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› [Marsail](#) /

› Marsail Electric Standing Desk User Manual - Model TZESD11N-N1

Marsail TZESD11N-N1

Marsail Electric Standing Desk User Manual

Model: TZESD11N-N1

1. INTRODUCTION

Welcome to your new Marsail Electric Standing Desk. This manual provides detailed instructions for assembly, operation, and maintenance to ensure optimal performance and longevity of your desk. Please read this manual thoroughly before using the product.



Figure 1: Marsail Electric Standing Desk (Maple 55x24")

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please adhere to the following safety guidelines:

- Ensure the desk is properly assembled and anchored to the wall for stability.
- Do not exceed the maximum weight limit of 176 lbs (80 kg) on the desktop.
- Use additional installation accessories as recommended to prevent damage during installation.
- Keep children and pets away from the desk during operation.
- Avoid placing liquids directly on the control panel or near electrical components.

3. PACKAGE CONTENTS

Before beginning assembly, please verify that all components listed below are present in your package:

- Desktop (55x24 inches, Maple finish)
- Desk Legs and Frame Components
- Control Panel with Digital Display
- Power Adapter and Cable
- Cable Clip
- Headphone Hook
- Installation Instruction Manual
- All necessary Assembly Tools

4. ASSEMBLY INSTRUCTIONS

The Marsail sit-stand desk is designed for straightforward assembly. Follow these steps to set up your desk:

1. **Unpack and Verify:** Carefully unpack all components and compare them against the 'Package Contents' list to ensure everything is present and undamaged.
2. **Assemble the Frame:** Follow the detailed instructions in the included 'Installation Instruction Manual' to assemble the desk frame. Ensure all screws are securely tightened.
3. **Attach the Desktop:** Carefully place the desktop onto the assembled frame and secure it using the provided screws.
4. **Connect Electronics:** Connect the control panel to the desk frame and then plug in the power adapter.
5. **Install Accessories:** Attach the cable clip and headphone hook to your preferred locations on the desk.



Figure 2: Quick Assembly Overview

5. OPERATING INSTRUCTIONS

5.1. Height Adjustment

The Marsail Electric Standing Desk features advanced 2-stage lifting columns, allowing for smooth height adjustments. The desk can be adjusted from a minimum height of 28.3 inches to a maximum height of 46.5 inches.

- **To Raise:** Press and hold the **UP (▲)** button on the control panel until the desk reaches your desired height.
- **To Lower:** Press and hold the **DOWN (▼)** button on the control panel until the desk reaches your desired height.

Wide Height Adjustment

Suitable for a wide range of users and use scenarios



Sitting



Short



Tall

Figure 3: Wide Height Adjustment Range

5.2. Memory Presets

The control panel is equipped with 4 memory preset buttons, allowing you to save and recall your preferred desk heights with ease.

1. **To Save a Preset:** Adjust the desk to your desired height using the UP/DOWN buttons. Press the **M** button, then immediately press one of the number buttons (**1, 2, 3, or 4**). The display will flash or beep to confirm the height has been saved.
2. **To Recall a Preset:** Simply press the corresponding number button (**1, 2, 3, or 4**). The desk will automatically

move to the saved height.



Figure 4: Convenient Control Panel with Memory Presets

5.3. Quiet Operation

The desk's motor operates quietly, maintaining a noise level below 50 dB, which is comparable to a quiet office environment. This ensures minimal disruption during meetings or focused work.

5.4. Anti-Collision System

The Marsail Electric Standing Desk is equipped with a smart anti-collision system. If the desk encounters an

obstacle during upward or downward movement, it will automatically stop and reverse slightly to prevent damage to the desk or objects.



Figure 5: Smart Anti-Collision System in action

6. MAINTENANCE

Proper maintenance will extend the life and performance of your standing desk:

- **Cleaning:** Regularly wipe the desk surface with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners that could damage the finish.
- **Tighten Connections:** Periodically check all screws and connections to ensure they remain tight. Loose connections can affect stability.
- **Electrical Components:** Keep the motor and all electrical components free from dust and moisture. Do not attempt to open or repair the motor housing.
- **Cable Management:** Utilize the included cable clips and dual cable holes to keep wires organized and prevent them from interfering with desk movement.

7. TROUBLESHOOTING

If you encounter any issues with your Marsail Electric Standing Desk, refer to the table below for common problems and solutions:

Problem	Possible Solution
Desk not moving or unresponsive.	Check if the power cable is securely plugged into both the desk and the wall outlet. Ensure no objects are obstructing the desk's movement. Try unplugging the desk for 30 seconds and plugging it back in to reset.
Error code displayed on control panel.	Refer to the detailed 'Installation Instruction Manual' for specific error code meanings and troubleshooting steps. If the issue persists, contact customer support.
Desk is unstable or wobbles.	Ensure all assembly screws are tightened. Verify the desk is placed on a flat, level surface. Do not exceed the maximum weight capacity of 176 lbs.

Problem	Possible Solution
Motor noise is excessive.	While the desk operates quietly (under 50 dB), unusual loud noises may indicate an issue. Ensure no cables or objects are interfering with the lifting mechanism. If the noise persists, contact customer support.

8. SPECIFICATIONS

Detailed technical specifications for the Marsail Electric Standing Desk:

Feature	Specification
Brand	Marsail
Model Number	TZESD11N-N1
Product Dimensions (D x W x H)	55"D x 28.35"W x 24"H
Color	Maple
Base Material	Alloy Steel
Top Material Type	Engineered Wood
Maximum Weight Recommendation	176 Pounds (80 kg)
Minimum Height	28.3 Inches
Maximum Height	46.5 Inches
Lifting Mechanism	Electric
Noise Level	< 50 dB
Included Components	Cable Clip, Headphone Hook, Installation Instruction Manual

9. WARRANTY AND SUPPORT

9.1. Warranty Information

This Marsail Electric Standing Desk comes with a**Limited Warranty**. Please refer to the warranty card included with your product for specific terms, conditions, and duration of coverage. Retain your proof of purchase for warranty claims.

9.2. Customer Support

For further assistance, technical support, or warranty claims, please visit the official Marsail website or contact their customer service department:

- **Marsail Official Website:** [Visit Marsail Store on Amazon](#)
- **Contact Information:** Refer to the contact details provided in your product packaging or on the official Marsail website.

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