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## Borofone FQ3

# Borofone FQ3 Soulmate ANC+ENC Wireless Earbuds User Manual

Model: FQ3 | Brand: Borofone

## 1. INTRODUCTION

The Borofone FQ3 Soulmate ANC+ENC Wireless Earbuds are designed to provide a high-quality audio experience with advanced noise reduction capabilities. Featuring Bluetooth 5.4 technology, these earbuds offer stable connectivity, low latency, and clear sound for music and calls. This manual provides instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your device.

## 2. PACKAGE CONTENTS

Please verify that all items are present in the package:

- Borofone FQ3 Soulmate Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- Lanyard
- User Manual



Image: Borofone FQ3 product packaging. The box contains the earbuds, charging case, and accessories.

## 3. SETUP

### 3.1 Initial Charging

Before first use, fully charge the charging case and earbuds.

1. Connect the USB charging cable to the charging port on the case and to a power source.

2. The digital display on the charging case will indicate the battery level.
3. Place the earbuds into the charging case. They will begin charging automatically.



Image: Borofone FQ3 earbuds in their charging case. The digital display shows the current battery percentage of the case and charging status of the earbuds.

### 3.2 Pairing with a Device

The earbuds support automatic pairing and master-slave switching for flexible use.

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. **Bluetooth Connection:** On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices. Select "Borofone FQ3" from the list.
3. **Confirmation:** Once connected, a voice prompt will confirm successful pairing.
4. **Automatic Reconnection:** After initial pairing, the earbuds will automatically connect to the last paired device when removed from the case.
5. **Master-Slave Switching:** You can use either the left or right earbud independently. Seamless switching occurs when one earbud is returned to the case or removed.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Touch Controls

The earbuds feature touch-sensitive controls for various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Song:** Double tap on the right earbud.
- **Previous Song:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.
- **Activate Voice Assistant (Siri):** Triple tap on either earbud.

### 4.2 Noise Reduction Modes

The Borofone FQ3 supports ANC (Active Noise Cancellation) and ENC (Environmental Noise Cancellation) for an optimized listening experience.

- **ANC (Active Noise Cancellation):** Intelligently detects external and internal ear canal noise, emitting reverse sound waves to reduce ambient noise.
- **ENC (Environmental Noise Cancellation):** Utilizes dual microphones and an algorithm to enhance call clarity by reducing background noise during conversations.
- **Switching Modes:** Press and hold either earbud for approximately 2-3 seconds to cycle through Normal Mode, ANC Mode, and Transparency Mode. A voice prompt will confirm the selected mode.

## 5. CHARGING

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### 5.1 Charging the Earbuds

Place the earbuds into the charging case. They will automatically begin charging. The digital display on the case indicates the charging status of each earbud.

### 5.2 Charging the Case

Connect the charging case to a power source using the provided USB cable. The digital display will show the charging progress of the case battery.



Image: Closed Borofone FQ3 charging case. The case protects the earbuds and provides additional battery life.

## 6. MAINTENANCE

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Proper care ensures the longevity and performance of your earbuds:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Charging Contacts:** Ensure the charging contacts on both the earbuds and the case are clean and free of debris to maintain proper charging.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage.
- **Avoid Water:** The earbuds are not waterproof. Avoid exposure to water, moisture, or extreme temperatures.

## 7. TROUBLESHOOTING

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If you encounter issues, refer to the following common solutions:

- **Earbuds not pairing:**

- Ensure earbuds are charged.
  - Turn off and on your device's Bluetooth.
  - Forget the device in your Bluetooth settings and re-pair.
  - Place earbuds back in the case, close, then reopen to reset.
- **No sound from one earbud:**
    - Ensure both earbuds are charged.
    - Try placing both earbuds back in the case and taking them out again.
    - Clean the charging contacts.
- **Charging issues:**
    - Check the charging cable and power adapter.
    - Ensure charging contacts are clean.
    - Verify the charging case has power.
- **ANC/ENC not working effectively:**
    - Ensure earbuds are properly seated in your ears to create a good seal.
    - Cycle through the noise reduction modes to confirm the correct mode is active.

## 8. SPECIFICATIONS

Feature	Detail
Bluetooth Version	5.4
Bluetooth Chip	Jieli AC7003
Charging Case Battery Capacity	300mAh
Earbud Battery Capacity	35mAh (each)
Usage Time	Up to 7 hours
Dimensions (Case)	63 x 53 x 28mm
Total Weight	49.5g
Noise Reduction	ANC (Active Noise Cancellation) + ENC (Environmental Noise Cancellation)
Special Features	One-to-two connection, Master-slave switching, Song switching, Siri voice assistant support
Color	Black

## 9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation provided with your purchase or contact the retailer. Keep your proof of purchase for any warranty claims.

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