

## HP 24-cr0032

# HP 24-cr0032 All-in-One Desktop PC User Manual

Model: 24-cr0032

## 1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 24-cr0032 All-in-One Desktop PC. This contemporary, ultra-slim desktop is designed for efficient performance with an AMD Ryzen 7 7730U processor, 16 GB RAM, and a 512 GB SSD. It operates on Windows 11 Home and features AMD Radeon Graphics. The device is EPEAT Gold registered and ENERGY STAR certified, reflecting its design with environmental considerations.



Figure 1.1: Overview of HP 24-cr0032 All-in-One Desktop PC key specifications.

## 2. WHAT'S IN THE BOX

Verify that all the following items are included in your product packaging:

- HP 23.8 inch All-in-One Desktop PC 24-cr0032
- Monitor (integrated)
- HP Wired Keyboard
- HP Wired Mouse

- 90 W Smart AC power adapter
- Setup instructions

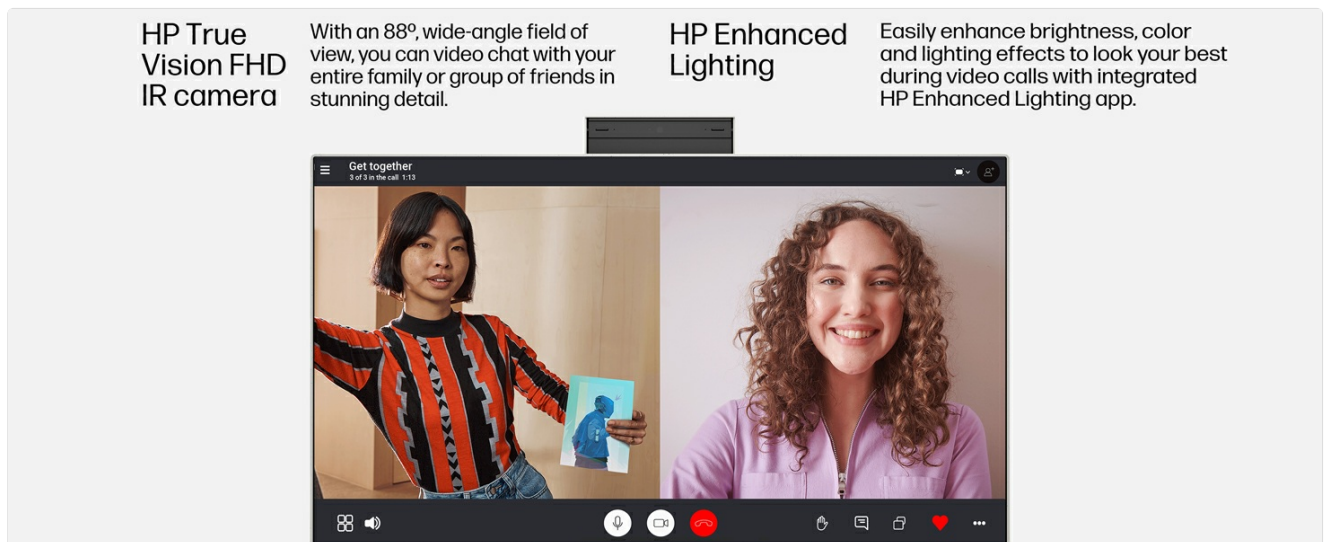


Figure 2.1: Included items in the HP 24-cr0032 All-in-One Desktop PC package.

## 3. SETUP GUIDE

### 3.1 Unpacking and Placement

1. Carefully remove the All-in-One PC and all accessories from the packaging.
2. Place the PC on a stable, flat surface, ensuring adequate ventilation around the unit.

### 3.2 Connecting Peripherals

1. Connect the wired keyboard to an available USB Type-A port on the back of the PC.
2. Connect the wired mouse to another available USB Type-A port.
3. If using external speakers or headphones, connect them to the headphone/microphone combo jack.

