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## ZXHUANGO For CrossWave HF2 3845N 3831

# Replacement Parts User Manual

**Brand:** ZXHUANGO

**Model:** For CrossWave HF2 3845N 3831

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## 1. INTRODUCTION

This manual provides essential information for the installation, maintenance, and optimal use of your ZXHUANGO replacement parts for Bissell CrossWave HF2 3845N 3831 Floor Scrubber Wet Dry Vacuum Cleaner.

These premium accessories are designed to restore your vacuum cleaner's performance, ensuring efficient cleaning of various surfaces.



Figure 1: Overview of the replacement parts kit.

This image displays the full contents of the replacement kit: two grey and white roller brushes, two blue and black HEPA filters, and a small orange cleaning brush.

### Package Contents:

- 2 x Roller Brush
- 2 x HEPA Filters
- 1 x Cleaning Brush

## 2. COMPATIBILITY

These replacement parts are specifically designed to fit the following Bissell CrossWave models:

- Bissell CrossWave HF2 3845N
- Bissell CrossWave 3831

Ensure your vacuum cleaner model matches the listed compatibility to guarantee proper fit and optimal performance.



Figure 2: Compatible models for the roller brush.

This image shows a hand holding one of the roller brushes, with text overlay confirming compatibility with Bissell CrossWave HF2, 3845N, and 3831 Floor Scrubber models.

### 3. INSTALLATION GUIDE

#### 3.1. Replacing the Roller Brush

1. **Power Off:** Ensure your Bissell CrossWave vacuum cleaner is turned off and unplugged from the power outlet before beginning any replacement.
2. **Access Brush Roll Area:** Lay the vacuum cleaner down to access the brush roll window on the bottom of the foot.
3. **Remove Brush Roll Cover:** Press the release button or tab on the brush roll cover and lift it off.
4. **Remove Old Brush Roll:** Grasp the old brush roll and pull it straight out.
5. **Clean Debris:** Use the included cleaning brush to remove any hair or debris from the brush roll chamber.
6. **Install New Brush Roll:** Align the new roller brush with the foot and push it firmly into place until it clicks. Ensure it is properly seated.

7. **Replace Cover:** Reattach the brush roll cover, ensuring it snaps securely into place.



Figure 3: Replacement Roller Brush details.

This image provides a detailed view of the roller brush, emphasizing its high quality, soft, and durable construction.

### 3.2. Replacing the HEPA Filter

1. **Power Off:** Ensure your vacuum cleaner is turned off and unplugged.
2. **Access Filter Compartment:** Locate the filter compartment, typically near the dirty water tank or on the side of the vacuum.
3. **Remove Dirty Water Tank:** If necessary, remove the dirty water tank to access the filter.
4. **Remove Old Filter:** Grasp the old HEPA filter and pull it out. Note its orientation.
5. **Install New Filter:** Insert the new HEPA filter into the compartment, ensuring it is oriented correctly and fits snugly.
6. **Replace Tank/Cover:** Reattach the dirty water tank and close the filter compartment cover securely.

# High Efficiency Filtration

filter replacement captures **99.99%**  
of dirt in the air from small to **0.1** microns



Figure 4: High Efficiency Filtration of the HEPA filter.

This image illustrates the HEPA filter's ability to capture 99.99% of dirt and particles as small as 0.1 microns, showing various types of debris being filtered.

## 4. MAINTENANCE AND CARE

Regular maintenance of your replacement parts will extend their lifespan and ensure your vacuum cleaner operates at peak efficiency.

### 4.1. Cleaning the Roller Brush

- After each use, remove the roller brush and rinse it under running water to remove debris and hair.
- Use the provided cleaning brush to dislodge stubborn dirt or tangled hair.
- Allow the roller brush to air dry completely for at least 24 hours before reinserting it into the vacuum.

### 4.2. Cleaning the HEPA Filter

- Tap the filter gently over a trash can to remove loose dust and debris.
- Do not wash the HEPA filter with water, as this can damage the filtration material.
- For optimal performance, it is recommended to replace the HEPA filter every 3-6 months, depending on usage.

### 4.3. Replacement Frequency

To ensure your Bissell CrossWave HF2 3845N 3831 floor scrubber works properly and efficiently, it is recommended to replace the brush roll and filter every 3-6 months, or more frequently if you notice a decrease in cleaning performance or increased motor strain.

## 5. TROUBLESHOOTING

If you encounter issues after replacing parts, consider the following common solutions:

Problem	Possible Cause	Solution
Reduced Suction Power	Clogged HEPA filter; improperly installed filter.	Clean or replace the HEPA filter. Ensure it is seated correctly.
Poor Cleaning Performance	Worn or dirty roller brush; tangled debris on brush.	Clean the roller brush thoroughly. Replace if bristles are worn.
Unusual Noises from Brush Area	Debris caught in brush roll mechanism; improperly installed brush roll.	Remove brush roll and clear any obstructions. Reinstall brush roll correctly.
Parts Don't Fit	Incorrect model compatibility.	Double-check your vacuum cleaner's model number against the compatible models listed in Section 2.

