 1920 x 1080 Pixels.

OPERATING INSTRUCTIONS

Familiarize yourself with the key features and adjustments of your monitors:

- **Resolution and Visuals:** The monitors feature a 1920 x 1080p Full HD resolution, providing crisp and clear visuals.
- **Refresh Rate and Response Time:** With a 75 Hz refresh rate and a 5 ms response time, these monitors offer a smooth and responsive experience, suitable for various applications including light gaming.



Figure 3: Full High Definition Resolution for crisp visuals.

- **Wide Viewing Angle:** The 178-degree viewing angle ensures consistent image quality from almost any perspective.



Figure 4: Wide 178-degree viewing angle.

- **Ergonomic Tilt:** The adjustable stand allows for a 5-degree forward tilt and a 15-degree backward tilt, enabling you to find the most comfortable viewing angle.

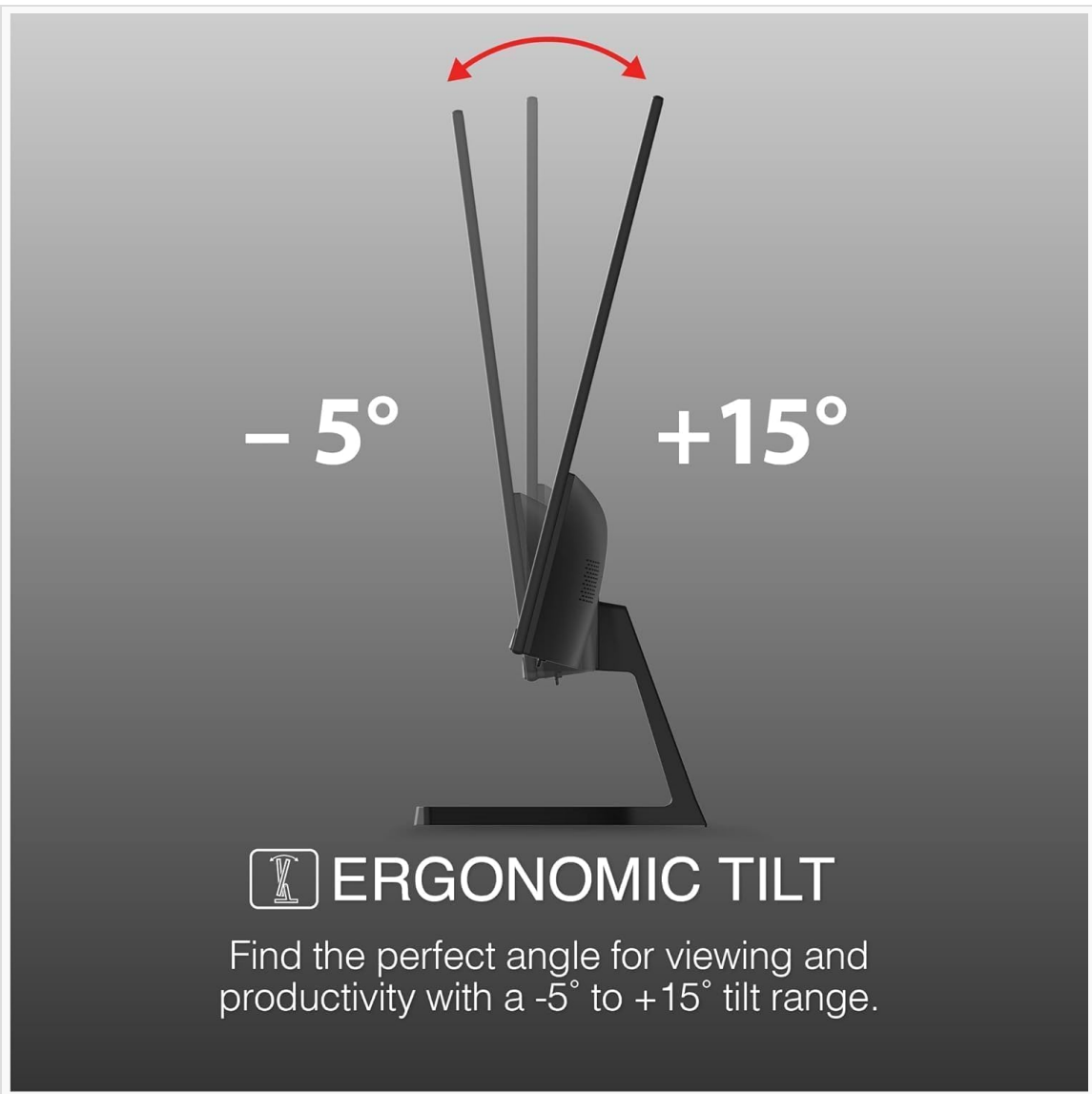


Figure 5: Ergonomic tilt adjustment for optimal viewing.

- **VESA Mount Compatibility:** For alternative mounting options, the monitors are VESA mount compatible, allowing for wall or desk arm mounting.



Figure 6: VESA mount compatibility for flexible setup.

- **Slim Bezel Design:** The edge-to-edge screen with an ultra-thin bezel provides an elegant look and maximizes visual space.