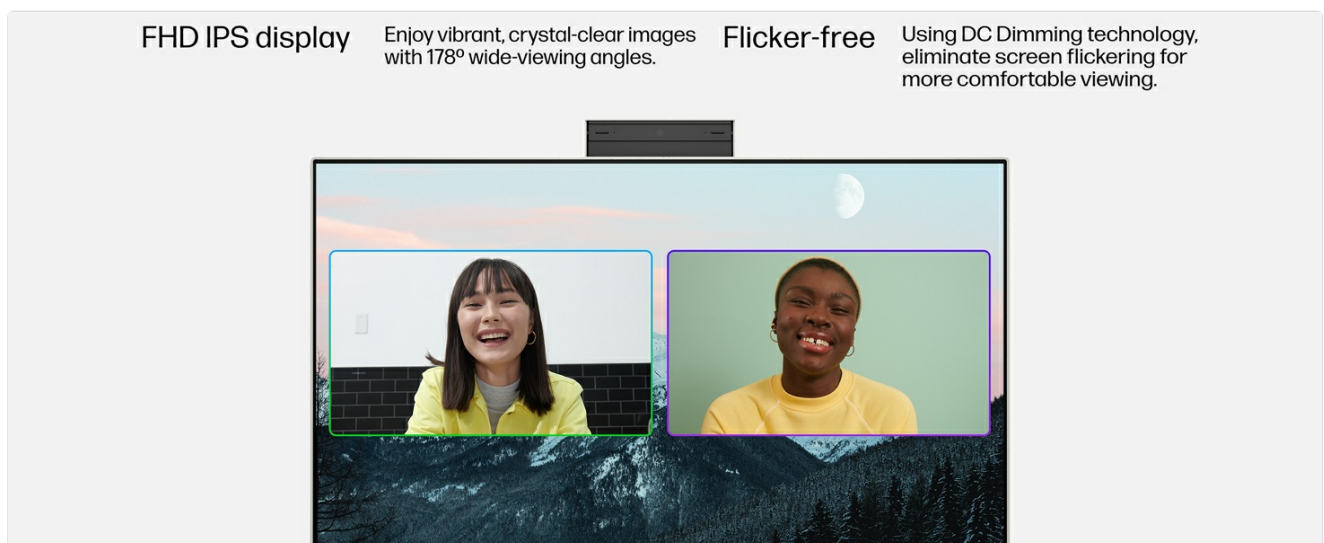


Figure 3.1: Rear ports of the HP 24-cr0032 All-in-One Desktop PC.

### 3.3 Power Connection

1. Connect the 90 W Smart AC power adapter to the power input port on the PC.

2. Plug the power adapter into a wall outlet.

### 3.4 Initial Boot and Windows 11 Setup

1. Press the power button to turn on the PC.
2. Follow the on-screen instructions to complete the Windows 11 Home setup, including language, region, network connection, and user account creation.
3. Ensure you connect to a Wi-Fi network or use an Ethernet cable for internet access during setup.

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

- To power on: Press the power button located on the side or back of the display.
- To power off: Click the Start button in Windows 11, then select Power > Shut down.

### 4.2 Using the Integrated Camera

The PC features a tiltable pop-up privacy camera. To use the camera, gently push it up from its housing. To ensure privacy, push the camera back down into its housing when not in use.



Figure 4.1: Utilizing the tiltable pop-up privacy camera for video conferencing.

### 4.3 Connectivity

- **Wi-Fi:** Connect to wireless networks through Windows 11 network settings. The PC supports 802.11a/b/g/n/ac wireless standards.
- **Bluetooth:** Pair Bluetooth devices such as headphones or mice via Windows 11 Bluetooth settings.
- **USB Ports:** Utilize the available USB 2.0, USB 3.0, and USB Type-C ports for connecting external devices like storage drives, printers, or other peripherals.
- **HDMI Out:** Connect an external display using the HDMI Out port for extended desktop functionality.

### 4.4 Windows 11 Home

Your HP All-in-One PC comes pre-installed with Windows 11 Home. Explore the rejuvenated Start menu, new ways to connect, and enhanced multitasking features. For detailed information on Windows 11, refer to Microsoft's official documentation.