## 6. PRODUCT SPECIFICATIONS

Brand Name	ZXHUANGO
Model Info	For CrossWave HF2 3845N 3831
Item Weight	9 ounces (total package)
Product Dimensions (Package)	8.6 x 5.5 x 2.3 inches
Material Type	Plastic
Included Components	2 Roller Brush, 2 Hepa Filters, 1 Cleaning Brush
Reusability	Reusable (with proper cleaning)

# Product Size

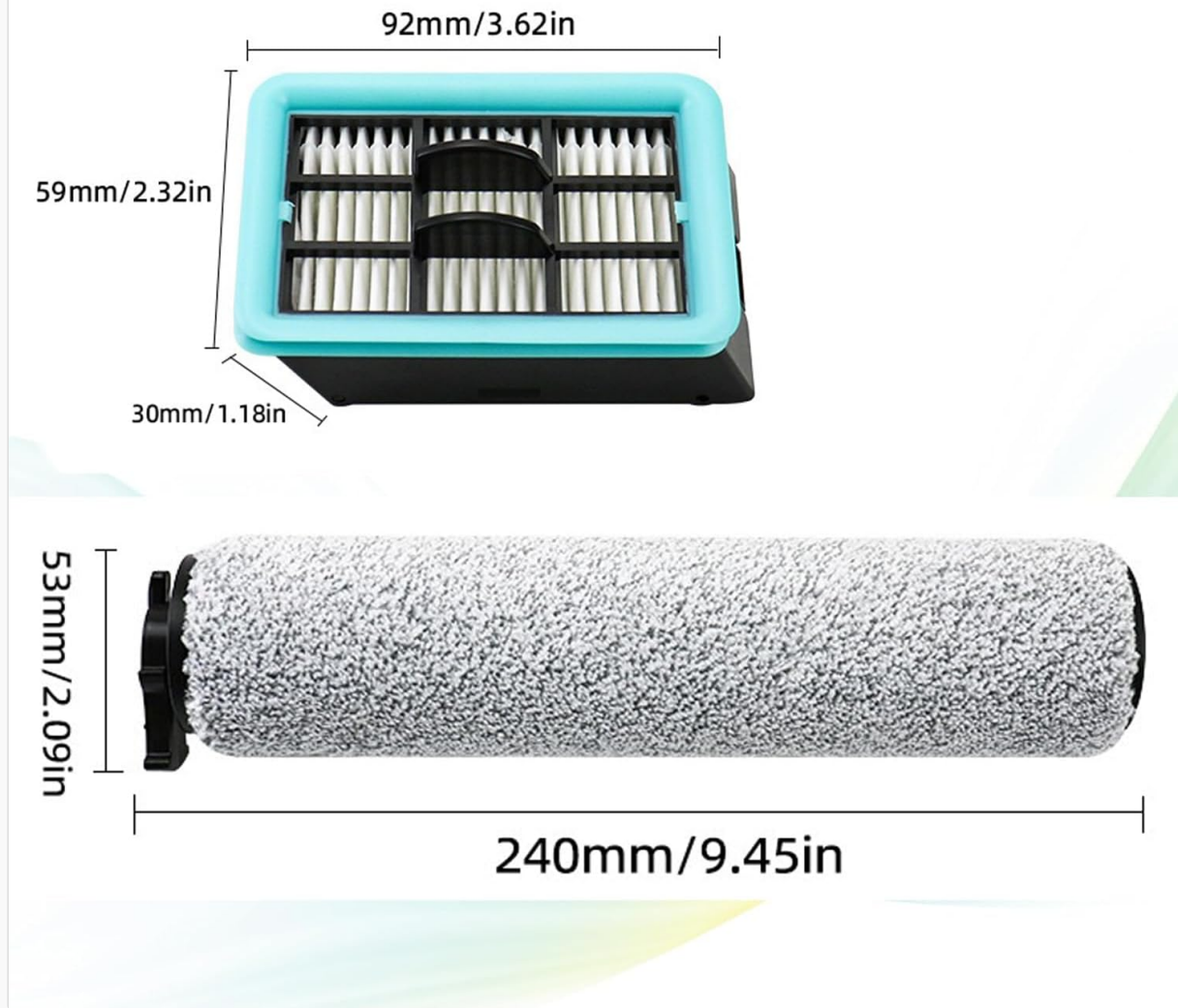


Figure 5: Product dimensions for filter and roller brush.

This image provides a technical diagram with measurements in both millimeters and inches for the HEPA filter (92mm/3.62in length, 59mm/2.32in width, 30mm/1.18in height) and the roller brush (240mm/9.45in length, 53mm/2.09in diameter).

## 7. IMPORTANT NOTES

- Always unplug your vacuum cleaner before performing any maintenance or part replacement.
- Allow all parts to air dry completely before reassembly to prevent mold or mildew growth.
- Regular replacement of these parts is crucial for maintaining the efficiency and longevity of your Bissell CrossWave vacuum cleaner.
- These are replacement parts and not the original manufacturer's parts, but are designed for compatible performance.

## 8. WARRANTY AND SUPPORT

For any questions regarding the installation or performance of these replacement parts, please contact the seller directly through your purchase platform. While specific warranty details are not provided in this manual, most sellers offer a return or replacement policy for defective items within a specified period.

For general information about your Bissell CrossWave vacuum cleaner, please refer to its original user

manual or the manufacturer's official website.