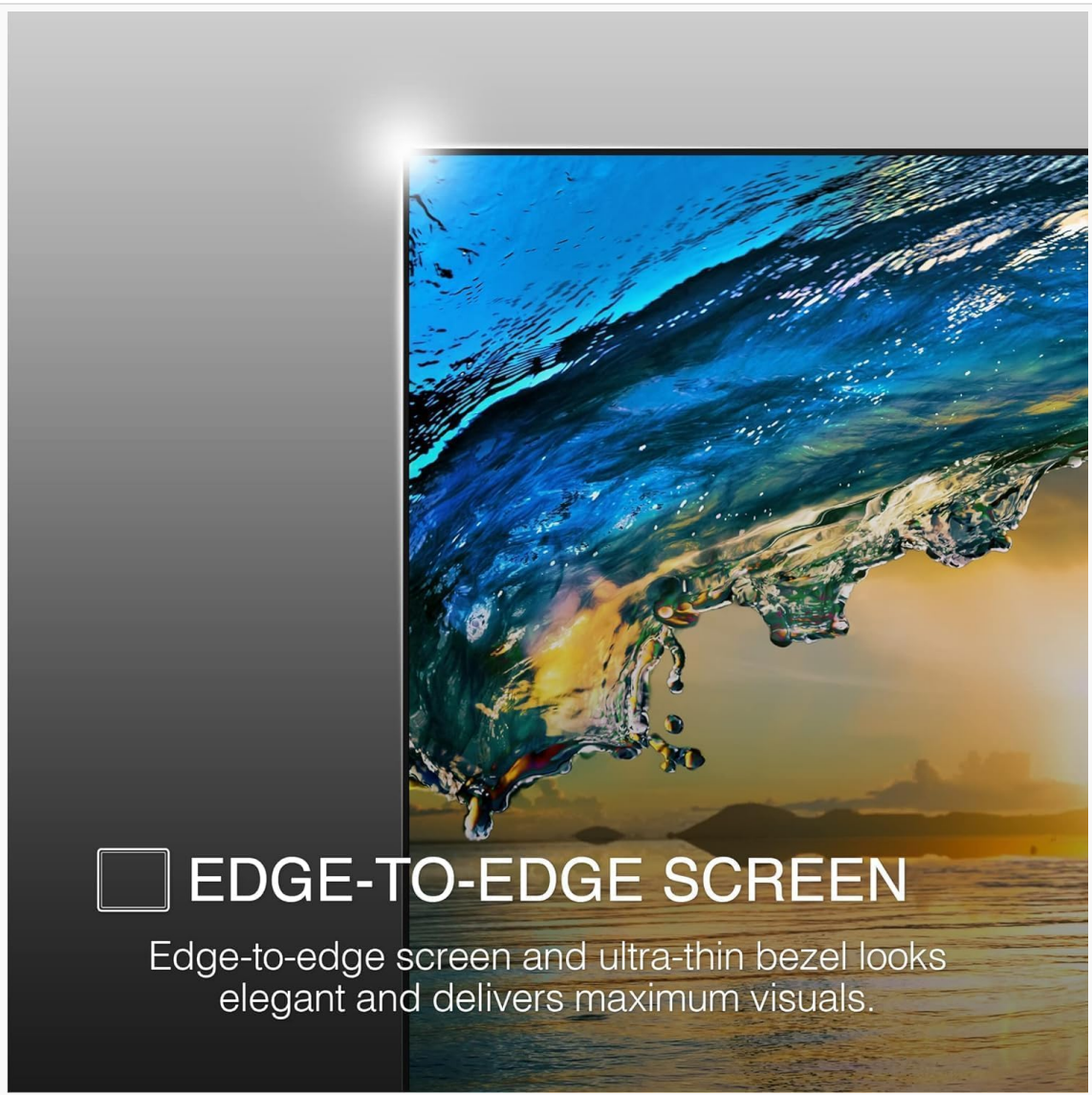


Figure 7: Edge-to-edge screen with slim bezel.

MAINTENANCE

Proper care and maintenance will extend the life of your monitors and peripherals:

- **Cleaning the Screen:** Use a soft, lint-free cloth specifically designed for electronics. Do not use harsh chemicals or abrasive cleaners. Lightly dampen the cloth with water if necessary, and gently wipe the screen.
- **Cleaning the Body:** Wipe the monitor casing, keyboard, and mouse with a soft, dry cloth. Avoid getting liquids into openings.
- **Ventilation:** Ensure the monitor's ventilation openings are not blocked to prevent overheating.
- **Storage:** When not in use for extended periods, store the monitors and peripherals in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter any issues, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No display on monitor	Power cable loose; Video cable loose; Incorrect input selected	Check power and video cable connections. Ensure the correct input source (HDMI/VGA) is selected on the monitor.
No power to monitor	Power cord not plugged in; Power outlet not working	Verify power cord is securely plugged into both the monitor and a working power outlet.
Wireless keyboard/mouse not responding	Low battery; USB receiver not connected; Interference	Replace batteries. Ensure USB receiver is firmly plugged into a USB port. Try a different USB port or reduce distance to receiver.
Image is blurry or distorted	Incorrect resolution; Loose video cable	Adjust display resolution on your computer to 1920 x 1080 Pixels. Check video cable connection.

If the issue persists after trying these steps, please contact customer support.

SPECIFICATIONS

Feature	Detail
Model Number	M21500
Screen Size	21.5 Inches
Resolution	1920 x 1080 Pixels (FHD 1080p)
Aspect Ratio	16:9
Refresh Rate	75 Hz
Response Time	5 ms
Viewing Angle	178 Degrees
Image Brightness	250 Candela
Screen Surface Description	Flat
Connectivity	HDMI, VGA
Mounting	VESA Mount Compatible
Product Dimensions	13.2 x 21 x 15 inches
Item Weight	5 pounds
Manufacturer	Southern Telecom

WARRANTY AND SUPPORT

For warranty information or technical assistance, please contact Packard Bell customer support. You can reach us via email at support@customersupport123.com.

Additional information and resources may be available on the official Packard Bell Store website:[Packard Bell Store](#).

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