# Your home base for getting everything done

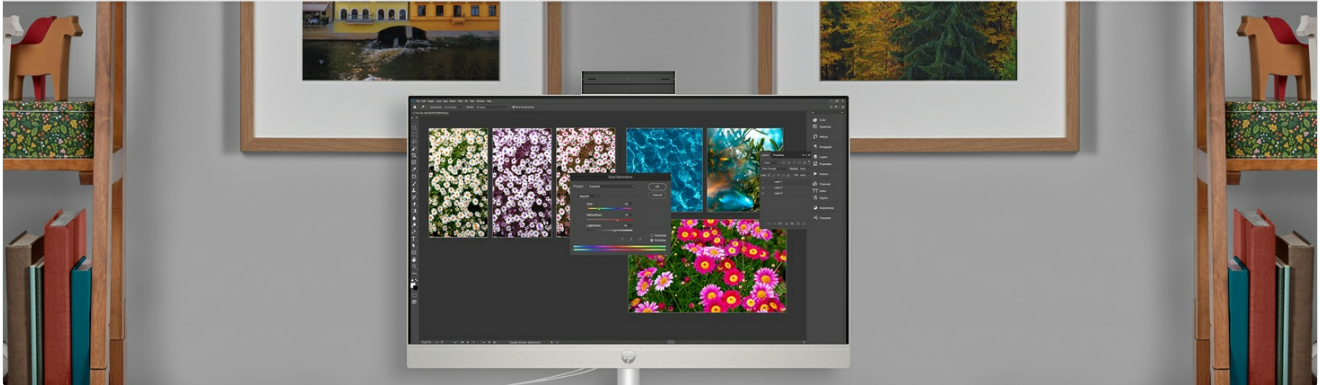


Figure 4.2: The HP All-in-One PC in use, demonstrating its processing power and display.

## 5. MAINTENANCE

### 5.1 Cleaning the PC

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner specifically designed for electronics. Do not spray liquid directly onto the screen.
- **Chassis:** Wipe the exterior surfaces with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Vents:** Periodically use compressed air to clear dust from the ventilation openings to ensure proper airflow and prevent overheating.

### 5.2 Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure optimal performance, security, and compatibility. These updates can be managed through Windows Settings.

### 5.3 Environmental Considerations

This HP All-in-One PC is designed with sustainability in mind, featuring EPEAT Gold registration and ENERGY STAR certification. Please dispose of the product and its components responsibly according to local regulations at the end of its lifecycle.



# Little things. Big difference.

Containing ocean-bound plastic, post-consumer recycled plastic and EPEAT® Gold & ENERGY STAR® ratings, this planet-friendly desktop is a great choice.



Figure 5.1: HP All-in-One PC's commitment to environmental sustainability.

## 6. TROUBLESHOOTING

This section addresses common issues you might encounter with your HP All-in-One PC.

Problem	Possible Solution
PC does not power on.	Ensure the power adapter is securely connected to both the PC and a working electrical outlet. Test the outlet with another device.
Display is blank or black.	Check if the PC is powered on. If connected to an external monitor, ensure the correct input source is selected on the external monitor. Try restarting the PC.
Keyboard or mouse not responding.	Ensure the USB cables are securely plugged into the correct ports. Try connecting them to different USB ports. Restart the PC.

Problem	Possible Solution
No internet connection.	Verify Wi-Fi is enabled and connected to the correct network. Check your router/modem. If using Ethernet, ensure the cable is properly connected.
Camera not working.	Ensure the pop-up camera is extended. Check privacy settings in Windows 11 to ensure applications have permission to access the camera.

If you encounter issues not listed here or require further assistance, please contact HP Support.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	24-cr0032
Display Size	23.8 Inches
Screen Resolution	1920 x 1080 (Full HD)
Processor	AMD Ryzen 7 7730U (4.5 GHz)
RAM	16 GB DDR4
Storage	512 GB SSD
Graphics	Integrated AMD Radeon Graphics
Operating System	Windows 11 Home
Wireless Connectivity	802.11a/b/g/n/ac, Bluetooth
USB 2.0 Ports	4
USB 3.0 Ports	1
USB Type-C Ports	1 (5Gbps signaling rate)
HDMI Out	1
Audio	Headphone/microphone combo jack
Item Weight	11.61 pounds
Product Dimensions (LxWxH)	21.28 x 7.33 x 16.11 inches
Color	White

# Sleek and functional



Figure 7.1: Physical dimensions and weight of the HP 24-cr0032 All-in-One Desktop PC.

## 8. WARRANTY AND SUPPORT

### 8.1 Limited Hardware Warranty

Your HP 24-cr0032 All-in-One Desktop PC comes with a 1-year limited hardware warranty. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website.

### 8.2 Technical Support

HP provides 1-year limited technical support for software and initial setup. Support is available 24 hours a day, 7 days a week via web support. For assistance, please visit the official HP Support website:

**HP Support Website:** <https://support.hp.com>

When contacting support, please have your product model number (24-cr0032) and serial number ready.

